# 2022 ANNUAL REPORT



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#### **MISSION**

The Georgia Department of Corrections protects the public by operating safe and secure facilities through the development of professional staff and effective offender management.

#### **VISION**

We set the exceptional standard for protecting the public through our people, processes and infrastructure.

#### **VALUES**

Courage Determination Teamwork

## Letter from Commissioner



Smoth C. Ward

On behalf of the more than 9,000 dedicated employees of the Georgia Department of Corrections (GDC), I am proud to present the Fiscal Year 2022 (FY22) report. This report highlights the agency's accomplishments and continued commitment to the safety of the public, the operation of safe and secure facilities, the development and retention of a quality workforce and the opportunities provided to offenders to assist them in returning to society as contributing members.

During FY22, GDC's Inmate Services staff assisted offenders by offering programs designed to increase employability through program opportunities and skills training. The Career, Technical and Higher Education (CTHE) unit surpassed its FY22 successful completion goal of 25,000 by more than 4,000, representing an increase of 378% since FY17. GDC's Academic Education unit increased completions by 41% for a total of 4,671 which also represented more than 8% of GDC completions nationwide.

Part of our commitment to public safety includes the continued use of our Gang Sergeant Program which is in place to identify Security Threat Group (STG) members housed in our facilities. In FY22, more than 2,500 new STG members were identified and validated. These validations help provide valuable information to leadership in our facilities, as well as to other local, state, and federal law enforcement partners.

The Office of Reentry Services actively identifies and collaborates with over 400 community resources and services to support successful offender reentry. More than 7,500 job leads and more than 650 job offers were provided to offenders during FY22. In our continued partnership with the Department of Driver Services, we have distributed more than 33,000 identification cards and driver's licenses to qualifying releasing offenders.

I am proud of the continued progress of the GDC team, and the accomplishments outlined in this report reflect our values of Courage, Determination and Teamwork. We look forward to building on these successes.

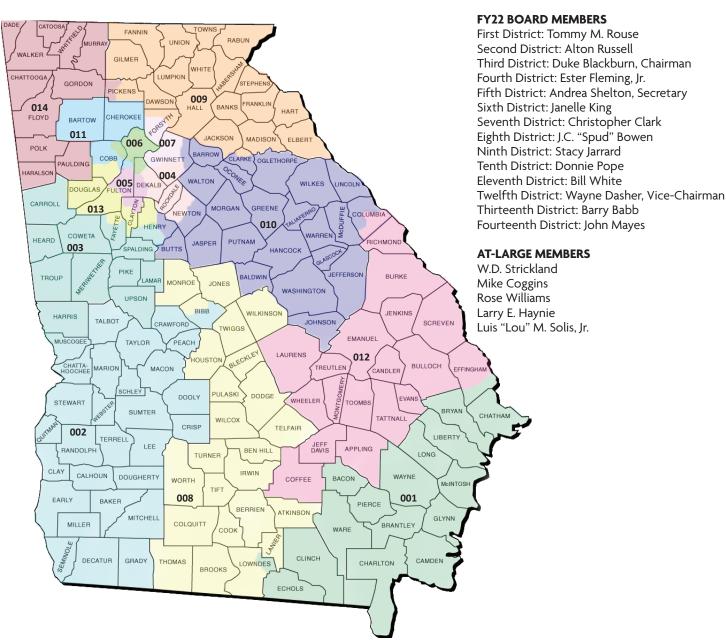
The Board of Corrections is composed of 19 members, as of January 2013, one in each congressional district in the State and five at-large members. The Governor appoints all members, subject to the State Senate's consent, to staggered five-year terms.

The Board develops rules governing employees' conduct and welfare under its authority and the assignment, housing, feeding, clothing, treatment, discipline, rehabilitation, training, and hospitalization of all offenders under its custody.

The members serve on the following committees:

- Budget/Utilities
- Correctional Industries/Food & Farm
- Education/Recidivism
- Facilities
- Health Services and Nominations

The Board of Corrections is a statutory policy-making board and has legal status only as a board. The operation and management of GDC's institutions and facilities are the responsibility of the Commissioner.



#### THE GEORGIA DEPARTMENT OF CORRECTIONS (GDC) IS ORGANIZED INTO FIVE DIVISIONS:

- Executive Operations
- · Administration and Finance
- Facilities
- Inmate Services
- Health Services



**GOVERNOR** BRIAN P. KEMP

#### **BOARD OF CORRECTIONS**



**COMMISSIONER**TIMOTHY C. WARD

#### **EXECUTIVE OPERATIONS**

- Legal Services
- · Office of Public Affairs
- Office of Professional Standards
- Office of Professional Development
- Strategic Planning & Management
- Legislative Liaison



CHIEF OF STAFF ALAN WATSON

#### **EXECUTIVE OPERATIONS**

- Office of Information Technology
- Engineering & Construction Services
- Georgia Correctional Industries

ASSISTANT COMMISSIONER
FACILITIES DIVISION



**Ahmed Holt** 

ASSISTANT COMMISSIONER
INMATE SERVICES



**Jay Sanders** 

**ASSISTANT COMMISSIONER** ADMINISTRATION & FINANCE



Peter Adams

ASSISTANT COMMISSIONER
HEALTH SERVICES



**Randy Sauls** 

#### FINANCIAL MANAGEMENT

The office of Budget Services is responsible for the agency's \$1,297 billion budget to include grants, state, federal, and other funds. Budget Services serves as the central coordinating entity for developing, allocating, and managing the agency's financial resources. All divisions, field, and central office locations receive guidance to support their operations. The budget team serves as a liaison with the Governor's Office of Planning and Budget, the House Budget and Research Office, and the Senate Budget and Evaluation Office to ensure the Governor and the Legislature fund the agency's needs and that the Department complies with state law, policies and procedures.

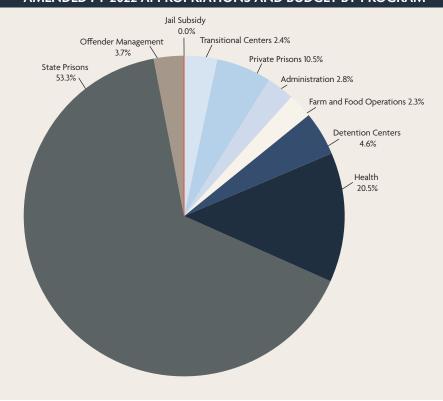
#### **BUDGET HIGHLIGHTS FOR FY22**

Increase funds for a \$5,000 pay increase for all full-time, benefit eligible state employees	\$40,162,541
Increase funds for an additional \$2,000 increase for sworn positions to reduce turnover and overtime exposure	\$3,440,892
Increase funds for the replacement of 107 vehicles	\$4,109,293
Additional funds for 72 vehicles for the Regional Offender Transportation Hubs	\$5,083,507
Increase funds to replace radio communication systems at facilities statewide	\$23,869,702
Increase funds for wireless infrastructure upgrades at facilities statewide	\$5,519,595

#### **AMENDED FY 2022 TOTAL BUDGET BY SOURCE**

Fund Type	FY21 Budget	FY22 Budget
State Funds	\$1,127,622,191	\$1,209,807,721
Federal Funds	\$170,555	\$170,555
Other Funds	\$13,564,603	\$13,564,603
Total Funds	\$1,141,357,349	\$1,223,542,879

#### AMENDED FY 2022 APPROPRIATIONS AND BUDGET BY PROGRAM



Program	Budget
Jail Subsidy	\$5,000
Administration	\$33,971,571
Detention Centers	\$55,102,758
Food and Farm Operations	\$27,563,463
Health	\$247,756,340
Offender Management	\$44,354,854
Private Prisons	\$127,161,280
State Prisons	\$645,368,618
Transitional Centers	\$ 28,523,837
Total	\$1,209,807,721

#### **JUVENILE PROGRAMMING**

Juvenile Programming was implemented by increasing opportunities for journaling and therapeutic programming for the approximately 22 juveniles sentenced as adults to GDC. Positive and gratitude journaling has been found to help improve well-being and self-esteem. Gratitude journaling is an effective intervention that aims to increase the focus on positive experiences. Positive Journaling is given daily to record up to three daily statements related to their successes, good qualities, and positive experiences.

Therapeutic programming includes Juvenile Moral Reconation Therapy (MRT) and Anger Management. MRT is a course designed to help participants understand different aspects of their life by using cognition instruction. It is a 12-16 step program designed to enhance ego, social, moral, and positive behavioral growth in a step-by-step approach. Anger Management is an intervention that focuses on dealing with anger, communication, pro-social skill, and different methods to gain relaxation.

#### CAREER, TECHNICAL AND HIGHER EDUCATION CAREER COMPLETIONS

378%
Increase in successful completions since FY17

29,091





#### LEADERSHIP DEVELOPMENT UNIT E-LEARNING SECTION

The Leadership Development Unit ensured online trainings were current and available to all GDC employees, allowing them to meet Pre-Service Orientation and Annual In-Service training requirements.

# 68,106

online classes taken

<b>Online Training Course</b>	On	line	Training	Courses
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Govenor's Sexual Harrassment Prevention Gove

**Emergency Plans** 

Americans with Diabilities Act

Classification Visibility

Offender Discipline

Release Procedure

Standards of Conduct

**Human Trafficking Awarness** 

**PREA** 

**Audit Process** 

Video Court Services Staff Disciplinary Process Govenor's Standards of Conduct and Ethics

**Duty Officer** 

Front Entry and Security Procedures

State Vehicle

Mental Health

Preventing Falls, Slips and Trips

Training Updates

Vehicle Operation and Safety

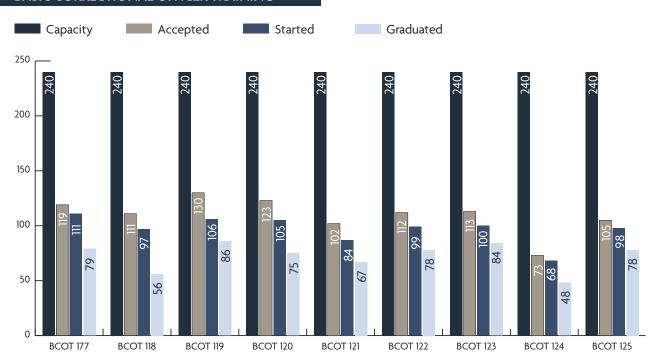
**Count Procedures** 

Suicide Awarness and Prevention

Offender Grievance

Tool Control Key Control

#### **BASIC CORRECTIONAL OFFICER TRAINING**





#### **RECRUITMENT AND RETENTION**

At the end of FY22, the agency employed 6,169 full-time employees (FTE) and 394 hourly employees. Correctional Officers make up 40.8% of staff, 24.3% are sworn employees, and the remainder are in non-security staff roles. Of the 6,169 employees, 89.9% work in the Facilities Division, providing direct supervision to offenders.

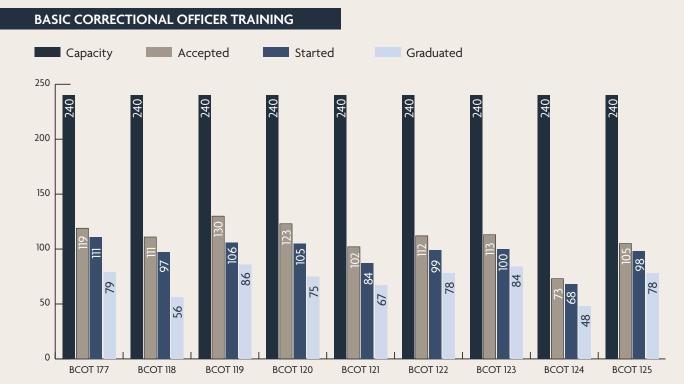
END OF FISCAL YEAR FTE BY TYPE				
Employee Type	FY20	FY21	FY22	
Correctional Officers	4,060	3,050	2,516	
Other Sworn Staff	1,523	1,452	1,502	
Non-Security Staff	2,575	2,377	2,151	
TO	<b>TAL</b> 8,158	6,879	6,169	

FY22 HIRING AND SEPARATIONS				
	Hires	CO Hires	Separations	CO Separations
FY21	1,698	1,363	2,765	1,966
FY 2022	1,602	1,133	2,250	1,273
F1 2022	1,002	1,133	2,230	1,273

END OF FISCAL YEAR	R FTE BY I	DIVISION	IS
Employee Type	FY20	FY21	FY22
Executive Office	394	373	416
Facilities Division	7,527	6,291	5,546
Inmate Services Division	55	37	36
Health Services Division	26	24	24
Administration and Finance	156	154	147
Totals	8,158	6,879	6,169

ANNUAL TURNOVER RATE			

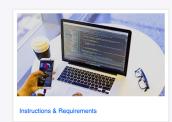
RECRUITMENT AND TURNOVER			
	FY21	FY22	
Correctional Officers Vacancy	41.70%	55.31%	
Correctional Officers Vacancy Increase	13.36%	13.60%	
Correctional Officers Separations	71%	59%	
Overall Department Vacancy Increase	9.80%	9.85%	
Correctional Officers Hires	80%	71%	





#### START YOUR CAREER

APPLY NOW







The GDC Jobs website was enhanced with a modern look and a more user-friendly design to match that of the GDC public website. Modifying the header and footer menu provides better navigation where job seekers can register, create, and save their profiles on the website. The internal point of contact receives a notification email when an application is submitted, thus reducing the applicant's time to apply and the GDC staff's time to process the application. Overall, this enhancement bridges the talent acquisition gap, saving time and cost for the agency and a more efficient experience for the user.

#### **RETENTION OF CORRECTIONAL OFFICERS**

Correctional Officer (CO) retention continues to be a challenge for the Georgia Department of Corrections (GDC). GDC Human Resources (HR) continues an aggressive recruitment strategy to address retention that targets ideal applicants for CO positions.

To combat rising turnover rates, the agency continues to provide more rigorous and in-depth training, much of it directed at front-line supervisors (sergeants and lieutenants) who have the most face-to-face contact with Correctional Officer's daily.

#### **HUMAN RESOURCES ACADEMY**

In FY22, the department was able to return to hosting in-person HR Academy Training in Forsyth. The three-day sessions are used to prepare new HR staff for their duties supporting GDC employees, and allow more seasoned staff to gain refreshers on existing procedures and learn new ways of doing tasks. In FY22, over 60 employees attended the sessions, with more planned for FY23. The expectation is that all HR staff will complete the HR Academy by the end of FY23.

200+

HIRING EVENTS
HELD EACH MONTH

17.9%

REDUCED TOTAL TURNOVER

#### **BACKGROUND CHECK ENHANCEMENTS**

In FY21, the department implemented more intensive background checks of Correctional Officers, in tandem with the Office of Professional Standards, to review potential candidates' social media presence. The department has partnered with Verensics, LLC to use their online risk assessment platform as an additional step in the screening of candidates.

#### **COMMUNICATIONS CENTER**

500+

In FY22, the Communications Center trained and certified over 500 staff members as Criminal Justice Information System (CJIS) operators.

This certification allows staff to act as terminal operators to run criminal history inquiries and review the results or act as Rapid Identification Operators to screen visitors, vendors and other guests requesting entry into the facility.

In FY22, the Communications Center successfully completed the Georgia Bureau of Investigations (GBI) Georgia Crime Information Center (GCIC) mandated performance audit. The audit is required every three years and is conducted to ensure compliance with rules, Georgia code sections and pertinent federal statutes and regulations.

GDC actively trains, supports and works with the Georgia Emergency Management and Homeland Security Agency and other local and state partners. During FY22, the GDC responded and provided support during the following disasters and emergencies:

- COVID-19 (February 2020-ongoing)
- Water issues in Chattooga County, Georgia (September 2022)
- Houston County Jail Refrigerant Truck (July 2022)

#### OFFICE OF REENTRY SERVICES PROGRAM TRAININGS

The Office of Reentry Services (ORS) is responsible for providing training for all Cognitive, Substance Use and Risk Reduction programs throughout the state. They also offer special training assignments at specific facilities as needed, such as Creating a Culture of Care training which consists of The Art of Exceptional Customer Service and Motivational Interviewing.

During FY22, ORS provided virtual and in-person training to new and current Behavioral Health Counselors and Multi-functional Correctional Officers with 1,639 participants.

Training Conducted	Participants
Addiction Certification Preparation Program	150
Creating a Culture of Care	162
Effective Communication	67
Initial Correctional Counseling Training	97
Matrix	28
Moral Reconation Therapy/Booster	58
Motivation for Change	90
Motivational Interviewing	178
Offenders Under Transition	18
Pathfinders	47
Sex Offender Psycho-Educational Program	32
Thinking for a Change/Booster	44
Chief Counselors Training	15
Deputy Warden Care and Treatment Academy	17
Reentry Repository Training	184
Anger Management	15
Reentry TOPPSTEP	133
Active Parenting	12
Moving On	8
Problem Solving Skills in Action	27
Reentry Checklist Training	227
Office of Reentry Services Annual Training	30
Totals	1,639

#### ADDICTION CERTIFICATION PREPARATION PROGRAM

The Addiction Certification Preparation Program (ACPP) was created to identify, train and develop staff into certified addiction counselors. This intensive 12-month program provides participants with the educational hours required for certification. Graduates who pass the exam become Certified Alcohol and Drug Counselors through the International Certification and Reciprocity Consortium. The Office of Reentry Services launched ACPP Group 10 in January of 2022, during which 14 Counselors embarked on their certification journey and have acquired 157.5 of the required 300 educational hours for certification.

300

education hours for certification

150

requires a passing score on a 150-question exam for certification 4,000

minimum hours of work experience for certification

181

graduates of ACPP since its inception

200

hours of clinical supervision for certification

#### PROFESSIONAL DEVELOPMENT TRAINING SERIES

58

staff completions in all three regions A quarterly professional development training series was created to provide staff with knowledge and skills to continue the investment in evidence-based practices. The first featured training kicked off in June 2022 with Effective Communication/Motivational Interviewing Techniques (ECMI). ECMI is a set of evidenced-based communication skills for any corrections staff interacting with offenders. ECMI has extensive research showing that staff who utilize the skills have more compliance from offenders, decreased stress and reduced recidivism. The training was conducted in all three regions with 58 staff completions.

#### **AMERICANS WITH DISABILITIES ACT**

FY22 Americans With Disabilities Act trainings to include

- Chief Counselors
- Chief of Security
- Warden's Pre-Command
- Deputy Warden of Administration
- ICCT (new Counselors)
- Deputy Warden of Security
- Assistant Superintendents
- Unit Managers, Deputy Warden of Care and Treatment
- Office of Reentry Services and Education Conference

#### A PATH FORWARD: JUSTICE-INVOLVED CARE LIFE COACH

Beginning January 2022, four GDC staff enrolled in the Morehouse School of Medicine's Justice-Involved Care Life Coach program. This certification program consists of four monthly online modules aimed at equipping staff with the critical skills needed to better address the complex issues of offenders. These modules cover the following areas:

Overview of U.S. Justice System: The Social Determinants of Reentry Is there a Problem:
The Importance of Data Collection

Connecting the Dots:
Decreasing Recidivism Barriers

Accessing Behavioral Health Services: Promoting Mental Health Equity

#### FIELD TRAINING UNIT (FTU)

The FTU is responsible for meeting the training needs of all GDC employees. The unit works hand-in-hand with facilities to organize and teach various courses that provide the most current information on policies, laws and knowledge for a safer work environment. In addition to annual trainings, FTU creates specialized courses upon request that address specific needs within the agency.

FY22 Specia	lized Training Course Completions
49	Conditions of Confinement
89	Field Training Officer Certification
72	Firearms Instructor Program
57	Laundry Officer
1,337	Offender Mental Health Training
46	Outside Detail Officer Training
89	Perimeter Officer Certification Training
56	Portal Entry Officer Training
48	Taser Training Certification/Recertification
104	Transportation Officer Phase I

Transportation Officer Phase II

71

#### **SPECIAL OPERATIONS TACTICAL UNIT (SOTU)**

The SOTU assisted statewide sheriff's offices, local police departments, and county jails with cell extraction, inmate transport, mobile field force, and arrest team training. These trainings provided outside agencies and users with basic knowledge to prepare for street-level civil unrest and detention center inmate disturbances. In April 2021, in conjunction with the Georgia Public Safety Training Center, Office of Professional Development (OPD) implemented a Use of Force Instructor course mandated for all Defense Tactics and Firearms Instructors. This course will provide all GDC instructors with an overview of court cases and legal precedence that justify the department's Use of Force policy.

#### **TIER 3 Training GDCP SMU**

The Office of Professional Development implemented an institutional staff training program for the TIER 3 SMU. This program will give the assigned staff members an overview of the TIER program and its purpose while reinforcing handcuffing, cell extraction, out-of-cell recreation, and report-writing skills. The staff will acquire new problem-solving and effective communication skills and de-escalation techniques.

#### **LEADERSHIP DEVELOPMENT UNIT (LDU)**

101

classes offered

1,096

students attended

99%

passing rate

#### LDU INMATE SERVICES TRAINING SECTION

The Inmate Services Training section coordinates, assists and teaches approximately 200 classes annually. Courses include Inmate Services Division, Admin/Support Division and Georgia Correctional Industries.

139

trainings offered

3,341

students attended

100%

passing rate

#### **LDU E-LEARNING SECTION**

The Leadership Development Unit ensured online trainings were current and available to all GDC employees, allowing them to meet Pre-Service Orientation and Annual In-Service training requirements.

# 68,106

online classes taken

Onl	line '	Training	Courses
		Hanning	Courses

Govenor's Sexual Harrassment Prevention Govenor's Standards of Conduct and Ethics

Emergency Plans Duty Officer

Americans with Diabilities Act Front Entry and Security Procedures

Classification State Vehicle
Visibility Mental Health

Offender Discipline Preventing Falls, Slips and Trips

Release Procedure Training Updates

Standards of Conduct Vehicle Operation and Safety

Human Trafficking Awarness Count Procedures

PREA Suicide Awarness and Prevention

Audit Process Offender Grievance

Video Court Services Tool Control
Staff Disciplinary Process Key Control

#### **CHIEF COUNSELOR TRAINING**

15

Chief Counselors graduated from the program in FY22 During Chief Counselor Training, attendees received information on job-relevant content, completed practical exercises on time and stress management, and attended a panel discussion with Deputy Wardens and Superintendents who once served in the capacity of a Chief Counselor.



#### **CRIMINAL JUSTICE REFORM**

#### Prison Population: FY12 - FY22



Note: Prison Population consists of active offenders counted at a GDC facility.

#### **HOUSE BILL 1176 (2012)**

Since the first criminal justice reform bill, HB 1176 (July 1, 2012), Georgia's prison population has decreased by 2.7%, from 54,895 to 53,412, on March 1, 2020. On July 1, 2021, that number had dropped to 47,149 –an 11.4% decrease- due to courthouse closures forced by the 2020 pandemic. Focused on sentencing and prison admissions, prison length of stay, parole, and community supervision.

#### **HOUSE BILL 349 (2013)**

Departure from mandatory minimum sentences; implementation of Georgia Prisoner Reentry Initiative (GAPRI); and created the Georgia Criminal Justice Reform Commission.

#### **SENATE BILL 365 (2014)**

This bill focuses on post-incarceration reforms suggested by the Georgia Council on Criminal Justice Reform; developed and implemented a program to assist with reentry; provided liability protection to employers of former offenders; and established the Governor's Office of Transition, Support & Reentry.

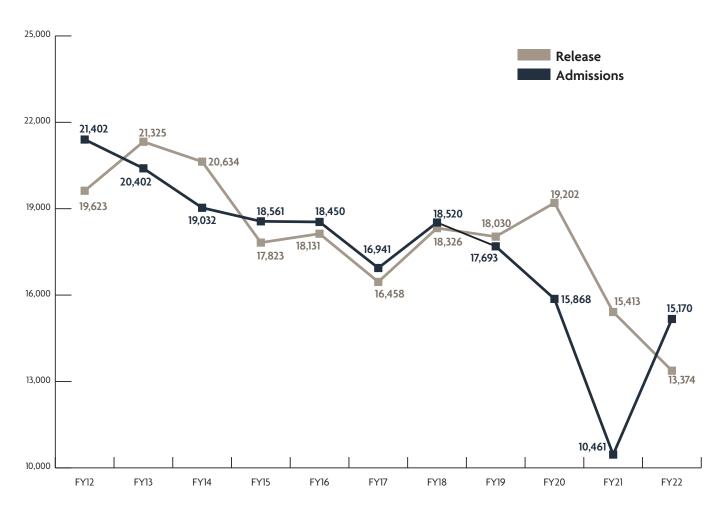
#### **HOUSE BILL 310 (2015)**

House Bill 310 created a new agency, the Department of Community Supervision, which merged all community supervision from GDC, Pardons and Paroles, and the Department of Juvenile Justice. Governor Nathan Deal signed HB 310 into law on May 7, 2015.

#### PRISON POPULATION CHANGE

Between FY12 and FY19, admissions to prison decreased by 17.3%, from 21,402 to 17,693; and releases by 8.1%, from 19,623 to 18,030. Due to COVID-19 and a temporary closure of courthouses, admissions dropped by 40.9% between FY19 to FY21, to 10,461. The number of releases also dropped, but not as significantly as that of the admissions; decreasing by 14.5%, to 15,513. FY22 saw admissions rise back to near pre-covid levels at 15,170 – just 4% below where they were in FY20.

#### Prison Admissions and Releases: FY12 - FY22



#### **SENATE BILL 367 (2016)**

The bill promotes the successful reentry into society of those with a criminal record. It improves the misdemeanor probation system, increases opportunities to secure employment, and lifts the ban on food stamps for certain offenders. It also extends parole eligibility to drug offenders with long sentences and limits secure detention for youth 13 years old or younger.

#### **SENATE BILL 174 (2017)**

Reduces probation supervision length and enhanced probationers and parolees' conditions of supervision to prevent recidivism. Senate Bill 174 will encourage alternate sentencing for certain offenses and allows input from victims and prosecuting attorneys in the parole process.

#### **SENATE BILL 407 (2018)**

A comprehensive reform bill that improves pretrial justice, mainly related to misdemeanor bail; addresses probation cost, parole eligibility, Medicaid, and other public assistance benefits to offenders; and enhances sentencing for certain offenses.

#### **HOUSE BILL 1013 (2021)**

The Mental Health Parity Act allows for a coordinated partnership between the Department of Behavioral Health and Developmental Disabilities (DBHDD), GDC and DJJ to provide ongoing mental health wraparound services and connectivity to local mental health resources upon reentry.

#### **VIOLENT OFFENDER POPULATION**

The percentage of offenders incarcerated due to a major offense of a violent or sexual nature (compared to those incarcerated for a non-violent offense) has grown, as anticipated from the criminal reform laws, increasing by over 13%, from 60% of the total population at the end of FY12, to over 73% of the total population at the end of FY22. The number of validated security threat group (STG) inmates has almost tripled over the same time period, up to 14,463 at the end of FY22.

#### Violent Offender Population FY12 - FY 22

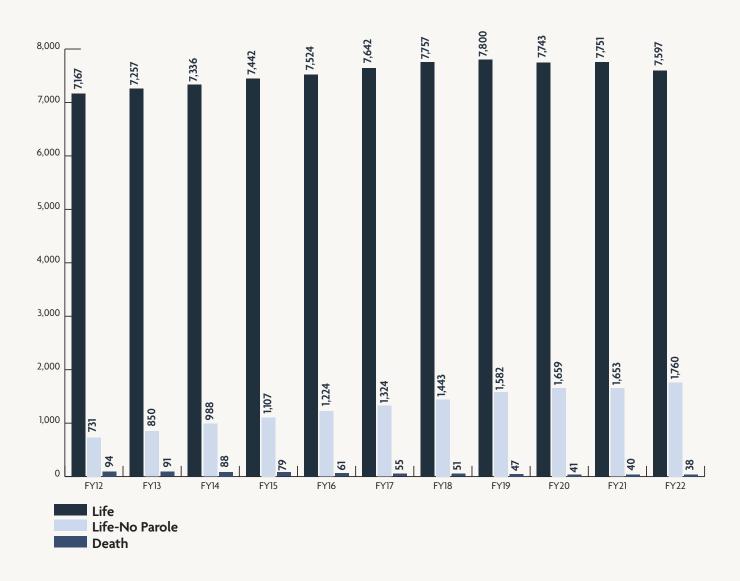


**Note**: Offender population consists of active offenders with a status of inmate, including those out to court, on reprieves, on conditional transfers, and sentenced awaiting transfer to a GDC facility.

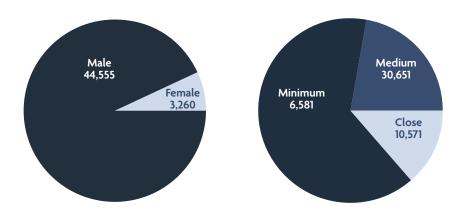
#### OFFENDER POPULATION LIFE, LIFE - NO PAROLE, DEATH PENALTY SENTENCE

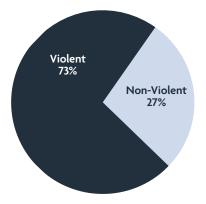
The number of offenders sentenced to a life, life without parole, or death rose by 18% between the end of FY12 and the end of FY22, from 7,990 to 9,246. The number of offenders serving life without parole increased from 731 at the end of FY12 to 1,760 at the end of FY22, an increase of over 140%. During the same time period, the number of offenders under death sentence decreased from 94 to 38, a 60% decline.

#### Offender Population with Life, Life-No Parole, Death Penalty Sentence FY12 - FY22



#### **OFFENDER POPULATION DEMOGRAPHICS FY22**

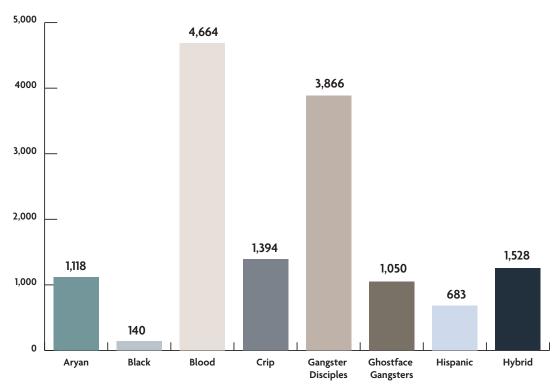




**NOTE:** *Violent Offender* is an offender who has a significant offense of a violent or sexual nature.

#### **CURRENT GDC SECURITY THREAT GROUP (STG) INMATES**

June 2022 STG Population: 14,4643 of the inmate population



Age		
	Number	Percentage
Under 20	319	1%
20 - 29	10,586	22%
30 - 39	14,955	31%
40 - 49	11,060	23%
50 - 59	6,689	14%
60 - 69	3,071	6%
70+	759	2%
Not Reported	376	1%

Major Offen	Major Offense			
Offense Type	Number	Percentage		
Violent	26,346	55%		
Sexual	8,357	18%		
Property	5,668	12%		
Drug	4,661	10		
Habit/DUI	96	0%		
Others	2,584	5%		

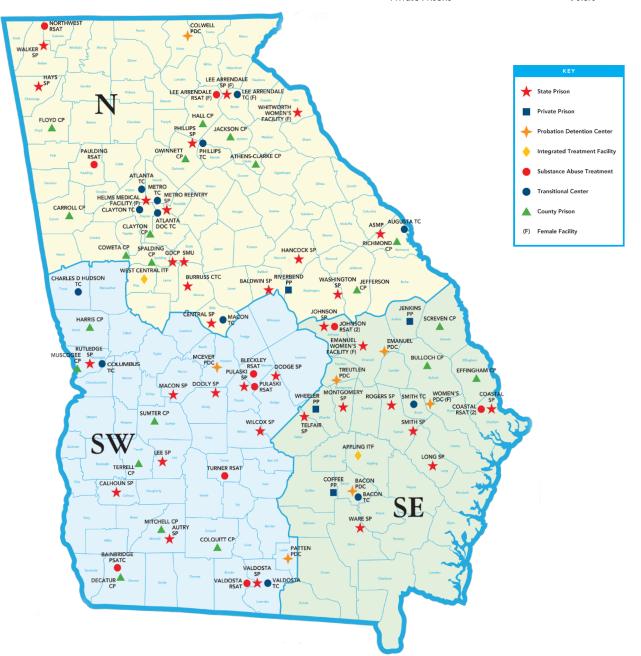
Race		
	Number	Percentage
Black	28,108	58.78%
White	17,595	36.08%
Hispanic	1,921	4.02%
Asian	160	0.33%
Native American	23	0.05%
Other	7	0.1%
Unknown	1	0.00%

#### PHYSICAL UTILIZATION RATES

During FY22, GDC facilities consisted of 34 State Prisons (SP), 12 Transitional Centers (TC), 7 Probation Detention Centers (PDC), 6 Residential Substance Abuse Treatment Centers (RSAT), 2 Integrated Treatment Facilities (ITF), 21 County Correctional Institutions (CCI), and 4 Private Correctional Facilities (CF).

Approximately 10% of the state's offender population resides in county correctional institutions and 16% reside in private correctional facilities.

June 30, 2022, Physical Utilization Rates		
Facility Type	Physical Utilization	
State Prisons	89%	
Transitional Centers	96.1%	
Probation Detention Centers	52.7%	
RSAT's and ITFs	68.7%	
County Institutions	93.6%	
Private Prisons	90.6%	



#### **TECHNOLOGY**

#### **HAWKS EAR**

In FY22, the GDC expanded Hawks Ear Communications to Valdosta State Prison. Hawks Ear is a Virtual Network Operator that has customized and implemented technology to address the use of contraband mobile devices in correctional facilities. Hawks Ear monitors communication channels to identify mobile devices (authorized and unauthorized) within designated coverage areas regardless of a device's home mobile network, technology standard, or operating frequency bands.

#### **FUSUS**

FUSUS was implemented in FY22 as a video platform. This platform allows a user to see all CCTV that are multiple brands under a single signon. A prison can easily view all its cameras without logging into different systems. The CCTV has user permissions strategically and methodically set up with user access to the assigned person at a facility. It simplifies investigative functions and makes a tool for GDC that enhances the safety and security of GDC facilities. All CCTV cameras are synced with NIST official time standard, which simplifies downloading and makes previously unavailable video available to download through cloud video storage. Installation is currently taking place at all facilities. The following facilities have completed installation: Georgia Diagnostic and Classification Prison, Hays SP, Wilcox SP, Washington SP, and Johnson SP.

#### TABLEAU SYSTEM

In FY22, the Tableau System was introduced by the Data Management Unit, which included the TIER Dashboard. This dashboard is accessible to GDC Executive Staff and Wardens. It shows the current bed count, current occupancy, occupancy percentage, vacant bed count, and active assignments and departures in real time.

#### **BODYWORN**

BodyWorn has expanded from a grant-funded pilot project that has provided GDC with valuable experience in the use of BodyWorn, Utility Associate's unique body-worn camera, standalone WI-FI network, and cloud-based evidence management system. Deployment activities continue at Smith SP after finishing at Valdosta SP in 2022.

#### Benefits of BodyWorn include

- Increased evidence management security
- Improved video quality
- Live-stream capability

#### DIGITAL LOGBOOK

In FY22, GDC partnered with 4F Applied Technologies Note Active Program. Note Active is a digital logbook documentation platform that replaces the current paper logbooks. The official kickoff for the program planning and development began in June 2022. Phillips State Prison was selected as the first facility to go live in November 2022. The following facilities will be implemented later this year: Georgia Diagnostic and Classification Prison, Special Management Unit, Al Burruss Correctional Training Center, Hays SP, Ware SP, Valdosta SP, Augusta State Medical Prison, Pulaski SP, Dooly SP, Dodge SP, Metro Reentry Facility, Lee SP, Helms Facility, Montgomery SP, Emanual Women's Facility, Long Unit, and Lee Arrendale SP.

#### **OPTAMO PROJECT**

The GDC collaborated with Optamo beginning in February 2021 and continues to design and implement the Inmate Assignment Decision Support System (IADSS) tailored to assist the agency with the assignment of offenders. The IADSS makes recommendations for offender assignments out of the diagnostic facilities, special housing assignments, and other transfer queues. The project is designed to be implemented in four phases, three of which have been implemented.

#### **OFFENDER ADMINISTRATION PROCESSING VOLUME FOR FY22**

23,786

**CASES RECEIVED** 

3,369

**CASES RETURNED** 

14,831

**INITIAL ASSIGNMENTS** 

7,178

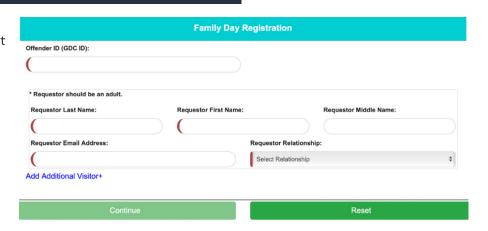
**MAX OUT RELEASES** 

3,076

COURT PRODUCTION ORDER PROCESSED

#### **FAMILY DAY REGISTRATION**

In July, GDC Headquarters in Forsyth, Georgia, held its first Family Day event since the beginning of the pandemic. More than 600 approved contacts of incarcerated individuals registered for the event online and met with Executive Staff members and representatives of the Georgia Board of Pardons and Paroles.



#### VIRTUAL COURT PRODUCTION

Virtual Court and Legal Conference Calls have been operational since 2018. There continues to be an increase in the use of virtual courts throughout Georgia, and the completed number of virtual hearings continues to grow each year. All GDC facilities were provided with additional iPads, iPad stands, document cameras, and wireless headsets to assist during the video hearings.

6,674

video hearings were completed in FY22, compared to 5,034 in FY21.

1,282,684

hours of round-trip transport **SAVED** time and **44,647** staff hours

#### CLOSE SECURITY MENTAL HEALTH LEVEL II EXPANSION

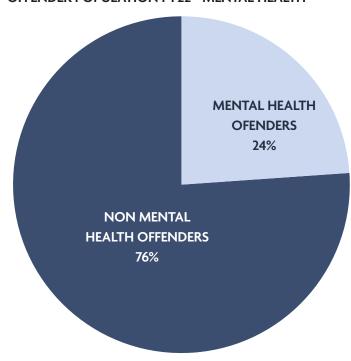
During FY22, the Georgia Department of Corrections continued its effort to address the issue of a growing mental health population (24%) by expanding mental health services to six additional facilities:

- Calhoun SP 23 offenders
- Washington SP 9 offenders
- Burruss CTC 6 offenders
- Dodge SP 28 offenders
- Lee SP 8 offenders
- Montgomery SP 3 offenders

Between FY19 and FY21, expansions were completed at

- Smith SP
- Dooly SP
- Telfair SP
- Ware SP
- Hancock SP
- Macon SP
- Wilcox SP
- Long SP

#### **OFFENDER POPULATION FY22 - MENTAL HEALTH**



#### **CRIMINAL INTELLIGENCE UNIT (CIU)**

The CIU consists of regionally assigned analysts that cover all facilities within GDC. The CIU's primary function is to develop and disseminate intelligence throughout the State, aiding in safe and secure facilities while protecting Georgia's citizens.

The CIU initiated 9,871 Cases: background checks administrative reports investigative assistance reports for GDC as well as our state, local, and federal partners

compromise d staff identified intelligence summaries suspicious activity reports forwarded to CID and Facility Operations

#### **FUGITIVE APPREHENSION UNIT**

**FELONY ARREST** 

**SEX OFFENDER ARREST** 

**ABSCOND RECAPTURES** 

#### **OPS DIGITAL FORENSICS UNIT (DFU)**

GDC's DFU is one of the largest digital forensics labs in the country, and the only accredited DFU lab in the state. DFU leverages state-of-the-art technology and specialized training to obtain intelligence forensically

from electronic devices. The DFU is responsible for acquiring and analyzing digital evidence, including cell phones, computers, and drones, supporting criminal investigations and intelligence operations.



#### **CRIMINAL INVESTIGATIONS DIVISION (CID)**

OPS Special Agents are also assigned to various Federal task force units throughout the State, including the FBI Public Corruption Task Force, FBI Gang Task Force, and the Drug Enforcement Agency/High-Intensity Drug Trafficking Area.

643

**ARRESTS** 

Inmates - 217 Staff - 88 Civilians - 338

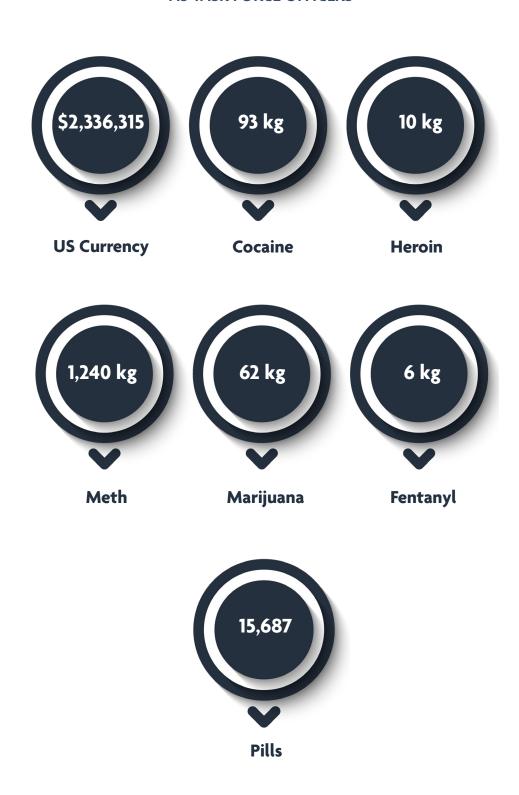
2,745 **INVESTIGATIONS** 

1,792 **CRIMINAL ARREST WARRANTS** 

**332 SEARCH WARRANTS EXECUTED** 

## FY22 SEIZED ITEMS

SPECIAL AGENTS ASSIGNED AS TASK FORCE OFFICERS



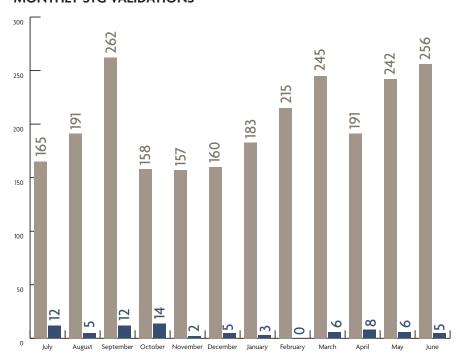


#### **GANG SERGEANT PROGRAM**

The purpose of the Gang Sergeant training program is to have a trained gang specialist at each of our 28 facilities across Georgia. Their primary mission is to recognize potential criminal street and prison gang members and validate those that meet the established criteria. Additionally, they provide timely incident assessments for the facility and daily interaction with the Intelligence Division and the Criminal Investigations Division.



#### MONTHLY STG VALIDATIONS



#### **CANINE UNIT CONTRABAND**

The contraband intercepted by GDC's Canine Units are from sites at or near GDC facilities and detail sites. The work of the Canine Unit resulted in **294 arrests in FY22**.

122 lbs
Marijuana
724 lbs

17 lbs Meth 2,914 Cellphones 281
Weapons

#### PRISON RAPE ELIMINATION ACT (PREA)

The Prison Rape Elimination Act (PREA) 2003 prohibits and seeks to eliminate sexual abuse and sexual harassment in correctional institutions. Pursuant to PREA and Georgia criminal laws, the GDC is committed to protecting offenders in its custody from sexual abuse or sexual harassment. In FY22, GDC received 1,233 PREA allegations from facilities; of those:

Substantiated

4,000

3% determined the event most likely occurred

Unsubstantiated

Tobacco

629

51% evidence insufficient to determine whether the event did or did not occur

Unfounded

434

35% resulted in the even most likely did not occur

Not PREA

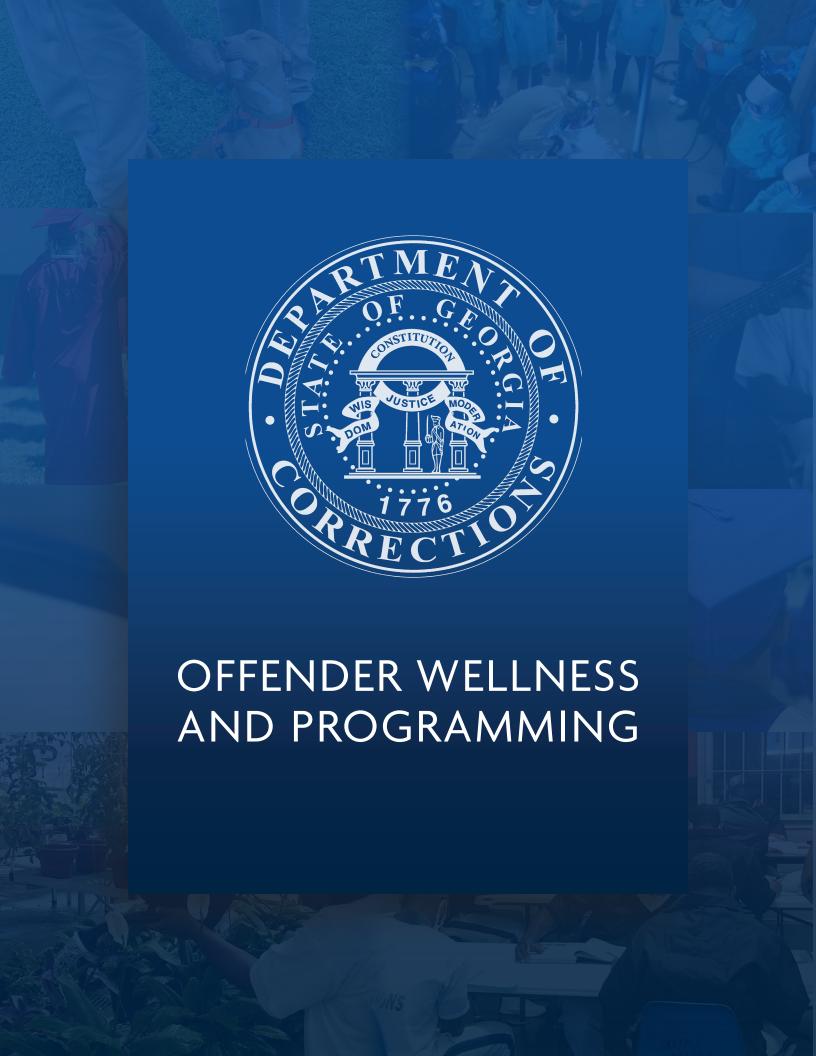
134

11% did not meet the definition of a PREA allegation

Pending

0

0% are still being investigated



#### OFFENDER PHYSICAL HEALTH CONTRACT

GDC contracted with Wellpath, LLC, for physical healthcare services. The contracting occurred in two phases. Phase One was under emergency procurement, and Wellpath seamlessly began services on September 1, 2021, and leveraged the following five months to stabilize the workforce and standardize processes. Phase Two marked the implementation of the modernized healthcare model, effective February 1, 2022. The new model leverages technology to improve healthcare outcomes and features an electronic health record, which provides the agency with unprecedented transparency, predictability, and accountability oversight for performance.

Wellpath's electronic health record (ERMA) system is an electronic health record system (EHR) that maintains and shares offender's medical and scheduling information to SCRIBE. ERMA is the primary source of information. All state prisons, PDCs, RSAT, and TCs are now utilizing the ERMA, and all county correctional and private prisons are still using the SCRIBE for medical and scheduling. SCRIBE can now handle both ERMA and Non-ERMA facilities.

60 state 46,000+ offenders \$185,038,040 physical health care contract amount

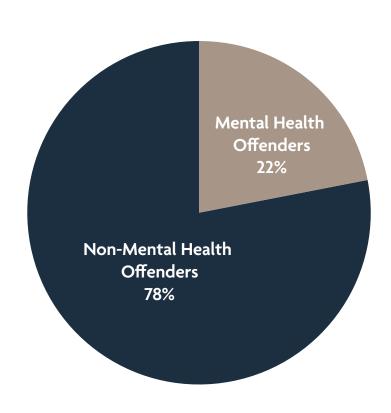
Physical healthcare is delivered at 60 state facilities, to more than 46,000 offenders, with a \$185,038,040 physical health care contract amount.

#### MENTAL HEALTH SERVICES EXPANSION

Mental Health continues to hold steady at 22% of the population. As such, the GDC recognized the need to strategically house offenders with mental health needs throughout its facilities. As a result, it began expanding mental health services across the state in FY19 with Smith SP and continued into FY22. These expansion measures have increased mental health services to a total of 17 facilities during FY22.

- Smith SP
- Telfair SP
- Dooly SP
- Ware SP
- Macon SP
- Hancock SP
- Long Unit
- Wilcox SP
- Bainbridge RSAT
- Paulding SP
- Colwell PDC
- Calhoun SP
- Washington SP
- · Montgomery SP
- Burruss CTC
- Lee SP
- Dodge SP

Today the total number of prisons equipped to receive mental health services is 48.



#### **TELEMEDICINE**

All GDC facilities have active telemedicine capabilities, and in FY22, 32,308 telemedicine/ telepsychiatry visits were completed. Telemedicine is an area of growth as Wellpath implements its new model to include tele-emergency room consults to expedite treatment on-site or to provide safe on-site care under the direction of board-certified emergency room physicians.

## COASTAL STATE PRISON MOBILE SURGICAL UNIT

Upon closure of Georgia State Prison, surgical services provided by the mobile surgical unit were relocated to Coastal State Prison. The continuation of services allows minimally invasive surgical procedures at Coastal State Prison reducing the need for transportation of patients to area hospitals for surgery.

#### **PHARMACY SERVICES**

In FY22, CorrectRx filled an average of 92,868 prescriptions a month at a total fiscal year cost of \$34 million.

#### **DENTAL**

In FY22, dental completed 56,392 full-range dental services by licensed dentists and hygienists. These diagnostic services include treatment plans, dental x-rays, operative procedures, filings, periodontal services, routine prophylaxis, scaling and root planning, closed flap curettage, extraction(s) and removable prosthodontics.

#### HIV

The incidence of HIV among the offender population was 490 at the end of FY22 and accounted for more than \$17 million in annual pharmaceutical expenses for HIV medication.

#### COVID-19

GDC continued implementing practices recommended by the Centers for Disease Control and Prevention and the Georgia Department of Public Health to prevent and mitigate the spread of Covid-19. All GDC offenders have been offered a Covid-19 vaccine and booster(s) and administered to those choosing to receive one. All new intakes/court returns are offered and administered a vaccine upon arrival at their host facility. More than 37,884 offenders have received Covid-19 vaccinations, and the agency continues to operate a vaccination and booster program in partnership with Viral Solutions.

#### **MEDICAL REPRIEVES**

GDC submitted 27 applications for medical reprieves to the Georgia Board of Pardons and Paroles, six of which were approved.

#### **HEPATITIS C**

In FY22, 43 offenders received Hepatitis-C treatment at a cost of \$637,532. More than 827 offenders have been treated for Hepatitis-C since 2016.

#### **AMERICANS WITH DISABILITIES ACT**

The GDC maintains compliance with the Americans with Disabilities Act (ADA), a Civil Rights Law which requires accessibility to programs, services, and activities to individuals with disabilities and prohibits discrimination.

#### Hard of Hearing/Deaf:

- Video Remote Interpreter applications
- Video Relay Services devices
- Teletypewriter devices
- UbiDuo 3 Speech Generating devices
- Neosensory Buzz Devices
- Vibrating Watches
- Message Boards
- Strobe Lights
- PocketTalkers
- Headphones

#### Low Vision/Blind:

- Magnifying Sheets
- Braille Keyboards and Labels
- Scanner Readers
- Talking Watches

#### Matters Handled by ADA Unit FY22:

- ADA Accommodation Requests 129
- ADA Inquiries 33
- Medical 257
- Facility Operations 208
- Legal 16
- Other 75

#### **LIBRARY SERVICES**



# 117,000+

Since July 2021, more than 117,000 books have been circulated to facilities across the state.

20,000+

During FY22, over 20,000 books have been donated, and the book repository has expanded. Georgia State University, the University of North Georgia, and several Georgia high schools have partnered with Library Services by participating in book drives.

- The Education & Reentry Conference offered several sessions and topics dedicated to Library Services
- Quarterly trainings are held for librarians
- Library Services vacancies have been filled
- Creation of a Library Improvement Team

#### **DISTANCE LEARNING HIGHLIGHTS**

GDC expanded SharePoint as a central location for accessing general resources for all subject areas and information related to certification, upcoming events, audits, and assessments. The SharePoint site now has 137 members.



Statewide classes began in November 2021 and expanded the program to offer two to three statewide distance learning classes available daily to any facility, live and/or recorded.

Over **160** live classes taught in FY22, and the agency continues to add classes.

Expanded on-line teaching staff to include five staff members that provide instruction on-line two to three times weekly.

Recorded distance learning lessons have been accessed by **75** staff members over **1,300** times in the past year.

Distance learnings are broadcast directly into the dorm when students could not report to class. This was piolted at Central State Prison and other facilities are working to implementation.

### GDC earned over 8% of the GEDs earned in the nation

4,671

**TOTAL ACADEMIC COMPLETIONS** 

for all areas for FY22 was 4,671, or an increase of 41% over FY21

1,450

**GRADUATES** 

earned their GED in FY22

143

who qualify as

who qualify as Neglected or Delinquent under Title I-D earned a GED 410

**GRADUATES** 

received High School diplomas through Foothills Education Charter High School since its inception

52%

**INCREASE** 

in special education students served over FY21

**QRADUATES** housed in the

TIER program

GRADUATES under the age of 18 earned a GED

There were 27 lifers receiving a GED credential in FY22, 22 of whom have the potential for parole.

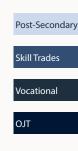


#### CAREER, TECHNICAL AND HIGHER EDUCATION (CTHE) COMPLETIONS

378%
Increase in successful completions since FY17

29,091





#### **CTHE IMPLEMENTED NEW PROGRAMS**

- On-The-Job-Training Mural Artist
- Partnered with Persevere for the Coding Program
- Partnered with Wiregrass Technical College for Commercial Kitchen Cleaning, Medical Cleaning
- Warehouse and Distribution Program Certification
- Paint and Welding Certification
- Partnered with the Technical College System of Georgia for Online Soft Skills Certificate
- Partnered with the Diamonds in the Ruff Dog Rescue Program to rehabilitate sheltered canines
- Lead Cook Program Certification

#### **AVERAGE MONTHLY ENROLLMENTS FOR CTHE PROGRAMS**

FY17 3,749

FY21 8,168

FY22 8,099

## **EXPANDED EMPLOYER PARTNERSHIPS**

Georgia Manufacturers Association Georgia Forestry Commission Kubota Shaw Industries Three Rivers Work Source Development Authority DifCo - Durable Industrial Finishing Company Renovate Technology ZF Industries Low Country Machinery YKK Fastening Products Group

# **CAREER PATHWAY COMPLETIONS**



Automotive/Diesel QAQ

Increase of 349 since FY21



Farming

**44** |

Increase of 245 since FY21



**Business** 

958 Increase of 358 since FY21



Horticulture

1,939
Increase of 538
since FY21



**Building Trades** 

955

Increase of 113 since FY21



Culinary

4,923

Increase of 852 since FY21



**Manufacturing Distribution** 

3,771

Increase of 282 since FY21



# Mechanical

125

Increase of 110 since FY21



Sanitation/Janitorial

4,780

Increase of 1,410 since FY21



# Technology

845

Increase of 371 since FY21



# Welding

659

Increase of 157 since FY21

## **CHAPLAINCY AND VOLUNTEER SERVICES**

Chaplaincy and Volunteer Services are integral parts of the programming that takes place in GDC facilities. Chaplains provide pastoral care to inmates and staff, facilitate worship, education, counseling, spiritual direction, support and crisis intervention. The Volunteer Services team assists the Chaplains and facility leadership by providing a steady stream of trained volunteers for spiritual support and program opportunities. Chaplains attend quarterly training sessions conducted by the Office of Chaplaincy Services, which enhances their services and effectiveness.

2,167

increased 877 since FY21

4,000

increased 173 since FY21

200

increased 16 since FY21

**150** 

increased 397 since FY21

181

increased 136 since FY21

## **VOLUNTEER PROCESS**

In collaboration with the Office of Information Technology, the updated volunteer certification process continues to offer greater efficiency, security and functionality for individuals interested in volunteering within GDC facilities. The process allows prospective volunteers to complete all their administrative paperwork before the required classroom training, thus eliminating time and travel demands and enhancing recruitment and active participation.

932 NEW VOLUNTEER APPLICATIONS 878
NEW VOLUNTEERS
APPROVED

387
NEW VOLUNTEERS
TRAINED

1,388
VOLUNTEER
RENEWALS

About GDC 0010 Regions Media Volunteer Services Politices & Proceedures Bound of Corrections Contact Vision and Process

| Note: | Note: This web page is for RENEWING Volunteer (D cards: "For Currently Active Volunteers (ask on card is within 90 days of expiration). "For Currently Active Volunteers (ask on card is within 90 days past expiration). All Reids are required. | Note: This Was PROCESS | Note: The Dutteers (ask on card is real from the first of days past expiration) MUST GO | Reports | Note: The Dutteers (ask on card is real from the first of days past expiration) MUST GO | Reports | Note: The Dutteers (ask on card is real from the first of days past expiration) MUST GO | Reports | Note: The Dutteers (ask on card is real from the first of days past expiration) MUST GO | Reports | Note: The Dutteers (ask on card is real from the first of days past expiration) MUST GO | Reports | Note: The Dutteers (ask on card is real from the first of days past expiration) MUST GO | Reports | Note: The Dutteers (ask of the days of the first of days past expiration) MUST GO | Reports | Note: The Dutteers (ask of the days of the first of the fir

TRAINING SESSIONS HELD

## SUPPORTIVE SERVICES FOR RETURNING CITIZENS IMPACTED BY DOMESTIC VIOLENCE INITIATIVE

Supportive Services Returning Citizens Domestic Violence Criminal Justice Coordinating Council (CJCC) Grant provides female returning citizens, impacted by domestic violence, with the resources and tools necessary to become self-sufficient, reduce recidivism, address the trauma associated with exposure to domestic violence and support safety through enhanced collaboration among stakeholders.



# Goals of the Program

- Conduct a gender-specific assessment
- Facilitate trauma groups
- Provide trauma-focused counseling
- Collaborate on case planning for housing and employment opportunities
- Research transitional housing assistance
- Support services designed to help survivors become selfsufficient

The CJCC Grant is in partnership with the Circle of Hope, a non-profit domestic violence organization funded by the CJCC.

## RESIDENTIAL SUBSTANCE ABUSE TREATMENT FACILITIES

#### **RSAT Facilities**

Bainbridge PSATC\*

Bleckley PSATC\*

Coastal State Prison

Coastal PSATC\*

Johnson RSAT (A)

Johnson RSAT (B)

Lee Arrendale State Prison\*

Northwest RSAT\*

Paulding PSATC\*

Pulaski State Prison

Turner RSAT\*

Valdosta State Prison\*

\*Probation Substance Abuse Treatment Center

2,078 **ENROLLMENTS** 

COMPLETIONS

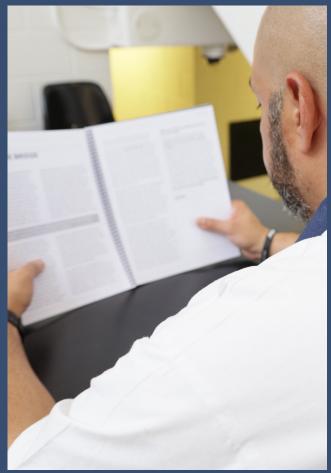
**COMPLETION RATE** 

#### **PROGRAM EVALUATION**

The Office of Reentry Services (ORS) evaluates programs for implementation from private vendors or internal recommendations. The evaluation process includes a review of key evidence-based criteria from the National Institute of Corrections. It also consists of an interview with the vendor. During the past ten years the following programs have been evaluated and implemented:

- 7 Habits on the Inside
- Helping Women Recover
- Beyond Trauma
- Family Violence
- Identity Reformation
- Seeking Safety
- Change Companies Journals

In December 2021, Central State Prison was the first facility to implement an enhanced admissions and orientation dorm. The process includes utilizing trained peer mentors to provide interventions and support which assist new arrivals at the facility with making pro-social choices and prepares them mentally for their length of stay in prison and beyond. Each offender receives core content programming of "TOPUCU" (The Only Person U Cheat is U). TOPUCU is a program that provides tools to help a person change the way they think through self-discipline. During FY22, 227 justice-involved individuals completed the program.



## **JUVENILE PROGRAMMING**

Juvenile Programming was implemented by increasing opportunities for journaling and therapeutic programming for juveniles in GDC custody sentenced as adults. Positive and gratitude journaling has been found to help improve well-being and self-esteem. Gratitude journaling is an effective intervention that aims to increase the focus on positive experiences. Positive Journaling is given daily to record up to three daily statements related to their successes, good qualities, and positive experiences.

Therapeutic programming includes Juvenile Moral Reconation Therapy (MRT) and Anger Management. MRT is a course designed to help participants understand different aspects of their life by using cognition instruction and is a 12-16 step program designed to enhance ego, social, moral, and positive behavioral growth in a step-by-step approach. Anger Management is an intervention that focuses on dealing with anger, communication, pro-social skill, and different methods to gain relaxation.

## SERVICES PROVIDED TO OFFENDERS PRIOR TO RELEASE

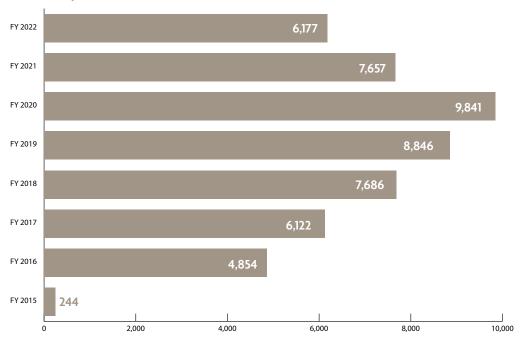
Over 100 employers, staffing agencies and job training organizations are contacted monthly by ORS and given a list of individuals scheduled to be released within 60 days. The list includes names, the county to which they will be released, anticipated release dates, and skills they learned while incarcerated. Employers contact the Georgia Department of Corrections directly if there is someone, or in many cases multiple people, they are interested in hiring, resulting in many offenders being offered jobs before their release.



# PROGRAM TREATMENT COMPLETION CERTIFICATE (PTCC)

Under the Board of Corrections' rules and regulations, an official PTCC printout is issued to offenders, symbolizing an offender's achievements towards successful reentry into society. In FY22, 6,177 inmates received a PTCC.

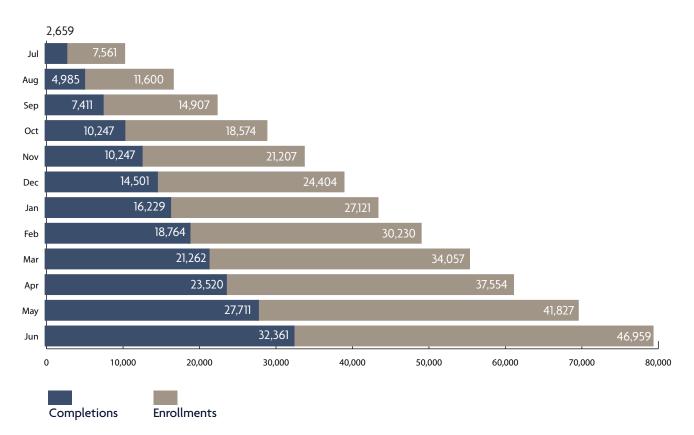
## **PTCC Completions**



## **COGNITIVE PROGRAMMING**

The increase of inmates completing their cognitive-behavioral programs continued to rise in FY22. This increase reflects the hard work and dedication from staff and counselors.

# Successful Completion of Cognitive Behavioral Programs



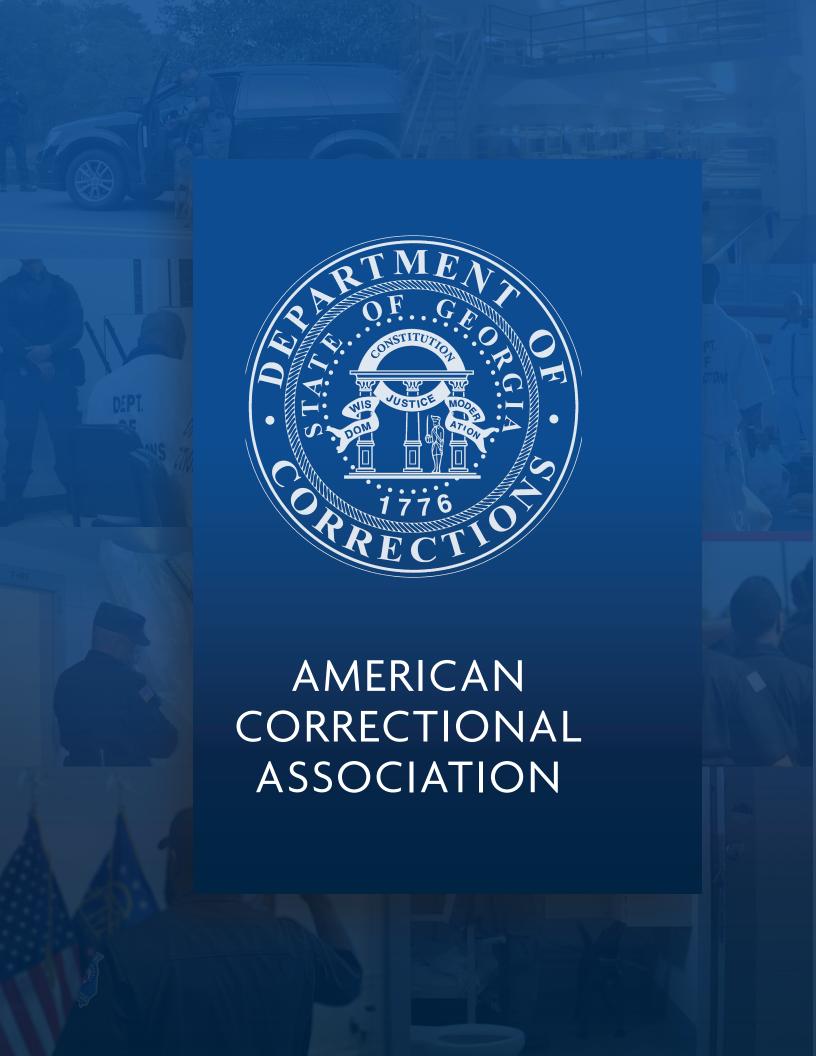
# INMATE EDUCATION CHROMEBOOKS AND TECHNOLOGY

An additional 860 Chromebooks are in the process of being purchased for inmate education. They will replace Chromebooks that are aging out of lifespan and add additional devices for all sites. All state prisons will add ten Chromebooks to each facility's inventory. TCs, PDCs and Substance Abuse Centers will add five Chromebooks to each facility's inventory. This ensures more hands-on time for education-based programs in a secure environment.

160 new Chromebooks will also be allocated for GDC Education's Charter School Program.

Distance Learning Classes are offered on a daily basis allowing for more in depth lessons by specialized teachers/instructors to all GDC education classrooms.

Technology was reallocated and purchased to set up GDC Electronic Mobile Testing Labs to accommodate GED Testing to better serve the growing number of education enrollment in our facilities.



# AMERICAN CORRECTIONAL ASSOCIATION (ACA)

98.70% Agency's average accreditation score

In FY22, four facilities were awarded initial accreditation, and three were awarded reaccreditation. Eleven are awaiting panel hearings for accreditation awards, two initial and nine reaccreditations for a total of 18 audits. The Agency's average accreditation score is 98.70%. Twenty-two prisons, nine PDC/ITF, and seven TC's have undergone an accreditation audit since entering Agency accreditation.

Internal audit scoring indicates that the Agency continues to embrace accreditation and is well-positioned for ACA accreditation and reaccreditations in FY23 with an additional 16 audits. Eight are reaccreditations and eight are initial accreditations.

PowerDMS continues to streamline documentation collection for ACA accreditation and allows for virtual monitoring of accreditation preparations. ACA mock audits and accreditation audits are conducted using the PowerDMS assessment systems.

# **Facilities Awarded Accreditation** in FY22:

- Coastal SP
- Emanuel Women's Facility
- Johnson SP
- Montgomery SP
- Paulding PRSAT
- Atlanta TC
- Clayton TC

# Facilities Awaiting Accreditation following Audit in FY22:

- Bacon PDC and TC
- Patten PDC
- Baldwin SP
- Calhoun SP
- Lee SP
- Hancock SP
- Phillips SP and TC
- Pulaski SP
- Washington SP
- Whitworth Women's Facility
- Wilcox SP

## **INTERNAL ASSESSMENT UNIT**

GDC's Assessment Team conducts comprehensive audits in each facility and satellite facility, as well as follow-up assessments for any identified critical security concerns. The Assessment Team is comprised of a core group of auditors supplemented by a cadre of well-trained adjunct auditors selected from various facilities statewide and central office staff, encompassing multiple disciplines and subject matter expertise. Internal Audits are managed under the oversight of the Office of Professional Standards Compliance Unit. The group also provides an ACA accreditation readiness assessment during each facility audit.

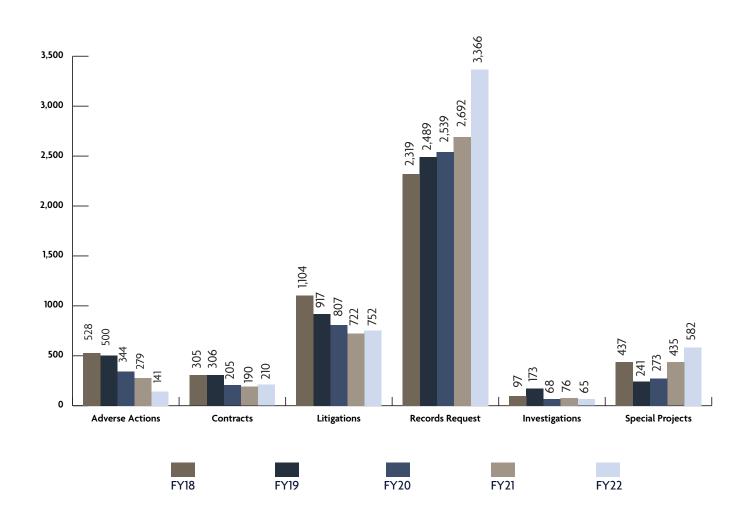
- Consistent revision and publication of internal audit instruments (104) are maintained to incorporate language and questions from the ACA Standard Manuals (Adult Correctional Institutions, Adult Local Detention Facilities, and Adult Community Residential Services Manuals) as new editions are published and to reflect agency policy revisions from the prior year. These revisions seek to further align GDC facility assessments with accreditation efforts.
- Conducted policy reviews and provided recommendations for updates and revisions to the agency's standard operating procedures, which are maintained within PowerDMS.
- Conducted 32 state prison Comprehensive Audits and four private prison Audits. Any deficiencies required that the facilities submit corrective Action Plans to realign practice with GDC internal policies and ACA standards.
- Conducted 24 reviews and provided technical support to the Probation Detention Centers (PDC), Transitional Centers (TC), Integrated Treatment Facilities (ITF), and Residential Probation Substance Abuse Treatment Facilities (RSAT/PSAT) from their submitted self-audits.
- Ongoing Quarterly and Annual Reports were created and compiled for analyzing assessment data.



## **FY22 HIGHLIGHTS**

- Reviewed 141 requests for adverse actions involving alleged misconduct by GDC employees.
- Collaborated on the drafting and negotiation of more than 210 contractual and inter-governmental agreements.
- Referred 752 new cases to the Attorney General's Office and assisted in the legal strategy and defense of civil rights actions, state tort claims, habeas corpus petitions, petitions for writs of mandamus, and employment lawsuits.
- Responded to more than 3,366 requests for Department records, including Open Records Act requests, subpoenas, requests for medical records, and similar inquiries.
- Provided oversight and recommended appropriate action on 65 internal affairs investigations involving allegations of sexual harassment and non-criminal misconduct committed by the Department's employees.
- Reviewed all of the standard operating procedure amendments for the GDC's ongoing ACA accreditation process.
- Assisted with 582 special project matters, such as making consular notifications, facilitating special religious
  requests, reviewing of appellate decisions impacting offenders' sentences, and analyzing proposed legislative
  measures for impacts on the GDC's operations or budget.

## **FY22 Legal Services Matters**





GEORGIA CORRECTIONAL INDUSTRIES

# **KOSHER CERTIFIED PACKAGED MEALS**

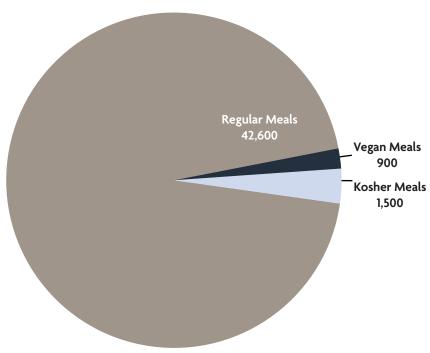
The Alternate Entrée Program (AEP) Production Kitchen team at the Food Distribution Unit (FDU) in Milledgeville prepares 2,400 meals daily. Georgia Correctional Industries (GCI) produce Kosher-certified vegan meals for offenders participating in the AEP. GCI began production on September 2, 2021, with the first meal service location on September 27, 2021.

The meals produced in this kitchen are flash-frozen and then distributed to facilities throughout Georgia. Once at the facility, the meals will be reheated and/or are ready-to-eat by those individuals participating

in the AEP program. "Kosher" refers to a Jewish dietary framework for food preparation, processing, and consumption. In addition to Kosher meals, the kitchen also provides Vegan meals. A Vegan meal is based on food that meets vegetarian standards by not including meat and animal tissue products.



## Types of Meals Provided to Offenders

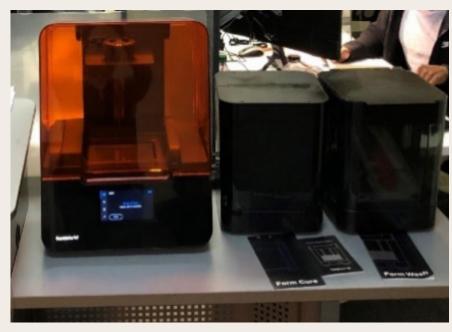


## PHASE 2 AUTOCAD TRAINING PROGRAM

To date, ten residents from GDC's Atlanta Transitional Center (ATC) have benefited from participation in GCI's AutoCAD Pilot Program. GCI has partnered with The Urban League of Greater Atlanta, Atlanta Technical College and GDC to provide these incarcerated individuals the skills needed to successfully

reenter society.

Two of the participants reached their release dates before completing their studies. Both have continued their classes even after release, which is one of the benefits designed for the program. Virtual classes are conducted through Atlanta Technical College and each student has daily access to a fully equipped computer lab located at the Decatur location for GCI. The IT equipment, including a 3D printer, was provided through GDC's Career, Technical and Higher Education support.



## GEORGIA CORRECTIONAL INDUSTRIES SIGN PLANT AT SMITH SP



39,000

approximate number of signs produced at Smith SP GCI Sign Plant in FY22

280,0

decals for the state, city and county government agencies during FY22

500%

reduced customer wait time by GCI's investment in a new multi-material digital cutting machine which allows for precise contour cutting of decal designs

