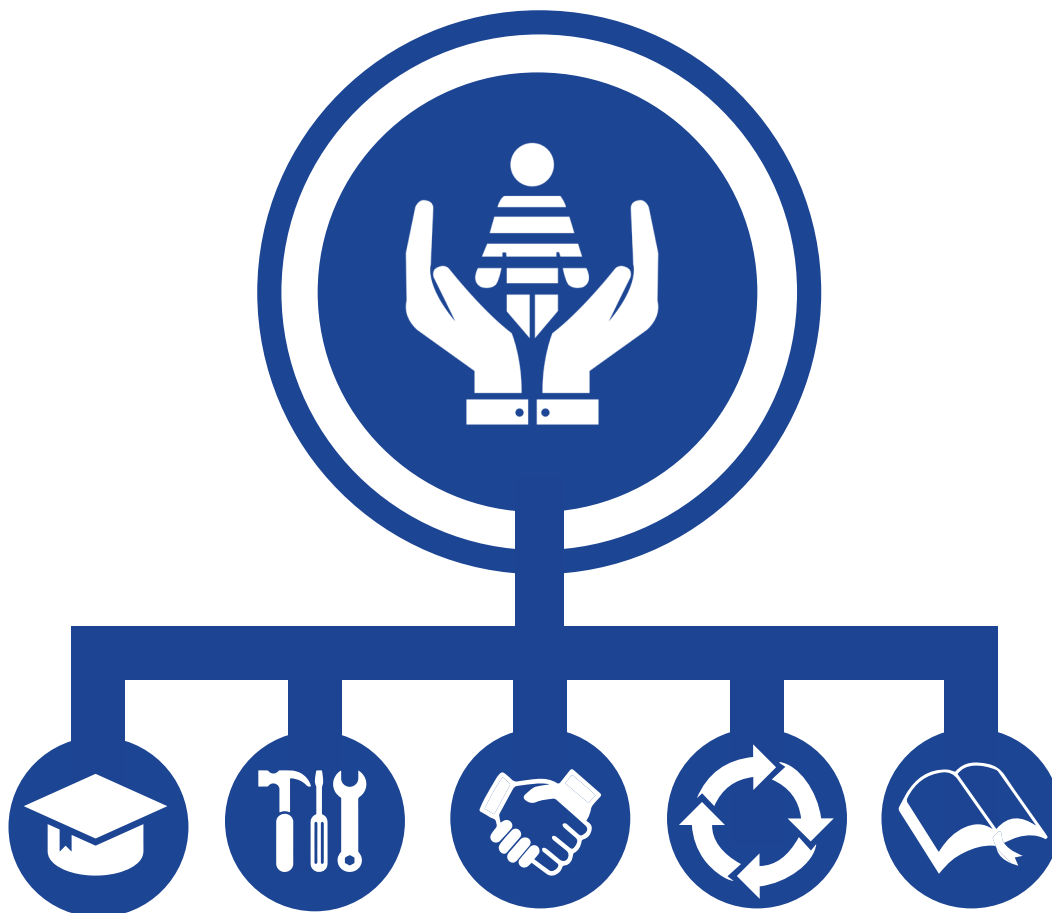




GEORGIA DEPARTMENT OF CORRECTIONS  
**INMATE SERVICES**  
FY17 IMPACT REPORT



# Inmate Services Impact Report

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# From the Commissioner's Desk

*On behalf of the entire team* at the Georgia Department of Corrections, I am pleased to present the Inmate Services Impact Report for Fiscal Year 2017 (FY17). This report highlights our progress toward successful offender rehabilitation.

In the past year, Georgia has continued to lead the way as a model for criminal justice reform throughout the nation. Our team of Inmate Services professionals continuously evaluates processes and programs to ensure we utilize methods that best meet the needs of our offenders.

We continue to develop new programs and opportunities for our offenders with our partnerships from the Technical College System of Georgia, which has expanded our educational programs, jobs skills training and evidence-based programming. With the assistance of our partners, we have witnessed our Academic Education unit exceed their goal of 2,000 General Equivalence Diplomas (GED), by more than 350, for a total of 2,371 GEDs. This number accounted for 23% of the statewide GEDs obtained.

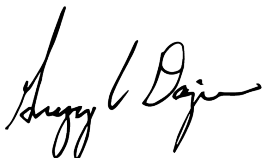
FY17 saw another educational milestone, with 6,090 on-the-job training and Vocational program completions, an increase of 152% since FY15. Offenders enrolled in these programs will now return to their communities with marketable skills in high-demand job fields, and a chance to contribute to society in meaningful ways as responsible citizens.

Our agency continues to partner closely with the Department of Driver Services and has issued over 2,500 driver's licenses or identification cards to those releasing from our facilities. These documents, along with the birth certificate and social security card, are key documents offenders receive upon release. We also continue to focus on skills needed for reentry through our Career Centers, which are located in every state prison. These centers help improve soft skills, build resumes and create hope for individuals returning home.

Beginning in FY17, we began working toward opening a specialized reentry facility for the purpose of assisting offenders who are releasing back into the Metropolitan Atlanta area. Once open, Metro Reentry Facility will utilize evidence-based practices and community collaboration to address all barriers for successful reentry back into society, thereby reducing recidivism. The facility is set to open in early 2018.

I am proud of the ongoing progress we are making and see it as a reflection of our commitment to offender rehabilitation, education, and providing skills to conduct positive change in their communities upon release. I look forward to working with our team to achieve more successes in the upcoming year.

Sincerely,



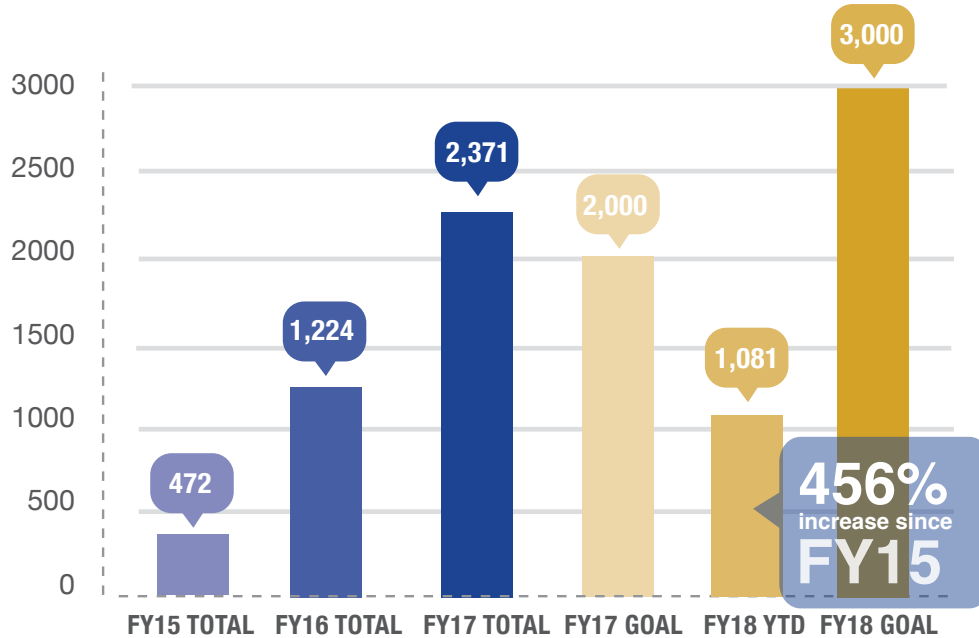
Gregory C. Dozier, Commissioner



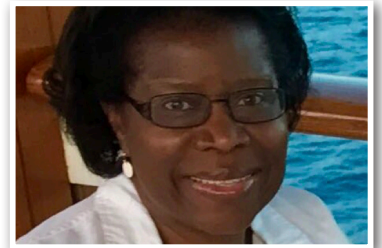
# ACADEMIC EDUCATION

## EDUCATION AT A GLANCE

### GED COMPLETIONS COMPARISON\*



### TEACHER OF THE YEAR



“I have the best coworkers anyone could ever have at Calhoun, and I share this award with them. I thank GDC for giving me an opportunity to impact the lives of countless inmates in a positive way.”

#### ERNESTINE MADDOX

- Maddox was named “Teacher of the Year” at GDC’s 2017 Annual Awards Ceremony
- She has been teaching since 1975

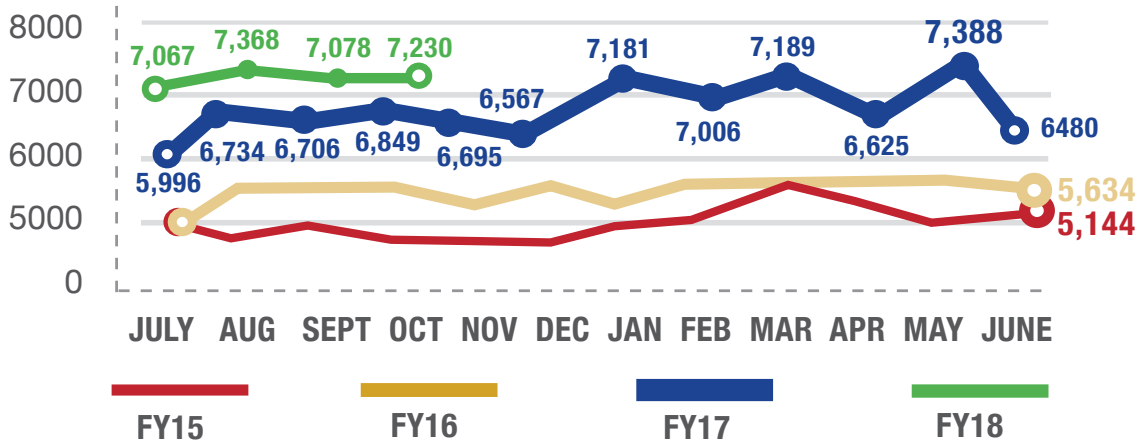
## SUCCESSFUL COMPLETIONS FOR FY17 AS OF JULY 2017

	COUNTY CI	PRIVATE PRISON	PROBATION DETENTION CENTER	RSAT CENTER	STATE PRISON	TRANSITIONAL CENTER	TOTAL
LITERACY/ REMEDIAL READING	6	85	41	30	496	1	659
ADULT BASIC EDUCATION	27	385	80	46	1,506	14	1,978
GED PREP	230	366	112	189	2,149	53	3,101
GED TEST	180	358	95	76	1,624	38	2,371
TOTAL	443	1,194	561	341	5,775	106	8,420



# ACADEMIC EDUCATION TOTAL MONTHLY ENROLLMENTS

BY FISCAL YEAR (FY)



**TOTAL MONTHLY ENROLLMENTS INCLUDE**

- LRR - Literacy/ Remedial Reading
- ABE - Adult Basic Education
- GED Prep & Testing

## FOOTHILLS CHARTER SCHOOL AT A GLANCE



THE NEWEST  
FOOTHILLS  
CHARTER SCHOOL  
DEBUTED AT  
PHILLIPS STATE PRISON  
SEPTEMBER 2017

# 1229

## GRADUATES SINCE INCEPTION

CURRENT ENROLLMENT  
LASP\* **42**

BURRUSS **59**

PHILLIPS **55**

**FY17 TOTAL  
55 GRADUATES**

\*THE GEORGIA DEPARTMENT OF CORRECTIONS began a partnership with Foothills Education Charter High School in July 2015 to open the Lee Arrendale State Prison (LASP) & Burruss Correctional Training Center sites. Both sites offer a high school diploma to offenders age 18-21.



## LIFERS AWARDED GED OR HIGH SCHOOL DIPLOMA



	LIFE WITHOUT PAROLE	LIFE	TOTAL
CHARTER HIGH SCHOOL	0	1	1
GED	16	135	151
<b>TOTAL</b>	<b>16</b>	<b>136</b>	<b>152</b>

The graph above breaks down Lifers who have successfully completed GED for the Fiscal Year of 2017

## GDC TEACHER CONFERENCE 241 Registrants Attended

The GDC Teacher Conference was held in June 2017, with 241 registrants and 15 vendors. The conference was held in collaboration with Region VIII of the Correctional Education Association. Attendees represented correctional educational agencies from seven states, including Georgia. Conference attendees selected breakout sessions from four strands of professional development, including:

- Technology
- Content area enhancements
- Populations and special topics
- Motivating the adult learner

“I have never had a training where the focus was not only on Education, classroom tactics and management, technology, but, most importantly, the overall hearts and spirits of educators.”

GDC Teacher  
From an Anonymous Survey

## GDC HEADQUARTERS HOSTS EDUCATION DAY

On Sept. 19, 2017, GDC hosted “Education Day” for all agency teachers statewide in Forsyth, Ga. The day was set aside to honor teachers for their academic efforts and celebrated more than 2,300 GEDs earned last year, accounting for 23% of the total GEDs awarded in FY17 for the State of Georgia.

2,371  
GEDS

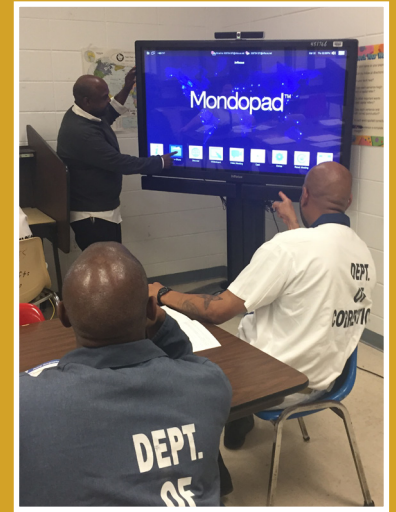
23%  
OF STATE OF  
GEORGIA  
TOTAL  
FY17



# INTERACTIVE LEARNING

**DURING THE PAST** three years, GDC has added both organizational and technological infrastructure to our educational programming to increase effectiveness and success. In addition to a state level Educational Director and Director of Academic Education, a Principal, Education Program Director, and Educational Technology Support Specialist work in each of GDC's three regions – North, Southeast, and Southwest. Also, as of July 2017, GDC employs 109 part-time teachers and 36 full-time teachers. Another 30 teachers are expected to be hired in FY 2018.

Along with the increase in professional staff, GDC educational programming has significantly increased technology in our classrooms. Teachers and students use Chromebooks to access a variety of educational software to facilitate their teaching and learning. Teachers utilize document cameras and interactive boards to engage students and to convey and assist with difficult concepts. Students can even complete content review lessons in Lantern on their GOAL devices from their housing units.



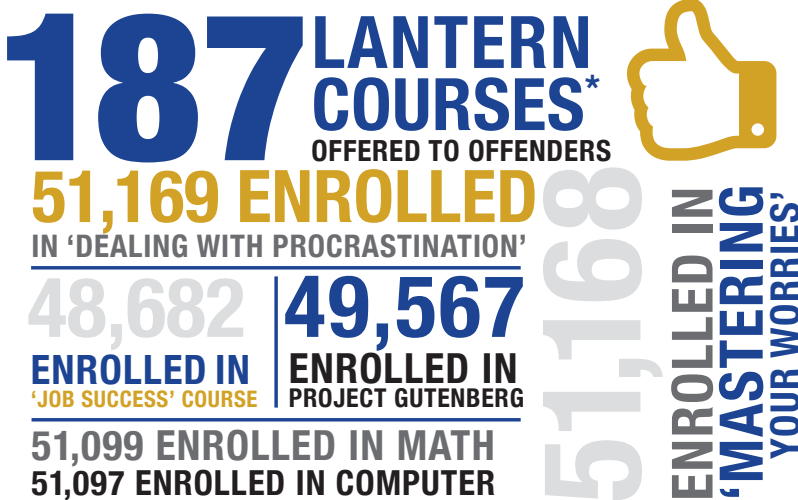
## PAROLE PARTNERS WITH GED

The State Board of Pardons and Paroles, specifically, the Clemency Division, has begun working with GDC's educational programming unit to plan and make special release announcements at some graduation ceremonies.

When an announcement is made regarding the early release of one or more of our graduates, an employee or board member from Pardons and Paroles is in attendance and is part of the program. These special announcements provide motivation for offenders to involve themselves in our educational programming. This partnership gives a real-life example of just how much education matters.

Educators do what they do regardless of their environment. For GDC Education staff, our goals are to increase opportunities, provide hope, build futures, and improve lives. With the partnership of Pardons and Paroles, some of those students who have made decisions to improve are being recognized in a real and life altering manner.

## OFFENDER EDUCATION RISES

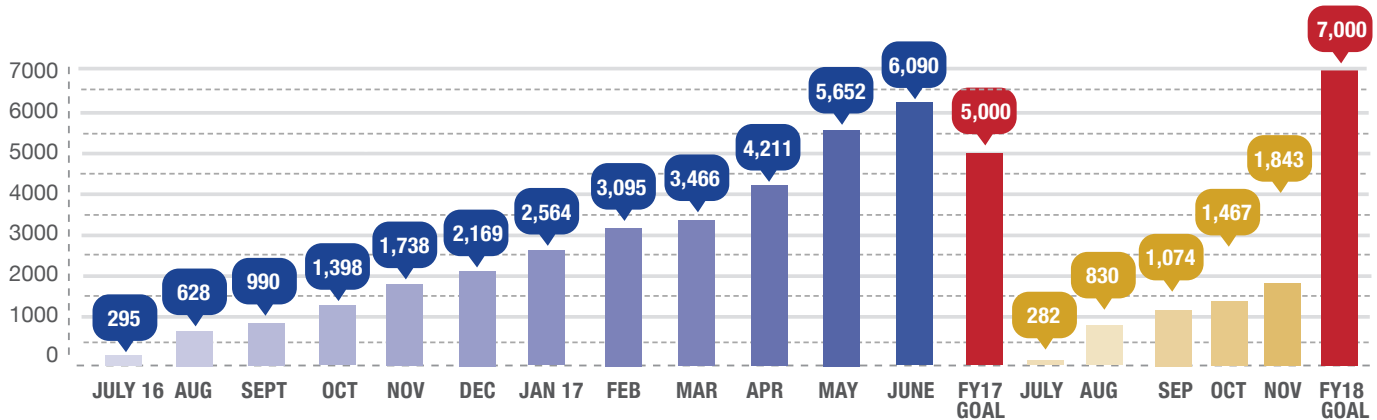


LANTERN COURSES have impacted the acceleration and success of offender education by providing a way for teachers to get relevant content to students outside regular classroom hours.

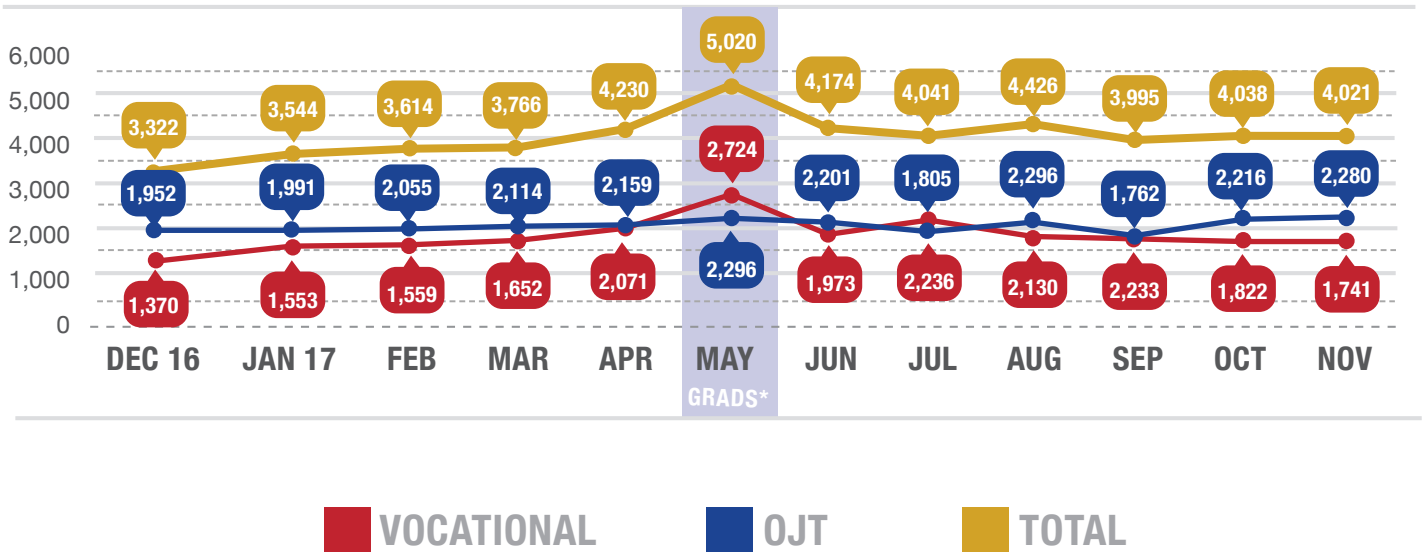
\* Includes published and unpublished enrollment courses

# VOCATIONAL/CARE

## VOCATIONAL AND ON-THE-JOB TRAINING COMPLETIONS CUMULATIVE TRACK TOWARD GOAL FISCAL YEAR (FY) 2017 AND FY18



## VOCATIONAL AND ON-THE-JOB-TRAINING ENROLLMENTS TREND

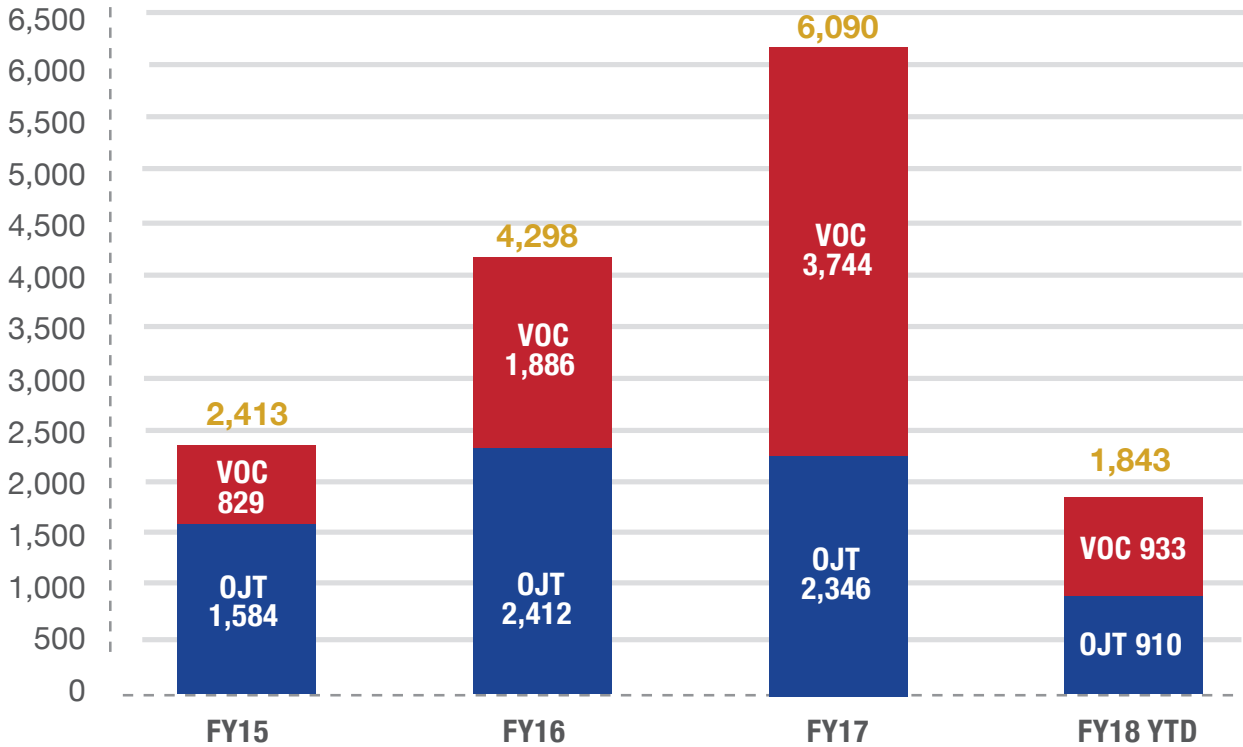


\*NUMEROUS GRADUATIONS HELD THROUGHOUT THE STATE DURING THE MONTH OF MAY





# VOCATIONAL AND OJT COMPLETIONS COMPARISON

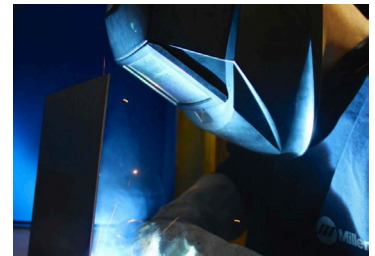


## CALL CENTER TRAINING

This course is designed to introduce participants to the skill-set required to be an effective call center employee, which will help participants improve their phone skills, make them more confident, and positively impact their productivity and performance.

## EMPLOYABILITY SOFT SKILLS

This course is designed to introduce foundational soft skills that will help individuals secure and maintain employment and be successful in their lives as community members.



## WELDING & DIESEL MECHANICS COMPLETIONS FOR FY17

For FY17, GDC had 146 completions overall for welding and diesel mechanics. There were 11 completions for diesel mechanics fulfilled at Ware State Prison. Additionally, 135 welding completions were held at the following facilities:

- Dodge State Prison
- Lee State Prison
- Walker State Prison

# FORK LIFT CERTIFICATION

This course is designed to provide an industry recognized certification that leads to employment in the manufacturing or warehousing/logistics industry. Between 2016 and 2026, the total number of manufacturing jobs in Georgia is expected to increase by 40,651, which represents an 11% growth. During the same time, the total number of warehousing and storage jobs is projected to increase by 8,190, which represents a 23% growth.



# RISK REDUCTION

# 20,976

IN FY17 20,976 OFFENDERS COMPLETED COGNITIVE PROGRAMMING

# 25,309

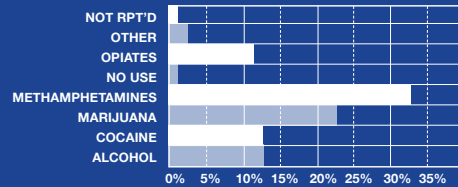
COMPLETIONS ACROSS 13 DIFFERENT COGNITIVE COURSES



# RSAT AT A GLANCE

THE RESIDENTIAL SUBSTANCE ABUSE TREATMENT (RSAT) PROGRAM

## ADMISSION DATA BY DRUG OF CHOICE



2,428 PROGRAM CAPACITY

- Modified Therapeutic Community
- An evidenced based cognitive-behavioral curriculum
- Primary goal is to learn real-life ways to help live a pro-social, productive life free of alcohol, drugs and crime
- All RSAT participants are housed separately from the general population

# 3379

FY17 ADMISSIONS

# 9

MONTHS PROGRAM DURATION



# 12 PROGRAMS

## RSAT COMPLETION RATES AND DISCHARGE DATA

# 86% AVERAGE\*

DATA COLLECTED FROM BAINBRIDGE, BLECKLEY RSAT, COASTAL PRISON, COASTAL PROBATION, JOHNSON A, JOHNSON B, LEE ARRENDALE, NWRSAT, PAULDING PRSAT, PULASKI, TURNER RSAT AND VALDOSTA



# COUNSELOR SUPPORT AND TRAINING



The Addiction Certification Preparation Program (ACPP) was created to meet the increasing need for certified addiction counselors who are trained and qualified to deliver addiction services to high-risk/high-need offenders.

When graduates pass the exam, they become Certified Alcohol and Drug Counselors, a certification internationally recognized by 78 states and countries through the International Certification & Reciprocity Consortium.

## SITE VISITS, CONTINUOUS QUALITY IMPROVEMENT AND TRAINING

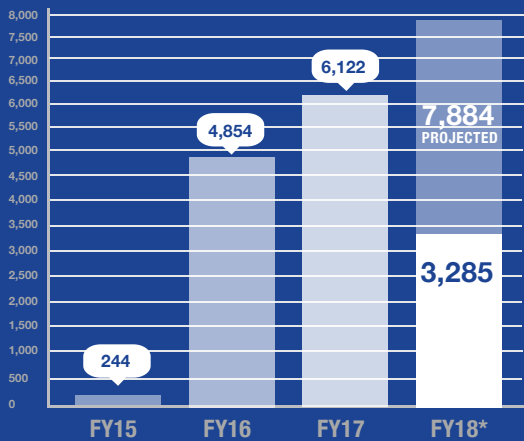
- Ensure program fidelity and support
- Offered at all GDC facilities
- Sites are assessed through the Georgia Programs Assessment Inventory

## IMPROVEMENT AT A GLANCE



## EFFECTIVE COMMUNICATION TRAINING

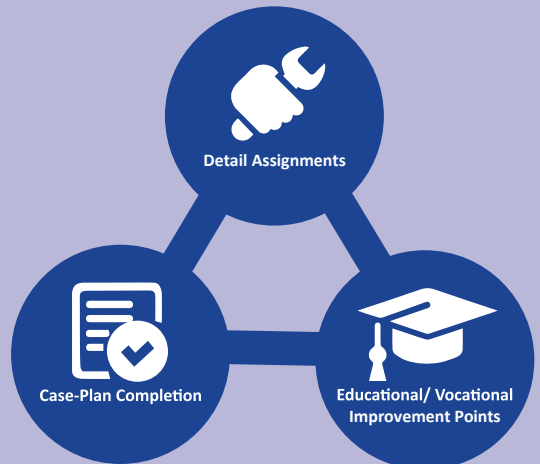
- Mandated for staff at all level 5 facilities
- Skills utilized to better manage resistant offenders
- 598 staff were trained



14,000 CERTIFICATES ISSUED SINCE PROGRAM'S INCEPTION

6,122 CERTIFICATES ISSUED IN FY17

## PERFORMANCE INCENTIVE CREDITS



Offenders can accumulate up to 12 points, potentially receiving 1 to 12 months off either their Tentative Parole Month (TPM) or Maximum Release Date (MRD) in a combination of either of the above listed categories.

## PROGRAM TREATMENT PROGRAM AND TREATMENT COMPLETION CERTIFICATE

- An official printout issued to offenders who meet certain requirements
- Certificate symbolizes an offender's achievements toward successful reentry



# TRANSITIONAL SERVICE



**LOOKING AHEAD** Above is a concept rendering of Metro Reentry Facility upon completion in early 2018.

**VISION**

**TARGET  
POPULATION**

**STAFFING**

**INNOVATIVE  
PARTNERSHIP**

## METRO REENTRY FACILITY

**ADDRESSING THE LARGEST CONCENTRATED POPULATION OF REENTERING CITIZENS**

- Metro Reentry Facility is scheduled to open in early 2018
- Located in Atlanta, Georgia
- Initial placement will be moderate-risk/high-needs male offenders from Clayton, Cobb, DeKalb, Fulton and Gwinnett Counties
- Mission is to provide a secure, institutional environment, which will target recidivism reduction for a population of high-need/high-risk offenders
- Rehabilitation and programming will, at minimum, include:
  - o Effective programming, education and healthcare
  - o Vocational training and job skill credentials
  - o Positive mentoring experiences
  - o Real life coping and situational problem solving skills
  - o Timely, appropriate reentry community referrals



# GDC GIVES OFFENDERS TOOLS FOR SUCCESS

**GDC and DDS collaboration, which began in 2016, provides releasing offenders:**

- o Identification card
- o Renewed driver’s license
- o Since 2016:
  - Over 2,500 ID’s or DL’s issued since 2016
  - GDC Transitional Centers have facilitated and issued an additional 2,000 ID/DL’s annually for their releasing offenders

**SINCE WE STARTED THE PROCESS**

**1,703 IDs / 805 DL**

**2,508**  
**TOTAL**

## BIRTH CERTIFICATES AND SOCIAL SECURITY NUMBERS, SECURED IDENTITY

- Partnership with the Georgia Department of Public Health, Vital Records, and Social Security Administration
- Provide Social Security Cards for all offenders and Birth Certificates for GA born offenders, necessary to secure valid, universally accepted identification—once released

### GDC DOCUMENTS REPOSITORY

- Provides a secure location for GDC to collect documents vital to offenders, post release (i.e., DDS Identification Card/Driver’s License, birth certificate, educational and training completion certificates, etc.)
- 120 days prior to end of sentence, the documents are sent to the releasing facility to be given to the offender upon release
- As of July 11, 2017, GDC Repository held: 7,290 birth certificates, 127 DDS Driver’s Licenses, 212 DDS State Identification Cards

## CAREER CENTERS

- Available in all **State Facilities**
- Provide **information** and **training** to best prepare offenders to acquire and sustain employment, once released.
  - o Resume preparation
  - o Aptitude testing
  - o Employment search methods
  - o “Soft-skills” applications
- Staffed by offenders (peers) trained to assist in **offender development**





# CHAPLAINCY

## NEW ORLEANS BAPTIST THEOLOGICAL SEMINARY (NOBTS)

- Accredited 4 year, bachelor level program
- Available to male offenders
- Established in 2006
- Located at Phillips State Prison
- Graduates of program are utilized to support facility chaplain through religious services and mentoring of offenders



**58**  
GRADUATES



**NEW OPENING**  
**FY18**

**NOBTS WILL BE ESTABLISHED**  
**AT WHITWORTH WOMEN'S FACILITY**

## VOLUNTEER SERVICES

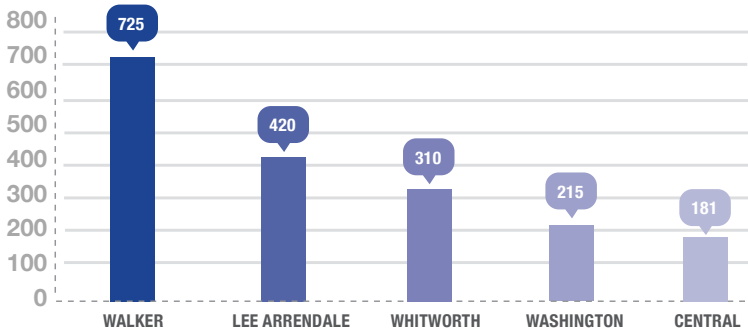
- Utilized throughout all facilities to provide both religious and non-religious activities
- Average weekly offender attendance at religious services of 12,922
- More than 3,000 volunteers provide both religious and program activities per month
- 2017 focus to rebrand Volunteer Services:
  - o Improve communications
  - o Electronic Application process
  - o Accountability
  - o Increase programming opportunities

## VOLUNTEER SERVICES AT A GLANCE

- Oversaw installation of Trinity Broadcasting Network program telecasts at all Faith and Character Based facilities
- Implemented Gideon Scripture distribution program in Tier facilities
- Conducted two statewide chaplain conferences with 50+ chaplains in attendance



## TOP 5 STATE PRISONS FOR VOLUNTEERS\*



**49,022**

CUMULATIVE MONTHLY  
TOTAL ATTENDANCE

**12,257**

TOTAL WEEKLY  
ATTENDANCE

## CHAPLAINCY ATTENDANCE\*\*

\*THE TOP STATE PRISONS FOR VOLUNTEERS REFLECT THAT OF A TYPICAL MONTH  
\*\*AN INDIVIDUAL MAY HAVE ATTENDED MORE THAN ONCE IN THE MONTH OF MARCH 2017

## CHAPLAINCY SERVICES OFFERED TO OFFENDERS IN 2017\*

**PROTESTANT 7,046**

**CATHOLIC 192**

**JEWISH 50**

**ISLAMIC 1,861**

**OTHER 445**

\*DATA WAS AVERAGED FROM CUMULATIVE TOTALS COLLECTED FROM AUGUST TO NOVEMBER 2017

# CHAPLAINCY REPORT\*

**2,859** RELIGIOUS SUPPORTERS

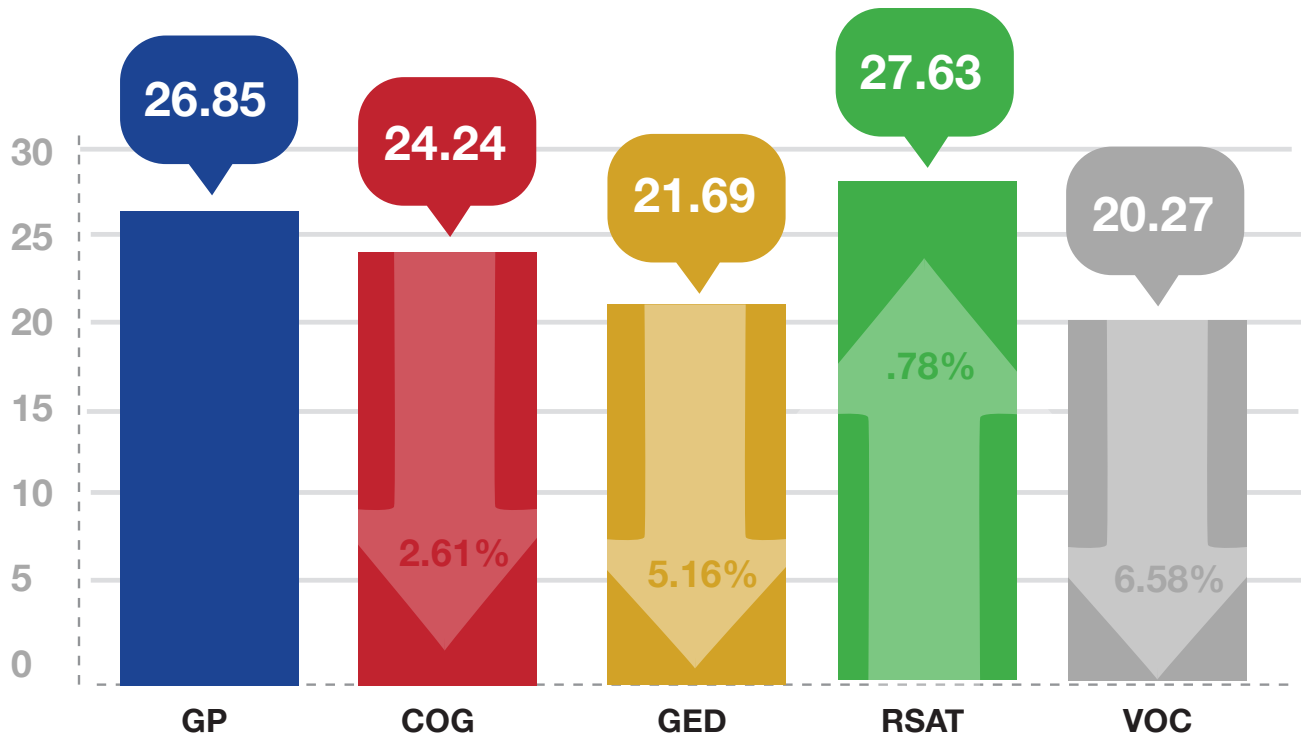
**57**  
CHAPLAINS

**3,070**  
VOLUNTEERS

\*CHAPLAINCY REPORT INFORMATION OF NOV 2017



### 3-YEAR FELONY RECONVICTION RATES FOR PROGRAM COMPLETERS VS. GENERAL POPULATION\*



\*BASED ON FY14 RELEASES





# PARTNERS IN EDUCATION

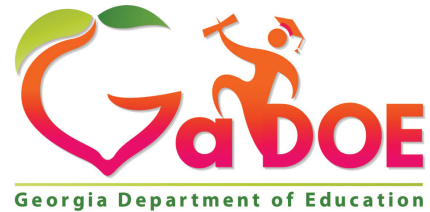


UNIVERSITY SYSTEM OF GEORGIA

TECHNICAL COLLEGE  
**TCSG**  
SYSTEM OF GEORGIA



**LIFE**<sup>®</sup>  
University



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## CURRENT GDC VOCATIONAL PROGRAMS

- A+ Certification/Repair
- Administrative Support Specialist
- Auto Mechanics
- Auto Repair – Body & Fender
- Automotive Maintenance & Light Repair Technician
- Barbering
- Beekeeping
- Braille Transcription
- Brick, Stone & Block Masonry
- Building Maintenance
- Canine Training Program
- Carpentry
- CDL – Commercial Drivers License
- Certified Manufacturing Technology
- Composting
- Computer Technology & Customer Service
- Construction Trades Cluster
- Cosmetology
- CPR
- Custodial Maintenance
- Design & Media Production Specialist
- Diesel Mechanics
- Drafting
- Electrical Wiring for Home
- Fast Food Preparation
- Film & TV Production Technician/Assistant
- Food Preparation
- Forklift Operation
- Graphics Art
- Health Care Nursing Assistant I
- Heating & Air Conditioning
- Horticulture
- Industrial Maintenance
- Office Technology
- OSHA 10
- Plumbing
- Recycling
- ServSafe
- Urban Gardening
- Veterinary Helper



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