



GEORGIA DEPARTMENT OF CORRECTIONS
INMATE SERVICES
FY18 IMPACT REPORT



FY18 Impact Report Highlights

- Reopened Metro State Prison as Metro Reentry Facility in May with 355 inmates
- Awarded 3,017 GEDs surpassing our goal of 3,000
- The 3,017 GEDs were 28% of all GEDs awarded in the state
- 101 Charter School graduates at three charter schools
- 213 Charter School graduates since 2015
- Almost 10,000 On the Job Training, Vocational and Skills/Trades completions
- 55,989 inmates enrolled in Cognitive Programming courses
- 37,099 completions in 13 different Cognitive Programming courses
- More than 2,500 Residential Substance Abuse Treatment (RSAT) program graduates
- RSAT Program completion rate increased by 6 percent over the past three fiscal years
- 7,662 Program Treatment Completion Certificates were issued
- 3,339 Driver's Licenses issued
- 7,161 State Identification cards issued
- 25,230 Birth Certificates issued
- Average Weekly attendance for religious Services 12,922
- More than 3,000 volunteers provided religious and program activities each month
- 1,369 new volunteers certified

Inmate Services Impact Report

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From the Commissioner's Desk

On behalf of the entire team at the Georgia Department of Corrections (GDC), I am pleased to present the Inmate Services Impact Report for Fiscal Year 2018 (FY18). This report highlights our progress toward successful inmate rehabilitation.

In the past year, Georgia has continued to lead the way as a model for criminal justice reform throughout the nation. Our team of Inmate Services professionals evaluates processes and programs continuously to ensure we utilize methods that best meet the needs of our inmates.

We are excited to announce the opening of the Metro Reentry Facility. Metro State Prison, which was shuttered in 2011, has been renovated and re-purposed to serve as a reentry facility. At this time the facility houses individuals who will be returning to the Metro counties of Clayton, Cobb, DeKalb, Fulton and Gwinnett. Beginning in May 2018, inmates arrived at Metro Reentry Facility and began utilizing evidence-based practices and community collaboration to address barriers for successful reentry into society, thereby reducing recidivism.

We continue to develop new programs and opportunities for our inmates with our partnerships with agencies such as the Technical College System of Georgia, which has expanded our educational programs, jobs skills training and evidence-based programming. With the assistance of our partners, we have witnessed our Academic Education unit exceed their goal of 3,000 General Equivalency Diplomas (GEDs), for a total of 3,017 GEDs. This number accounted for over 28 percent of the statewide GEDs obtained.

FY18 saw another educational milestone, with 9,890 on-the-job training and vocational program completions, an increase of more than 3,000 completions from the previous year. Inmates enrolled in these programs will now return to their communities with marketable skills in high-demand job fields and a chance to contribute to society in meaningful ways as responsible citizens.

Through the utilization of evidence based programs targeting substance abuse issues, criminal thinking, anger management, family violence, trauma and family reunification, in FY18 we had 37,099 inmates completing one or more cognitive-based programs.

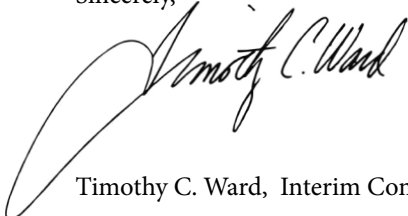
With almost 2,500 beds, we have one of the largest Residential Substance Abuse Treatment (RSAT) programs in the nation. This program is based on the Therapeutic Community Model and gives inmates an opportunity to live a life free of addiction. With more than 2,500 graduates, the RSAT program completion rate increased by six percent over the past three fiscal years.

Our agency continues to partner closely with the Department of Driver Services and since this relationship began, GDC has issued over 13,355 driver's licenses or identification cards to those releasing from our facilities. These documents, along with the birth certificate and social security card, are key documents inmates receive upon release. We also continue to focus on skills needed for reentry through our Career Centers, which are located in every state prison. The centers help improve soft skills, build resumes and create hope for individuals returning home.

Our inmates were provided worship services and pastoral counseling through our statewide Chaplaincy services and the 1,369 volunteers we trained in FY18.

I am proud of the ongoing progress we are making and see it as a reflection of our commitment to inmate rehabilitation, education, and skills attainment. With improving programs and increasing numbers of completions, GDC expects positive change in the state of Georgia and individual communities as inmates return. I look forward to working with our team to achieve more successes in the upcoming year.

Sincerely,



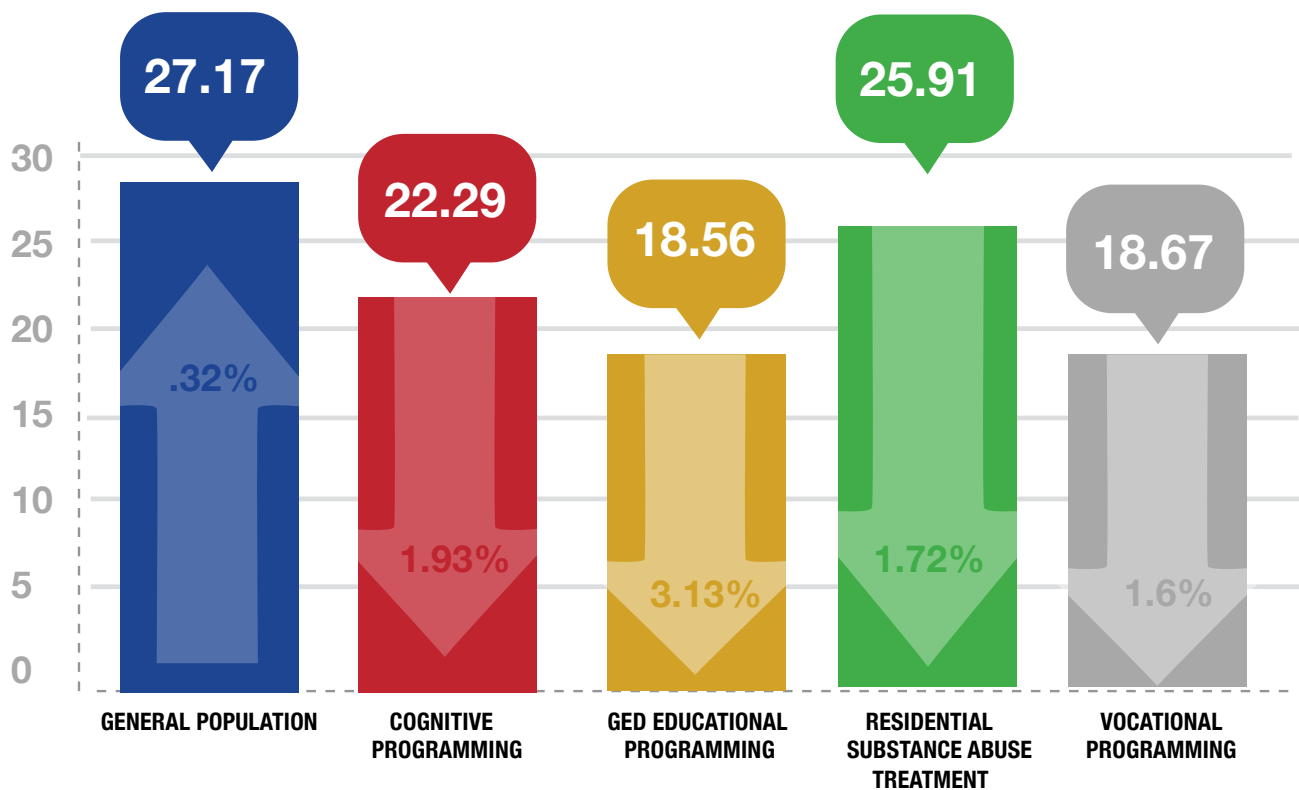
Timothy C. Ward, Interim Commissioner

Benefits of Correctional Education

In 2014, Rand Corporation and the Bureau of Justice Assistance (BJA) conducted a study entitled “How Effective is Correctional Education, and Where Do We Go from Here?”. The study shows that correctional education for incarcerated adults reduces the risk of post-release re-incarceration by 13 percent and does so cost-effectively, a savings of \$5 on re-incarceration costs for every dollar spent on correctional education.

Overall, this study shows that the debate should no longer be about whether correctional education is effective or cost-effective, but on where the gaps in our knowledge are and opportunities to move the field forward.

3-YEAR FELONY RECONVICTION RATES FOR PROGRAM COMPLETERS VS. GENERAL POPULATION*



*BASED ON FY15 RELEASES



METRO REENTRY FACILITY

**OPENED
MAY 2018**

METRO REENTRY PROGRAM

- Metro Reentry utilizes a comprehensive behavioral health and substance abuse curriculum to address the “Big 8” criminogenic needs of offenders.
- Returning citizens receive a minimum of 20 hours of programming each week.
- All returning citizens are high-risk and high-need.
- All will return to the five metropolitan counties: Clayton, Cobb, DeKalb, Fulton and Gwinnett Counties.
- 12-month program with four levels that prepares returning citizens for successful reentry into the community.
- Graduation ceremonies are held after each level to motivate the participants.
- Mentors are utilized to help with programming, peer-mentoring, groups, community meetings, Family Day and more.
- Facility capacity is 355.



COMMUNITY PARTNERS

- Georgia Justice Project
- Common Good
- Peachtree Road United Methodist Church (Family Day, Christmas shopping for family and Christmas packages for returning citizens)
- City of Refuge – Tyro Dads
- Urban League
- U.S. Attorney’s Office North Region
- Prison Fellowship – Fellowship Academy
- Center for Executive Leadership – True Measure of A Man
- Choo Choo Hu – Classical Pianist
- Four Forty Trucking – Speaker and assistance with Family Day Food
- Betty and Davis Fitzgerald Foundation – Funding given to Georgia Justice Project
- Heartbound Ministries – Little Readers and Literacy Cart for visitation

VOCATIONAL/ON-THE-JOB TRAINING

- OSHA Construction
- OSHA-10
- ServSafe
- Landscaping (Russell Landscaping)
- Queen/Starr Upholstery
- Urban League – Six-week work-readiness program (soft skills)
- Regions Bank – Four-week financial literacy
- Enterprise Holdings – Job readiness and skills building





REENTRY SERVICES

- Book Clubs
- State of the Art Career Center (Reentry Roadmap)
- GED®, ABE, LLR
- College Courses
- Family Days are held twice a year
- Legal Services
 - Child support
 - Detainers
 - License suspensions
- Assistance with getting Identification and out-of-state Birth Certificates



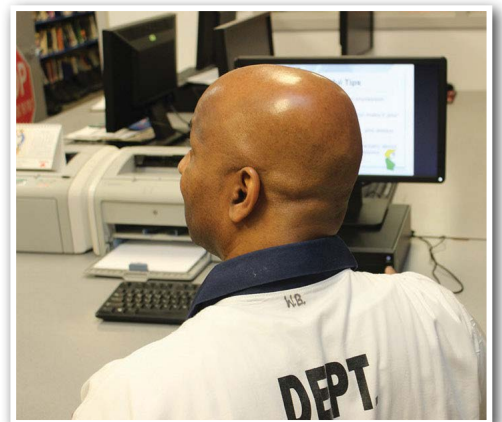
STAFF TRAINING AND DEVELOPMENT

- All staff to include Correctional Officers, Administrative, Food Service, Medical, Dental, Teachers, Librarians, Maintenance and Human Resources are trained in the following areas:
 - All Risk Reduction classes
 - Basic Mental Health
 - Initial Correctional Counseling Training
 - New Freedom
 - Seven Habits
- All Correctional Officers are trained as multifunctional officers, which allows them to teach groups.



TECHNOLOGY IN REENTRY SERVICES

- Metro Reentry Facility (MRF) is setting the new standard for all correctional facilities in Georgia.
- This facility is a cut above the rest when it comes to technology.
- With 100 percent wireless capabilities, the facility can provide interactive programming and reentry initiatives connecting the offender to the community and job opportunities.

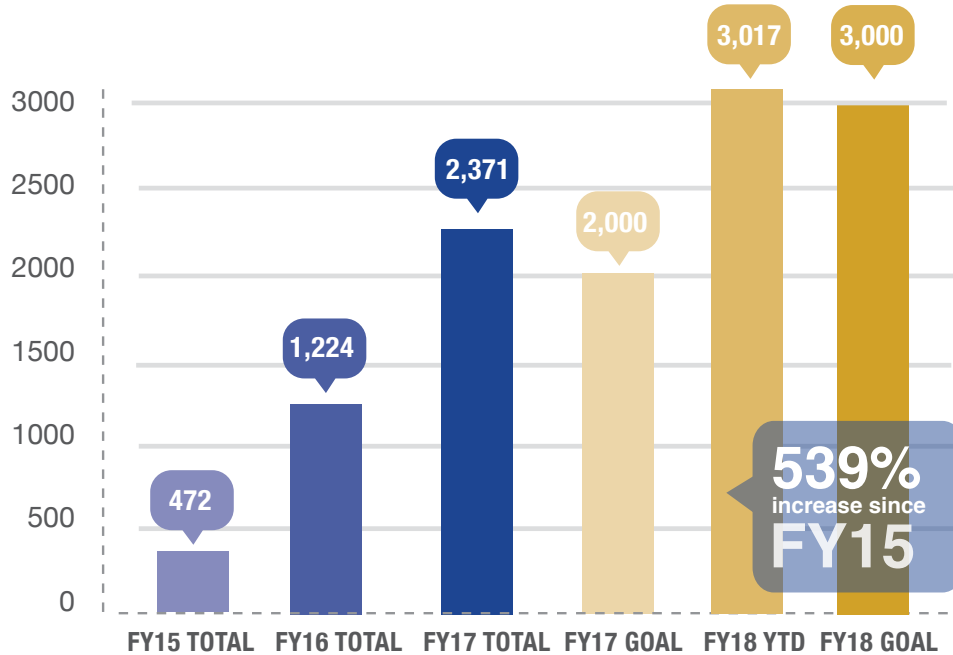




ACADEMIC EDUCATION

EDUCATION AT A GLANCE

GED COMPLETIONS COMPARISON



TEACHER OF THE YEAR



“I would like to say that I am honored to be recognized for what has been achieved here. I know that a number of others in facilities throughout the state are just as deserving of the award.”
 – Dr. Billy Riffle

DR. BILLY RIFFLE

- Riffle was named “Teacher of the Year” at GDC’s 2018 Annual Awards Ceremony.
- He has been teaching since 1976.

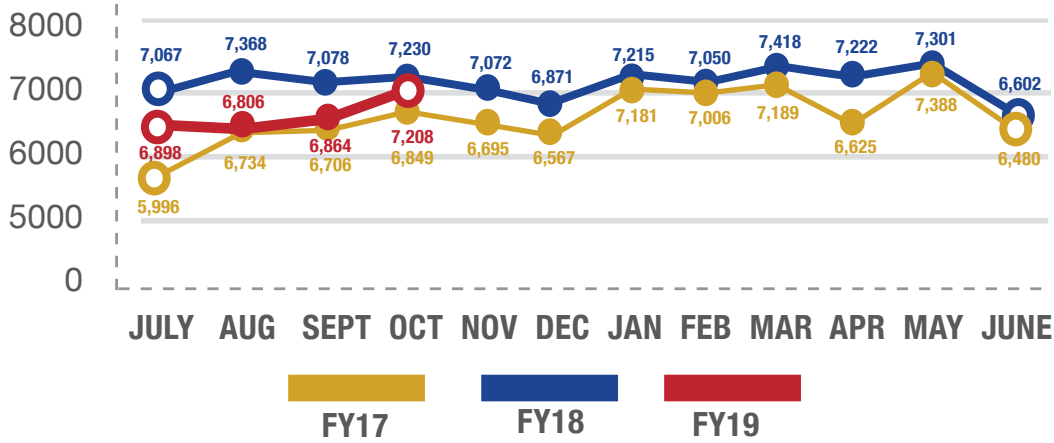
SUCCESSFUL COMPLETIONS FOR FY18 AS OF JUNE 2018

	COUNTY CI	PRIVATE PRISON	PROBATION DETENTION CENTER	RSAT CENTER	STATE PRISON	TRANSITIONAL CENTER	TOTAL
LITERACY/ REMEDIAL READING	3	68	30	27	579	6	713
ADULT BASIC EDUCATION	22	317	89	36	1,860	31	2,355
GED PREP	209	304	158	183	2,595	98	3,547
GED TEST	221	308	216	54	2,165	53	3,017
TOTAL	455	997	493	300	7,199	188	9,632



ACADEMIC EDUCATION TOTAL MONTHLY ENROLLMENTS

BY FISCAL YEAR (FY)



TOTAL MONTHLY ENROLLMENTS INCLUDE

- LRR - Literacy/ Remedial Reading
- ABE - Adult Basic Education
- GED Prep & Testing

FOOTHILLS CHARTER HIGH SCHOOL AT A GLANCE*



CHARTER SCHOOLS OFFER HIGH SCHOOL DIPLOMAS TO OFFENDERS AGE 18 TO 21

213 GRADUATES SINCE INCEPTION

FY18 GRADUATES
LASP **43**

BURRUSS **33**

PHILLIPS **25**

**FY18 TOTAL
101 GRADUATES**

*THE GEORGIA DEPARTMENT OF CORRECTIONS began a partnership with Foothills Education Charter High School in July 2015.



LIFERS AWARDED GED OR HIGH SCHOOL DIPLOMA



	LIFE W/O PAROLE	LIFE	TOTAL
CHARTER HIGH SCHOOL	0	3	3
GED	23	191	214
TOTAL	23	194	217

The graph above breaks down Lifers who have successfully obtained their GED or High School diploma for the Fiscal Year of 2018.

GDC EDUCATION CONFERENCE 270 Registrants Attended

The GDC Education Conference was held in Savannah, Georgia in August 2018. The conference was held in collaboration with Region VIII of the Correctional Education Association. Attendees represented correctional education agencies from seven states, including Georgia. Conference attendees participated in select sessions from five strands of professional development including:

- Academic Content Enrichment
- Library Services
- Special Populations and Topics
- Technology
- Educational Opportunities and Services

“I have never had a training where the focus was not only on Education, classroom tactics, management and technology, but, most importantly, the overall hearts and spirits of educators.”

GDC Teacher
From an Anonymous 2017 Survey

LIBRARY SERVICES REVAMP

In an effort to be American Correctional Association (ACA) compliant, many new and exciting changes are happening in Library Services. A strong relationship has been established with the Georgia Public Library System which includes assistance with our statewide trainings, upcoming conference presentations, and allowing offenders the opportunity to check out books

utilizing the Pines System. If there is a book they would like to read and it is not in their facility library, then it can be requested from the Georgia Public Library System.

In addition, ACA requires offenders have library access over the weekends, so our new “Weekend Readers” allows them to request a book for the weekend.

The book is either delivered to

them or they pick it up from library. Some facilities have carts that go dorm to dorm on the weekends in order to make sure offenders have reading materials at all times. Additional funding for individual libraries, automated circulation systems, and continued training will ensure that all Georgia Department of Corrections Libraries will not only meet but exceed ACA standards.



SETTING THE STANDARD WITH GEDs

The Georgia Department of Corrections (GDC) recognizes the top academic performers each year. In Fiscal Year 2018, six facilities exceeded the goals established, earning over 100 General Equivalency Diplomas (GED) credentials at each site. This group includes state facilities that are classified as both close and medium as well as private facilities. The GDC education staff has worked diligently with their students on achieving this benchmark at:

- Coastal, Macon and Smith State Prisons
- Georgia Diagnostic and Classification Prison
- Wheeler and Coffee Correctional Facilities



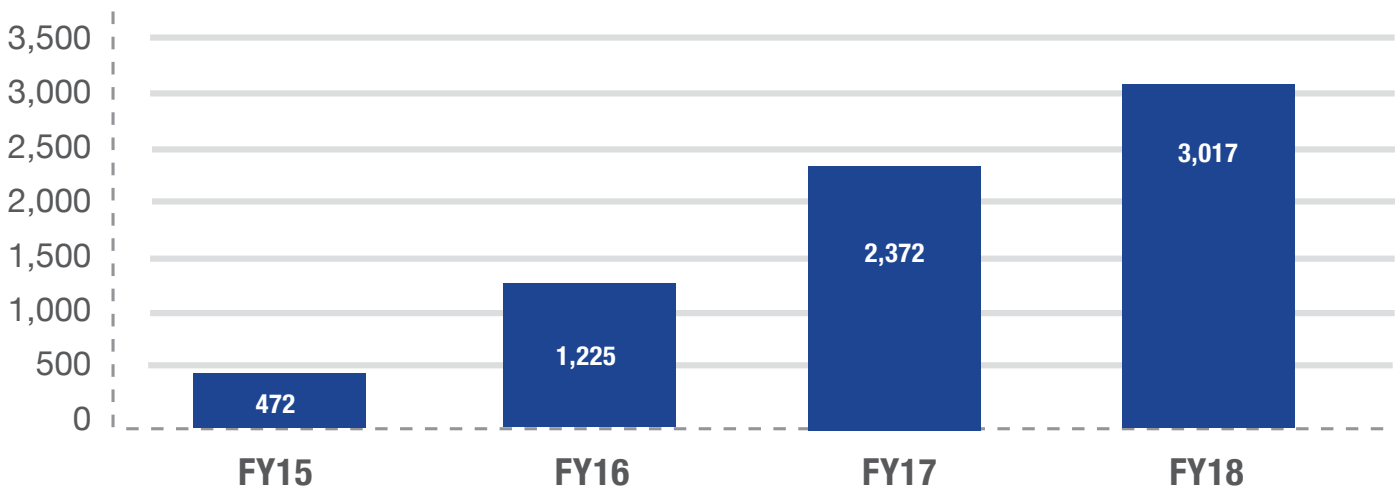
PAROLE PARTNERS WITH GDC

The State Board of Pardons and Paroles, specifically, the Clemency Division, has begun working with GDC's educational programming unit to plan and make special release announcements at some graduation ceremonies.

When an announcement is made regarding the early release of one or more of GDC graduates, an employee or board member from Pardons and Paroles is in attendance and is part of the program. These special announcements provide motivation for offenders to involve themselves in GDC educational programming. This partnership gives a real-life example of just how much education matters.

Educators do what they do regardless of their environment. For GDC Education staff, their goals are to increase opportunities, provide hope, build futures, improve lives and impact generations. With the partnership of Pardons and Paroles, some of those students who have made decisions to improve are being recognized in a real and life altering manner.

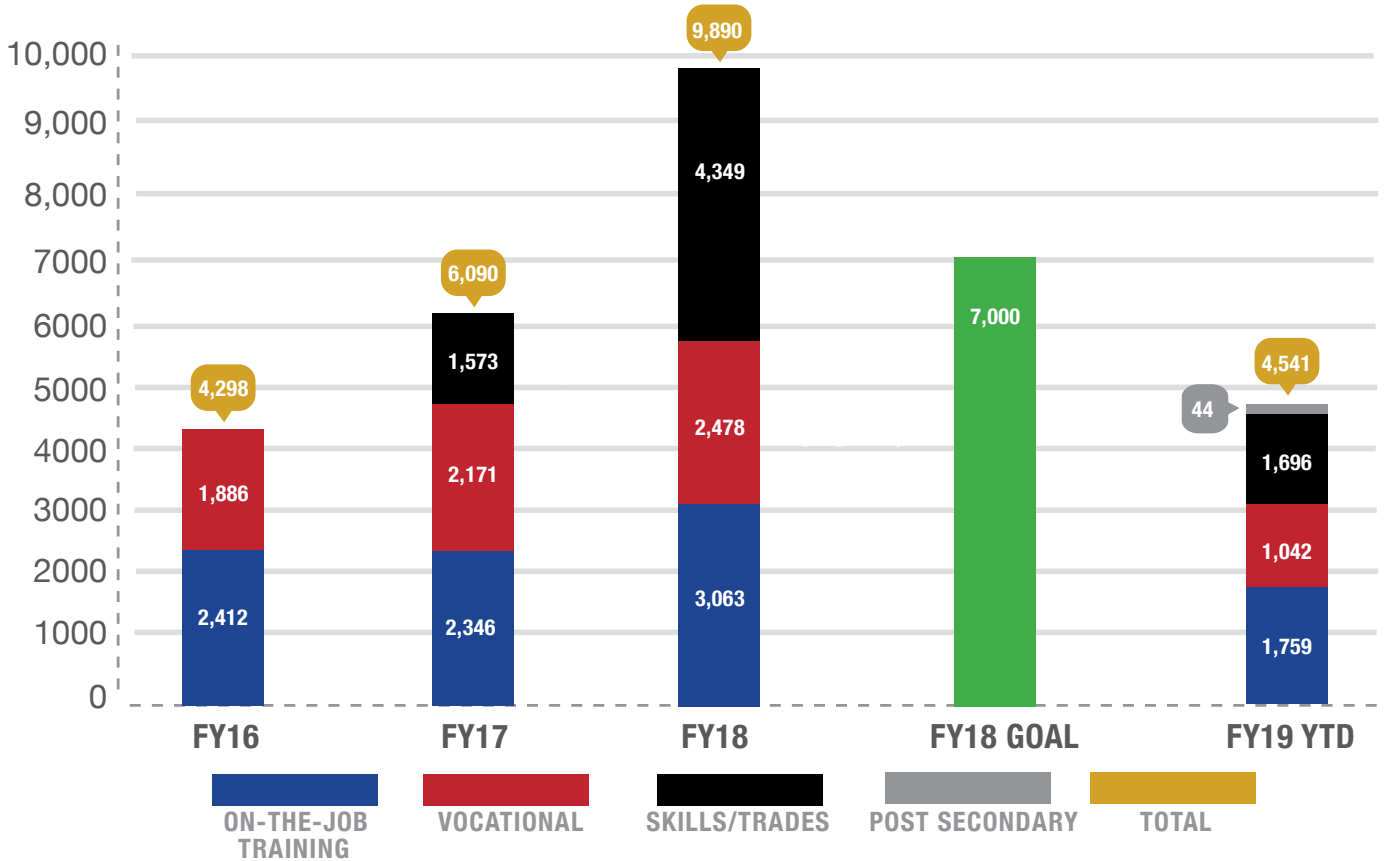
GED GRADUATES FROM FY2015 – FY2018



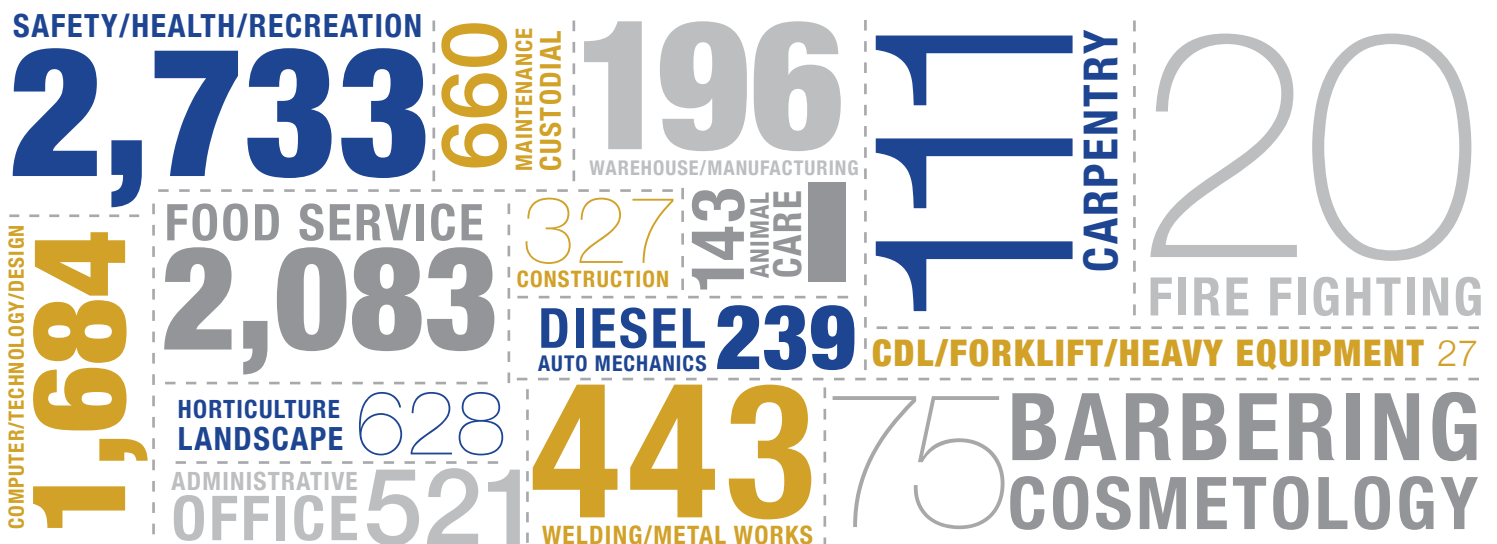


CAREER/TECHNICAL/HIGHER EDUCATION

COMPLETIONS COMPARISON BY FISCAL YEAR (FY)



FY18 PROGRAM COMPLETIONS BY TYPE





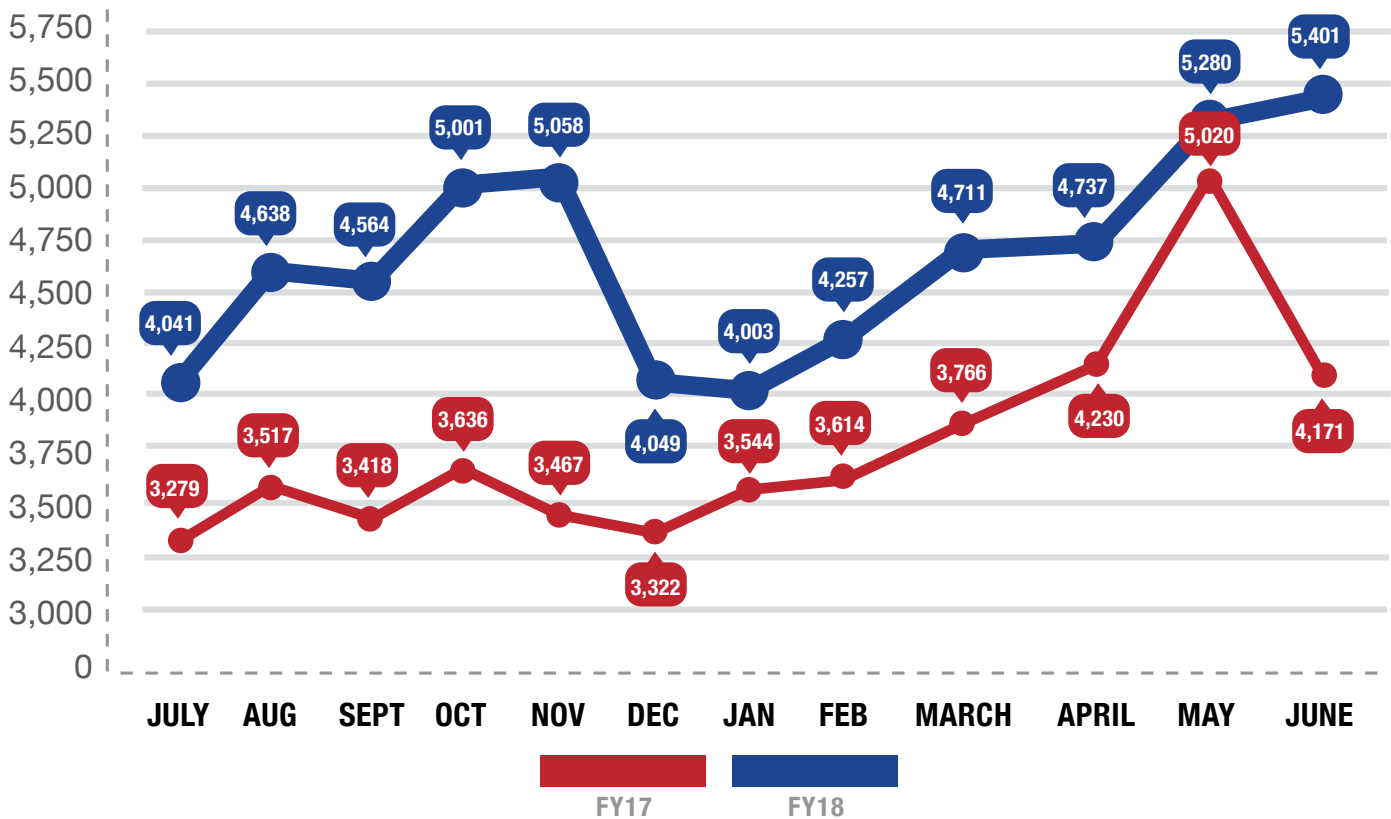
GDC PARTNERS WITH ASHLAND UNIVERSITY

In FY19, GDC began a partnership with Ashland University (AU), a fully accredited brick and mortar university, to provide post-secondary education courses to offenders at Dooly State Prison (SP), Smith SP, and Whitworth Women’s Facility.

In the fall semester, approximately 50 offenders at each site, who were deemed eligible for the Federal Second Chance Pell Grant, began utilizing a learning management system on the JPAY GOAL device as their primary method for course participation. Due to the success of the initial program implementation, the program expanded to Lee SP, Hancock SP, and Pulaski SP beginning Spring Semester of January 2019.



CAREER/TECHNICAL/HIGHER EDUCATION MONTHLY ENROLLMENT





CAREER, TECHNICAL & HIGHER EDUCATION



SUCCESSFUL COMPLETIONS INCREASED 62% | **9,890**
HIGHEST NUMBER OF ENROLLMENTS EVER | **4,000 hours OF COLLEGE COURSES** | **IN FY2018**
1,684 OFFENDERS SUCCESSFULLY COMPLETED PROGRAMS | **end goal is to obtain a skill** | **EDUCATIONAL OPPORTUNITIES**

- The non-profit, Common Good, has offered over 4,000 hours of college courses at Phillips State Prison (SP) over the last 10 years.
- Common Good expanded to Hancock SP and Whitworth SP, this year. GSU professor, Dr. Woodrum, proclaimed that teaching the spring semester U.S. History class at Phillips SP was the highlight of his 20 plus year teaching career.
- The courses offered are accredited.
- The volunteer faculty come from six Atlanta universities: Emory, Georgia Tech, Georgia State, Kennesaw State, Morehouse, and Agnes Scott.
- The program will be expanding to the Metro Reentry Facility in FY19.
- Other similar programs are offered across the state by professors from Brewton Parker College and other institutions of higher learning.



RISK REDUCTION

55,989

IN FY18 55,989 OFFENDERS ENROLLED IN BEHAVIORAL PROGRAMMING

37,099

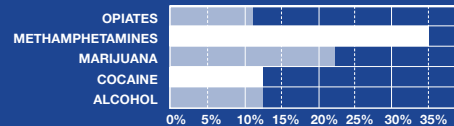
COMPLETIONS ACROSS 13 DIFFERENT COGNITIVE COURSES



RSAT AT A GLANCE

THE RESIDENTIAL SUBSTANCE ABUSE TREATMENT (RSAT) PROGRAM

ADMISSION DATA BY DRUG OF CHOICE



2,428 PROGRAM CAPACITY

- Modified Therapeutic Community
- An evidenced based cognitive-behavioral curriculum
- Primary goal is to learn real-life ways to help live a pro-social, productive life free of alcohol, drugs and crime.
- All RSAT participants are housed separately from the general population.

3,177

FY18 ADMISSIONS

9

MONTHS PROGRAM DURATION



12 PROGRAMS

RSAT COMPLETION RATES AND DISCHARGE DATA

89% AVERAGE*

DATA COLLECTED FROM BAINBRIDGE, BLECKLEY RSAT, COASTAL PRISON, COASTAL PROBATION, JOHNSON A, JOHNSON B, LEE ARRENDALE, NWRSAT, PAULDING PRSAT, PULASKI, TURNER RSAT AND VALDOSTA



THE ADDICTION CERTIFICATION PREPARATION PROGRAM (ACPP)



The Addiction Certification Preparation Program (ACPP) was created to meet the increasing need for certified addiction counselors who are trained and qualified to deliver addiction services to high-risk/high-need offenders.

When graduates pass the exam, they become Certified Alcohol and Drug Counselors, a certification internationally recognized by 78 states and countries through the International Certification & Reciprocity Consortium.

IMPROVEMENT AT A GLANCE

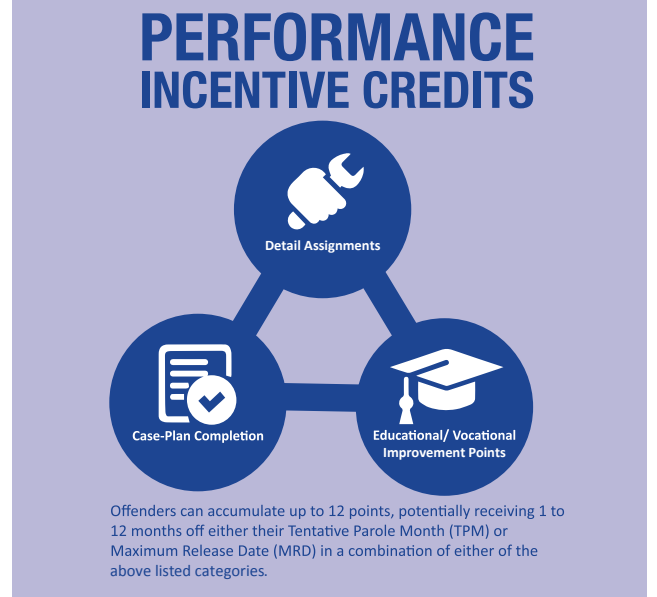
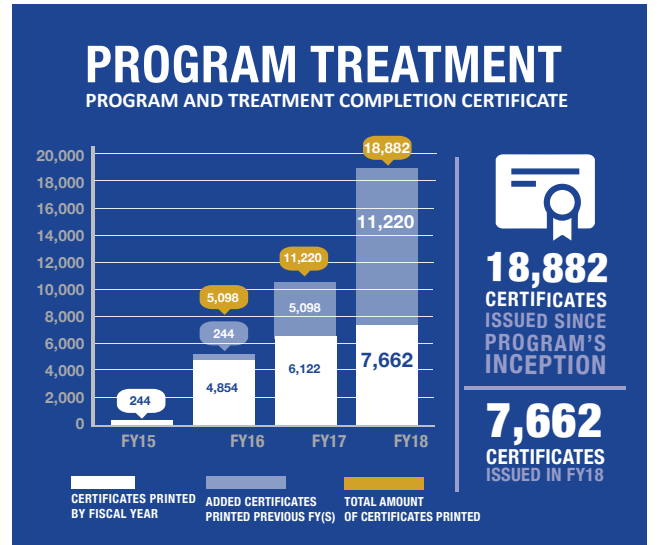


Focus Areas

- Education and healthcare
- Vocational training and job skill credentials
- Positive mentoring experiences
- Real life coping and situational problem-solving skills
- Timely, appropriate reentry community referrals
- Specialized Program at Metro RF-New Freedom and Seven Habits on the Inside

Site Visits, Continuous Quality Improvement

- Risk Reduction Services ensures program fidelity and provides support to program facilitators at all facilities
- Through the Georgia Programs Assessment Inventory selected sites are assessed on their alignment to best practices.
- In FY18, assessments were conducted at Faith and Character Based Dorms, Residential Substance Abuse Treatments and Transitional Centers.





TRANSITIONAL SERVICES

QUALITY ASSURANCE

Transitional Services staff make themselves available to answer questions and conduct pro-active process/operations reviews in order to identify, coach and support operations and initiatives focused on offenders' successful sustainment within the community upon release.

- All facilities are reviewed.
- Visits are conducted a minimum of once per quarter, per facility.



AGENCIES' PARTNERSHIP SETS OFFENDERS UP FOR SUCCESS

GDC and DDS collaboration, which began in 2016, provides releasing offenders:

- o Identification card
- o Renewed driver's license
- o Since 2016:
 - Over 10,500 IDs or DLs have been issued
 - Annually, GDC's Transitional Centers facilitate an issue of over 2,000 additional ID/DLs.

3,339 | **7,161** | **25,230**
 DRIVER'S LICENSES | STATE ID CARDS | BIRTH CERTIFICATES

SINCE WE STARTED THE PROCESS

13,355

TOTAL STATE IDs AND DLs



GDC GIVES OFFENDERS TOOLS FOR SUCCESS



GDC DOCUMENTS REPOSITORY

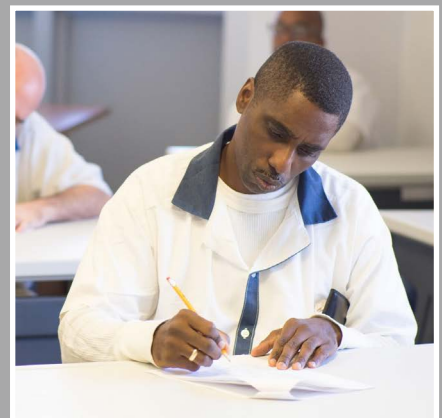
- The Repository provides a secure location for GDC to collect and store reentry related documents vital to offenders at release such as DDS Identification Cards, Driver's Licenses and Birth Certificates.
- The documents are sent to the releasing facility 120 days prior to end of offender's sentence and given to the offender upon release.
- At the end of FY18, the following has been issued by the Department of Public Health/ Vital Records or Department of Driver Services, and electronically scanned into the GDC Repository by Transitional Services staff:
 - 3,339 DDS Driver's Licenses
 - 7,161 DDS Identification cards
 - 25,230 offender birth certificates.

CAREER CENTERS

Located within Georgia's prisons, Career Centers provide information and training to best prepare offenders to acquire and sustain employment once released. Each Career Center is staffed by offenders trained to assist in offender development, preparedness and Career Center management.

Activities include:

- o Aptitude testing
- o Resume preparation
- o Employment search methods
- o Soft-skills applications





CHAPLAINCY

NEW ORLEANS BAPTIST THEOLOGICAL SEMINARY (NOBTS)

- Accredited 4 year, bachelor level program
- Available to male and female offenders
- Established in 2006
- Located at Phillips State Prison and Whitworth Women's Facility
- Graduates of program are utilized to support facility chaplain through religious services and mentoring of offenders.



58
GRADUATES



NEW OPENING
FY18

NOBTS WAS ESTABLISHED
AT WHITWORTH WOMEN'S FACILITY

VOLUNTEER SERVICES

- Utilized throughout all facilities to provide both religious and non-religious activities
- Average weekly offender attendance at religious services of 12,922
- More than 3,000 volunteers provide both religious and program activities per month.
- 2018 continues focus to re-brand Volunteer Services:
 - o Improve communications
 - o Electronic Application process
 - o Accountability
 - o Increase programming opportunities

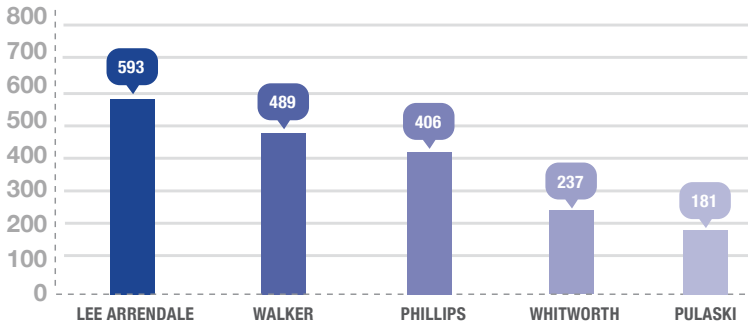
CHAPLAINCY & VOLUNTEER SERVICES AT-A-GLANCE

- Conducted 12 Volunteer Certification Training Events with 1,200 attendees
- Hired Director for the NOBTS program at Whitworth Women's Facility
- Conducted three regional chaplain meetings
- Conducted Suicide Prevention training in each region with both chaplains and Gideon volunteers





TOP 5 STATE PRISONS FOR VOLUNTEERS*



42,277
CUMULATIVE MONTHLY
TOTAL ATTENDANCE

10,569
TOTAL WEEKLY
ATTENDANCE

CHAPLAINCY ATTENDANCE**

*THE TOP STATE PRISONS FOR VOLUNTEERS REFLECT THAT OF A TYPICAL MONTH
**AN INDIVIDUAL MAY HAVE ATTENDED MORE THAN ONCE IN THE MONTH OF MARCH 2017

CHAPLAINCY SERVICES OFFERED TO OFFENDERS IN 2018

PROTESTANT 6,833

CATHOLIC 914

JEWISH 209

ISLAMIC 1,934

OTHER 2,134

DATA WAS AVERAGED FROM CUMULATIVE TOTALS COLLECTED FOR FY18

CHAPLAINCY REPORT*



1,369 NEW VOLUNTEERS
CERTIFIED IN FY18

57
CHAPLAINS

5,456
VOLUNTEERS

*CHAPLAINCY REPORT INFORMATION OF NOV 2018



PARTNERS IN EDUCATION

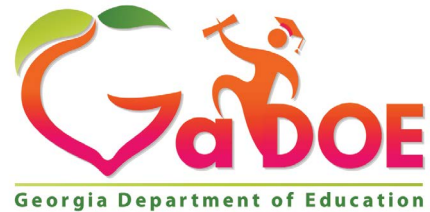


UNIVERSITY SYSTEM OF GEORGIA

TECHNICAL COLLEGE
TCSG
SYSTEM OF GEORGIA



ASHLAND
UNIVERSITY



CURRENT GDC VOCATIONAL PROGRAMS

- A+ Certification/Repair
- Administrative Support Specialist
- Auto Mechanics
- Auto Repair – Body & Fender
- Automotive Maintenance & Light Repair Technician
- Barbering
- Beekeeping
- Braille Transcription
- Brick, Stone & Block Masonry
- Building Maintenance
- Canine Training Program
- Carpentry
- CDL – Commercial Drivers License
- Certified Manufacturing Technology
- Composting
- Computer Technology & Customer Service
- Construction Trades Cluster
- Cosmetology
- CPR
- Custodial Maintenance
- Design & Media Production Specialist
- Diesel Mechanics
- Drafting
- Electrical Wiring for Home
- Fast Food Preparation
- Film & TV Production Technician/Assistant
- Food Preparation
- Forklift Operation
- Graphics Art
- Health Care Nursing Assistant I
- Heating & Air Conditioning
- Horticulture
- Industrial Maintenance
- Office Technology
- OSHA 10
- Plumbing
- Recycling
- ServSafe
- Urban Gardening
- Veterinary Helper



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