

FY23 ANNUAL REPORT

Georgia Department of Corrections Fiscal Year 2023 Annual Report

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MISSION

To protect Georgians by operating secure facilities and providing opportunities for offender rehabilitation.

VISION

Achieving excellence through Employee Development, Innovation and Collaboration.

VALUES

Integrity • Accountability • Dedication

Letter from Commissioner



On behalf of the more than 9,000 dedicated Georgia Department of Corrections (GDC) employees, I am honored to present the Annual Report for Fiscal Year 2023 (FY23). Within this report, we have outlined and highlighted the accomplishments and continued efforts to carry out our mission of operating secure facilities and offering rehabilitation opportunities to more than 47,000 offenders.

During FY23, our agency saw educational milestones, with 38,438 post-secondary, vocational, on-the-job training, and skills training program completions, an increase of 32.1% from FY22. General Equivalence Diplomas (GEDs) have also increased in FY23 by 6.3% from FY22, with 1,531 GEDs earned.

We continue to take steps to fight recidivism and promote effective offender reentry programming by assisting our population with preparations for successful reentry. GDC continued to partner with the State Road and Tollway Authority and agreed to provide employment opportunities to returning female citizens housed at Metro Transitional

Center. The program was implemented in November 2018 and focuses on image reviews that build a database of known vehicles that use the Peach Pass Lanes. The program allows ten returning citizens, including long-term maintenance, to earn part-time wages and skills in data entry in preparation for release. The total number of vehicle license plate images entered by the returning citizens into the state database for known vehicles using the Peach Pass Lanes during FY23 was 6,511,161.

The GDC continues to fight contraband and illicit drugs from entering the walls of our facilities. Through our contraband interdiction efforts, staff have seized more than \$4 million in US currency, 349 kilograms of meth, 136 kilograms of heroin, and even more harmful drugs and items from the hands of offenders.

I am proud to work alongside each member of our team. We are a team of accountable, dedicated staff members with integrity and professionalism, and I look forward to achieving even greater things in the coming year.

1/9-0/-

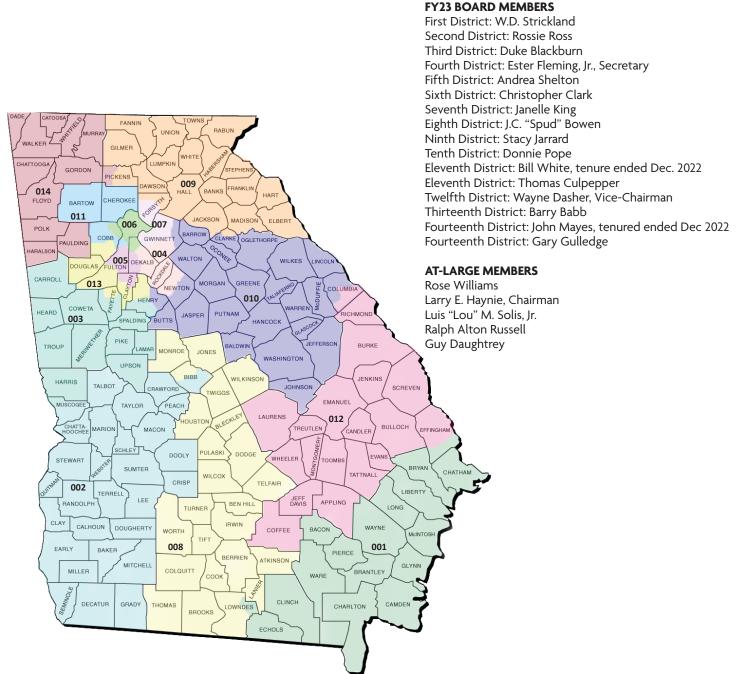
The Board of Corrections is composed of 19 members, as of January 2013, one in each congressional district in the State and five at-large members. The Governor appoints all members, subject to the State Senate's consent, to staggered five-year terms.

The Board develops rules governing employees' conduct and welfare under its authority and the assignment, housing, feeding, clothing, treatment, discipline, rehabilitation, training, and hospitalization of all offenders under its custody.

The members serve on the following committees:

- Budget/Utilities
- Correctional Industries/Food & Farm
- Education/Recidivism
- Facilities
- Health Services and Nominations

The Board of Corrections is a statutory policy-making board and has legal status only as a board. The operation and management of GDC's institutions and facilities are the responsibility of the Commissioner.



THE GEORGIA DEPARTMENT OF CORRECTIONS (GDC) IS ORGANIZED INTO FIVE DIVISIONS:

- Executive Operations
- · Administration and Finance
- Facilities
- Inmate Services
- Health Services



GOVERNOR BRIAN P. KEMP

BOARD OF CORRECTIONS



COMMISSIONER TYRONE OLIVER

EXECUTIVE OPERATIONS

- Legal Services
- · Office of Public Affairs
- Office of Professional Standards
- Office of Professional Development
- Strategic Planning & Management
- Legislative Liaison



CHIEF OF STAFF ALAN WATSON

EXECUTIVE OPERATIONS

- Office of Information Technology
- Engineering & Construction Services
- Georgia Correctional Industries

ASSISTANT COMMISSIONER
FACILITIES DIVISION



Ahmed Holt

ASSISTANT COMMISSIONER
INMATE SERVICES



Jay Sanders

ASSISTANT COMMISSIONER ADMINISTRATION & FINANCE



Peter Adams

ASSISTANT COMMISSIONER
HEALTH SERVICES



Randy Sauls

FINANCIAL MANAGEMENT

The Office of Budget Services is responsible for the Department's \$1.3 billion budget, including grants, state, federal, and other funds. Budget Services is the central coordinating entity for developing, allocating, and managing the Department's financial resources. All divisions, fields, and central office locations receive guidance from Budget Services to support their operations and to ensure the Department complies with state law, policies, and procedures. Budget Services also liaises with the Governor's Office of Planning and Budget, the House Budget and Research Office, and the Senate Budget and Evaluation Office to advocate for the Department's financial needs to the Governor and the Legislature.

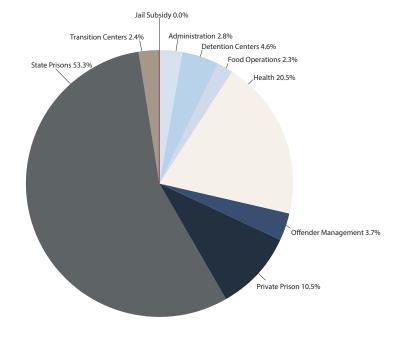
BUDGET HIGHLIGHTS FOR FY23

| Increase funds to provide a \$5,000 cost-of-living adjustment for all full-time, benefit-eligible state employees | \$55,121,809 |
|---|----------------|
| Increase funds for an additional \$2,000 increase for filled correctional officer positions | \$13,617,234 |
| Increase funds for capital maintenance and repairs | \$42,456,560 |
| Reduce funds to reflect the closure of Georgia State Prison | (\$20,878,439) |
| Increase funds for physical and pharmacy services contracts | \$12,285,433 |
| Increase funds for wireless infrastructure upgrades at facilities statewide | \$5,519,595 |

AMENDED FY 2023 TOTAL BUDGET BY SOURCE

| Fund Type | FY22 Budget | FY23 Initial Budget | FY23 Amended Budget |
|---------------|-----------------|---------------------|---------------------|
| State Funds | \$1,209,807,721 | \$1,281,501,728 | \$1,341,227,525 |
| Federal Funds | \$170,555 | \$170,555 | \$170,555 |
| Other Funds | \$13,564,603 | \$13,564,603 | \$13,564,603 |
| Total Funds | \$1,223,542,879 | \$1,295,236,886 | \$1,354,962,683 |

AMENDED FY 2023 APPROPRIATIONS AND BUDGET BY PROGRAM



| Program | Budget |
|---------------------|-----------------|
| Jail Subsidy | \$5,000 |
| Administration | \$37,342,347 |
| Detention Centers | \$59,795,598 |
| Food Operations | \$27,693,991 |
| Health | \$260,284,197 |
| Offender Management | \$44,667,376 |
| Private Prisons | \$131,456,593 |
| State Prisons | \$749,142,700 |
| Transition Centers | \$30,839,723 |
| Total | \$1,341,227,525 |



RECRUITMENT AND RETENTION

RECRUITMENT AND RETENTION

At the end of FY 2023, the agency employed 6,397 full-time employees (FTE) and 456 hourly employees. Correctional Officers comprise 42% of staff, 24.1% are sworn employees, and the remainder are in non-security staff roles. Of the 6,169 employees, 90.2% work in the Facilities Division, directly supervising offenders.

| END OF FISCAL YEAR FTE BY TYPE | | | |
|--------------------------------|-------|-------|-------|
| Employee Type | FY21 | FY22 | FY23 |
| Correctional Officers | 3,050 | 2,516 | 2,685 |
| Other Sworn Staff | 1,452 | 1,502 | 1,543 |
| Non-Security Staff | 2,377 | 2,151 | 2,169 |
| Totals | 6,879 | 6,169 | 6,397 |

| Hires CO Hires Separations CO Separations FY 22 1,602 1,133 2,250 1,273 FY 23 2,132 1,585 1,707 1,052 | FY23 HIRING AND SEPARATIONS | | | | |
|---|-----------------------------|-------|----------|-------------|----------------|
| · · == | | Hires | CO Hires | Separations | CO Separations |
| FY 23 2,132 1,585 1,707 1,052 | FY 22 | 1,602 | 1,133 | 2,250 | 1,273 |
| | FY 23 | 2,132 | 1,585 | 1,707 | 1,052 |

| END OF FISCAL YEAR FTE BY DIVISIONS | | | | |
|-------------------------------------|-------|-------|-------|--|
| Employee Type | FY21 | FY22 | FY23 | |
| Executive Office | 373 | 416 | 411 | |
| Facilities Division | 6,291 | 5,546 | 5,767 | |
| nmate Services Division | 37 | 36 | 43 | |
| Health Services Division | 24 | 24 | 24 | |
| Administration and Finance | 154 | 147 | 152 | |
| Totals | 6,879 | 6,169 | 6,397 | |
| | | | | |

| RECRUITMENT AND TURNOVER | | | |
|-------------------------------------|------------|--------|--|
| | FY22 | FY23 | |
| Correctional Officers Vacancy | 55.31% | 54.47% | |
| Correctional Officers Vacancy Decre | ase 13.60% | -0.84% | |
| Correctional Officers Separations | 59% | 61.6% | |
| Overall Department Vacancy Decrea | se 9.85% | -0.23% | |
| Correctional Officers Hires | 71% | 74.3% | |

| ANNUAL TURNOVER RATE | | | |
|----------------------|------------|----------------------|--|
| | Department | Correctional Officer | |
| FY21 | 37.22% | 56.71% | |
| FY22 | 33.72% | 47.82% | |
| FY23 | 26.88% | 39.93% | |
| | | | |

Recruitment and retention of Correctional Officers (COs) continues to challenge the GDC. Although CO hirings were 74% of GDC recruitments during FY 2023, 62% of separations also came from these positions. CO turnover decreased this fiscal year to 40% from 48% in FY 2022. The agency's overall turnover rate fell to 27%. GDC Human Resources (HR) continues an aggressive recruitment strategy targeting ideal CO position applicants.

In FY 2023, the department partnered with Chandley Communications, a Georgia-based marketing agency, to enhance officer recruitment efforts. Chandley partnered with GDC staff to develop traditional and social media advertisements encouraging citizens to consider a law enforcement career with the agency. These products were one facet of an overall recruitment strategy that reduced the count of vacant CO positions by 127.

STATEWIDE FAMILY VIOLENCE CONFERENCE

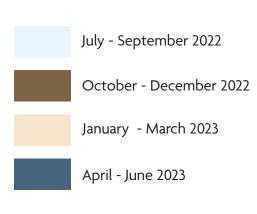
Office of Reentry (ORS) staff attended the 28th annual Statewide Family Violence Conference hosted by the Georgia Commission on Family Violence (GCFV) at the Classic Center in Athens, Georgia. The conference theme was Widening the Lens: An Inclusive Response to Family Violence, which focused on areas of domestic violence that are not always brought to the forefront.

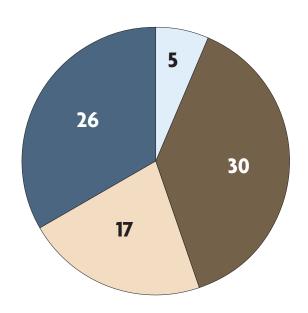
Three staff attended the Stephanie Covington Curriculum conference in Minneapolis on June 7-9, 2023. Staff deepened their understanding of gender-responsive and trauma-informed services. The interactive training workshops provided therapeutic tools that staff can implement and use with victims.

Over the fiscal year, the grant has funded training opportunities for central office and facility staff. A total of 32 staff have attended assessment and cognitive behavioral curriculum training. Staff were trained in the following:

- Helping Women Recover
- Beyond Trauma
- Womens Risk Need Assessment

Number of Women Who Received Services During FY23





GEORGIA SCHOOL OF ADDICTION STUDIES

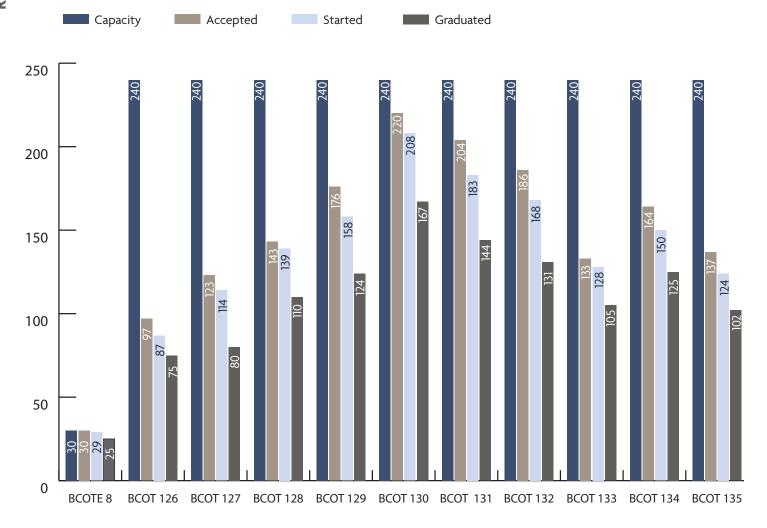
In August 2022, seven ORS teammates attended the 15th annual Georgia School of Addiction Studies (GSAS) Conference in Savannah, Georgia. The conference theme was "Influencing Policy, Impacting Outcomes, Now and Beyond: Prevention, Treatment, and Recovery." The conference offered a unique opportunity for professional development, information exchange, and networking. Staff who attended obtained Continuing Education Unit hours to maintain certification, which benefits ORS and certified staff. GDC has been a supporting partner of GSAS for over 10 years.

HOSTED EDUCATION TRAINING CONFERENCE

The GDC Education Training Conference was held in Savannah, Georgia in April 2023. GDC partnered with the Georgia Department of Education, Department of Juvenile Justice, Georgia Public Library System, Foothills Education Regional High School, Georgia Library Services for the Blind and Print Disabled, and the State Board of Pardons and Parole to present quality professional development. Approximately 350 individuals attended the conference

BASIC CORRECTIONAL OFFICER TRAINING

- GDC has successfully graduated 1,163 cadets from 07/01/2022 to 6/31/2023.
- The dorm rooms and training area in Vinzant have been renovated with a more modern and comfortable approach for students to create a better lodging experience and learning environment.
- BCOT began holding spontaneous 'appreciation day' for cadets, inviting all of campus to join us for
 popcorn, basketball, and corn hole which encouraged networking, sharing experiences, and words of
 encouragement from all levels and all units. Many cadets spoke with staff about GDC pathways and
 allowed veterans to share their experiences, connect, and encourage the cadets, impacting them in a
 positive environment.
- Statewide Regional Academy locations were selected.
- Three Academy Managers joined the team to open the upcoming Regional Academies.



AMERICANS WITH DISABILITIES ACT

FY23 Americans With Disabilities Act trainings to include:

- Chief Counselors
- Chief of Security
- Warden's Pre-Command
- Deputy Warden of Administration
- ICCT (new Counselors)
- Deputy Warden of Security

- Assistant Superintendents
- Unit Managers
- Deputy Warden of Care and Treatment
- Office of Reentry Services and Education Conference

LEADERSHIP DEVELOPMENT UNIT E-LEARNING SECTION (LDU)

The LDU ensured online trainings were current and available to all GDC employees, allowing them to meet Pre-Service Orientation and Annual In-Service training requirements.

*Note: GDC employees register for multiple training classes throughout the year.

78,235*

online classes taken

Online Training Courses

Governor's Sexual Harassment Prevention Governor's Standards of Conduct and Ethics

Emergency Plans Duty Officer

Americans with Disabilities Act Front Entry and Security Procedures

Classification Mental Health

Visibility Preventing Falls, Slips and Trips

Offender Discipline Vehicle Operation and Safety

Release Procedure Count Procedures

Standards of Conduct Suicide Awareness and Prevention

Human Trafficking Awareness Offender Grievance

PREA Tool Control

Audit Process Key Control

Video Court Services Staff Disciplinary Process

LEADERSHIP DEVELOPMENT UNIT (LDU)

129

classes offered

1,418

students attended

95.6%

passing rate

LDU INMATE SERVICES TRAINING SECTION

The Inmate Services Training section coordinates, assists and teaches approximately 200 classes annually. Courses include training for Inmate Services Division, Administrative Support Division and Georgia Correctional Industries.

139

trainings offered

3,341

students attended

100%

passing rate

FIELD TRAINING UNIT (FTU)

The FTU is responsible for meeting the training needs of all GDC employees. The unit works hand-in-hand with facilities to organize and teach courses that provide the most current information on policies, laws, and knowledge for a safer work environment. In addition to annual training, FTU creates specialized courses, upon request, that address specific needs within the agency.

| FY23 Speciali | zed Training Course Completions |
|---------------|--|
| 49 | Conditions of Confinement |
| 239 | Field Training Officer Certification |
| 7 | Firearms Instructor Program |
| 116 | Laundry Officer |
| 515 | Offender Mental Health Training |
| 81 | Outside Detail Officer Training |
| 89 | Perimeter Officer Certification Training |
| 24 | Physical Ability Test: Train the Trainer |
| 21 | Portal Entry Officer Training |
| 411 | Taser Training Certification/Recertification |
| 79 | TIER Program Review |
| 209 | Transportation Officer Phase I |
| 181 | Transportation Officer Phase II |

SPECIAL OPERATIONS TRAINING UNIT (SOTU)

The SOTU assisted sheriff's offices, local police departments, and county jails statewide with cell extraction, inmate transport, mobile field force, and arrest team training. These trainings provided outside agencies and users with basic knowledge to prepare for street-level civil unrest and detention center inmate disturbances. Since April 2021, in conjunction with the Georgia Public Safety Training Center, the Office of Professional Development (OPD) implemented a Use of Force Instructor course mandated for all Defense Tactics and Firearms Instructors. This course provides GDC instructors an overview of court cases and legal precedence that justify the department's Use of Force policy.

200

98

hours of training provided

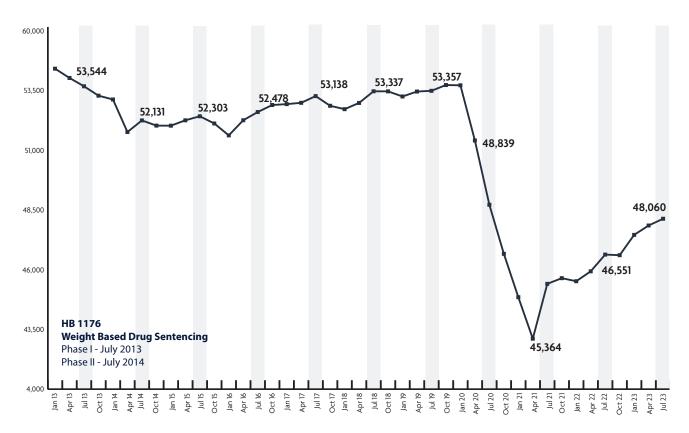
students completed



SAFE AND SECURE FACILITIES

CRIMINAL JUSTICE REFORM

Prison Population: FY13 - FY23



Note: Prison Population consists of active offenders counted at a GDC facility.

HOUSE BILL 1176 (2012)

Since the first criminal justice reform bill, HB 1176 (July 1, 2012), Georgia's prison population has decreased by 2.7%, from 54,895 to 53,412, on March 1, 2020. On July 1, 2021, that number had dropped to 47,149 –an 11.4% decrease- due to courthouse closures forced by the 2020 pandemic. Focused on sentencing and prison admissions, prison length of stay, parole, and community supervision.

HOUSE BILL 349 (2013)

Departure from mandatory minimum sentences; implementation of Georgia Prisoner Reentry Initiative (GAPRI); and created the Georgia Criminal Justice Reform Commission.

SENATE BILL 365 (2014)

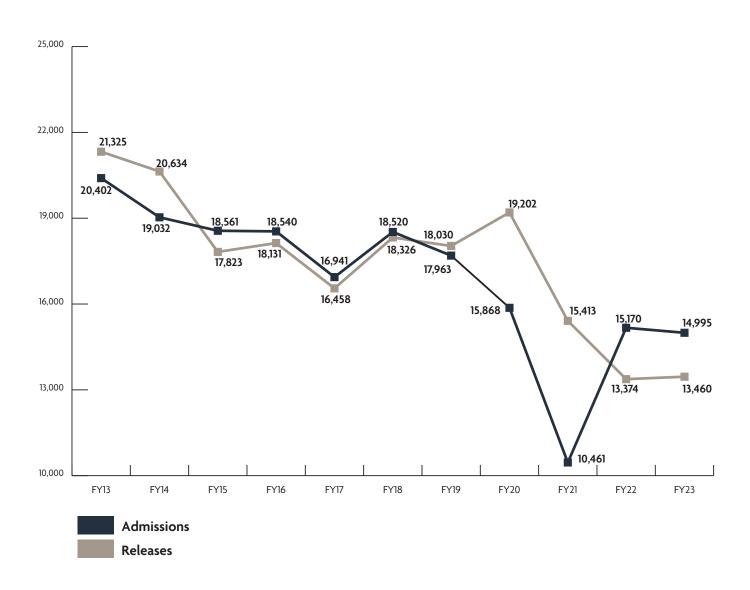
This bill focuses on post-incarceration reforms suggested by the Georgia Council on Criminal Justice Reform; developed and implemented a program to assist with reentry; provided liability protection to employers of former offenders; and established the Governor's Office of Transition, Support & Reentry.

HOUSE BILL 310 (2015)

House Bill 310 created a new agency, the Department of Community Supervision, which merged all community supervision from GDC, Pardons and Paroles, and the Department of Juvenile Justice. Governor Nathan Deal signed HB 310 into law on May 7, 2015.

PRISON POPULATION CHANGE

Between FY12 and FY19, admissions to prison decreased by 17.3%, from 21,402 to 17,693; and releases by 8.1%, from 19,623 to 18,030. Due to COVID-19 and a temporary closure of courthouses, admissions dropped by 40.9% between FY19 to FY21, to 10,461. The number of releases also dropped, but not as significantly as that of the admissions; decreasing by 14.5%, to 15,513. FY23 admissions were near pre-covid levels, but still down overall at 14,995, almost 7% below the total number of admissions in FY20.



SENATE BILL 367 (2016)

The bill promotes the successful reentry into society of those with a criminal record. It improves the misdemeanor probation system, increases opportunities to secure employment, and lifts the ban on food stamps for certain offenders. It also extends parole eligibility to drug offenders with long sentences and limits secure detention for youth 13 years old or younger.

SENATE BILL 174 (2017)

Reduces probation supervision length and enhanced probationers and parolees' conditions of supervision to prevent recidivism. Senate Bill 174 will encourage alternate sentencing for certain offenses and allows input from victims and prosecuting attorneys in the parole process.

SENATE BILL 407 (2018)

A comprehensive reform bill that improves pretrial justice, mainly related to misdemeanor bail; addresses probation cost, parole eligibility, Medicaid, and other public assistance benefits to offenders; and enhances sentencing for certain offenses.

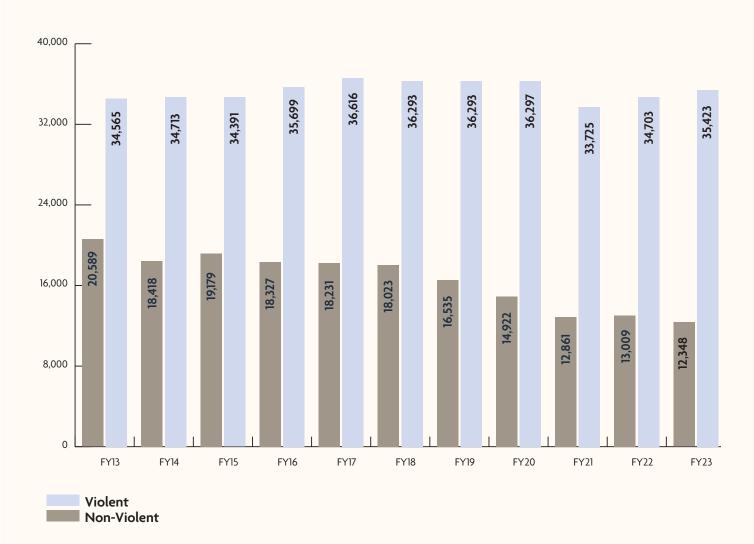
HOUSE BILL 1013 (2021)

The Mental Health Parity Act allows for a coordinated partnership between the Department of Behavioral Health and Developmental Disabilities (DBHDD), GDC and DJJ to provide ongoing mental health wraparound services and connectivity to local mental health resources upon reentry.

VIOLENT OFFENDER POPULATION

The percentage of offenders incarcerated due to a major offense of a violent or sexual nature (compared to those incarcerated for a non-violent offense) has grown, as anticipated by the criminal reform laws, increasing by over 13% from 60% of the total population at the end of FY12, to over 74% of the total population at the end of FY23. The number of validated security threat group (STG) inmates has almost tripled over the same period, up to 14,831 at the end of FY23.

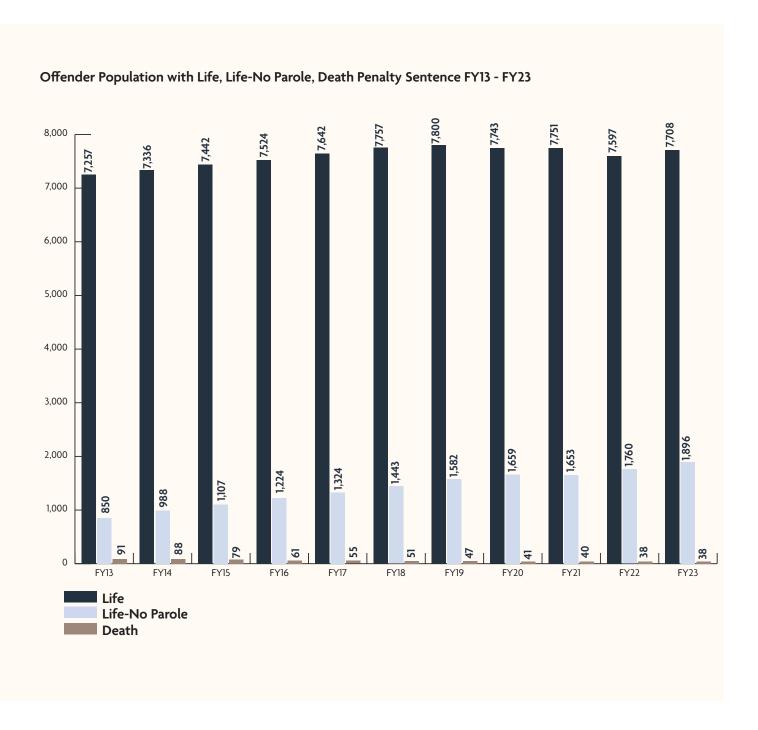
Violent Offender Population FY13 - FY23



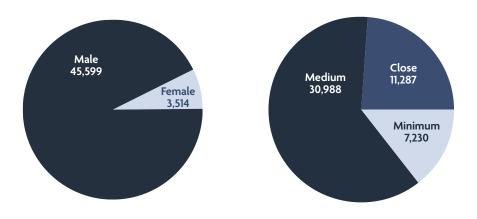
Note: Offender population consists of active offenders with a status of inmate, including those out to court, on reprieves, on conditional transfers, and sentenced awaiting transfer to a GDC facility.

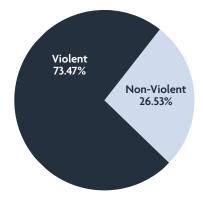
OFFENDER POPULATION LIFE, LIFE - NO PAROLE, DEATH PENALTY SENTENCE

The number of offenders sentenced to life, life without parole, or death sentence rose by 21% between the end of FY12 and the end of FY23, from 7,990 to 9,642. The number of offenders serving life without parole increased from 731 at the end of FY12 to 1,896 at the end of FY23, an increase of over 160%. During the same time, the number of offenders under death sentence decreased from 94 to 38, a 60% decline.



OFFENDER POPULATION DEMOGRAPHICS FY23

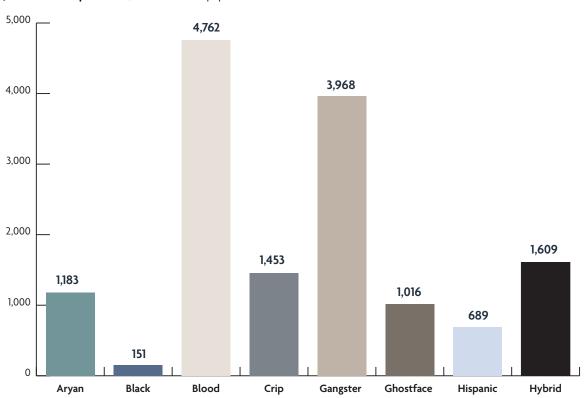




NOTE: *Violent Offender* is an offender who has a significant offense of a violent or sexual nature.

CURRENT GDC SECURITY THREAT GROUP (STG) INMATES

June 2023 STG Population: 14,831 of the inmate population



| Age | | |
|----------|--------|------------|
| | Number | Percentage |
| Under 20 | 312 | 0.70% |
| 20 - 29 | 9,425 | 21.24% |
| 30 - 39 | 14,014 | 31% |
| 40 - 49 | 10,388 | 23% |
| 50 - 59 | 6,417 | 14% |
| 60 - 69 | 3,066 | 6% |
| 70+ | 744 | 2% |
| | | |

| Major Offense | | | |
|---------------|--------|------------|--|
| Offense Type | Number | Percentage | |
| Violent | 25,012 | 56.38% | |
| Sexual | 8,545 | 19.26% | |
| Property | 4,588 | 10.19% | |
| Drug | 3,723 | 18.39% | |
| Habit/DUI | 64 | 0.14% | |
| Others | 2,500 | 5.63% | |
| | | | |
| | | | |

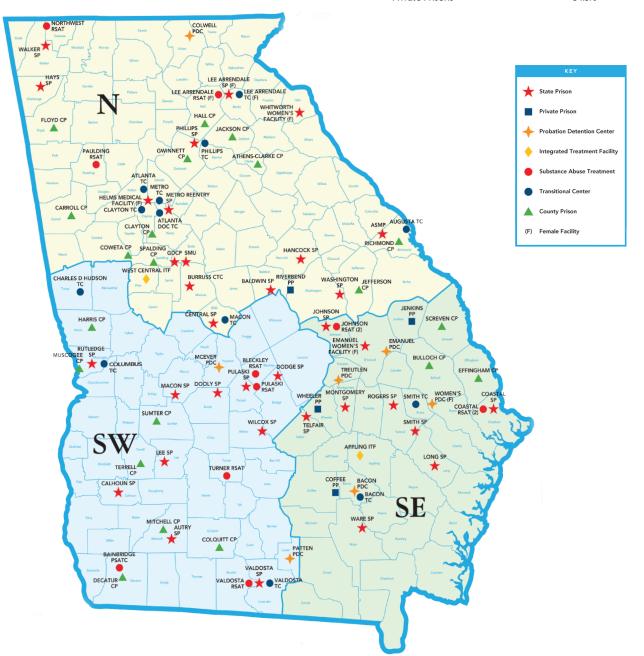
| Race | | |
|-----------------|--------|------------|
| | Number | Percentage |
| Black | 26,663 | 60.10% |
| White | 15,542 | 35.03% |
| Hispanic | 1,972 | 4.44% |
| Asian | 153 | 0.34% |
| Native American | 25 | 0.06% |
| Other | 9 | 0.02% |
| Unknown | 1 | 0.01% |
| Native Hawaiian | 1 | 0.01% |

PHYSICAL UTILIZATION RATES

During FY23, GDC facilities consisted of 34 State Prisons (SP), 12 Transitional Centers (TC), 7 Probation Detention Centers (PDC), 7 Residential Substance Abuse Treatment Centers (RSAT), 2 Integrated Treatment Facilities (ITF), 21 County Correctional Institutions (CCI), and 4 Private Correctional Facilities (CF).

Approximately 10% of the state's offender population resides in county correctional institutions and 16% reside in private correctional facilities.

| FY23 Physical Utilization Rates | | |
|---------------------------------|----------------------|--|
| Facility Type | Physical Utilization | |
| State Prisons | 94% | |
| Transitional Centers | 97.3% | |
| Probation Detention Centers | 63.3% | |
| RSAT's and ITFs | 76.2% | |
| County Institutions | 96% | |
| Private Prisons | 84.3% | |



TECHNOLOGY

HAWKS EAR

In FY23, GDC expanded Hawks Ear Communications to Phillips State Prison (SP). Hawks Ear is a Virtual Network Operator that has been customized and implemented to help combat illegal contraband mobile devices in correctional facilities. Hawks Ear is fully operational at Hancock SP, Valdosta SP, and Phillips SP and aligns with GDC's goal of utilizing technology to improve operational efficiency while creating a safe and secure environment.

FUSUS

In FY23, the GDC continued the implementation of the FUSUS Video Platform. This platform makes it possible to see all closed circuit tvs that are multiple brands under a single sign-on. A prison can easily view all its cameras without logging into different systems. It simplifies investigative functions and makes a tool for GDC that enhances the safety and security of GDC Facilities. Phase I included 12 facility installations. The agency is in Phase II, and six facilities are scheduled for 2023.

DIGITAL LOGBOOK

In FY23, the GDC's Facilities Operations partnered with NoteActive to establish a Digital Logging Platform moving away from paper logs and reporting. This multiple-phase project will allow staff to document rounds, log incidents, and generate reports digitally and in real-time, providing an opportunity to operate more efficiently.

OPTAMO PROJECT

The GDC collaborated with Optamo beginning in February 2021 and continues to design and implement the Inmate Assignment Decision Support System (IADSS) tailored to assist the agency with the assignment of offenders. The IADSS system makes recommendations for offender assignments out of diagnostic facilities, special housing assignments, and other transfer queues. The project is designed to be implemented in four phases. Since the collaboration, all stages have been completed and implemented into IADSS.

DRONE INTERDICTION

Drone interdiction is used to target and combat the use of contraband within GDC facilities. GDC installed drone detection devices to detect and alert GDC staff of inbound drones for contraband interdiction and investigative purposes. Seven facilities are scheduled for installation in 2023.

OFFENDER ADMINISTRATION PROCESSING VOLUME FOR FY23

24,856

CASES RECEIVED

2,809

CASES RETURNED

15,772

INITIAL ASSIGNMENTS

8,074

MAX OUT RELEASES

5,225

COURT PRODUCTION ORDERS PROCESSED

VIRTUAL COURT PRODUCTION

Virtual Court began in 2018, and to keep up with the growth and demands of the courts, GDC facilities were outfitted with secondary mobile video units to be able to run two virtual hearings at a time, and all state prisons were allotted a Court Liaison Position as a dedicated staff member to handle all court proceedings and attorney conferences.

7,310

video hearings were completed in FY23, compared to 6,674 in FY22.

OPS DIGITAL FORENSICS UNIT (DFU)

GDC's DFU is one of the largest digital forensics labs in the country and the only accredited DFU lab in the state. DFU leverages state-of-the-art technology and specialized training to obtain forensic intelligence

from electronic devices.

The DFU is responsible for acquiring and analyzing digital evidence supporting criminal investigations and intelligence operations, including cell phones, computers, and drones.

DURING FY23, THE DFU PROCESSED AND ANALYZED:

15,592

Cellphones

DFU identified compromised staff

leads to CIU containing likely actionable intelligence

CRIMINAL INTELLIGENCE UNIT (CIU)

The CIU consists of regionally assigned analysts that cover all facilities within GDC. The primary function is to develop and disseminate intelligence throughout the State, aiding in safe and secure facilities while protecting Georgia's citizens.

The CIU initiated 11,289 Cases:



administrative reports

1,354 investigative assistance reports for GDC, our state, local, and federal partners

2.590 incidents

compromised staff identified by CIU

258 intelligence summaries

suspicious activity reports forwarded to CID and Facility Operations

FUGITIVE APPREHENSION UNIT

376

FELONY ARREST

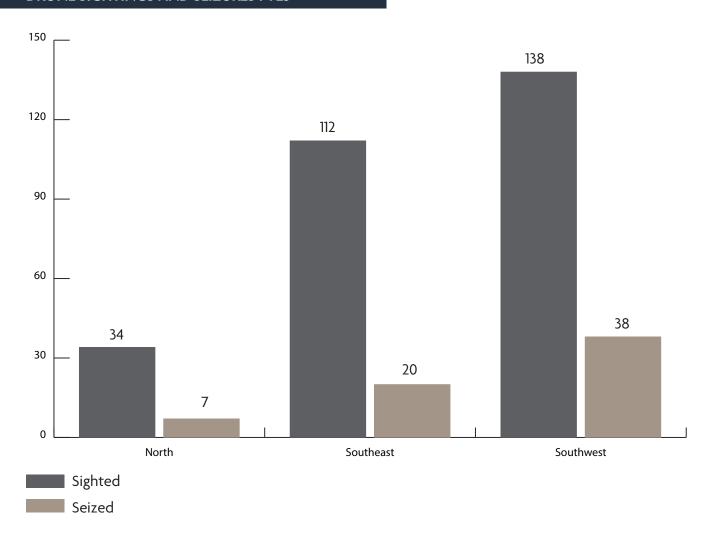
30

SEX OFFENDER ARREST

66

ABSCOND RECAPTURES

DRONE SIGHTINGS AND SEIZURES FY23



CRIMINAL INVESTIGATIONS DIVISION (CID)

OPS Special Agents are also assigned to various Federal task force units throughout the State, including the FBI Public Corruption Task Force, FBI Gang Task Force, and the Drug Enforcement Agency/High-Intensity Drug Trafficking Area.

551 ARRESTS Inmates - 256 Staff - 51

Civilians - 244

1,633 **CRIMINAL ARREST WARRANTS**

3,861 **INVESTIGATIONS**

336 **SEARCH WARRANTS EXECUTED**

FY23 SEIZED ITEMS

SPECIAL AGENTS ASSIGNED AS TASK FORCE OFFICERS

\$4,397,436US Currency

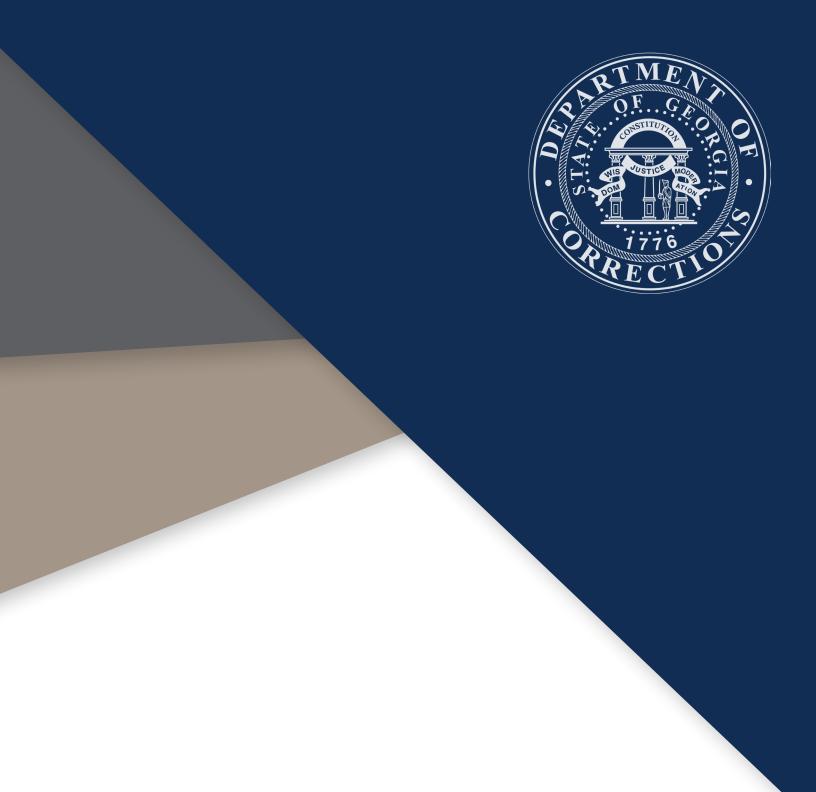
349 kg Meth

110 kg Cocaine

1,432 Pills

136 kg Heroin 1 kg Fentanyl

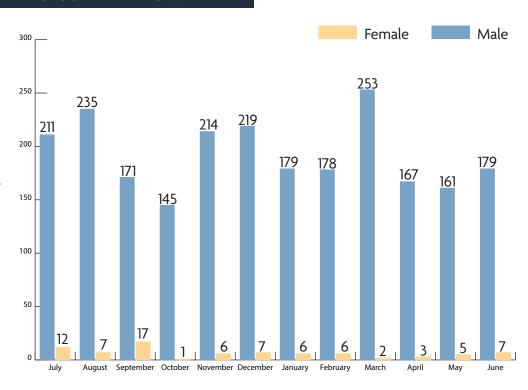
139 kg Marijuana



ZERO **TOLERANCE**

MONTHLY SECURITY THREAT GROUP VALIDATIONS

The purpose of the Gang Sergeant training program is to have a trained gang specialist at each of our 28 facilities across Georgia. Their primary mission is to recognize potential criminal street and prison gang members and validate those that meet the established criteria. Additionally, they provide timely incident assessments for the facility and daily interaction with the Intelligence Division and the Criminal Investigations Division.



CANINE UNIT CONTRABAND

The contraband intercepted by GDC's Canine Units are from sites at or near GDC facilities and detail sites. The work of the Canine Unit resulted in 238 arrests in FY23.

Offender: 4 Staff: 9 Civilian: 225

108 kgs 17 kgs 2,201
Meth kgs 2,301
372 kgs 6,331

PRISON RAPE ELIMINATION ACT (PREA)

The Prison Rape Elimination Act (PREA) 2003 prohibits and seeks to eliminate sexual abuse and sexual harassment in correctional institutions. Pursuant to PREA and Georgia criminal laws, the GDC is committed to protecting offenders in its custody from sexual abuse or sexual harassment. In FY23, GDC received 860 PREA allegations from facilities; of those:

Substantiated

6% determined the event most likely occurred

Unsubstantiated

34% evidence insufficient to determine whether the event did or did not occur

Unfounded

34% resulted in the even most likely did not occur

Not PREA

10% did not meet the definition of a PREA allegation

Pending

16% are still being investigated



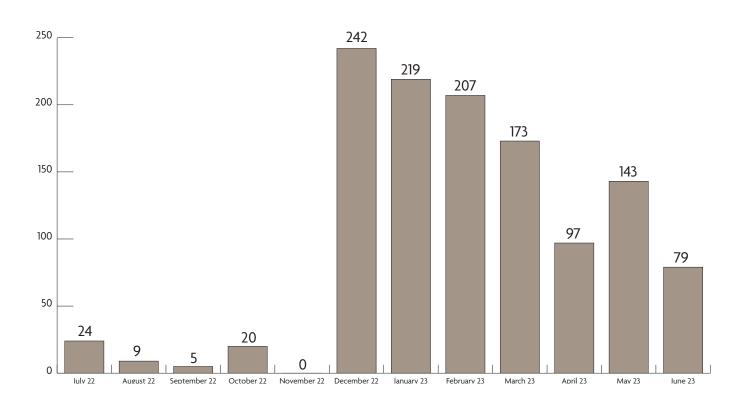
OFFENDER WELLNESS AND PROGRAMMING

ENHANCED ADMISSION AND ORIENTATION PROCESS

During FY22, GDC began the new, enhanced Admission and Orientation (AO) process at Central State Prison. This process gives our offenders a formal orientation upon intake and admission within GDC facilities. All offenders undergo a thorough screening and assessment as they enter their assigned facilities. This process includes a comprehensive orientation to the facility's procedures, rules, programs, and services. The enhancement consists of interventions that will assist our offenders with making better choices and understanding the assigned facility to help transition into the general population.

The AO process utilizes trained peer mentors to provide interventions and support to assist new arrivals at each facility with making pro-social choices and mentally prepare them for their length of stay in prison and beyond. Since FY22, the program has expanded to six State Prisons, including Central State Prison, Dooly State Prison, Emanuel Women's Facility, Rutledge State Prison, Telfair State Prison, and Whitworth Women's Facility. GDC plans to continue expanding the enhanced AO Dorm program during FY24. Total completions for FY23 is 1,218.

FY23 Enhanced A&O Dorm Completions:





TOPUCU - THE ONLY PERSON U CHEAT IS U

TOPUCU, a new Admission and Orientation process project, was poilted in FY 22, with excellent feedback. It was approved to be implemented at all prisons in FY23.

COGNITIVE PROGRAMMING

The increase of offenders completing their cognitive-behavioral programs continued to rise in FY23. This increase reflects the hard work and dedication of staff and counselors.

| Month | Enrollments | Completions |
|----------------|-------------|-------------|
| July 2022 | 8,875 | 2,950 |
| Aug 2022 | 14,064 | 6,168 |
| September 2022 | 18,005 | 9,309 |
| Oct 2022 | 22,585 | 12,212 |
| November 2022 | 26,238 | 15,524 |
| Dec 2022 | 29,536 | 18,916 |
| January 2023 | 34,162 | 21,449 |
| Feb 2023 | 37,745 | 24,460 |
| March 2023 | 42,373 | 28,605 |
| Apr 2023 | 45,317 | 31,556 |
| May 2023 | 49,230 | 34,392 |
| Jun 2023 | 52,207 | 38,454 |

FAMILY VIOLENCE PREVENTION AND SERVICES ACT

GDC was awarded programming funds under the Family Violence Prevention and Services Act (FVPSA). GDC received \$28,828 for the April 1, 2023 - September 30, 2023 award. These funds will support training at Macon State Prison (male) and Pulaski State Prison (female). Currently, there is no family violence prevention programming at either of these facilities.

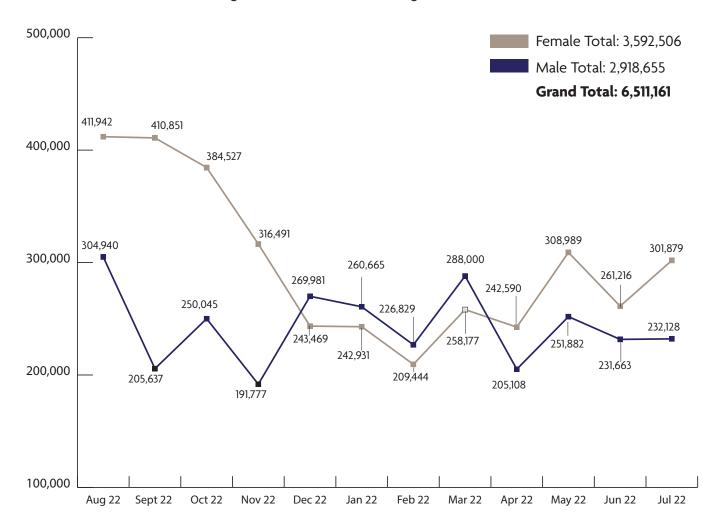
The goal of the funding will be to provide programming to women who are victims of family violence and male perpetrators. Targeting male perpetrators with programming creates awareness for cognitive restructuring that will reduce family violence against women and children upon release.

SRTA PEACH PASS PROGRAM

The GDC and the State Road and Tollway Authority (SRTA) agreed to provide employment opportunities to returning female citizens housed at Metro Transitional Center (TC). The program was implemented in November 2018 and focuses on image reviews that build a database of known vehicles that use the Peach Pass Lanes. The Metro TC program allows ten returning citizens, including long-term maintenance, to earn part-time wages and skills in data entry in preparation for release.

During FY22, the program expanded to the Metro Reentry Facility and now allows ten additional returning citizens to participate. Once released, these returning citizens can earn vocational credits towards certification and possible employment with SRTA. Since deployment, nine returning citizens have been successfully hired by SRTA.

Below are the number of vehicle license plate images entered by the returning citizens into the state database for known vehicles using the Peach Pass Lanes during FY23.



Nine returning citizens have been hired by SRTA after release since the implementation of the Peach Pass Program.

Women's facility: 7 hires Men's facility: 2 hires

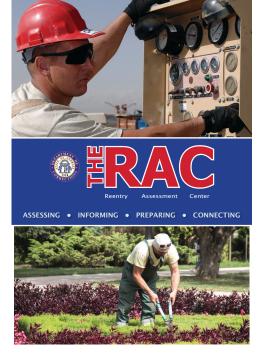
FAMILY WELLNESS OUTREACH CENTER OF GEORGIA PARTNERSHIP

The Office of Reentry Services (ORS) collaborates with the Family Wellness Outreach Center of Georgia (FWOCG) to build healthy families and communities through outreach, education, prevention, and intervention services. The primary objective is to improve the reentry transition for incarcerated individuals by conducting a Needs Risk Assessment to develop an individualized case plan that will result in improved employability skills, job retention, education, housing, transportation, and medical referrals for participants returning to the 14 counties of Southwest Georgia Region (Baker, Calhoun, Colquitt, Decatur, Dougherty, Early, Grady, Lee, Miller, Mitchell, Seminole, Terrell, Thomas, Worth). ORS provides FWOCG with a 180-day release list identifying those individuals returning to the Southwest Georgia Region 10. Within the 6 months, representatives from FWOCG will contact the appropriate GDC staff to arrange a virtual meeting or in-person visit to conduct the Needs Risk Assessment.

9,111 Referrals Made to Participants Beginning in April 2023,

REENTRY AND ASSESSMENT CENTER

The Reentry and Assessment Center (RAC) provides resources to justice-involved individuals, such as new Chromebook technology, computer and printed resources that provide upto-date information and resources to help create a release plan and tools to identify job interest and research the job market. It includes information that connects individuals before release to resources and assistance that can be used after release. Individuals will enter the RAC approximately 180 days before release. They will discuss their reentry needs, such as the status of documents (birth certificates, social security cards, driver's licenses, or state ID), identify barriers such as housing and transportation, and other resources and support. They also prepare a resume, practice interview skills, and learn ways to speak to employers about benefits and incentives available to an employer through federal bonding and employer tax credits when hiring an ex-offender. The RACs provide the latest resources to inform offenders about the job market and the location of outside career centers. They will assess their job interest using the Interest Profiler, develop typing/computer skills, and receive other resources/information. The RAC provides those about to be released the opportunity to create a successful release plan that connects them to the community before release and gives them the tools necessary to stay the course after their release.



5,500 Individuals completed the RAC program in FY23

ACADEMIC EDUCATION

4,721

TOTAL ACADEMIC COMPLETIONS

for all areas for FY23 was 4,671

286
LITERACY/REMEDIAL READING

153
GRADUATES

who qualify as Neglected or Delinquent under Title I-D earned a GED. Sixteen of those were juveniles.

1777
GED PREPARATION

442

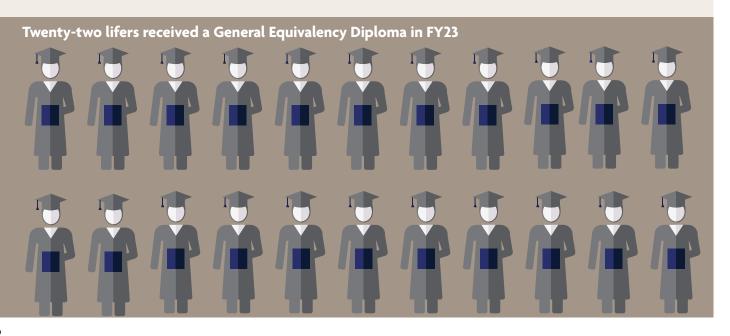
received High School diplomas through Foothills Education Charter High School since its inception, 30 in FY23.

1,097
ADULT BASIC EDUCATION

1,531

GED TESTING

Increase of 6% over FY22. Males 82.7% of GEDs earned and females were 17.3% of GEDs earned.



GDC successfully implemented the Aztec program in all state prisons. Aztec's software Digital Literacy series focuses on providing students a strong foundation in digital literacy as an integral part of all adult educational curricula.

Contains levels from 1st - 12th Grade

1,213
active classrooms

2,670 active students

Students have worked in the program for 49,019 hours, which is the equivalent of 5 $\frac{1}{2}$ years.



SPECIAL EDUCATION

Students served through special education services

• 9 students earned a GED



COMPUTER TESTING HUBS

- Expanded GED computer testing by GDC testers
- Three computer testing hubs to offer additional testing opportunities an increase from 1 in FY22



- Expanded equipment to include Probation Detention Centers, Integrated Treatment Facilities, Transitional Centers
- CARES Act funding provided this FY
- 198 new sessions taught in FY23
- Database contains over 300 lessons taught by GDC instructors for instant access by other GED instructors around the state.

CTHE SKILLS TRAINING

Through a partnership with the Technical College System of Georgia, offenders have access to numerous skills trainings including OSHA 10, ServSafe and Forklift Certifications. These skills provide training that will allow participants to be more marketable when they begin their job search.

1,328

1,671 SERVESAFE

873

In partnership with Wiregrass Georgia Technical College offenders participate in eight skills classes that enhance their employability.

- Accountability and Self Confidence at Work
- Conflict Resolution at Work
- Dealing with Difficult Conversations at Work
- Developing Positive Relationships at Work
- Effective Communication at Work
- Managing Stress at Work
- Personal Hygiene at Work
- Understanding Employer Expectation

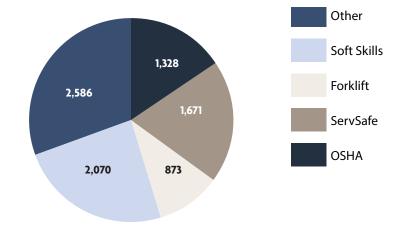
5,679
SKILLS CLASSES
COMPLETED

Through a partnership with the Technical College System of Georgia, nine soft skills classes are available to all offenders on the Chromebooks in all Reentry Assessment Centers (RAC). Offenders can work through these classes at their own pace.

- Attention Management
- Business Etiquette
- Customer Service
- Emotional Intelligence
- Goal Setting
- Telecommunication
- Job Search Skills
- Telework and Telecommuting
- Time Management
- Workplace Diversity

2,070
CLASSES
COMPLETED

14,210 TOTAL SKILLS TRAINING INCREASE OF 58% FROM FY22



CTHE NEW PARTNERSHIPS

In2Work

In2Work is a three-phase classroom and hands-on training program through our partnership with Aramark. Graduates are certified in ServSafe Manager and receive a certificate from the National Restaurant Association. Twelve incarcerated students completed the program at Hays State Prison.

Mobile Classrooms

An expanded initiative between GDC and Wiregrass Georgia Technical College involves using mobile classrooms and the Food Truck used in past years. These classrooms can be delivered to any facility, allowing programming to be conducted anywhere. Mobile classrooms are available for Welding, Construction, Electrical Wiring, Masonry, and a Food Truck.

269
OFFENDERS COMPLETED
TRAINING IN MOBILE
CLASSROOMS

CTHE COMPLETION TOTALS





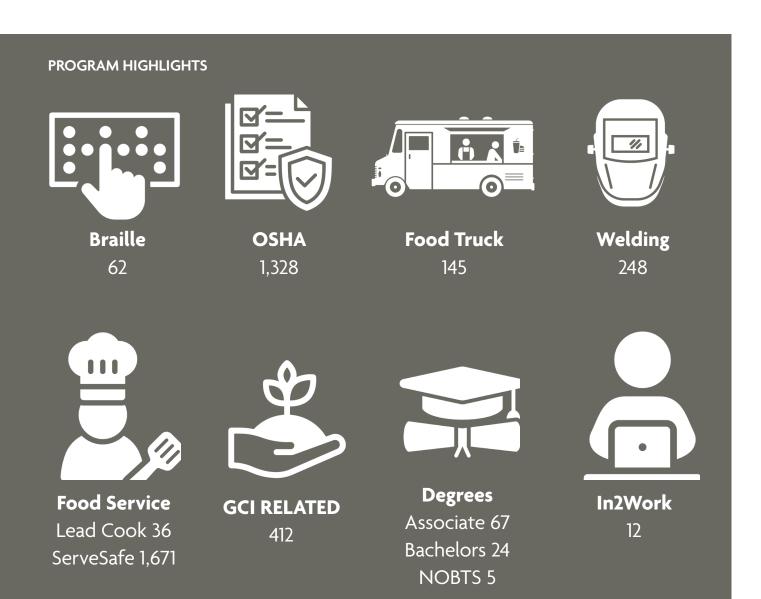
POST SECONDARY EDUCATION

GDC has partnership with three universities and one college. Through those partnership, incarcerated students were awarded.

38 Bachelors degrees, and 87 Associates degrees:

- Ashland University 24 BA/61 AA
- Georgia State University 9 AA
- Life University 14 BA/11 AA
- Brewton-Parker College 6 AA

Additionally, the valedictorian for the entire 2023 graduating class of Ashland University was a student at one of GDC's Ashland sites. With the expansion of Second Chance Pell Grant, GDC is hopeful to expand post-secondary opportunities to more offenders.



BOOKS DONATED IN FY23

Since July 2022, our total circulation has been over 102,000.



Three library vacancies filled

Quarterly trainings for librarians

Expansion of book repository book drive partnerships with colleges, high schools, and non-profits

- University of North Georgia
- Several Georgia High Schools
- Prison Book Project

Surpass has been fully implemented in several facilities.

Surpass provides a full suite of library automation services, making management of the library and upgrading of services seamless.

ACADEMIC EDUCATION



Qualified to receive Title I, Part A Grant

- This grant provides supplemental funding to support educators in the academic achievement of students who are disadvantaged
- Grant was used to hire one of three regional instructional coaches



Hired three instructional coaches, one assigned per region

- Provide individual instructional assistance to teachers based on data
- GED pass rates have increased in focus subject areas (math and reading/language arts)
 - Reading Language Arts increased by over 3.5%
 - Math increased by approximately 1%

Title I Funding

Recipients of Title I funding are required to seek feedback regarding the needs of students enrolled in academic classes. GDC expanded the opportunities for feedback to include opportunities for input from the general public in addition to survey responses from facility staff and students.

OFFICE OF REENTRY SERVICES TRAININGS

Since FY22, we have developed a training team of three Social Services Program Consultants (SSPC) trainers and one supervisor. Each SSPC was assigned a region, and their duties included but were not limited to providing training and support to care and treatment teams in cognitive programming, program implementation, etc. GDC conducted various in-person and virtual trainings for security and non-security staff.

Facility training was held for the Metro Reentry Facility and the McRae Women's Facility. Some trainings included Initial Correctional Counseling Training (ICCT), Thinking for a Change, Motivational Interviewing, Helping Women Recover, Anger Management, 7 Habits, etc. Eighty-nine (89) staff members were trained at the Metro Reentry Facility, and over 100 were prepared at McRae Women's Facility. The "Creating the Culture of Care" training was also done for Communication Center staff this year.

Currently, the Office of Reentry Services is providing training for all Cognitive, Substance Abuse, and Risk Reduction programs throughout the state and special training assignments at the few facilities mentioned above.

ADDICTION CERTIFICATION PREPARATION PROGRAM

The Addiction Certification Preparation Program (ACPP) was created to identify, train, and develop staff into certified addiction counselors. This intensive 12-month program provides participants with the educational hours required for certification. Graduates who pass the exam become Certified Alcohol and Drug Counselors through the International Certification and Reciprocity Consortium.

The Office of Reentry Services launched ACPP Group 11 in January of 2023, during which 17 Counselors embarked on their certification journey and acquired 157.5 of the required 300 educational hours for certification.

| 300 | Education Hours |
|-------|---|
| 4,000 | Minimum hours of experience |
| 200 | Hours of Clinical Supervision |
| 150 | Question exam that requires passing score |
| 191 | Graduates of ACPP since inception |

CHAPLAINCY AND VOLUNTEER SERVICES

Chaplaincy and Volunteer Services are integral parts of the programming in GDC facilities. Chaplains provide pastoral care to inmates, and staff facilitate worship, education, counseling, spiritual direction, support, and crisis intervention. Chaplains attend quarterly training sessions conducted by the Office of Chaplaincy Services, which enhances their services and effectiveness. As seen by the numbers below, which represent the number of services held for each faith group.







| 103 | |
|-----------------------|--|
| Jewish - increased 45 | |



OFFICE OF REENTRY SERVICES STAFF TRAINING PROGRAMS FOR FY23

| Trainings Conducted | Number of Completed Trainings |
|---|-------------------------------|
| Chief Counselor Training | 33 |
| Effective Communication | 22 |
| Counselor Advisement Training Phase II | 163 |
| Initial Correctional Counseling Training | 155 |
| Addiction Certificate Preparation Program | 175 |
| Thinking for A Change | 32 |
| Sex Offender Psycho-Educational Program | 45 |
| Moral Reconation Therapy | 82 |
| Helping Women Recover | 32 |
| Informative Session (Time Management) | 109 |
| Active Parenting | 20 |
| Problem Solving Skills in Action | 34 |
| Motivation for Change | 57 |
| Informative Session (Grievances) | 38 |
| Matrix | 53 |
| Moving On | 11 |
| Office of Reentry Services Training | 48 |
| Anger Management | 32 |
| Informative Session (Case Management) | 113 |
| Odyssey | 30 |
| Informative Session (PIC/Programming) | 72 |
| Informative Session (GCIC) | 55 |
| McRae Women's Facility Training | 239 |
| Pathfinders (All Regions) | 54 |
| Creating a Culture of Care | 31 |
| Informative Session (Thor/Problem Housing) | 59 |
| Informative Session (Reentry Documents) | 93 |
| Quarterly Counseling Training | 176 |
| Informative Session (Interstate Compact) | 70 |
| Deputy Warden of Care & Treatment | 28 |
| MRT Booster (North Region) | 12 |
| T4C Booster (North Region) | 12 |
| Informative Session (Release Procedure-Sex Offenders) | 86 |
| Informative Session (Administration Segregation) | 76 |
| Reentry Overview Training | 23 |
| | |

VOLUNTEER APPLICATION PROCESS

The Volunteer Services team assists the chaplains and facility leadership by providing a steady stream of trained volunteers for religious support and program opportunities. In collaboration with the Office of Information Technology, the updated volunteer certification process continues to offer greater efficiency, security, and functionality for individuals interested in volunteering within GDC facilities. The process allows prospective volunteers to complete all their administrative paperwork before the required classroom training, thus eliminating time and travel demands and enhancing recruitment and active participation.

1,09 VOLUNTEER RENEWALS 961
NEW VOLUNTEERS
APPROVED

TRAINING SESSIONS HELD

NEW ORLEANS BAPTIST THEOLOGICAL SEMINARY

Since the inception of the New Orleans Baptist Theological Seminary (NOBTS) in April 2019, at a female facility, 12 female offenders have completed their course of study at Whitworth Women's Facility. Upon graduation, they were assigned to a women's facility to provide a full spectrum of religious support. Heartbound Ministries includes funding for the program. The fully accredited bachelor's degree is designed to provide a broad foundation for ministry within the prison system and is based on eight core competencies:

- Biblical Exposition
- Christian Heritage
- Servant Leadership
- Interpersonal Relationships
- Spiritual and Character Formation
- Disciple Making
- Worship Leadership
- Life Skills

TRUETT MCCONNELL UNIVERSITY

At Phillips State Prison, Truett McConnell University (TMU) assumed the leadership sponsorship of the former New Orleans Baptist Theological Seminary (NOBTS) program. The program is a partnership with the Georgia Baptist Mission Board. The first group of 29 students, taught by professors from TMU, began in August of 2021. The students received an accredited bachelor's degree in Christian Ministry and, upon graduation, will be sent to work under the direction of a facility chaplain. The graduates will serve as offender missionaries.

SUPPORTIVE SERVICES FOR RETURNING CITIZENS IMPACTED BY DOMESTIC VIOLENCE INITIATIVE

For the third year in a row, GDC has provided programming and services to women impacted by domestic violence. The Supportive Services for Returning Citizens Impacted by Domestic Grant supports the materials and personnel. In addition to the direct assistance for the incarcerated women, staff could engage in professional development.

Goals of the Program

- Conduct a gender-specific assessment
- Facilitate trauma groups
- Provide trauma-focused counseling
- Collaborate on case planning for housing and employment opportunities
- Research transitional housing assistance
- Support services designed to help survivors become self-sufficient

The CJCC Grant is in partnership with the Circle of Hope, a non-profit domestic violence organization funded by the CJCC.

PROGRAM EVALUATION

IDENTITY REFORMATION PROGRAM FOR YOUTHFUL OFFENDERS

GDC executive leadership requested a program for gang-involved youthful offenders. The Identity Reformation Program for Youthful Offenders was implemented at Burruss Correctional Training Center (CTC) in January 2023. The program addresses the ambivalence the youth have around participation in gang violence. At the time of inception, youth currently supervised at the facility were enrolled, and new admissions were added as they arrived. The youth have expressed appreciation for the program as this was the first time they were allowed to express traumatic experiences in a safe environment. Anecdotal feedback indicates that this has resulted in impactful life changes for some youth.

HELPING WOMEN RECOVER

Helping Women Recover was first evaluated in 2015. This program was recommended when GDC worked to cement a gender-responsive plan for female services. The program was implemented during FY21 when GDC was awarded the Supported Services for Returning Citizens impacted by Domestic Violence grant. At the time, the program was only facilitated at Lee Arrendale State Prison. During FY23, Women's Probation Detention Center and Metro Transitional Center also began offering the program.

7 HABITS ON THE INSIDE

This program is based on the work of Stephen Covey, author of The 7 Habits of Highly Effective People. It was evaluated in 2016 and initially implemented at Metro Reentry Facility in 2017. During FY23, 120 staff were trained in the 7 Habits at the new McRae Women's Facility.

RESIDENTIAL SUBSTANCE ABUSE TREATMENT FACILITIES

RSAT FACILITIES

Bainbridge PSATC*
Bleckley PSATC*
Coastal State Prison
Coastal PSATC*
Johnson RSAT (A)
Johnson RSAT (B)
Lee Arrendale State Prison
Northwest RSAT*
Paulding PSATC*
Pulaski State Prison
Turner RSAT*

Valdosta State Prison*

*Probation Substance Abuse Treatment Center 1,891 ENROLLMENTS

1,039 COMPLETIONS

85%
OVERALL COMPLETION RATE

In March 2023, we welcomed a new RSAT vendor. Gateway Foundation Inc. has introduced a new curriculum that addresses many of our participants' needs, such as trauma-informed care, employment, and life skills. They have also instituted an Electronic Health Record system that allows the counselors to prepare case plans more efficiently for our participants and further data to help develop and update the programming.

FAMILY REUNIFICATION PROGRAM

The Family Reunification Program (FRP) is an 18-week program designed as a wrap-around service under the Residential Substance Abuse Treatment (RSAT) Program. Reunification Counseling Repair aims to improve the parent-child relationship within the context of a high conflict separation, improve communication and overall family satisfaction, and re-establish family bonds. The Domestic Violence Initiative and Family Reunification Program are supported through grant funding provided by the Criminal Justice Coordinating Council.

94

300

GRADUATES

NARCAN KITS

The program has had 94 graduates return to their families and the community. In addition, 300 Narcan kits were distributed to participants who completed RSAT programs. We have also included a Family Day component that allows participants to visit and play games to begin using the lessons learned in the program.

AMERICANS WITH DISABILITIES ACT

The GDC maintains compliance with the Americans with Disabilities Act (ADA), a Civil Rights Law that requires accessibility to programs, services, and activities for individuals with disabilities and prohibits discrimination.

Hard of Hearing/Deaf:

- Video Remote Interpreter applications
- Video Relay Services devices
- Teletypewriter devices
- UbiDuo 3 Speech Generating devices
- Neosensory Buzz Devices
- Vibrating Watches
- Message Boards
- Strobe Lights
- **Pocket Talkers**
- Headphones

Low Vision/Blind:

- Magnifying Sheets
- Braille Keyboards and Labels
- Scanner Readers
- Talking Watches

MATTERS HANDLED BY ADA UNIT FY23

Matters Handled by ADA Unit FY22:

- ADA Accommodation Requests 118
- ADA Inquiries 49
- Medical 287
- Facility Operations 213
- Legal 7
- Other 46

PHYSICAL HEALTH

GDC partners with Wellpath to provide physical healthcare services at all facilities. An average of 535 offenders per month received HIV treatment and accounted for \$19.8 million in expenditures for HIV pharmaceuticals. A total of 279 offenders received medication treatment for Hepatitis C. At the close of FY23, 219 patients had completed treatment, with 60 on medication treatment still needing to be completed. The annual cost of Hepatitis C medication was \$4 million.

GDC submitted 73 Medical Reprieves to the Board of Pardons and Paroles on behalf of offenders whose declining health met the standard for consideration. Sixteen applications were approved.

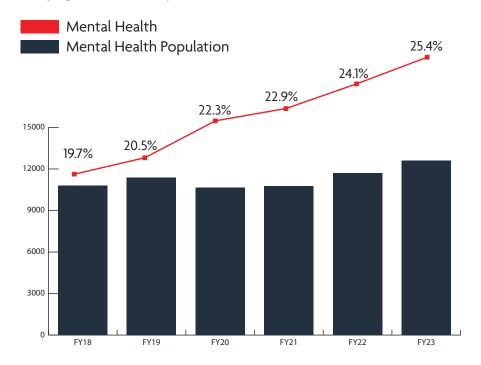
GDC added a dedicated Postpartum Unit at Lee Arrendale State Prison for mothers in recovery post-delivery.

GDC added 11 additional Infirmary Beds and four Crisis Stabilization Beds at Augusta State Medical Prison for offenders who are sick or have a mental health emergency respectively. Dialysis Expansion at Augusta State Medical Prison doubled bed capacity from 11 to 22 to meet the needs of approximately 55 offenders who receive treatment daily.

Dental services, which Centurion provides, completed 36,694 services by licensed dentists and hygienists. These services include routine and specialized care ranging from cleanings to extractions and other operations.

MENTAL HEALTH

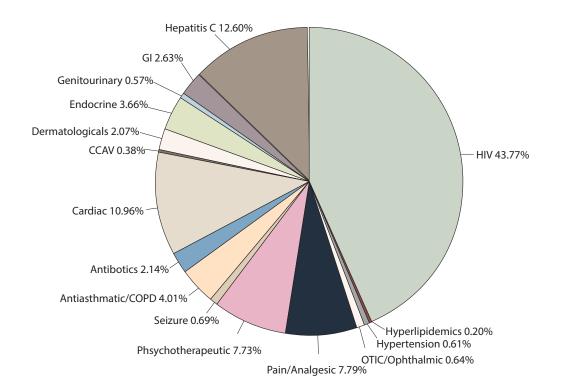
GDC partners with Centurion for the provision of mental health services. All GDC facilities have a mental health mission with on-site access to mental health services. The mental health population continues to increase each year steadily. 25.4% of all GDC offenders have a mental health diagnosis. The GDC launched a Suicide Awareness Campaign to include carry-on cards: Check In/Check On. National Suicide Prevention Hotline 1-800-273-TALK.





PHARMACY

GDC partners with CorrectRx for pharmacy services. All orders are completed online and delivered to facilities on the same or next day. GDC filled an average of 100,000 prescriptions per month at an annual cost of \$43 million, or approximately \$86 per offender per month.





AMERICAN CORRECTIONAL ASSOCIATION

98.84% Agency's average accreditation score

In FY23, eight facilities were awarded initial accreditation, and one was reaccredited. Seven are awaiting panel hearings for accreditation awards, all reaccreditations for 16 audits conducted in FY23. The Agency's average accreditation score is 98.84%. Since entering Agency accreditation, twenty-six prisons, thirteen PDC/ITF, and eight TCs have undergone an accreditation audit.

Internal audit scoring indicates that the Agency continues to embrace accreditation and is well-positioned for ACA accreditation and reaccreditations in FY24 with an additional 15 audits. Thirteen are reaccreditations, and three are initial accreditations.

PowerDMS continues to streamline documentation collection for ACA accreditation and allows for virtual monitoring of accreditation preparations. ACA mock audits and accreditation audits are conducted using the PowerDMS assessment systems.

Facilities awarded accreditation in FY23:

- ASMP
- Central SP
- Ware SP
- Emanuel PDC
- Treutlen PDC
- Women's PDC
- Turner RSAT
- Metro TC

Facilities awaiting accreditation following audit in FY23:

- Burruss CTC
- Dodge SP
- Metro Reentry
- Rutledge SP
- Telfair SP
- Walker SP
- Northwest PRSAT
- West Central IFT

INTERNAL ASSESSMENT UNIT

- GDC's Internal Audits team conducts comprehensive audits in each state facility and satellite facility, technical assistance assessments, and follow-up assessments for any identified critical security concerns. The Assessment Team comprises a core group of auditors supplemented by a cadre of well-trained adjunct auditors selected from various facilities statewide and central office staff, encompassing multiple disciplines and subject matter expertise. Internal Audits are managed under the oversight of the Office of Professional Standards Compliance Unit. The group also provides an ACA accreditation readiness assessment during each facility audit.
- Consistent revision and publication of internal audit instruments (104) are maintained to incorporate language and questions from the ACA Standard Manuals (Adult Correctional Institutions, Adult Local Detention Facilities, and Adult Community Residential Services Manuals) as new editions are published and to reflect agency policy revisions from the prior year. These revisions seek to align GDC facility assessments with accreditation efforts further.
- Conducted policy reviews and provided recommendations for updates and revisions to the agency's standard operating procedures maintained within PowerDMS.
- Conducted 32 state prison Comprehensive Audits and four private prison Audits. Any deficiencies require that the facilities submit corrective action plans to realign practice with GDC internal policies and ACA standards.
- Conducted 25 reviews and provided technical support to the Probation Detention Centers (PDC), Transitional Centers (TC), Integrated Treatment Facilities (ITF), and Residential Probation Substance Abuse Treatment Facilities (RSAT/PSAT) from their submitted self-audits.
- Ongoing Quarterly and Annual Reports were created and compiled for analyzing assessment data.

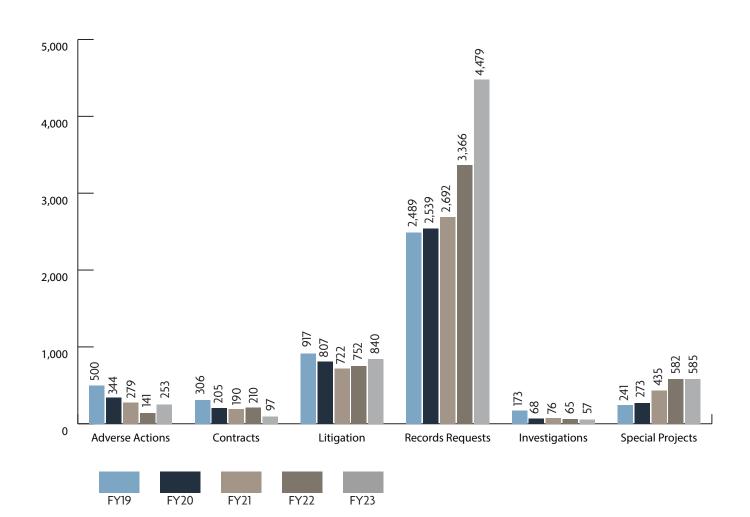


LEGAL SERVICES

FY23 HIGHLIGHTS

- Reviewed 253 requests for adverse actions involving alleged misconduct by GDC employees.
- Collaborated on the drafting and negotiating of more than 97 contractual and inter-governmental agreements.
- Referred 840 new cases to the Attorney General's Office and assisted in the legal strategy and defense of civil rights actions, state tort claims, habeas corpus petitions, petitions for writs of mandamus, and employment lawsuits.
- On September 1, 2022, Legal Services launched a new portal for processing and responding to requests for records, through which 4,479 inquiries were addressed. An additional 1101 requests were processed using other channels.
- Provided oversight and recommended appropriate action on 57 internal affairs investigations involving allegations of sexual harassment and non-criminal misconduct committed by the Department's employees.
- Reviewed the standard operating procedure amendments for the GDC's continuing to secure ACA accreditation.
- Assisted with 585 particular project matters, such as making consular notifications, reviewing appellate
 decisions impacting offenders' sentences, and analyzing proposed legislative measures for impacts on the
 GDC's operations or budget. An additional 158 special religious requests were reviewed utilizing the new Scribe
 functionality created by OIT.

FY23 LEGAL SERVICES MATTERS





GEORGIA CORRECTIONAL **INDUSTRIES**

GDC TRAINING ACADEMY

Georgia Correctional Industries (GCI) designed, manufactured, and installed custom furnishings, common area lounge furniture, room rule signs, and positive affirmation signs for GDC's Training Academy at the Tift Campus in Forsyth. The results are maximizing dorm space with under-bed chests of drawers and headboard garment hooks and providing functionality with built-in power grommets in each student desk and bed headboard. Additionally, privacy panels, custom mattresses, and pillows for student beds enhanced student privacy and comfort. This project involved multiple GCI operations, including our Wood, Metal, Upholstery, and Sign Plants.







DAIRY PROCESSING ROOM AND MILK CARTON MACHINE

GCI's Dairy processing operations has received much-needed and valuable enhancements by adding a new dairy processing room and a new milk carton machine. GCI uses approximately 330,000 gallons of raw milk annually and produces 17 million $\frac{1}{2}$ pints for weekly deliveries to correctional facilities statewide. GCI provides three milk varieties: 2% white, 2% chocolate,

and skim.

Adding the new processing room and carton machine will streamline the daily operations, providing shorter production hours and a safer work environment.

Regardless of the weather, GCI dairy cows are milked 365 days a year. GCI grows our silage and yellow corn for feed, only having to purchase supplements from outside vendors.



DODGE WOOD PLANT UPGRADE

GCI introduced a new state-of-the-art panel saw, a valuable addition to the woodworking machinery lineup located at Dodge Wood Plant. The new panel saw has played a crucial role in enhancing the quality and precision of wood processing while also increasing production capacity at Dodge Wood Plant.

The addition of the new panel saw is an advantage to our woodworking machinery lineup in several ways:

- **Improved Efficiency**: Modern machinery comes with advanced features and automation, streamlining production processes and reducing the time and effort required to complete tasks.
- Enhanced Quality and Precision: State-of-the-art equipment is known for its precision and accuracy, which results in higher-quality wood products with consistent measurements and cuts.
- Increased Production Capacity: The new panel saw has allowed us to process more wood quickly, increasing overall production capacity. This is valuable when there is a growing demand for products.
- Worker Safety: Newer machinery incorporates safety features that protect workers and reduce the risk of accidents, contributing to a safer working environment.
- Competitive Advantage: Investing in modern equipment gives us a competitive edge by offering high-quality products at competitive prices.



BACKPACKS FOR CHILDREN



Through the combined and dedicated efforts of individuals at Pulaski Textile, Hancock Embroidery, and Decatur Headquarters, GCI donated nearly 750 manufactured backpacks for distribution to school-aged children in DeKalb and Fulton Counties in partnership with Georgia's Division of Family and Children Service (DFCS). With donations from other community partners, DFCS staff fills each backpack with supplies needed for a successful school year. GCI is proud of this partnership and that FY23 marked the fifth consecutive year of making and donating backpacks for some of the smallest and most in-need Georgians.



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