

FY24 ANNUAL REPORT

Georgia Department of Corrections Fiscal Year 2024 Annual Report $07\,$ Recruitment and Retention

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Letter from Commissioner

I am proud to present the Georgia Department of Corrections (GDC) Fiscal Year 2024 Report (FY24) on behalf of Georgia's largest law enforcement agency. This report denotes the Department's highlights of our professional team's accomplishments. Our vision of achieving excellence through employee development, innovation, and collaboration has improved our recruitment, retention, professional development, and employee wellness. In 2024, we defined our cultural beliefs as a way to help us create a more positive work environment within the agency. These changes have provided correctional staff the insight to recognize and identify behaviors that will assist them in achieving the desired results. By embracing cultural beliefs, staff have lowered the turnover rate to 30%.

Our mission is clear: to protect Georgians by operating secure facilities and providing opportunities for offender rehabilitation. Our mission is also our challenge: to ensure we give the citizens of this great state an uncompromised level of public safety by operating secure facilities and providing rehabilitation opportunities for those incarcerated. We take steps to address the increasing offender population and will continue to fight contraband within and outside the walls of our facilities.

In FY24, we were awarded accreditation from the American Correctional Association at four of our facilities on their initial accreditation, and 10 were awarded reaccreditation for a total of 14 audits, including the Central Office and Central Training Academy. During FY24, the Career, Technical, and <u>Higher Education (CTHE)</u> programs increased completions to 45,754, with 95% CTHE completion

goals at their respective facilities. Of all GEDs earned in Georgia during FY24, 20% were earned by offenders housed in GDC facilities.

Since its inception in 2016, our Vital Documents Repository has provided 43,069 identification cards and driver's licenses. For many returning citizens, having valid identification and education accomplishments is key to rebuilding their lives and reintegrating into the community.

Our agency has team members who are about building each other up by being better together. We have change agents who provide new perspectives and efficient ways to secure and operate our agency. Our GDC team takes ownership of the agency, and we will continue to pursue our responsibilities with passion and pride as we set out to perform our best. We are the Georgia Department of Corrections, and we are Better Together.





BOARD OF CORRECTIONS AND LEADERSHIP

The Board of Corrections is composed of 19 members, as of January 2013, one in each congressional district in the State and five at-large members. The Governor appoints all members, subject to the State Senate's consent, to staggered five-year terms.

The Board develops rules governing employees' conduct and welfare under its authority and the assignment, housing, feeding, clothing, treatment, discipline, rehabilitation, training, and hospitalization of all offenders under its custody.

The members serve on the following committees:

- Budget/Utilities
- Correctional Industries/Food and Farm
- Education/Recidivism
- Facilities
- Health Services and Nominations

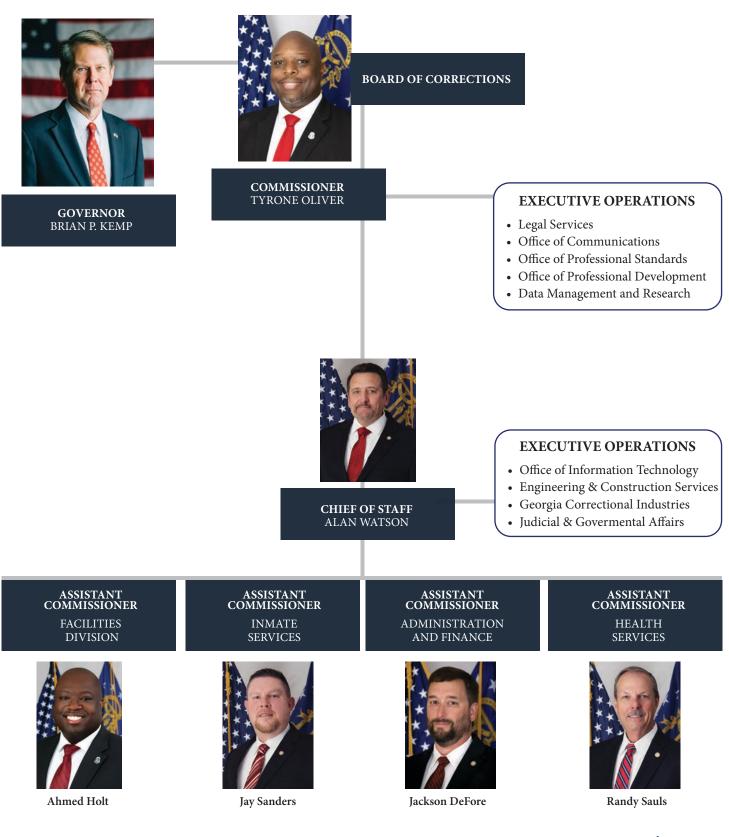
The Board of Corrections is a statutory policy-making board and has legal status only as a board. The operation and management of GDC's institutions and facilities are the responsibility of the Commissioner.

FY24 BOARD MEMBERS First District: W.D. Strickland Second District: Rossie Ross



THE GEORGIA DEPARTMENT OF CORRECTIONS (GDC) IS ORGANIZED INTO FIVE DIVISIONS:

- Executive Operations
- Administration and Finance
- Facilities
- Inmate Services
- Health Services



FINANCIAL MANAGEMENT

The Office of Budget Services is responsible for the Department's \$1.4 billion budget, including grants, state, federal, and other funds. Budget Services is the central coordinating entity for developing, allocating, and managing the Department's financial resources. All divisions, fields, and central office locations receive guidance from Budget Services to support their operations and to ensure the Department complies with state law, policies, and procedures. Budget Services also liaises with the Governor's Office of Planning and Budget, the House Budget and Research Office, and the Senate Budget and Evaluation Office to advocate for the Department's financial needs to the Governor and the Legislature.

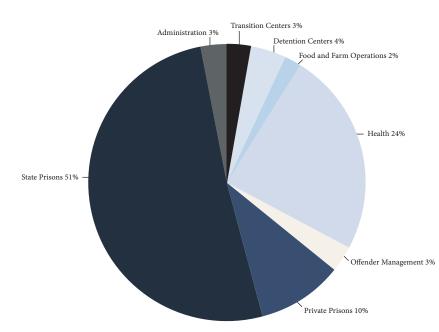
BUDGET HIGHLIGHTS FOR FY24

Increase funds to provide a \$2,000 cost-of-living adjustment for all full-time, benefit-eligible state employees	\$20,867,337
Increase funds to provide a one-time \$1,000 salary supplement all full-time, benefit-eligible state employees	\$7,093,059
Increase/transfer funds to Admin program for recruitment advertising campaign and work culture review	\$6,125,838
Increase funds to reflect 6-months operational costs for the opening of Metro Reinvestment Center	\$4,669,897
Increase funds for physical health and pharmacy services contracts	\$90,419,372
Increase funds for capital maintenance and repairs	\$135,385,847
Increase funds for the replacement of 231 vehicles	\$11,890,000

AMENDED FY24 TOTAL BUDGET BY SOURCE

Fund Type	FY23 Budget	FY24 Initial Budget	FY24 Amended Budget
State Funds	\$1,341,227,525	\$1,329,528,125	\$1,436,882,819
Federal Funds	\$170,555	\$170,555	\$170,555
Other Funds	\$13,564,603	\$13,564,603	\$13,564,603
Total Funds	\$1,354,962,683	\$1,343,263,283	\$1,450,617,977

AMENDED FY24 APPROPRIATIONS AND BUDGET BY PROGRAM



Program	Budget
Administration	\$42,876,145
Detention Centers	\$62,938,590
Food and Farm Operations	\$28,695,831
Health	\$338,556,718
Offender Management	\$45,814,570
Private Prisons	\$143,513,881
State Prisons	\$737,419,148
Transition Centers	\$37,067,936
Total	\$1,436,882,819

RECRUITMENT AND RETENTION



RECRUITMENT AND RETENTION

At the end of FY24, the agency employed 6,641 full-time employees (FTE) and 488 hourly employees. Correctional Officers (CO) comprise 42% of staff, 21.1% are sworn employees, and the remainder are in non-security staff roles. Of the 6,641 employees, 89.9% work in the Facilities Division, directly supervising offenders.

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End of Fiscal Year FTE by Type

Employee Type	FY22	FY23	FY24
Correctional Officers	2,516	2,685	2,766
Other Sworn Staff	1,502	1,543	1,398
Non-Security Staff	2,151	2,169	2,477
Totals	6,169	6,397	6,641

FY24 Hiring and Separations

	Hires	CO Hires	Separations	CO Separations
FY23	2,132	1,585	1,707	1,052
FY24	1,862	1,228	1,442	840

End of Fiscal year FTE by Divisions

Employee Type	FY22	FY23	FY24
Executive Office	416	411	446
Facilities Division	5,546	5,767	5,972
Inmate Services Division	36	43	43
Health Services Division	24	24	24
Administration and Finance	147	152	155
Totals	6,169	6,397	6,641

Recruitment and Turnover

	FY23	FY24
Correctional Officers Vacancy	54.47%	50.92%
Correctional Officers Vacancy Decrease	-0.84%	-3.55%
Correctional Officers Separations	61.6%	58.3%
Overall Department Vacancy Decrease	-0.23%	-1.68%
Correctional Officers Hires	74.3%	66%

Annual Turnover Rate

	Department	Correctional Officer
FY22	33.72%	47.82%
FY23	26.88%	39.93%
FY24	22.03%	30.69%

Human Resources

FY24 FT Employees	6,641
FY24 PT Employees	488
% Correctional Officers	41.7%
% Sworn Staff	21.1%
% Facilities Division	89.9%
% Admin & Finance	2.3%

Recruitment and retention of COs continues to be a challenge for the GDC. Although CO hirings were 66% of GDC recruitments during FY24, 58.3% of separations also came from these positions. CO turnover decreased this fiscal year to 30.69% from 39.93% in FY23. The agency's overall turnover rate fell to 22.03%. GDC Human Resources (HR) continues an aggressive recruitment strategy targeting ideal CO position applicants.

EMPLOYEE DEVELOPMENT AND WELLNESS

GEOR

CULTURAL TRANSFORMATION

In FY24, the department partnered with Culture Partners, a widely-respected consulting firm to help create a results-driven culture. The agency has established three cultural beliefs, which will serve as anchors to achieving our key results of:

75% Employee Satisfaction 10% Reduction in Incidents \$15 Million Re-invested

OUR CULTURAL BELIEFS





CHANGE AGENT

I PROMOTE AND ENCOURAGE NEW WAYS OF THINKING AND OPERATING.



TAKE OWNERSHIP I ANTICIPATE, COMMUNICATE,

PLAN AND ACT.

CHAPLAINCY & VOLUNTEERS

Chaplaincy and Volunteer Services are integral parts of the programming in GDC facilities. Chaplains provide pastoral care to inmates and staff, facilitate worship, education, counseling, spiritual direction, support, and crisis intervention, and attend quarterly training sessions conducted by the Office of Chaplaincy Services, which enhances their services and effectiveness.

NUMBER OF SERVICES HELD FOR EACH FAITH GROUP

Protestant 2,833 Increased 667 since FY23 **Catholic 480** Increased 164 since FY23

Islamic 900 Increased 10 since FY23 Other 931 Increased 358 since FY23

Jewish 87 Increased 29 since FY23

VOLUNTEER APPLICATION PROCESS

The Volunteer Services team assists the Chaplains and facility leadership by providing a steady stream of trained volunteers for religious support and program opportunities. In collaboration with the Office of Information Technology, the updated volunteer certification process continues to offer greater efficiency, security and functionality for individuals interested in volunteering within GDC facilities. The process allows prospective volunteers to complete all their administrative paperwork electronically before the required classroom training, thus eliminating time and travel demands and enhancing recruitment and active participation.

New Volunteer Applications	1,182
New Volunteers Approved	610
New Volunteers Trained	370
Training Sessions Held	10
Volunteer Renewals	900

5,180 Total Volunteers for FY24

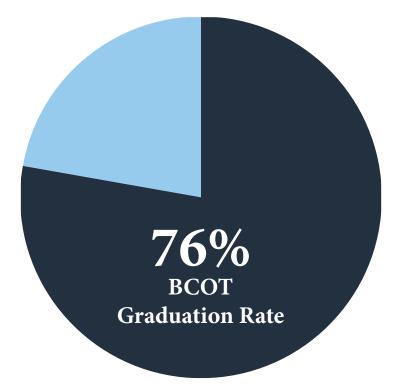
BASIC CORRECTIONAL OFFICER TRAINING (BCOT)

New Regional Academies Opened:

- The Office of Professional Development implemented the Regional Academy concept in August 2023. The Regional GA Corrections Academies have smaller class sizes, yielding greater personalized attention opportunities, improved student engagement, and more effective trainer-student interactions.
 - Middle Georgia Corrections Academy (MGCA) Milledgeville
 - Northeast Georgia Corrections Academy (NEGCA) Alto
 - Southeast Georgia Corrections Academy (SEGCA) Reidsville

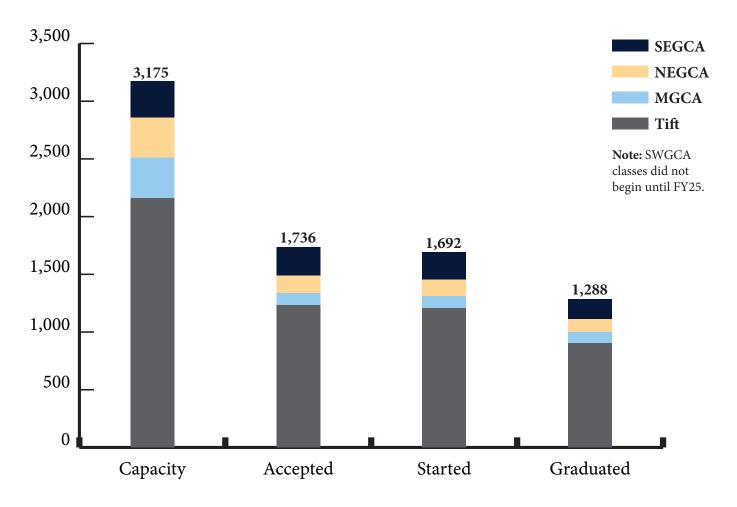
Digital Conversion:

- BCOT has successfully converted from utilizing paper manuals and lesson plans to a digital format. Cadets now utilize Chromebooks to access the Cadet Manuals and class lesson plans.
- BCOT Peer Success Coaching Program The objectives of this program are to:
 - Acknowledge the value of problem-solving skills and resilience-building offered through the success coaching program in addressing challenges and reducing turnover.
 - Evaluate the impact of the success coaching program on officer well-being, job satisfaction, and overall performance.
 - Analyze the effectiveness of the program in promoting a culture of support, resilience, and collaboration among officers.



BCOT FY24 Totals	TIFT	MGCA	NEGCA	SEGCA	Grand Totals
Capacity	2,160	350	350	315	3,175
Accepted	1,234	104	151	247	1,736
Started	1,205	104	143	240	1,692
Graduated	902	99	110	177	1,288

BCOT FY24 Totals



PROFESSIONAL DEVELOPMENT

In 2024, the Deputy Warden of Security, Care and Treatment, and Administration Academies were combined into one academy to include all three areas. This learning concept was created to provide the necessary cross training and advanced leadership skills training vital to staff aspiring to be a state prison warden.

Trainings Conducted in FY24	Number of Staff Completions
Sergeant's Academy	28
Lieutenant's Academy	26
Chief of Security	23
Chief Counselor	23
Unit Manager	23
Assistant Superintendent	11
Combined Deputy Wardens Academy	15
Warden's Pre-Command	16
Youthful Offender's Training	30

AMERICANS WITH DISABILITIES ACT TRAININGS

FY24 Americans With Disabilities Act trainings were included in the following classes:

- Chief Counselors
- Chiefs of Security
- Lieutenant's Academy
- Sergeant's Academy
- Deputy Warden of Security

- Assistant Superintendents
- Unit Managers
- Deputy Warden of Care and Treatment
- Inmate Services Conference (Teachers and Counselors)

SPECIAL OPERATIONS TRAINING UNIT (SOTU)

The SOTU assisted sheriff's offices, local police departments, and county jails statewide with cell extraction, inmate transport, mobile field force, and arrest team training. These trainings provided outside agencies and users with basic knowledge to prepare for street-level civil unrest and detention center inmate disturbances. Since April 2021, in conjunction with the Georgia Public Safety Training Center, the Office of Professional Development (OPD) implemented a Use of Force Instructor course mandated for all Defense Tactics and Firearms Instructors. This course provides GDC instructors an overview of court cases and legal precedence that justify the department's Use of Force policy.

260 hours of training provided



students completed

INSTRUCTIONAL OPERATIONS UNIT



LEADERSHIP DEVELOPMENT UNIT E-LEARNING SECTION (LDU)

The LDU ensured online trainings were current and available to all GDC employees, allowing them to meet Pre-Service Orientation and annual In-Service training requirements. These courses are now being offered bi-annually.

*Note: GDC employees register for multiple training classes throughout the year.

Video Court Services

110,515 online classes taken	102,875 passed 93.09% average passing rate	7,636 incomplete
Online Training Courses		
Governor's Sexual Harassment Preve	Governor's Sexual Harassment Prevention Governor's Standards of Conduct and Ethics	
Emergency Plans	Duty Officer	
Americans with Disabilities Act	Front Entry and Security	v Procedures
Classification	Mental Health	
Visibility	Preventing Falls, Slips and Trips	
Offender Discipline	cipline Vehicle Operation and Safety	
Release Procedure	Procedure Count Procedures	
Standards of Conduct	ndards of Conduct Suicide Awareness and Prevention	
Human Trafficking Awareness	Offender Grievance	
PREA	Tool Control	
Audit Process	Key Control	

Staff Disciplinary Process

FIELD TRAINING UNIT (FTU)

The FTU is responsible for meeting the training needs of all GDC employees. The unit works hand-inhand with facilities to organize and teach courses that provide the most current information on policies, laws, and knowledge for a safer work environment. In addition to annual training, FTU creates specialized courses, upon request, that address specific needs within the agency.

FY24 Specialized Training Course Completions

- 46 Field Training Officer Certification
- 21 Firearms Instructor Program
- 1,803 Offender Mental Health Training
 - 51 Outside Detail Officer Training
 - 32 Perimeter Officer Certification Training
 - 24 Physical Ability Test: Train the Trainer
 - 19 Portal Entry Officer Training
 - 339 Taser Training Certification/Recertification
 - **18** TIER Program Review
 - 167 Transportation Officer Phase I
 - 101 Transportation Officer Phase II

IN-SERVICE ANNUAL TRAINING

18,116 seats offered4,850 completions

EDUCATION CONFERENCE



attendees at the Education Conference

April 22 - 24, 2024

- Rolled out new curriculum and resource alignment documents to ensure quality control for instruction across the state
- Partnered with other state agencies to present quality professional development

3000+

training hours logged at the Education Conference

Began using KickUp in FY24 to track professional development and teacher/ facility growth

KickUp allows teachers to provide feedback on training quality and future training needs and provides quantitative data that measures growth in relation to professional development.

coaching hours logged at facilities from March 2024 – June 2024

REENTRY SERVICES

OFFICE OF REENTRY SERVICES STAFF TRAINING PROGRAMS FOR FY24

Trainings Conducted	Number of Staff Completed Trainings
7 Habits Training	9
Addiction Certificate Preparation Program	124
Anger Management	24
Assistant Superintendent Training	11
Chief Counselor Training	23
Counselor Advisement Training Phase II	56
Deputy Warden Academy	17
Domestic Violence Training	6
Effective Communication	20
Helping Women Recover	6
Initial Correctional Counseling Training	98
Lifers/Pathfinders Training	26
Lunch and Learn	1,416
Master Calendar Training	79
Matrix	35
Moral Reconation Therapy	42
Moral Recognation Training Booster	57
Motivation for A Change	77
Motivational Interviewing	35
Moving On	9
Odyssey	51
Office of Reentry Services Training	122
Problem Solving Skills in Action	44
Quarterly Counseling Training	396
Sex Offender Psycho-Educational Program	53
Thinking for A Change	29
Thinking for A Change Booster	38
Unit Manager Training	22
TOTAL	2,925

GEORGIA SCHOOL OF ADDICTION STUDIES

In August 2023, eight ORS staff members attended the 16th Annual Georgia School of Addiction Studies (GSAS) Conference. The conference theme was "Celebrating the Diversity of Prevention, Treatment, and Recovery." The State of Georgia acknowledges the need for qualified staff to address substance use disorder by offering training to behavioral health professionals specializing in addiction treatment.

The Office of Reentry Services (ORS) Training Unit provided numerous trainings to both security and non-security staff during FY24. Some of the training consisted of Initial Correctional Counseling, Classification, and Quarterly Regional Training, as well as assistance with academy training for various leadership roles and informative sessions for Counselors.

Lunch and Learn

Informative Sessions, also called "Lunch and Learn," are conducted virtually each month and are free for all staff to attend. Staff receive informative updates from GDC's subject matter experts and state agencies such as the Department of Community Supervision, Pardons and Paroles, Social Security Administration, Victim Services, as well as vendors, and community stakeholders.

This fiscal year, an average of 80-150 staff participated during each session. Some of the topics discussed are listed below.

Topics of FY24:

Victim Services Georgia Correctional Industries/Prison Industry Enhancement (GCI/PIE) M.O.R.E Program Forensic Peer Specialist Security Threat Group (STG) Social Security Processes Housing Opportunities: Offenders with HIV/AIDS Court Services Social Security Administration Prison Rape Elimination Act (PREA) Special Mission Dorms Transitional Housing for Offender Reentry (THOR)

A Domestic Violence Training session was conducted by Correctional Counselor Incorporation for our Behavior Health Counselors at our female facilities. This training gave a more in-depth perspective to our women in the facilities on recognizing the cues when dealing with domestic violence.

The ORS Training unit implemented a graduation for our newly hired Behavior Health Counselors and Multi-Functional Officers who completed the Initial Correctional Counseling Training (ICCT). The two-week training consists of various topics that better prepare staff to provide services to the offender population. Staff will also leave ICCT training as certified facilitators in Motivation for Change and Motivational Interviewing.

ADDICTION CERTIFICATION PREPARATION PROGRAM

The Addiction Certification Preparation Program (ACPP) was created to identify, train, and develop staff to become certified addiction counselors. ACCP is an intensive 12-month program that provides participants with the educational hours required for certification to become Certified Alcohol and Drug Counselors through the International Certification and Reciprocity Consortium.

The Office of Reentry Services (ORS) launched ACCP Group XII in January 2024, during which 15 Counselors embarked on their certification journey and have acquired 157.5 of the required 300 educational hours for certification.

300	Education hours	199	Graduates of ACPP since
4,000	Minimum hours of experience		inception
200	Hours of clinical supervision	150	Questions exam that requires a passing score

REPRESENTATION AT AMERICAN CORRECTIONAL ASSOCIATION CONFERENCE (ACA)

In FY24, the ORS represented the department at the ACA conference and delivered a presentation exploring how an agency can invest in its staff by preparing them for credentials that will allow them to provide addiction treatment to offenders, which can ultimately result in a reduction in recidivisim and an increase in savings.

STATEWIDE FAMILY VIOLENCE CONFERENCE

Staff from ORS, Whitworth Women's Facility and Women's Probation Detention Center attended the 29th Annual Statewide Family Violence Conference hosted by the Georgia Commission on Family Violence through a grant from the Criminal Justice Coordinating Committee. The theme for the conference was *Evolving Responses: What Communities Can Do To Reduce Family Violence*. Staff attended workshops that focused on topics that provided expertise regarding the health, safety, and well-being of those who have, or are at risk of, experiencing or perpetrating family violence.

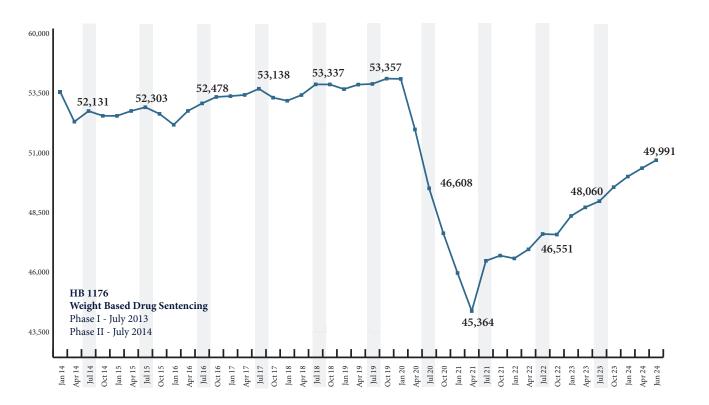




SAFE AND SECURE FACILITIES

CRIMINAL JUSTICE REFORM

Prison Population: FY14 - FY24



Note: Prison Population consists of active offenders counted at a GDC facility.

HOUSE BILL 1176 (2012)

Since the first criminal justice reform bill, HB 1176 (July 1, 2012), it has focused on sentencing and prison admissions, prison length of stay, parole, and community supervision.

HOUSE BILL 349 (2013)

Departure from mandatory minimum sentences; implementation of Georgia Prisoner Reentry Initiative (GAPRI); and created the Georgia Criminal Justice Reform Commission.

SENATE BILL 365 (2014)

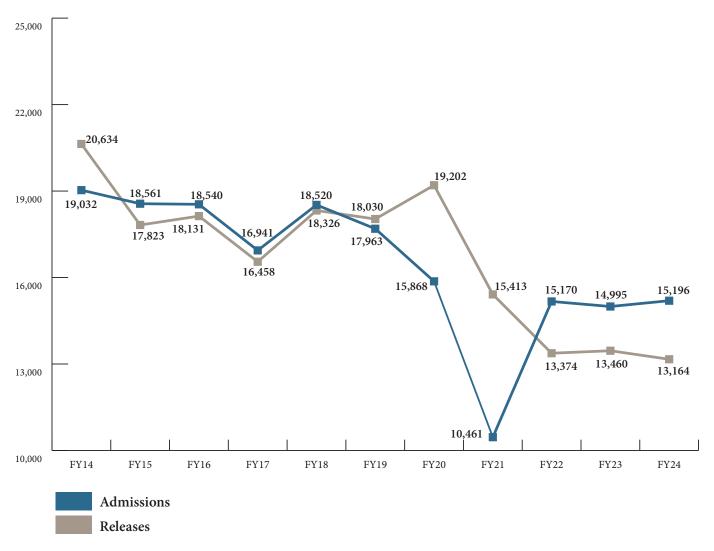
This bill focuses on post-incarceration reforms suggested by the Georgia Council on Criminal Justice Reform; developed and implemented a program to assist with reentry; provided liability protection to employers of former offenders; and established the Governor's Office of Transition, Support & Reentry.

HOUSE BILL 310 (2015)

House Bill 310 created a new agency, the Department of Community Supervision, which merged all community supervision from GDC, Pardons and Paroles, and the Department of Juvenile Justice. Governor Nathan Deal signed HB 310 into law on May 7, 2015.

PRISON POPULATION CHANGE

Over the decade spanning FY14 - FY24, annual admissions dropped 20% from 19,032 to 15,196. During the same period, annual releases dropped 36% from 20,634 to 13,164. The amount of annual releases has dropped significantly below annual admissions leading to an increasing overall inmate offender population in the State of Georgia.



Admissions and Releases FY14 - FY24

SENATE BILL 367 (2016)

The bill promotes the successful reentry into society of those with a criminal record. It improves the misdemeanor probation system, increases opportunities to secure employment, and lifts the ban on food stamps for certain offenders. It also extends parole eligibility to drug offenders with long sentences and limits secure detention for youth 13 years old or younger.

SENATE BILL 174 (2017)

Reduces probation supervision length and enhanced probationers and parolees' conditions of supervision to prevent recidivism. Senate Bill 174 will encourage alternate sentencing for certain offenses and allows input from victims and prosecuting attorneys in the parole process.

SENATE BILL 407 (2018)

A comprehensive reform bill that improves pretrial justice, mainly related to misdemeanor bail; addresses probation cost, parole eligibility, Medicaid, and other public assistance benefits to offenders; and enhances sentencing for certain offenses.

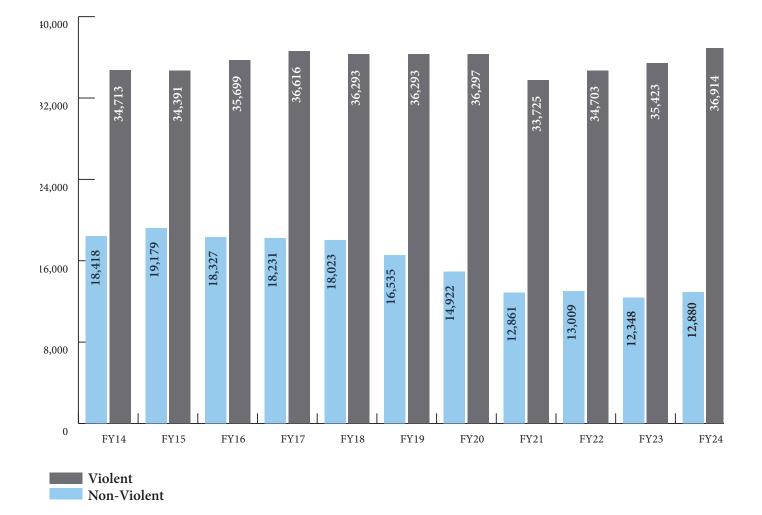
HOUSE BILL 1013 (2021)

The Mental Health Parity Act allows for a coordinated partnership between the Department of Behavioral Health and Developmental Disabilities (DBHDD), GDC and DJJ to provide ongoing mental health wraparound services and connectivity to local mental health resources upon reentry.

VIOLENT OFFENDER POPULATION

The percentage of offenders incarcerated due to a major offense of a violent or sexual nature (compared to those incarcerated for a non-violent offense) has grown, as anticipated by the criminal reform laws, increasing by over 14% from 60% of the total population at the end of FY12, to over 74% of the total population at the end of FY24. The number of validated security threat group (STG) inmates has nearly tripled over the same period, up to 15,590 at the end of FY24 (one in three offenders are validated STG).

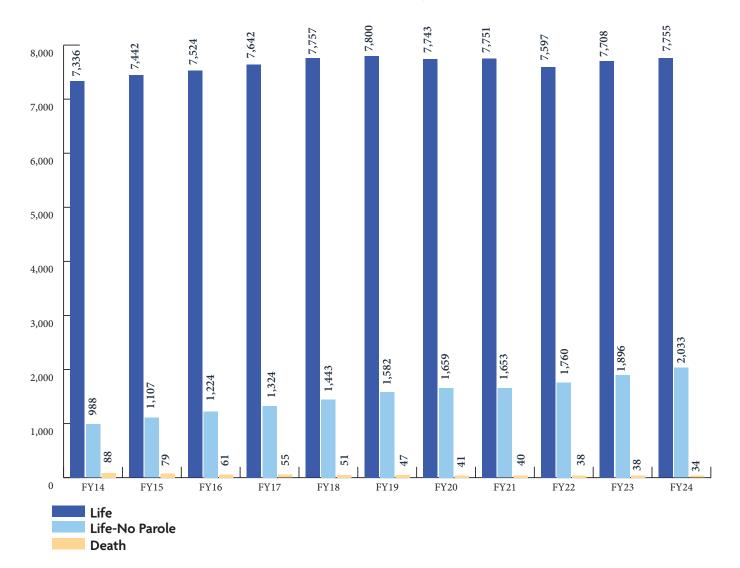
Violent Offender Population FY14 - FY24



Note: Offender population consists of active offenders with a status of inmate, including those out to court, on reprieves, on conditional transfers, and sentenced awaiting transfer to a GDC facility.

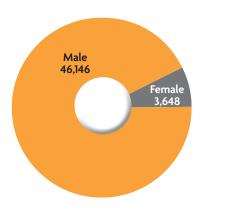
OFFENDER POPULATION LIFE, LIFE - NO PAROLE, DEATH PENALTY SENTENCE

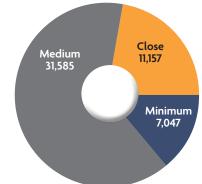
The number of offenders sentenced to life, life without parole, or death sentence rose by 23% between the end of FY12 and the end of FY24, from 7,990 to 9,822. The number of offenders serving life without parole increased from 731 at the end of FY12 to 2,033 at the end of FY24, an increase of over 178%. During the same time, the number of offenders under death sentence decreased from 94 to 34, a 64% decline.

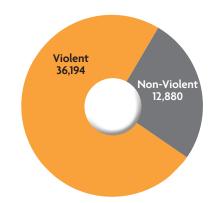


Offender Population with Life, Life-Without Parole, Death Penalty Sentence FY14 - FY24

OFFENDER POPULATION DEMOGRAPHICS FY24

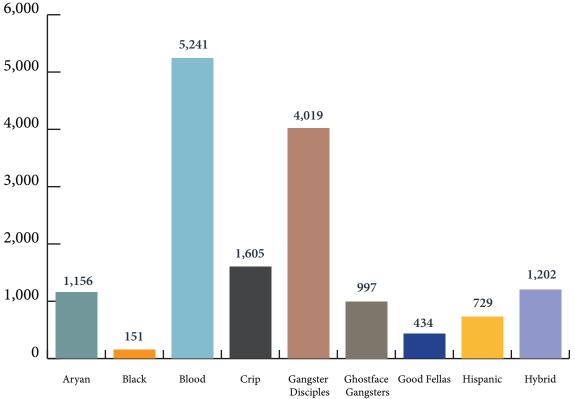






NOTE: Violent Offender is an offender who has a significant offense of a violent or sexual nature.

Current Security Threat Group (STG) Inmates June 2024 STG Population: 15,540 of the inmate population



Age		
	Number	Percentage
Under 20	430	1%
20 - 29	10,134	20%
30 - 39	15,702	32%
40 - 49	11,997	24%
50 - 59	7,135	14%
60 - 69	3,534	7%
70+	862	2%

Disciples

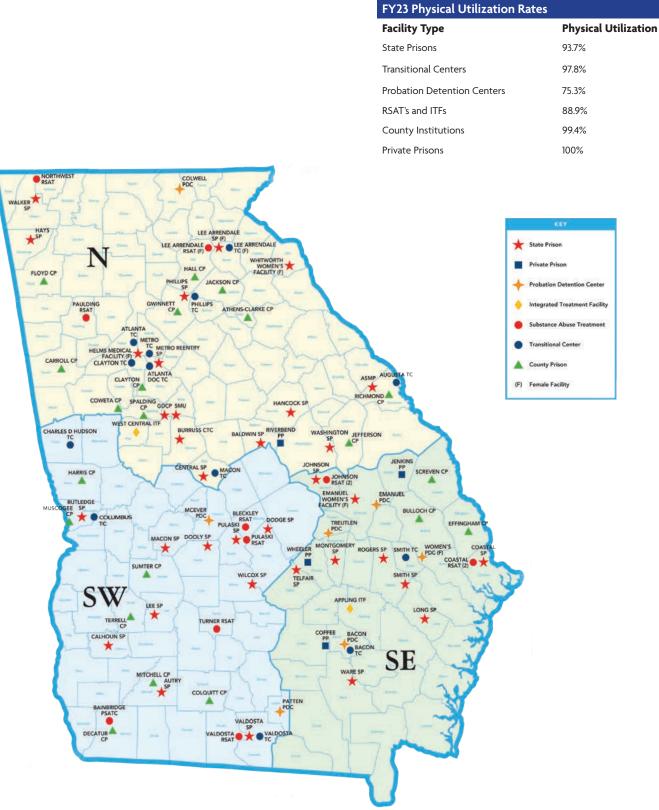
Major Offense		
Offense Type	Number	Percentage
Violent	27,854	55.94%
Sexual	9,060	18.19%
Property	5,159	10.36%
Drug	4,656	9.35%
Habit/DUI	69	0.14%
Others	2,996	6.02%

Race		
	Number	Percentage
Black	29,372	58.99%
White	18,011	31.17%
Hispanic	2,190	4.40%
Asian	156	0.33%
Native American	32	0.06%
Other	21	0.04%
Unknown	2	0.00%
Native Hawaiian	3	0.01%

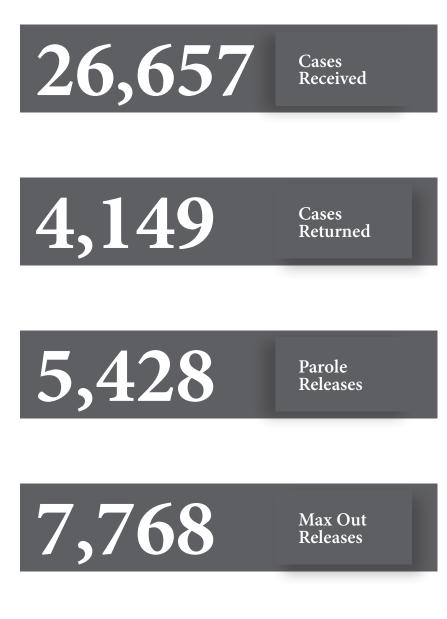
PHYSICAL UTILIZATION RATES

During FY24, GDC facilities consisted of 34 State Prisons (SP), 13 Transitional Centers (TC), 7 Probation Detention Centers (PDC), 12 Residential Substance Abuse Treatment Centers (RSAT), 2 Integrated Treatment Facilities (ITF), 21 County Correctional Institutions (CCI), and 4 Private Correctional Facilities (CF).

Approximately nine percent of the state's offender population resides in county correctional institutions and 15% reside in private correctional facilities.



OFFENDER ADMINISTRATION PROCESSING VOLUME FOR FY24

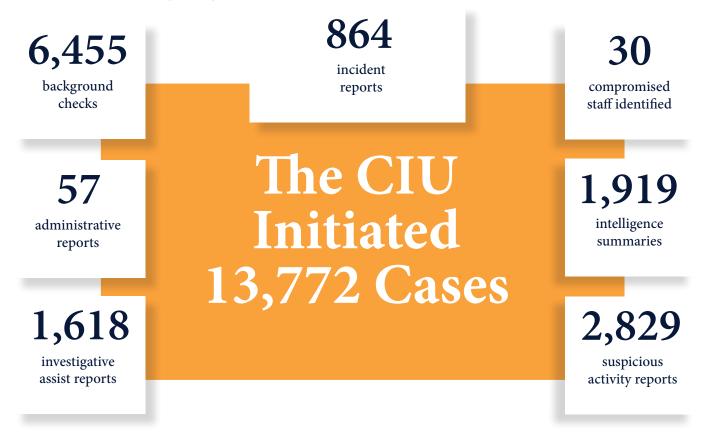


15,232

Initial Assignments

CRIMINAL INTELLIGENCE UNIT (CIU)

The CIU consists of regionally assigned analysts that cover all facilities within GDC. The primary function is to develop and disseminate intelligence throughout the state, aiding in the operation of safe and secure facilities while protecting Georgia's citizens.



OPS DIGITAL FORENSICS UNIT (DFU)

GDC's DFU is one of the largest digital forensics labs in the country and the only accredited DFU lab in the state. The DFU leverages state-of-the-art technology and specialized training to obtain forensic intelligence from electronic devices. The DFU is responsible for acquiring and analyzing digital

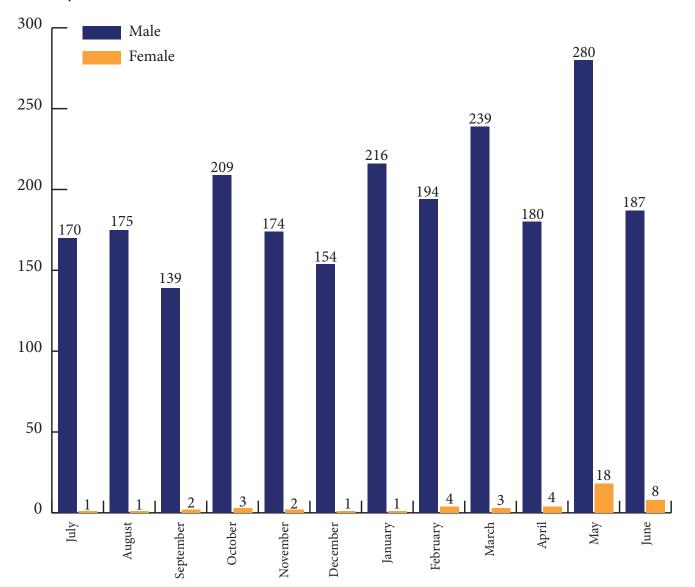
evidence supporting criminal investigations and intelligence operations, including cell phones, computers, and drones.



SECURITY THREAT GROUP (STG) GANG SERGEANT TRAINING PROGRAM

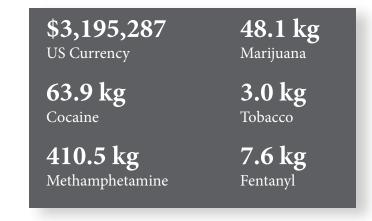
The purpose of the Gang Sergeant Training program is to have a trained gang specialist assigned to 28 of our state prisons across Georgia. Their primary mission is to recognize potential criminal street and prison gang members and validate those that meet the established criteria. Additionally, they provide timely incident assessments for the facility and daily interaction with the Intelligence Division and the Criminal Investigations Division.

Monthly STG Validations for FY24



ORGANIZED CRIME AND GANG UNIT

FY24 Seized Items by OCGU



The Organized Crime and Gang Unit (OCGU) is comprised of Special Agents, who are also Task Force Officers assigned to the Federal Bureau Investigation, Drug Enforcement Administration, and Georgia Bureau of Investigation Task Forces. They conduct investigations into large criminal organizations operating both in the community and inside of prisons. Their investigations are a part of a collaborative partnership with federal, state, and local law enforcement.

CRIMINAL INVESTIGATIONS DIVISION (CID)



FUGITIVE APPREHENSION UNIT







CANINE UNIT CONTRABAND



The contraband intercepted by GDC's Canine Units are from sites at or near GDC facilities and detail sites. The work of the Canine Unit resulted in 254 arrests in FY24.

Offender: 0 Staff: 1 Civilian: 253

137 kgs 639 kgs

2,311 Weapons

21 kgs Methamphetamine

123 g

6,471

Cellphones

7 kgs

PRISON RAPE ELIMINATION ACT (PREA)

The Prison Rape Elimination Act (PREA) 2003 prohibits and seeks to eliminate sexual abuse and sexual harassment in correctional institutions. Pursuant to PREA and Georgia criminal laws, the GDC is committed to protecting offenders in its custody from sexual abuse or sexual harassment.

In FY24, GDC received 698 PREA allegations from facilities; of those:

34

23

Substantiated 5% - determined the event most likely occurred

Not PREA 6% - did not meet the definition of a PREA allegation

> Pending 33% - remain under investigation

194

210

Unfounded 27% - the event most likely did not occur

Unsubstantiated 29% - evidence insufficient to determine whether the event did or did not occur



INNOVATION

TECHNOLOGY

NOTEACTIVE - DIGITAL LOGBOOK

During FY24, the Electronic Logbook Platform was expanded to Smith State Prison (SP), making it the 18th facility to implement the documentation process. Facilities currently utilizing NoteActive are:

Phillips SP, Georgia Diagnostic and Classification Prison, Special Management Unit, Augusta State Medical Prison, Al Burruss Correctional Training Center, Dodge SP, Dooly SP, Long Unit, Helms Facility, Hays SP, Emanual Women's Facility, Pulaski SP, Ware SP, Valdosta SP, Metro RF, Lee Arrendale SP, and Montgomery SP.

The objective was to replace the traditional paper/pen (logbook) documentation practices of officers and staff within prison facilities. The electronic logbook will make reporting more efficient and effective. Also, during FY24, the Electronic Logbook Platform training was incorporated into the Deputy Warden's Academy.



FUSUS - VIDEO PLATFORM

In FY24, the GDC continued the implementation of the FUSUS Video Platform. This platform enables the integration of multiple brands of closed-circuit TVs under a single sign-on. This allows a prison to easily view all its cameras without needing to log into different systems. It simplifies investigative functions and provides a tool that enhances the safety and security of GDC facilities.

Additionally, the GDC is implementing an AI feature that helps monitor the perimeter using AI functions to detect any movement in restricted areas. This feature aids in monitoring movement around the facility perimeter, thereby creating a safer and more secure environment. Phase 2 of this implementation is currently in progress, with a total of 13 facilities completed.

DRONE INTERDICTION

Drone interdiction is deployed to target and combat the use of contraband within GDC facilities. GDC has installed drone detection devices to detect and alert staff of inbound drones for contraband interdiction and investigative purposes. In FY24, seven facilities were equipped with these devices, bringing the total number of sites with detection capabilities to 12.

DRONE DETECTION FY24

Total Drone Incidents: 434 Total Number of Drones Seized: 166





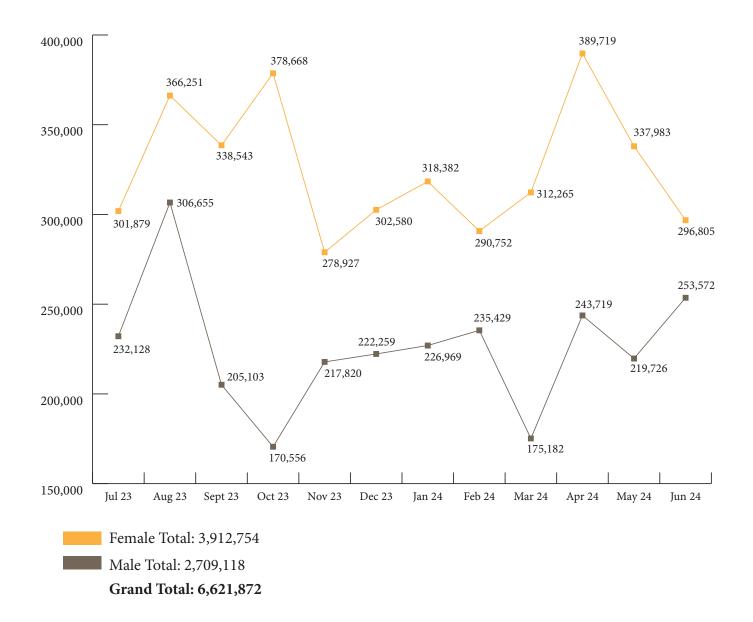
OFFENDER PROGRAMMING

STATE ROAD AND TOLLWAY AUTHORITY

The GDC and the State Road and Tollway Authority (SRTA) agreed to provide employment opportunities to returning female citizens housed at Metro Transitional Center (TC). The program was implemented in November 2018 and focuses on image reviews that build a database of known vehicles that use the Peach Pass Lanes. The Metro TC program allows 10 returning citizens, including long-term maintenance, to earn part-time wages and skills in data entry in preparation for release.

During FY22, the program expanded to the Metro Reentry Facility and now allows 10 additional returning citizens to participate. Once released, these returning citizens can earn vocational credits towards certification and possible employment with SRTA. Since deployment, 11 returning citizens have been successfully hired by SRTA.

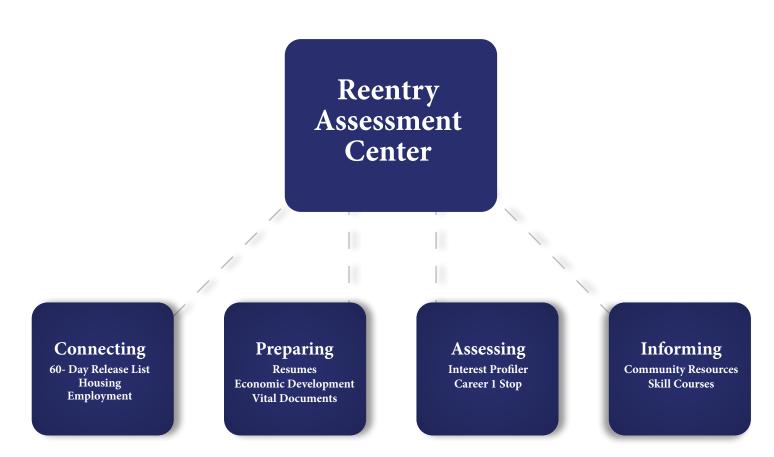
Below are the number of vehicle license plate images entered by the returning citizens into the state database for known vehicles using the Peach Pass Lanes during FY24.



THE REENTRY ASSESSMENT CENTER

The Reentry Assessment Center (RAC) provides resources to offenders approximately 180 days prior to release. The RAC offers a wide range of information, including interest profilers, resume creation, local resources within different areas across Georgia, education resources, and other information needed to create a success plan. The curriculum is a four-week program designed to assist offenders in gaining access to resources they need to prepare for reentry.

GDC Office of Reentry Services (ORS) continuously seeks partnerships with employers willing to hire convicted felons. ORS has 40 active employer partners who receive the 60-day release list on a monthly basis.



RAC ENROLLMENTS FY24	
Reentry Assessment Center	4,927
Reentry Skills Building	13,534
Total	18,461

RAC COMPLETIONS FY24

Reentry Assessment Center	5,493*
Reentry Skills Building	10,832
Total	16,325

*Some students were enrolled in FY23 and completed their courses in FY24.

ADMINISTRATION AND ORIENTATION PROCESS

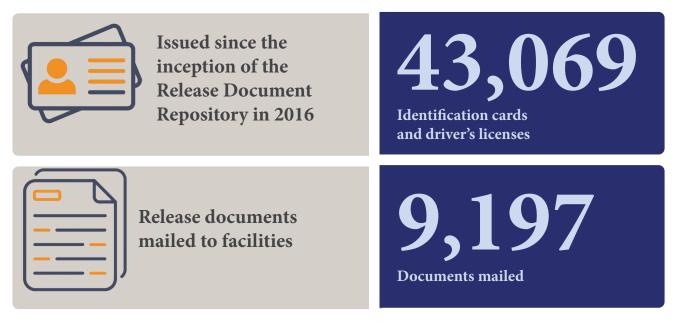
The Administration and Orientation (A&O) Process is designed to provide incoming offenders with essential programming during their first two weeks at their permanent facility before integrating into the general population. During this time, offenders are placed in the A&O dorm, where they receive guidance from peer mentors through a program called TOPUCU, which stands for The Only Person U Cheat Is U. This program consists of seven daily sessions, which has been very successful in helping new offenders adjust.

TOPUCU Completions 2,485



VITAL DOCUMENTS/REPOSITORY

The repository provides a secure location to collect and file reentry-related documents such as Department of Driver Services (DDS) identification cards, DDS driver's licenses, and birth certificates, which are vital to an offender's successful reentry. The repository staff sends these documents to the facility 180 days before the offender's release date.



The GDC has collaborated with the Florida Department of Health and Bureau of Vital Statistics to acquire birth certificates for offenders born in Florida. The team responsible for this process has received 637 birth certificates to be distributed to correctional facilities. Furthermore, the Department of Corrections is working to expand these efforts to include Tennessee and New York.

OFFENDERS UNDER TRANSITION

The Offenders Under Transition (O.U.T.) program is designed for offenders in Tier dorms who have committed violent crimes and are required to participate in Tier programming for nine months. During this period, the O.U.T. program, delivered in three phases, provides these individuals with a curriculum focused on anger management, emotional regulation, and preparation for reintegration into the general prison population. The program is consistently facilitated in five facilities. With the continued use of this program, individuals who enter the Tier dorm and complete the O.U.T. program will be better equipped to manage their behavior, reducing the likelihood of re-offending while incarcerated and returning to the Tier dorm. The program is being updated to include new scenarios that address current issues faced by the offenders. The updated program was rolled out late Fall of 2024.

Phase One Choices and Changes 282 participants

> Phase Two Self Discovery 247 participants

Phase Three Turning Point 228 participants

COGNITIVE PROGRAMMING

Cognitive programming assist offenders identify and change negative thoughts and behaviors that can lead to criminal behaviors. Cognitive programming can help reduce violence, aggression, and rule-breaking among offenders in a prison setting. It can also improve coping skills and emotional regulation, improving mental health outcomes.

Month	Enrollments	Completions
July 2023	8,258	2,702
August 2023	12,320	5,639
September 2023	15,600	8,268
October 2023	19,695	10,951
November 2023	22,155	10,951
December 2023	25,782	17,416
January 2024	29,874	19,797
February 2024	34,166	24,437
March 2024	38,122	27,705
April 2024	42,344	31,462
May 2024	46,892	35,656
June 2024	50,888	39,898

FAMILY REUNIFICATION PROGRAM



217

graduates have successfully returned to their families and the community through the program

500

Narcan kits were distributed to participants who successfully completed RSAT programs

FAMILY WELLNESS OUTREACH CENTER OF GEORGIA ADULT REENTRY PROGRAM

The Family Wellness Outreach Center of Georgia (FWOCG) received a grant from Bureau of Justice Assistance (BJA) to provide adult reentry services in the central Georgia area. The primary objective of this partnership is to improve the reentry transition for incarcerated individuals by conducting a Risk Needs Assessment to develop an individualized case plan that will result in improved employability skills and job retention, education, housing, transportation, and medical referrals.

To participate, offenders must be returning to the 14 counties of Southwest Georgia (Baker, Calhoun, Colquitt, Decatur, Dougherty, Early, Grady, Lee, Miller, Mitchell, Seminole, Terrell, Thomas, and Worth). 131

offenders assessed prior to being released from GDC as of June 2024

39 Recovery



92 Employment



61 Transportation



Housing





47 Medical





RSAT FIDELITY ASSESSMENT INITIATIVE

GDC Residential Substance Abuse Treatment (RSAT) program is a nine-month program, which targets high risk, high needs offenders with a history of substance use as a crime-producing behavior leading to correctional supervision. This program is based on the modified Therapeutic Community Model. From July to September 2023, the Advocate for Human Potential conducted a Fidelity Assessment Initiative (FAI) to improve treatment and services at prison RSAT programs by ensuring all are operating according to evidence-based and promising practices principles. This process allows the Bureau of Justice Assistance to identify and provide resources to programs that may have needs in particular areas of programming and services.

The Advocate for Human Potential is a trained assessment team that gathers relevant materials and information about RSAT programs by interviewing program administrators and staff. This year, the department will receive a written FAI assessment report to review strengths, need areas, and recommendations for improvement.

RSAT FACILITIES Bainbridge PSATC* Bleckley PSATC* Coastal State Prison Coastal PSATC* Johnson RSAT (A) Johnson RSAT (B) Northwest RSAT* Paulding PSATC* Pulaski State Prison Turner RSAT* Valdosta State Prison*

ENROLLMENTS – 4,371 COMPLETIONS – 1,760

OVERALL COMPLETION - 80.5%

*Probation Substance Abuse Treatment Center

EVIDENCE BASED PRISON

During FY24, the Evidence Based Prison (EBP) model was expanded to every dorm at Smith State Prison (SP), and relaunched at Autry SP upon its reopening. This expansion introduced the concepts of EBP to 836 new offenders.

Currently, there are five facilities designated and operating as an EBP facility:

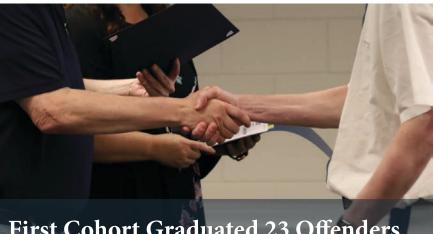
- Lee State Prison
- Hancock State Prison
- Smith State Prison
- Coastal State Prison
- Autry State Prison

Staff training in Evidence Based practices have been completed for Washington SP and McRae Women's Facility. These facilities are both slated to operate as EBP facilities upon receipt of offenders at McRae and upon opening of the new Washington SP. The EBP creates a safer environment for staff and offenders through cognitive restructuring and development of reentry skills that help reduce recidivism.

GEORGIA DEPARTMENT OF LABOR

The Georgia Department of Labor implemented "Walking the Last Mile," a 12-week reentry employment program at Metro Reentry Facility. This program assists individuals preparing to reenter society with

securing employment and valuable resources to tackle daily life in their new communities. A vital component of the program is to help individuals better understand themselves in all aspects of life.



First Cohort Graduated 23 Offenders

TYRO DADS

TYRO Dads is an evidence-based program that provides 10-lessons, 20-hour courses that have been proven to break negative cycles and empower participants to build new legacies for themselves and their families.

The program was introduced at Macon State Prison and Dooly State Prison where eight Mentors from each site received training.



Helping Women Recover and

Beyond Trauma Completions

SUPPORTIVE SERVICES FOR RETURNING CITIZENS AFFECTED BY DOMESTIC VIOLENCE GRANT

The Supportive Services for Returning Citizens Affected by Domestic Violence Grant provides two programs for women with histories of being affected by domestic violence, Helping Women Recover and Beyond Trauma. Since its inception in 2020, the program has grown from one facility to four.

The programs are currently facilitated at:

- Lee Arrendale State Prison •
- Metro Transitional Center
- Whitworth Women's Facility
- Women's Probation Detention Center

The offenders involved in these programs have reported positive experiences and have benefited from the support provided. There is evidence of consistent growth among the participants, with fewer disciplinary issues. Additionally, a community stakeholder, Circle of Hope, has been offering six months of housing upon release for those who complete the program, further supporting their transition and recovery. The goal is to expand this grant to three additional facilities by mid-2025.

TRUETT MCCONNELL UNIVERSITY

Truett McConnell University (TMU) assumed leadership sponsorship from the New Orleans Baptist Theological Seminary (NOBTS) program at Phillips State Prison in August 2021. The program is funded by the Georgia Baptist Mission Board.

TMU <u>Truett McConnell</u> UNIVERSITY.

The first cohort of 29 students are working towards an accredited bachelor's degree in Christian

ministry, and upon graduation will be sent to work under the direction of a facility chaplain as peer mentors and ministers.

NEW ORLEANS BAPTIST THEOLOGICAL SEMINARY

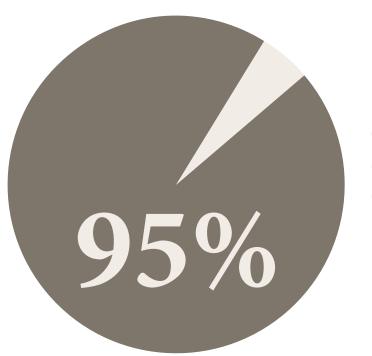
Since the inception of the New Orleans Baptist Theological Seminary (NOBTS) in January 2019 at a female facility, 10 female offenders have completed their course of study at Whitworth Women's Facility. Upon graduation, they were assigned to various women's facilities to provide a full spectrum of religious support and ministry efforts. Several of the students have been released from prison and are successful in the reentry process with a recidivism rate of zero percent.

Heartbound Ministries provides funding for the seminary program at Whitworth Women's Facility with 16 students enrolled. The fully accredited bachelor's degree is designed to provide a broad foundation for ministry within the prison system and is based on eight core competencies:

Biblical Exposition Christian Heritage Servant Leadership Interpersonal Relationships Life Skills Spiritual and Character Formation Disciple Making Worship Leadership



CAREER, TECHNICAL, AND HIGHER EDUCATION



95% of GDC facilities exceeded their FY24 CTHE completion goals.

45,754 CTHE Completions 19,292 On-The-Job Training 2,960 Post-Secondary 19,080 Skills Trainings 4,422 Vocational

COSMETOLOGY



Through partnerships with North Georgia and Central Georgia Technical Colleges' cosmetology programs, participants complete three levels of cosmetology certification. The introductory classes teach salon basics such as sanitation, shampooing, braiding, and hair design, which are the foundation for Cosmetology licenses.

- 13 individuals completed introductory courses
- 25 completed the full cosmetology program, resulting in 3 receiving their state license
- 15 awaiting licensing board approval
- **09** individuals received the training necessary to petition to have their expired licenses reinstated

BEEKEEPING

Through partnerships with the Georgia Beekeepers Association, the University of Georgia, and HeartBound Ministries, several facilities now offer Beekeeping certification.

Facilities with beekeeping

- Atlanta Transitional Center
- Burruss Correctional Training Center
- Calhoun State Prison
- Dooly State Prison
- Hancock State Prison
- Lee Arrendale State Prison
- Lee State Prison
- Metro Transitional Center
- Rogers State Prison
- Whitworth Women's Facility



CHANGES IN PELL GRANT REGULATIONS: PRISON EDUCATION PROGRAMS CONTINUE TO EXPAND

Four colleges submitted applications and were approved as official Prison Education Program (PEP) sites.



In FY24, five post-secondary institutions conferred degrees to incarcerated students.

80 Associate degrees 60 Bachelor degrees

TECHNICAL COLLEGE SYSTEM OF GEORGIA

Through a partnership with the Technical College System of Georgia, the Reentry Assessment Center, located at each facility, offers a variety of soft skills classes of which offenders may take advantage.

4,558 soft skills classes were completed across the state.

Attention Management Business Etiquette Customer Service Emotional Intelligence Goal Setting and Getting Things Done Job Search Skills Telework and Telecommuting Ten Soft Skills You Need Time Management Workplace Diversity

The following programs are also offered through this partnership, resulting in the following completions.

OSHA 2,042 ServSafe 2,200 Forklift 1,123

WIREGRASS TECHNICAL COLLEGE



Wiregrass Technical College provides mobile classrooms that can be moved to various facilities across the state, some of which would not otherwise have access to CTHE training.

115 completed electrical training

57 completed framing

171 completed food truck certifications, which also teaches the ins and outs of being a business owner

Wiregrass also offers nine, three-hour training courses tailored to address unique workplace challenges. By providing practical information and skills, these courses empower participants to become more effective and valuable employees.

Conflict Resolution at Work Dealing with Difficult Conversations at Work Developing Positive Relationships at Work Accountability and Self-Confidence at Work Effective Communication at Work Financial Literacy Managing Stress at Work Understanding Employer Expectations

Personal Hygiene at Work

ACADEMIC EDUCATION

OF ALL GEDS EARNED IN FY24, 20% WERE EARNED BY OFFENDERS HOUSED IN GDC FACILITIES.

1 100		Credentialed Facility	y Subm	issions
		Detention Centers	75	
1.495		State Prisons	792	
-) - / / / / / / / / / / / / / / / / / /		Private Prisons	211	
GEDs earned in FY24		County Prisons	211	
The entire state of Georgia had 7,677,		ITF/RSAT Facilities	154	
including technical colleges,		Transitional Centers	50	
Department of Juvenile Justice and others.		Total	1,493	
		Lifers Earned GEDs		
91.6%		Life with Parole	35	
Male GEDs Female G	EDs	Life without Parole	16	
Earned Earned		Total	51	
	Total Acaden	nic Completions for F	Y24	
	Literacy/Rem	edial Reading		335
140 inmates who qualified	Adult Educat	ion		1,156
as Neglected and Delinquent	Foothills High	h School		17
under Title I-D earned a GED	GED Prep			1,649

161 **Special Education Services**

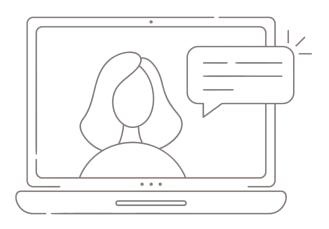
During FY24, GDC served 161 students through special education services.

GED Testing

Total

1,493

4,650



Distance Learning Equipment CARES act funding was utilized to put distance learning equipment in Probation Detention Centers and Transitional Centers.

STUDY BUDDIES

Study Buddies is a purpose teaching and learning mobile device. The device works with cartridges for each subject and does not require an internet connection. Study Buddies are now located in all facilities. These come with a media reader cartridge to help teachers differentiate instruction. Teachers can place recorded lessons on the cartridges and have students watch lessons for enrichment and remediation.

QUALIFIED TO RECEIVE TITLE IV, PART A

This grant is a Student Support and Academic Enrichment (SSAE) grant that is intended to improve students' academic achievement by increasing the capacity of States, LEAs, schools, and local communities to provide all students with access to a well-rounded education and improve school conditions for disadvantaged students. This grant is specifically for our juvenile students who are 17 years old. It was used in FY24 to fund high school credit courses in a partnership with the Department of Juvenile Justice to allow our 17-year-old students who wanted to work on a high school diploma to continue high school courses for the entire year instead of waiting until they turn 18. In FY24, three students were served by this program, with plans to expand in FY25 as funding grows.

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16,900
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GDC has earned a total of 16,900 GEDs since transitioning to the 2014 version of the GED test.

Foothills Regional High School had 17 high school graduates during FY24, with a total of 459 high school diplomas awarded since the start of the charter school program in 2015.

LIBRARY SERVICES

Total circulation since July 2022 - approximately 102,000.



During FY24, GDC's book donations increased by almost 15%. Because of donations received, over 38,000 books were placed in circulation.

45,000+ Offenders served in the Law Library in FY24.

Circulation increased by approximately 20% from FY23. Interlibrary Loan circulation increased by 28% from FY23.

Surpass, a full suite of library automation services, making management of the library and upgrading of services seamless, has been fully implemented in 25 facilities.

- Quarterly trainings for librarians
- Expansion of book repository
- Book drive partnerships with colleges, high schools, and nonprofits -University of North Georgia, several Georgia high schools, and Prison Book Project
- 19 library vacancies filled



OFFENDER WELLNESS

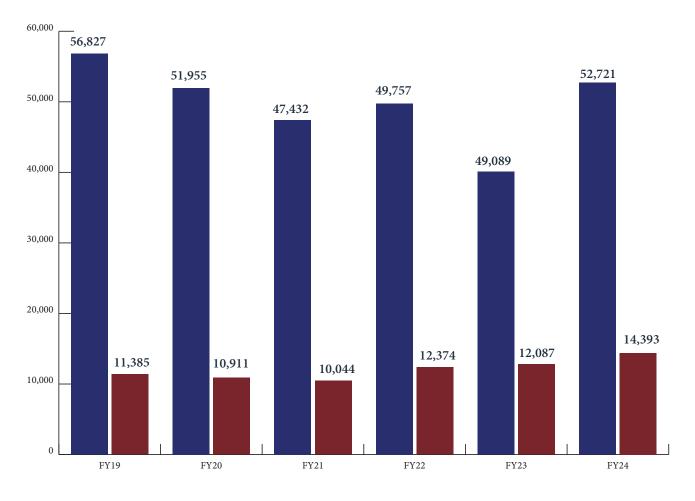
MENTAL HEALTH

The GDC's Mental Health Services are comprehensive, team-driven, interdisciplinary programs, and are designed to improve the emotional stability and overall mental health of incarcerated individuals. Services reflect community and national standards.

Staffing includes mental health administrators, psychiatrists, psychologists, counselors, nurses, and activity therapists, who provide continuous, individualized services to mentally ill offenders.

Services include psychopharmacological treatment, individual and group treatment, activity therapy, and integrated dual diagnosis treatment for inmates with co-occurring substance abuse problems.

Staff also provides consultations to security on disruptive and violent inmates, and consultations to medical on medical-psychological issues.



General Population vs. Mental Health Population

Mental Health General Population

SUICIDE AWARENESS CARDS UPDATED

The National Suicide Lifeline changed its number nationally and the agency updated the offeneder cards on the most recent bi-annual reorder to to reflect this change. Services for the lifeline are available 24-hours a day, seven days a week, across the United States.

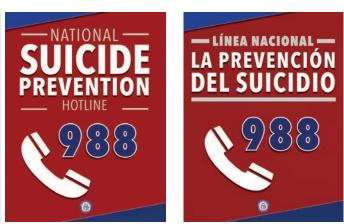


PREVENTING SUICIDE IS EVERYONE'S RESPONSIBILITY BE AWA'RE: Look for signs of possible suicide risks in

yourself and others. **TAKE ACTION:** Act immediately by calling mental health.

SEEK HELP: Remember, there is Mental Health support available, but you must ask for it.

STAY SAFE: Never leave someone in crisis alone. Keep them and yourself safe until help arrives.



PHYSICAL HEALTH

The Department contracts with Centurion to provide comprehensive medical, mental and dental services statewide. Services are provided under a managed care model.

The State of Georgia's correctional health care system is multidisciplinary and provides offenders with access to such services as sick call, mental health care, emergency care, chronic care, medication management, diagnostic testing and procedures, infirmary care, hospitalizations, long-term acute care and specialty services.

All inmates are screened at a diagnostic facility after intake from the county jail to determine their current medical, dental and mental health care needs. This includes assessments for auditory, mobility and vision disabilities, and the need for specialized mental health treatment.

Within each correctional institution, the contractor provides primary care using a core staff of clinicians nurses, mental health providers, dental professionals and administrators.

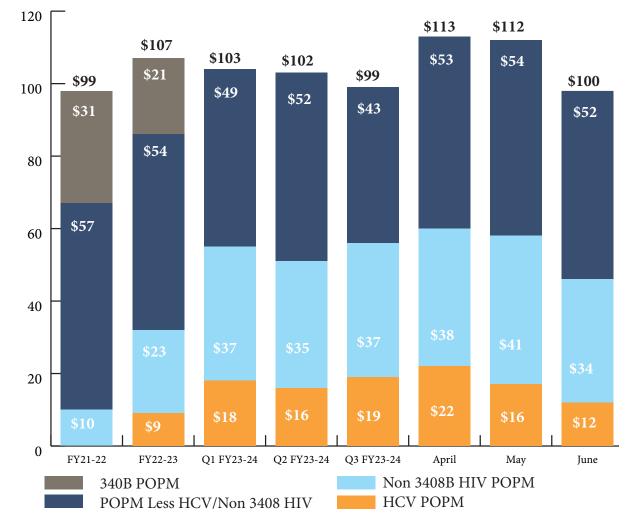
PHARMACY

GDC partners with CorrectRx for pharmacy services. All orders are completed online and delivered to facilities on the same or next day. At the close of FY24, pharmacy expenses were 4.5% higher year-over-year, primarily driven by higher than anticipated Hepatitis-C treatment volumes. Hepatitis-C in FY24 accounted for 15% of pharmaceutical costs, while HIV accounted for 31%, and all other medicines accounted for 44%.

Offender Pharmacy	FY22 Expenses	FY23 Expenses	FY24 Expenses	The Department orders an averag
Prescription & OTC Medications	\$25,929,529	\$24,722,358	\$24,678,892	of 102,821
340B HIV Medications	\$13,677,216	\$9,438,684	\$0.00*	prescription fills
Non-340B HIV Medications	\$4,318,905	\$10,574,604	\$17,417,679.38	per month.
Hepatitis-C Medications	\$256,366.20	\$4,084,992	\$8,317,626.40	
Non-Medication Costs	\$4,357,485.96	\$4,668,556.22	\$5,580,167.22	*Changed from a 340B
Subtotal	\$47,902,502.16	\$53,489,194.22	\$55,994,365	program to a non 340B program

MEDICATION COSTS PER OFFENDER

CorrectRx aggressively manages costs through formulary management, therapeutic substitutions and clinical initiatives.



Medication Cost Per Offender Per Month

PHARMACEUTICAL PATIENT ASSISTANCE PROGRAM

Pharmaceutical manufacturers may sponsor patient assistance programs (PAPs) that provide financial assistance or drug-free product (through in-kind product donations) to low income individuals to augment any existing prescription drug coverage.

PAPs provide cost savings to GDC for current offenders. The goal is to reduce branded specialty items filled through Augusta State Medical Prison (ASMP) Pharmacy by utilizing manufacturer programs. The patients represent \$233k averted in per month drug costs. Total PAPs savings for all manufacturers in July totaled \$226k.

FY24 PAPs Savings \$1.71 Million

DENTAL HEALTH

Oral care is provided to each inmate in accordance with established guidelines under the direction and supervision of a dentist licensed in the state of Georgia. Every inmate has access to the full range of dental services offered at the resident facility or referral facility. Services offered are in accordance with the assigned classification level.

Offenders are provided a full range of dental services, including dental x-ray. These services are offered at facilities according to facility classifications. Offenders requiring services not readily available at their facility will be referred as clinically indicated.

36,694

Dental services, which Centurion provides, completed 36,694 services by licensed dentists and hygienists. These services include routine and specialized care ranging from cleanings to extractions and other operations.



AMERICAN CORRECTIONAL ASSOCIATION

AMERICAN CORRECTIONAL ASSOCIATION (ACA)

98.96%

Agency's average accreditation score

Facilities awarded Accreditation/

Reaccreditation in FY24:

- Dooly SP
- Long Unit
- Valdosta SP (initial audit)
- Valdosta TC (initial audit)
- Ware SP (initial audit)
- Colwell PDC
- Appling ITF
- Bainbridge PRSAT (initial audit)
- Turner PRSAT (initial audit)
- Hudson TC
- Columbus TC
- Macon TC (will be combined with Central SP moving forward)
- Smith TC
- Central Office
- Central Training Academy

In FY24, five facilities were awarded initial accreditation and 10 were awarded reaccreditation for a total of 15 audits to include Central Office and Central Training Academy. Since entering into the agency's accreditation, 26 prisons, 13 PDC/ITF and eight TCs have undergone an accreditation audit.

Internal audit scoring indicates that the agency continues to embrace accreditation and is well positioned for ACA accreditation and reaccreditations in FY25 with an additional 26 audits. Twenty-two are reaccreditations and four are initial accreditations.

PowerDMS continues to streamline documentation collection for ACA accreditation and allows for virtual monitoring of accreditation preparations. ACA mock audits and accreditation audits are conducted using the PowerDMS assessment systems.

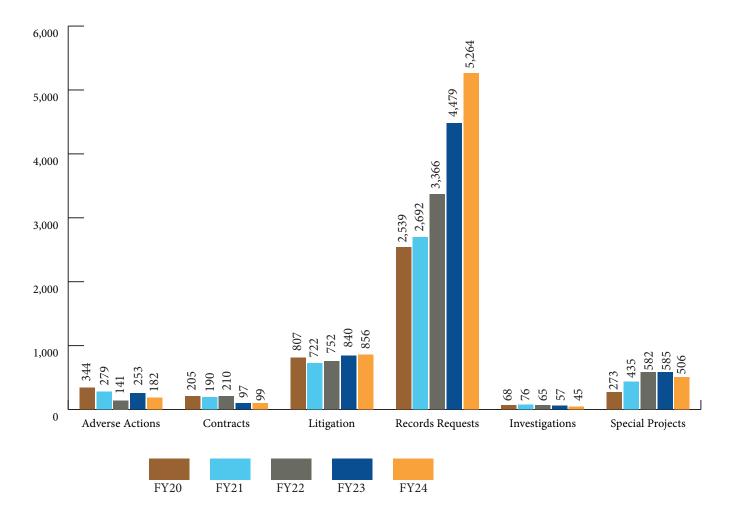
INTERNAL ASSESSMENT UNIT

- GDC's Internal Audits team conducts comprehensive audits in each state facility and satellite facility, technical assistance assessments, and follow-up assessments for any identified critical security concerns. The Assessment Team comprises a core group of auditors supplemented by a cadre of well-trained adjunct auditors selected from various facilities statewide and central office staff, encompassing multiple disciplines and subject matter expertise. Internal Audits are managed under the oversight of the Office of Professional Standards Compliance Unit. The group also provides an ACA accreditation readiness assessment during each facility audit.
- Consistent revision and publication of internal audit instruments (104) are maintained to incorporate language and questions from the ACA Standard Manuals (Adult Correctional Institutions, Adult Local Detention Facilities, and Adult Community Residential Services Manuals) as new editions are published and to reflect agency policy revisions from the prior year. These revisions seek to align GDC facility assessments with accreditation efforts further.
- Conducted policy reviews and provided recommendations for updates and revisions to the agency's standard operating procedures maintained within PowerDMS.
- Conducted 35 state prison Comprehensive Audits and four private prison Audits. Any deficiencies require that the facilities submit corrective action plans to realign practice with GDC internal policies and ACA standards.
- Conducted 25 reviews and provided technical support to the Probation Detention Centers (PDC), Transitional Centers (TC), Integrated Treatment Facilities (ITF), and Residential Probation Substance Abuse Treatment Facilities (RSAT/PSAT) from their submitted self-audits.
- Ongoing Quarterly and Annual Reports were created and compiled for analyzing assessment data.



FY24 LEGAL HIGHLIGHTS

- Reviewed 182 requests for adverse actions involving alleged misconduct by GDC employees.
- Collaborated on the drafting and negotiation of more than 99 contractual and inter-governmental agreements.
- Referred 856 new cases to the Attorney General's Office and assisted in the legal strategy and defense of civil rights actions, state tort claims, habeas corpus petitions, petitions for writs of mandamus, and employment lawsuits.
- Responded to 5,264 requests for public records under the Open Records Act, medical records covered by HIPAA and requests for records sought via a subpoena, request for production of documents or other legal process.
- Provided oversight and recommended appropriate action on 45 internal affairs investigations involving allegations of sexual harassment and non-criminal misconduct committed by the Department's employees.
- Created a new administrative role for a paralegal to coordinate the review of all proposed SOP amendments for the GDC's continuing efforts to secure and maintain ACA accreditation.
- Assisted with 506 special project matters, such as making consular notifications, reviewing appellate decisions impacting offenders' sentences, and analyzing proposed legislative measures for impacts on the GDC's operations or budget.



FY24 Legal Service Matters

AMERICANS WITH DISABILITIES ACT

The GDC maintains compliance with the Americans with Disabilities Act (ADA), a Civil Rights Law that requires accessibility to programs, services, and activities for individuals with disabilities and prohibits discrimination.

Hard of Hearing/Deaf Assistance

- Video Remote Interpreter Applications
- Video Relay Services Devices
- Teletypewriter Devices
- UbiDuo 3 Speech Generating devices
- Neosensory Buzz Devices
- Vibrating Watches
- Message Boards
- Strobe Lights
- Pocket Talkers
- Headphones

Low Vision/Blind Assistance

- Magnifying Sheets
- Braille Keyboards and Labels
- Scanner Readers
- Talking Watches

MATTERS HANDLED BY ADA UNIT FY24

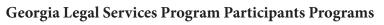
- ADA Inquiries 89
- Medical 252
- Facilities Operations 236
- Legal 11
- Other 66

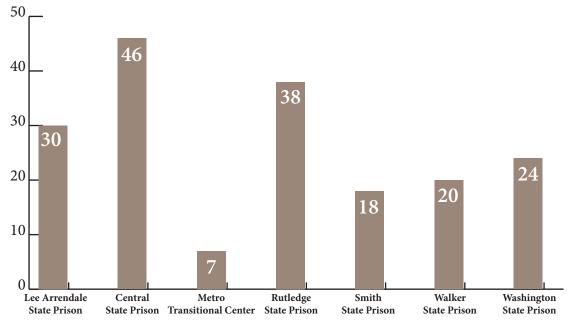
Conducted 75 ADA evaluations for state prisons, probation detention centers, and county prisons.

GEORGIA LEGAL SERVICES PROGRAM, INC.

In February 2024, Georgia Legal Services Program, Inc. provided professional services to the GDC by conducting educational workshops about affordable healthcare options for incarcerated individuals and assisting them through the healthcare enrollment application process.

The program has educated and assisted 183 individuals from seven facilities with healthcare special enrollments from seven facilities. Eight of the 183 individuals requested follow-up assistance and three are receiving additional support help with the following: SNAP, free phones, email set up, and Medicaid. Five individuals needed assistance with Supplemental Security Income and Medicare.







GEORGIA CORRECTIONAL INDUSTRIES

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RIES

GEOR

FOOD SERVICE - ALTERNATIVE ENTRÉE PROGRAM

The Alternative Entrée Program (AEP) is designed to provide offenders with meals that are Kosher in nature. This kitchen is located at the Food Distribution Unit (FDU) in Milledgeville, Ga. There are 700 offenders that participate in the program daily. The AEP kitchen produces over 3,000 meals daily to meet the needs of the of the 11 facilities receiving meals from the AEP.



FOOD SERVICE - STAFF DINING BENEFITS / ENHANCEMENTS

GCI continues to provide and manage staff dining operations throughout GDC operations. Staff dining provides on-site, nutritionally sound meal options for GDC employees at a competitive price. On site dining reduces traffic in and out of the facilities, thus reducing the opportunity for introduction of contraband. Staff Dining uses a no cash payment system with reloadable meal cards for staff. Recent enhancements to the menu options, including daily lunch specials and healthy meal options, have been well received by our customers.



MANUFACTURING - COLONY FARM BALDWIN SCREEN PRINTING

GCI Baldwin Screen Print Operation upgraded its production capabilities by acquiring two much-needed screen printing machines and a garment ink dryer. This investment was crucial, replacing a 30-year-old



garment dryer and two screen-printing machines that had been in use for 15-20 years.

The new equipment includes an M&R 8-color and an M&R 6-color Diamondback screen printing machine, offering advanced features that streamline the printing process. These machines are known for their precision and reliability, allowing for more complex and vibrant designs with consistent quality. The installation of a 48" Fusion garment ink dryer has enhanced the drying process, ensuring that prints set correctly and quickly, further reducing the risk of defects.

Baldwin Screen Print produces garments for all GDC facilities, as well as various other entities, producing over 300,000 units annually. The new equipment allows GCI's screen print operation to maintain its high production volume while improving the overall efficiency and quality of its operations.

AGRIBUSINESS - ROGERS FARM - DAIRY PROCESSING AND MILKING



GCI dairy produced 17,590,386 ¹/₂ pints of milk in FY24

GCI's Dairy Processing and Milking Unit at Rogers Farm received new holding tanks for both raw milk (2,000 gallons) and finished milk (5,000 gallons) over the past six months. This new equipment will allow GCI dairy to safely hold milk product as it is being prepared to be processed and put into half pint cartons for delivery across the State of Georgia each week. GCI offers 2% white milk and 2% chocolate milk to all of GDC state facilities weekly. These tanks are the latest of several improvements made at the dairy over the past two years.

GCI dairy produced 17,590,386 half pints of milk in FY 2024. This number has steadily increased over the past three years. GCI produces their own base feed on its farms (silage and corn), feed livestock daily, milk cows twice daily, and processes all the milk for consumption in state facilities. The dairy at Rogers Farm in Reidsville, Georgia is a very productive part of GCI Farm's diversified agribusiness across the state; which also includes a gristmill, multiple beef operations, row crops, egg production, and fresh vegetable operations.

SALES & MARKETING - DEPARTMENT OF EARLY CARE AND LEARNING

In 2024, GCI partnered with the Department of Early Care and Learning (DECAL) by providing fulfillment services for several of their reading distribution programs. GCI was able to provide warehousing, picking, packing and shipping logistics for the project. Unitizing the services of GCI allowed DECAL staff to focus on their core responsibilities, instead of time-consuming clerical tasks.

The largest project fulfilled in FY24 was GCI managing a DECAL mailout of almost 12,000 books to childcare operators across the state. Phillips SP Print Plant and the Decatur Engraving Plant partnered together to complete this project. Decatur Engraving Plant helped receive and organize 12,000 books from various vendors. These books were package into specific orders that were sent out to almost 3,000 locations across the state. Included in the packages was a copy of the First Lady Marty Kemp's "Hey Georgia".



MISSION

To protect Georgians by operating secure facilities and providing opportunities for offender rehabilitation.

VISION Achieving excellence through Employee Development, Innovation and Collaboration.

VALUES Integrity • Accountability • Dedication