

ANNUAL REPORT FY 2021

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MISSION

The Georgia Department of Corrections protects the public by operating safe and secure facilities through the development of professional staff and effective offender management.

VISION

We set the exceptional standard for protecting the public through our people, processes and infrastructure.

VALUES

Courage Determination Teamwork



GEORGIA DEPARTMENT OF CORRECTIONS

Letter from the Commissioner

On behalf of the largest law enforcement agency's dedicated team, I am proud to present the Georgia Department of Corrections' (GDC) Fiscal Year 2021 Report (FY21). This report reflects our accomplishments in FY21 as we continue to mitigate the spread of COVID-19 within our 90+ facilities while maintaining our non-negotiable mission of public safety. Our commitment to the operation of safe and secure facilities, developing and retaining a quality workforce, and providing a pathway for offender success highlights our accomplishments in FY21.

As Georgia has seen a drastic increase in organized street gangs, the GDC implemented a Gang Sergeant training program. The program's mission is to have a trained gang specialist, at 28 facilities across Georgia, who specialize in recognizing potential criminal street and prison gang members, and to validate those who meet the established criteria. Additionally, they provide timely incident assessments for the facility and daily interaction with the Office of Professional Standards Intelligence Division and Criminal Investigations Division.

During FY21, GDC developed additional programs and opportunities to assist offenders with reentry and creating career pathway opportunities. The Office of Reentry Services expanded their resource identification program; thus, providing 10,041 job leads to offenders before release and referring 12,692 offenders to employers and organizations that offer job training.



Timothy C. Ward Commissioner

GDC continued to leverage technology to improve efficiencies in safety and costs associated with transporting offenders for court hearings. Five thousand and thirty-four video hearings were completed in FY21, compared to 484 in FY 2020. By conducting hearings via teleconference and video, the agency saved more than 850,000 miles and approximately 35,692 staff hours. To date, 46 of 49 judicial circuits participate in this new process, and we anticipate year-over-year savings to continue as additional circuits begin participating.

The hard work and courageous leadership of GDC's employees reflect their passion for supporting our mission to protect the public and operate safe and secure facilities. I am honored to work with each of them and look forward to the success of the agency and in its future endeavors.

Sincerely,

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The Board of Corrections is comprised of 19 members, as of January 2013, one in each congressional district in the State and five at-large members. The Governor appoints all members, subject to the State Senate's consent, to staggered five-year terms.

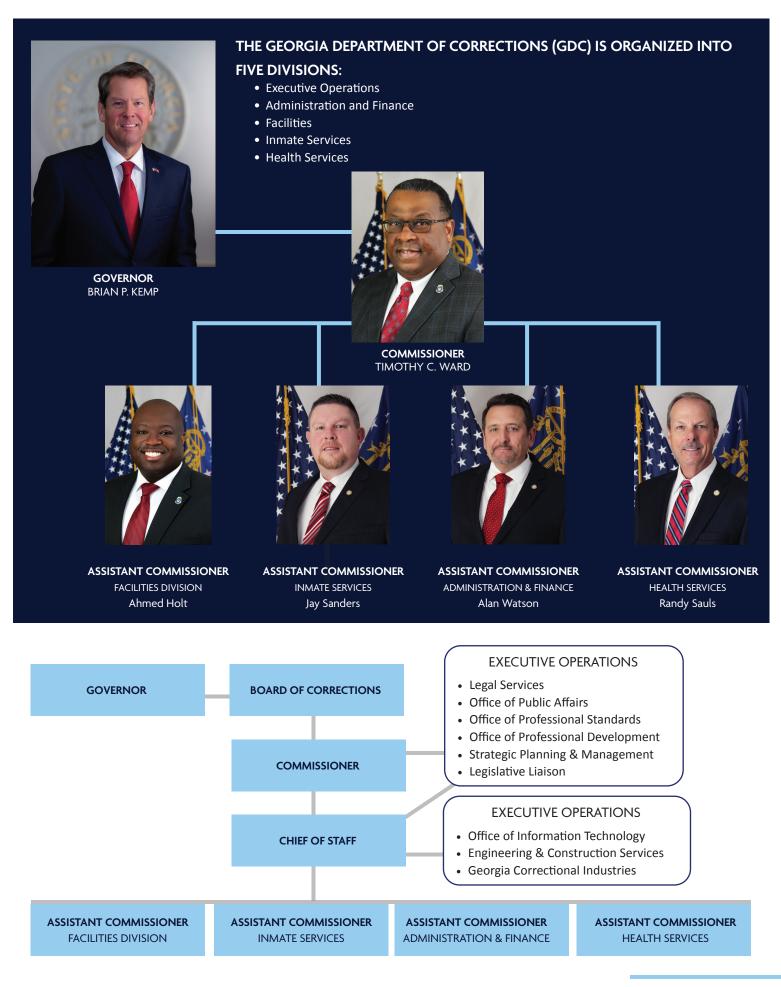
The Board develops rules governing employees' conduct and welfare under its authority and the assignment, housing, feeding, clothing, treatment, discipline, rehabilitation, training, and hospitalization of all offenders under its custody.

The members serve on the following committees:

- Budget/Utilities
- Correctional Industries/Food & Farm
- Education/Recidivism
- Facilities
- Health Services and Nominations

The Board of Corrections is a statutory policy-making board and has legal status only as a board. The operation and management of GDC's institutions and facilities are the responsibility of the Commissioner.





VIDEO COURT ENHANCEMENTS

Virtual court production, implemented at the end of FY 2019, completed its second full operational year. The Offender Administration unit has expanded video court services to include state and other national/state/city level locations with 46 out of 49 judicial circuits completing a judicial hearing in FY21.

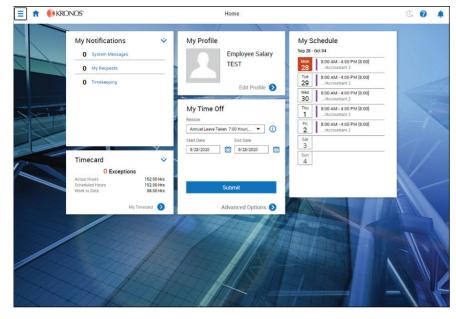
VISITATION APPLICATION

A visitation application was introduced on the GDC public website to allow the approval of offender visitation requests for weekends and/or holiday visits. Potential visitors can request multiple visitation dates, cancel them, or add themselves on the waiting list for slots that are already full for a particular date.

Requestor Last Name:	Requestor First Name:	Requestor Middle Name:
Requestor Email Address:	Requestor Relationship:	Any additional visitor(Y/N)?:
		✓ Yes ● No
Offender ID(GDC ID):		

KRONOS TIME CLOCKS

Beginning November 14, 2020 Kronos Time Clocks replaced KABA clocks at all facilities. The modern and cloud hosted solution provided improved time tracking, minimized risk and pay errors, and provided real-time updates for time, attendance, and scheduling.



FINANCIAL MANAGEMENT

The office of Budget Services is responsible for the management of the agency's \$1.1 billion budget to include grants, state, federal, and other funds. Budget Services serves as the central coordinating entity for developing, allocating, and managing the agency's financial resources. All divisions, field, and central office locations receive guidance to support their operations. Additionally, the budget team serves as a liaison with the Governor's Office of Planning and Budget, the House Budget and Research Office, and the Senate Budget and Evaluation Office to ensure the Governor and the Legislature fund the agency's needs and that the Department complies with state law, policies, and procedures. n FY2021 Budget Services directed the mandatory state-wide budget reductions and continued to support and fine-tune the streamlining of business processes through the Regional Processing Centers in adherence to those budget reductions.

Budget Highlights for FY21

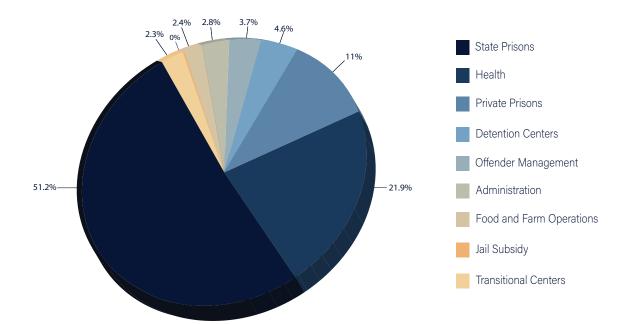
Utilize existing funds to implement a 10% increase for correctional officers in facilities	\$9,232,786
Annualized cost reduction for Streamlined Business Processes and consolidated services within Regional Offices	(\$10,238,236)
Annualized cost reduction for decreased inmate transports and increased utilization of virtual court system	(\$3,000,000)
Annualized cost reduction for facility closures	(\$3,304,417)

Amended FY21 Total Budget by Source

Fund Type	FY21 Budget	FY21 Budget
State Funds	\$1,127,610,719	\$1,139,034,613
Federal Funds	\$170,555	\$170,555
Other Funds	\$13,564,603	\$13,564,603
Total Funds	\$1,141,345,877	\$1,152,769,771

Amended FY21 Appropriations by Program

Program	Budget
Jail Subsidy	\$5,000
Administration	\$32,831,839
Detention Centers	\$52,536,331
Health	\$251,946,510
Offender Management	\$43,223,137
Private Prisons	\$127,161,280
State Prisons	\$590,638,261
Transitional Centers	\$26,759,587
Total	\$1,152,769,771



Amended FY21 Appropriations by Program

REGAINING MOMENTUM

During the global pandemic, Georgia Department of Corrections staff have shown a commitment to maintaining our mission of protecting the public, and dedication in seeking out ways to continue providing offenders with the tools necessary for success.

We commend our staff and we are proud to say that, despite the unprecedented circumstances, we have been able to maintain the majority of our standard operations. And now, as we enter the new fiscal year, we are moving forward and REGAINING MOMENTUM!

REGAINING MOMENTUM







ACADEMIC AND CAREER, TECHNICAL, AND HIGHER EDUCATION CONTINUE



COVID-19

PROTECTING STAFF AND OFFENDERS

The Georgia Department of Corrections (GDC) has responded with all available resources to help prevent and mitigate the potential introduction and spread of Coronavirus (COVID-19) into facilities. The GDC continued to work closely with the Centers for Disease Control and Prevention (CDC) and the Georgia Department of Public Health (DPH) to coordinate the appropriate response to the situation.

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In compliance with recommendations from the CDC and the DPH, guidelines were developed for isolation/quarantine procedures. The COVID-19 database was created to track multiple aspects of COVID infections, for offenders and GDC staff.



Enhanced screening of all staff, vendors, and contractors; to include the requirement of a signed attestation of no-known illnesses and temperature checks, were performed before entry into the facilities and remains in effect.



The department continued to administer a COVID-19 test to new intakes and court return offenders upon their arrival. Those who were symptomatic were placed in a designated medical isolation unit, awaiting their test results. Non-symptomatic offenders were placed in 14-day security quarantine pending test results. Offenders receiving a negative test result resumed the routine diagnostic process after 14 days.



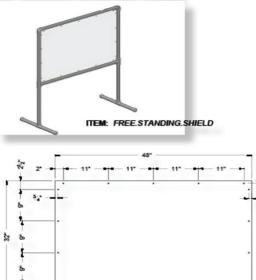
Georgia Correctional Industries (GCI) was engaged to provide needed personal protective equipment (PPE) for offenders and staff, including gowns and masks.

GEORGIA CORRECTIONAL INDUSTRIES (GCI) CUSTOM SHIELDS FOR GDC VISITATION

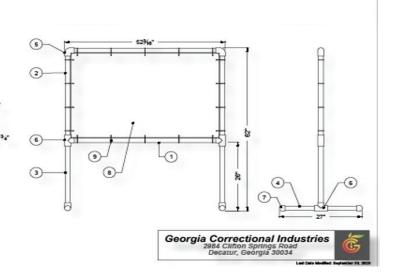
GCI continued to adapt to the changing needs during the pandemic. In October 2020, GCI began manufacturing visitation shields for all GDC facilities. The shields were constructed with PVC and transparent polycarbonate, making them lightweight, mobile, and easy to set up. GCI manufactured and delivered over 700 visitation shields within two months, allowing visitation to resume for family and friends of offenders housed in GDC facilities.



GDC Visitation Protection Shields



Polycarbonate Shield



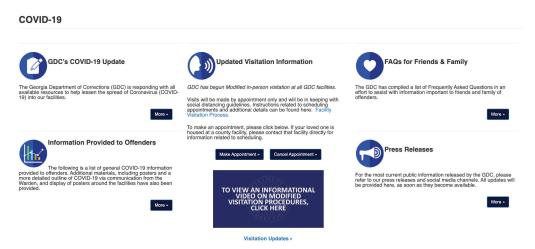
COVID-19 DASHBOARD

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The agency maintained and updated the COVID dashboard though FY 2021 on the public website to provide staff and inmate positivity numbers and vaccination information as the pandemic continued. The COVID page provided information on COVID-

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19 updates, frequently asked questions for friends & family, updated visitation information, positive staff and inmate cases, vaccination information, press releases, and facilities affected. Emergency phone numbers and links to the CDC and DPH websites were also included.



THE OFFICE OF PROFESSIONAL DEVELOPMENT (OPD) FIELD TRAINING UNIT

The Field Training Unit continued delivering sanitizing supplies to facilities and reopened classrooms statewide in FY21. Training instructors added multiple layers of precautions for the staff and training rooms to comply with Centers for Disease Control and Prevention recommendations.

Georgia Corrections Academy Social Distancing and Sanitation procedure

- The dorms, dining hall, classrooms, and gym were "fogged" with disinfectant each week.
- Dining hall and classrooms were re-arranged to ensure six-foot social distancing.
- Six-foot intervals were marked on sidewalks around and between the dining hall and classrooms.
- Six-foot intervals were marked on the gym floor for formations during inclement weather.
- Screening procedures were put in place and a staff walk-through of the procedures were held.
- Cadets were screened twice each day: in the morning before class, and after lunch.
- Normal operations resumed on July 6, 2021; however, sanitation practices have continued.



VOLUNTEER SERVICES

While volunteers were not permitted into facilities during the COVID-19 pandemic, Volunteer Services rose to the challenge by increasing prayer ministry, gathering hygiene products, producing video studies, and sending in offenders printed materials.



STAFF FIRST

RECRUITMENT AND RETENTION

At the end of FY21, the agency employed 6,879 full-time employees (FTE) and 372 hourly employees. Of the FTE, 44.3% were Correctional Officers (COs), 21.1% were sworn employees, and the remainder were in non-security staff roles. Of the 8,158 employees, 91.5% work in the Facilities Division, providing direct supervision to offenders.

END OF FISCAL YEAR FTE BY TYPE

Employee Type	FY 2019	FY 2020	FY 2021
Correctional Officer	4,668	4,060	3,050
Other Sworn Staff	1,531	1,523	1,452
Non-Security Staff	2,970	2,575	2,377

END OF FISCAL YEAR FTE BY DIVISIONS

Employee Type	FY 2019	FY 2020	FY 2021
Executive Office	500	394	373
Facilities Division	8,400	7,527	6,291
Inmate Services Division	71	55	37
Health Services Division	29	26	24
Administration and Finance	169	156	154
Totals	9,169	8,158	6,879

RECRUITMENT AND TURNOVER

	FY 2020	FY 2021
Correctional Officer Vacancy	28.34%	41.70%
Correctional Officer Vacancy Increase	7.60%	13.36%
Correctional Officer Separations	66%	71%
Overall Department Vacancy Increase	5.84%	9.80%
Correctional Officer Hires	82.5%	80%

FY21 Basic Correctional Officer Training

Capacity Accepted 200 Started Graduated 150 100 50 С T-108 T-111 T-116 T-109 T-110 T-112 T-113 T-114 T-115 TE-6

FY21 HIRING AND SEPARATIONS

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	Hires	CO Hires	Separations	CO Separations	
FY 2020	2,153	1,777	2,810	1,854	
FY 2021	1,698	1,363	2,765	1,966	

ANNUAL TURNOVER RATE

	Department	Correctional Officer
FY 2018	25.94%	34.86%
FY 2019	31.01%	42.08%
FY 2020	32.40%	43.91%
FY 2021	37.22%	56.71%



Retention of Correctional Officers (CO) continues to be a challenge for the Georgia Department of Corrections (GDC). GDC Human Resources (HR) continues an aggressive recruitment strategy to address retention that targets ideal applicants for CO positions.

To combat rising turnover rates, the agency continues to provide more rigorous and in-depth training, much of it directed at front-line supervisors (sergeants and lieutenants) who have the most face-to-face contact with Correctional Officers daily.

806 CADETS GRADUATED FROM BCOT

Successfully graduated cadets from Georgia Corrections Academy during July 13, 2020 - June 17, 2021.

OF GDC RECRUITMENTS WERE CORRECTIONAL OFFICERS

Two-thirds of separations also came from these positions. CO turnover increased this fiscal year to 56%. The agencies' overall turnover rate increased to 37% (driven mainly by CO separations).

HIRING EVENTS ACROSS THE STATE

As restrictions related to the COVID-19 pandemic eased, GDC resumed hiring events, averaging one hiring event per facility, per week.

Eacilities continued biring officers through one-on-

Facilities continued hiring officers through one-onone, socially distanced interviews, averaging 114 per month.

PROFESSIONAL DEVELOPMENT

FIELD TRAINING UNIT (FTU)

FTU is responsible for meeting the training needs of all GDC employees. The unit works hand-in-hand with facilities to organize and teach a variety of courses which provides the most current information in policies and laws, and knowledge for a safer work environment. In addition to annual trainings, FTU creates specialized courses upon request that address specific needs within the agency.

FTU SPECIALIZED TRAINING COURSE COMPLETIONS FOR FY21

- **47** Conditions of Confinement
- **119** Field Training Officer Certification
- 40 Firearms Instructor Program
- **30** Laundry Officer
- 36 Motivational Interviewing
- 5,136 Offender Mental Health Training

IN FY21, TWO NEW COURSES WERE CREATED:

Conditions of Confinement, a two-hour training session which started in January of FY21. The course focuses on the safety, security, and sanitation of GDC's facilities and the well-being of staff and offenders. Topics discussed include officer wellbeing, facility sanitation, offender housing conditions, hygiene, and clothing; as well as other basic needs of offenders while incarcerated.

Back to the Basics, which will start during FY 2022, will cover required basic knowledge that must be understood and applied daily in order to successfully operate a safe and secure facility.



- **392** Oleoresin Capsicum
 - 09 Outside Detail Officer Training
 - 72 Perimeter Officer Certification Training
 - 79 Portal Entry Officer Training
 - 40 Taser Training Certification/Recertification
- **104** Transportation Officer Phase I
 - 60 Transportation Officer Phase II



PROFESSIONAL DEVELOPMENT

LEADERSHIP DEVELOPMENT UNIT (LDU)

- 107 classes offered
- 1,086 students attended
- 99.5% passing rate

LDU INMATE SERVICES TRAINING SECTION

- 139 trainings offered
- 3,341 students attended
- **100%** passing rate

LDU E-LEARNING SECTION

Ensured online trainings were current and available to all GDC employees, allowing them to meet Pre-Service Orientation and annual In-Service training requirements during the Pandemic, as traditional training classes had been suspended.

- 74,023 online classes taken
- **TWO** warden's training courses
 - Use of Force & Count Procedures
 - More coming in FY 22

100% passing rate

FIRST ever Lieutenant's Management course was created

CHIEF COUNSELOR TRAINING

During the training, attendees received information on job-relevant content, completed practical exercises on time and stress management, and attended a panel discussion with Deputy Wardens and Superintendents who once served in the capacity of a Chief Counselor.

10 Chief Counselors graduated from the inaugural program

SPECIAL OPERATIONS UNIT (SOTU)

SOTU assisted statewide sheriff's offices, local police departments, and county jails with training on cell extraction, inmate transport, and mobile field force, along with arrest team training. These trainings provided outside agencies and users with basic knowledge to prepare for street-level civil unrest and detention center inmate disturbances. In April 2021, in alignment with the Georgia Public Safety Training Center, OPD implemented a Use of Force Instructor course mandated for all Defense Tactics and Firearms Instructors.

During FY21, SOTU assisted three outside law enforcement agencies with two incidents by providing Mobile Field Force and Arrest teams.

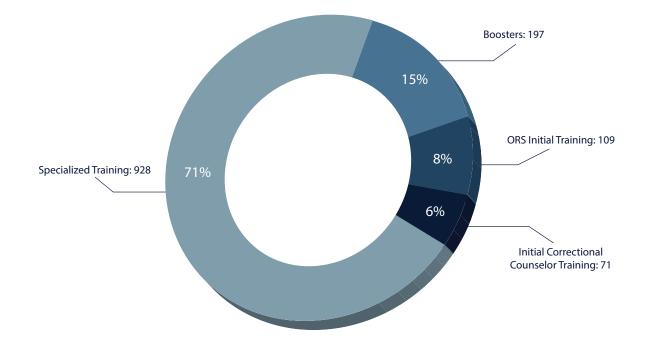
COMMUNICATIONS CENTER

The Communications Center conducted 43 Georgia Crime Information Center (GCIC) classes, training 381 staff. This training certifies staff to utilize the GCIC and/or Rapid ID devices.

Each state prison received an additional Rapid ID device to process offenders prior to release, as well as visitors before their scheduled visitation time. The device uses the offender or visitor's fingerprints to run a record check via the state and federal databases. A match provides the persons' identity, their probation, parole, or sex offender status, and if there is an active warrant on them.

OFFICE OF REENTRY SERVICES (ORS)

Amid the COVID 19 pandemic, ORS pivoted to a virtual training platform that ensured facility staff had the necessary tools/ skills needed to provide updates to staff and facilitate programming that provided resources to the offender population.



Specialized Training: Classification, Deputy Warden of Care and Treatment Academy, Human Resources Training, Cultural Care, Beyond Trauma, Helping Women Recover

Booster: Moral Reconation Therapy, Matrix, Thinking for Change

Initial Trainings: Moral Reconation Therapy, Matrix, Thinking for Change, Sex Offender Psycho-Education, Lifers/Pathfinders

ANNUAL COUNSELORS' SUPERVISOR TRAINING

Over 125 correctional counseling leaders throughout the state participated in annual training via an online format. The participants attended four modules: Substance Use Disorders and Strategies, Motivating and Retaining Staff, Mental Wellness for Staff, and Trauma: Surviving a pandemic. These topics were selected to aid participants with regaining momentum and leading the way forward.

SUBSTANCE USE UNIT

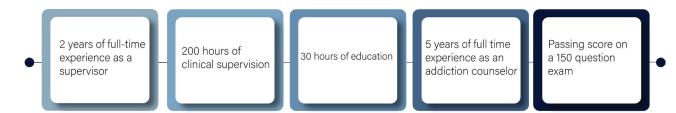
During FY21, 12 GDC counselors attended the year-long Addiction Certification Preparation Program (ACCP). ACCP prepares counselors to provide counseling services to individuals battling addiction.

Completing the program is a counselor's first step towards obtaining their International Certified Alcohol and Drug Counselor (CADC-II) credential.



STAFF BECOME CERTIFIED CLINICAL SUPERVISORS

Obtaining certification during the pandemic proved to be challenging as testing was halted by the international certification boards. In FY21, one GDC staff successfully completed the process of becoming a Certified Clinical Supervisor.



ADDICTION SPECIFIC TRAINING

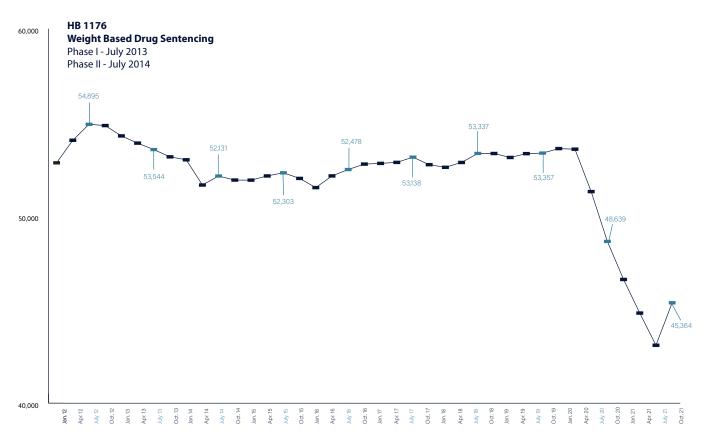
In August 2020, Inmate Services partnered with the Southeast Addiction Training & Transfer Center (SATTC) to provide specialized addiction and recovery training to over 160 GDC staff. The specialized 3-hour training focused on the language of recovery and the connection between language, stigma, and substance use disorders.



SAFE AND SECURE FACILITIES

CRIMINAL JUSTICE REFORM

Prison Population: FY 2012 - FY21



Note: Prison Population consists of active offenders counted at a GDC facility.

HOUSE BILL 1176 (2012)

Since the first criminal justice reform bill, HB 1176 (July 1, 2012), Georgia's prison population has decreased by 2.7%, from 54,895 to 53,412, on March 1, 2020. On July 1, 2021, that number had dropped to 47,149 – an 11.4% decrease- due to courthouse closures forced by the 2020 pandemic. HB 1176 Focuses on sentencing and prison admissions, prison length of stay, parole, and community supervision.

HOUSE BILL 349 (2013)

Departure from mandatory minimum sentences; implementation of Georgia Prisoner Reentry Initiative (GAPRI); and created the Georgia Criminal Justice Reform Commission.

SENATE BILL 365 (2014)

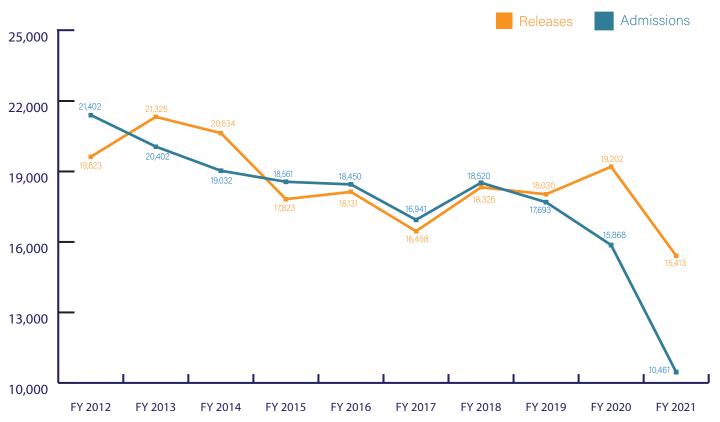
This bill focuses on post-incarceration reforms suggested by the Georgia Council on Criminal Justice Reform; developed and implemented a program to assist with reentry; provided liability protection to employers of former offenders; and established the Governor's Office of Transition, Support & Reentry.

HOUSE BILL 310 (2015)

House Bill 310 created a new agency, the Department of Community Supervision, which merged all community supervision from GDC, Pardons and Paroles, and the Department of Juvenile Justice. Governor Nathan Deal signed HB 310 into law on May 7, 2015.

PRISON POPULATION CHANGE

Between FY 2012 and FY 2019, admissions to prison decreased by 17.3%, from 21,402 to 17,693; and releases by 8.1%, from 19,623 to 18,030. Due to COVID-19 and a temporary closure of courthouses, admissions dropped by 40.9% between FY 2019 to FY21, to 10,461. The number of releases also dropped, but not as significantly as that of the admissions; decreasing by 14.5%, to 15,513.



Prison Admissions and Releases: FY 2012 - FY 2020

Note: Offender Population consists of active offenders with a status of inmate, including those out to court, on reprieves, on conditional transfers, and sentenced awaiting transfer to a GDC facility.

SENATE BILL 367 (2016)

The bill promotes the successful reentry into society of those with a criminal record. It improves the misdemeanor probation system, increases opportunities to secure employment, and lifts the ban on food stamps for certain offenders. It also extends parole eligibility to drug offenders with long sentences and limits secure detention for youth 13 years old or younger.

SENATE BILL 174 (2017)

Reduces probation supervision length and enhanced probationers and parolees' conditions of supervision to prevent recidivism. Senate Bill 174 will encourage alternate sentencing for certain offenses and allows input from victims and prosecuting attorneys in the parole process.

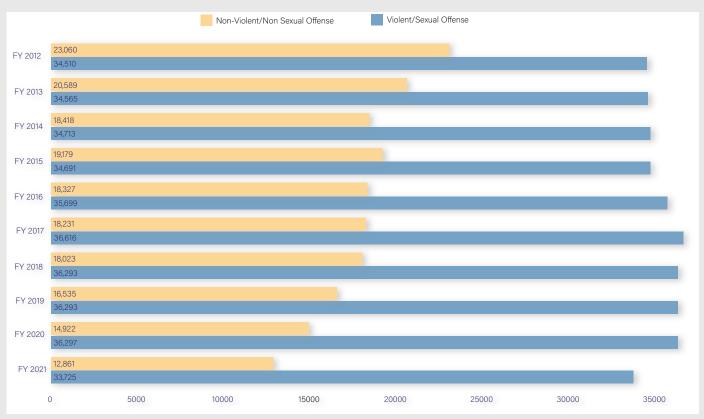
SENATE BILL 407 (2018)

A comprehensive reform bill that improves pretrial justice, mainly related to misdemeanor bail; addresses probation cost, parole eligibility, Medicaid, and other public assistance benefits to offenders; and enhances sentencing for certain offenses.

VIOLENT OFFENDER POPULATION

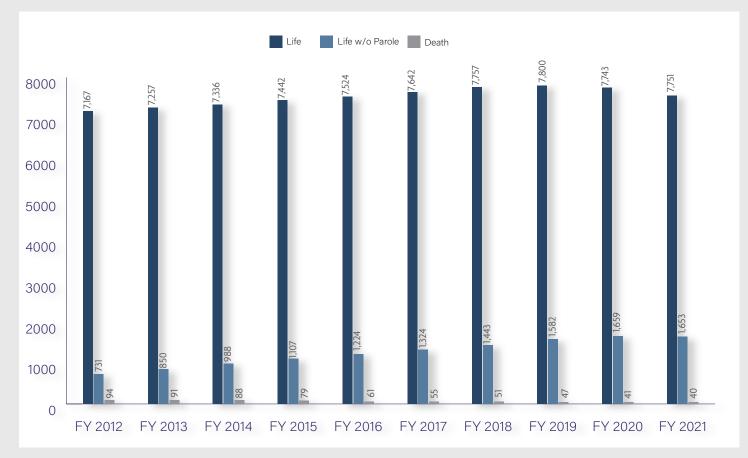
The number of offenders incarcerated due to a major offense of a violent or sexual nature has grown as anticipated from the criminal justice reform laws, increasing by 2.3%, from 33,725, at the end of FY 2012, to 34,510 at the end of FY21; and representing 72.4% of the inmate population. The number of validated security threat group (STG) inmates has almost tripled, from 5,609 to 14,010 during the same time frame.

Violent Offender Population FY 2012 - FY21



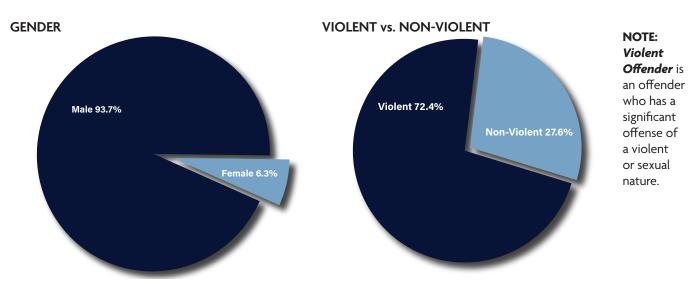
Note: Offender Population consists of active offenders with a status of inmate, including those out to court, on reprieves, on conditional transfers, and sentenced awaiting transfer to a GDC facility.

The number of offenders sentenced to life, life without parole, or death rose by 22.4%, between the end of FY 2012 and FY21, from 7,992 to 9,204. During this same time frame, offenders sentenced to life with parole increased by 126%, while those sentenced to death dropped by 57%.

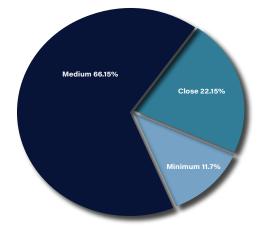


Offender Population with Life, Life-No Parole, Death Penalty Sentence FY 2012 - FY21

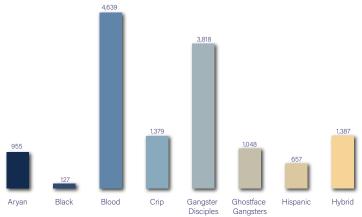
FISCAL YEAR 2021 OFFENDER POPULATION



SECURITY TYPE



CURRENT GDC SECURITY THREAT GROUP (STG) INMATES



June 2021 STG Population: 14,010 30.1% of the inmate population

Age		
	Number	Percentage
Under 20	349	0.7%
20 - 29	10,889	23.4%
30 - 39	14,451	31%
40 - 49	10,480	22.5%
50 - 59	6,511	14%
60 -69	2,851	6.1%
70+	696	1.5%
Not Reported	359	0.8%

Major Offense				
Offense Type	Number	Percentage		
Violent	25,687	55.27%		
Sexual	8,038	17.3%		
Property	5,801	12.48%		
Drug	4,589	9.87%		
Habit/DUI	85	0.18%		
Others	2,276	4.90%		

Race					
	Number	Percentage			
Black	27,746	59.6%			
White	16,715	35.9%			
Hispanic	1,913	4.1%			
Asian	151	0.3%			
Other	43	0.1%			

During FY21, GDC Facilities consisted of 35 state prisons (SP), 12 transitional centers (TC), seven probation detention centers (PDC), six residential substance abuse treatment centers (RSAT), two intensive treatment facilities (ITF), 21 county correctional institutions (CCI), and four private correctional facilities (CF).

Approximately 7.5% of the state's offender population reside in county correctional institutions and 14.1% resides in private correctional facilities.

	June 30, 2021, Physical Utilization Rates		
	Facility Type	Physical Utilization	
	State Prisons	83.2%	
	Transitional Centers	83.2%	
	Probation Detention Centers	53%	
	RSAT's and ITFs	68.6 %	
	County Institutions	68.2%	
	Private Prisons	82.7%	
West Central ITF Barbain SP JEFFERSON BL PIKE Burna CTC BADWIN SP JEFFERSON BL Ocharles B. Hudson TC UPSON JONES Biverband OF WASHINGTON SP Washington SP JOINES Biverband OF WASHINGTON SP JEFFERSON BL Washington SP UPSON Diagon Covil KINSON JOINES Washington SP JEFFERSON JOINES Washington SP UPSON Diagon Covil KINSON JOINES JOINES EmanualWx Wuscoogee Cintal Mation Peach HOUSTON BlackleyPDC (F)/RENS Treutile PDC Emanuel Wx Wuscoogee Col Macon Macon SP Dodge SP Treutile PDC CANDU Steward Schurter Oool Y Plaiski SP (F) Dodge SP Montgomery SP Regars SP Steward Schurter Crisper Crisper Crisper Montgomery SP Regars SP Claure Schurter Crisper Crisper Treutile SP Appling TF Claure Schurter Crisper Treutile SP Appling TF	(F) Female Facility	al Institution (CCI) on Center (PDC) ent Facility (ITF) Treatment (RSAT)	

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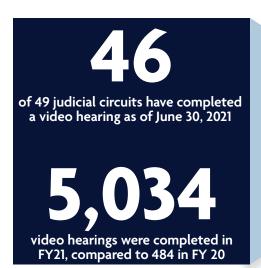
GDC has partnered with Optamo to design and implement the Inmate Assignment Decision Support System (IADSS), which is tailored to assist the agency with the assignment of offenders. The system, which is currently in phase II, will be utilized to make assignments out of the diagnostic facilities and special housing assignments. The project is designed to be implemented in four phases. Currently, IADSS is utilized to identify offenders who qualify for special housing, such as those in firefighter programs, county facilities, and transitional centers.

OFFENDER ADMINISTRATION PROCESSING VOLUME FOR FY21



VIRTUAL COURT PRODUCTION/TELECOURT - PHASE II

Court Production Order/Telecourt Phase II continues to provide coordination between the Office of Information Technology and Court Services to improve quality and mitigate technology issues.





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FUSUS

The Fusus Unified Intelligence Platform provides GDC access to live video feed within facilities. The product provides a cloud based server to store area footage in the event of an emergency in which access is needed to retrieve the respective video footage. The system combines the video footage with other utilities like CAD data, real-time officer geolocator feeds, a registry map of all the public and private cameras in the region, a multi-media tip line for the public, and digital evidence vault for investigators. The Fusus Platform is currently being implemented at the Georgia Diagnostic and Classification Facility.

HAWKS EAR

Hawks Ear provides a secure and private long-term evolution cellular network system which prevents the use of wireless devices within facility grounds. GDC is currently implementing Hawks Ear at Hancock State Prison.

BODYWORN

BodyWorn is being deployed at Valdosta and Smith State Prisons as a continuation of the project at Hays SP, done during FY 2020. Full deployment and training at these facilities is scheduled for FY 2022.

Benefits of BodyWorn include

- Increased evidence management security
- Improved video quality
- Live-stream capability
- Location tracking
- Geo-fencing and alert capability

MOTOROLA PERIMETER SECURITY

To demonstrate the use of Motorola's Avigilon classified object detection technology, OIT provided infrastructure upgrades and support, as well as testing. The outcome of this demo/pilot was to determine which benefits can be had by deploying Avigilon classified object detection in facility perimeter areas. Cameras utilize artificial intelligence technology to become familiar with surroundings and learn to alert when unfamiliar objects or people are present or move past. This pilot was very successful and with available funding, the plans are to move forward with expansion, in FY 2022.

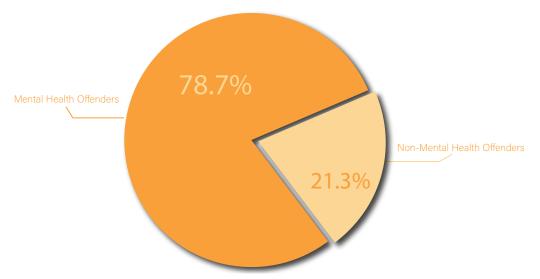
Benefits of Motorola Perimeter Security recorded:



CLOSE SECURITY MENTAL HEALTH LEVEL II EXPANSION

During FY21, the Georgia Department of Corrections continued its effort to address the issue of a growing mental health population (21.3%) by expanding mental health services to four additional facilities: Hancock State Prison (SP) (69 offenders), Macon SP (140 offenders), Wilcox SP (64 offenders), and Long Unit (8 offenders). Between FY 2019 and FY 2020, expansions were completed at Smith, Dooly, Telfair and Ware SPs.

MENTAL HEALTH OFFENDER POPULATION FY21



INFORMATION SECURITY

- A fully functional Security Operations Center (SOC) became available in FY21 for GDC use, should the need arise.
- SOC routinely provides Security Information and Event Management (SIEM) functionality as well as vulnerability scanning.
- Advanced Threat Protection (ATP) is currently in the final test phase and was rolled out during the first quarter of FY21.

security incidents rose to the level of a breach during FY21

50+

incidents were managed at a lower level with significant enhancements being made in several areas, the most notable of which are email security and authentication

Multi-Factor Authentication/OKTA Integration

Multi-Factor Authentication (MFA) was implemented for all GDC users to reduce the likelihood of email accounts being hacked and confidential information being obtained. In addition, MFA provides security measures that are compliant with federal and industry standards. Multifactor Authentication has been rolled out for all users of Office365, PowerDMS, and Docusign. Plans for FY22 include Box, Tableau and VPN users.

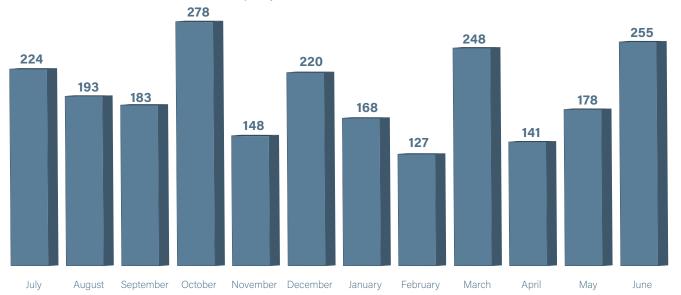


ZERO TOLERANCE

GANG SERGEANT PROGRAM

The goal of the Gang Sergeant training program is to have a trained gang specialist located at 28 facilities across Georgia. Their primary mission is to recognize potential criminal street and prison gang members and validate those that meet the established criteria. Since the program's inception in March 2019, the number of yearly validations has increased.

MONTHLY SECURITY THREAT GROUP (STG) VALIDATIONS



CANINE UNIT GDC's Canine Unit located the following contraband at detail

sites and within facilities around the state. These contraband seizures also resulted in hundreds of arrests.

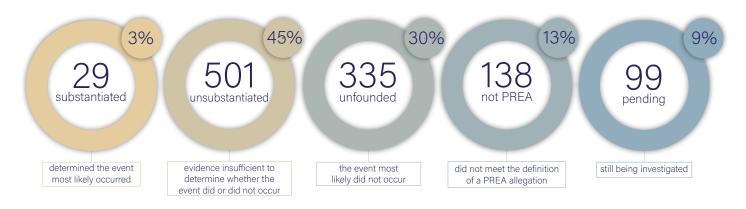


FUGITIVE UNIT



PRISON RAPE ELIMINATION ACT (PREA)

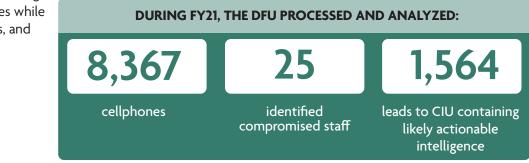
The Prison Rape Elimination Act (PREA) 2003 prohibits and seeks to eliminate sexual assaults and sexual misconduct in correctional institutions. Pursuant to PREA and Georgia criminal laws, the GDC is committed to protecting offenders in its custody from sexual contact or sexual misconduct. In FY21, GDC had 1,102 PREA allegations from facilities; of those:



OPS DIGITAL FORENSICS UNIT (DFU)

GDC's DFU is one of the largest accrediated digital forensics labs in the country and leverages state-of-the-art technology and specialized training to obtain intelligence forensically from electronic devices. The DFU is responsible for acquiring

and analyzing digital evidence, including cellphones, computers, and drones while supporting criminal investigations, and intelligence operations.



CRIMINAL INTELLIGENCE UNIT (CIU)

The CIU consists of regionally assigned analysts that cover all facilities within GDC. The CIU's primary function is to develop and disseminate intelligence throughout the state, aiding in safe and secure facilities while protecting Georgia's citizens.

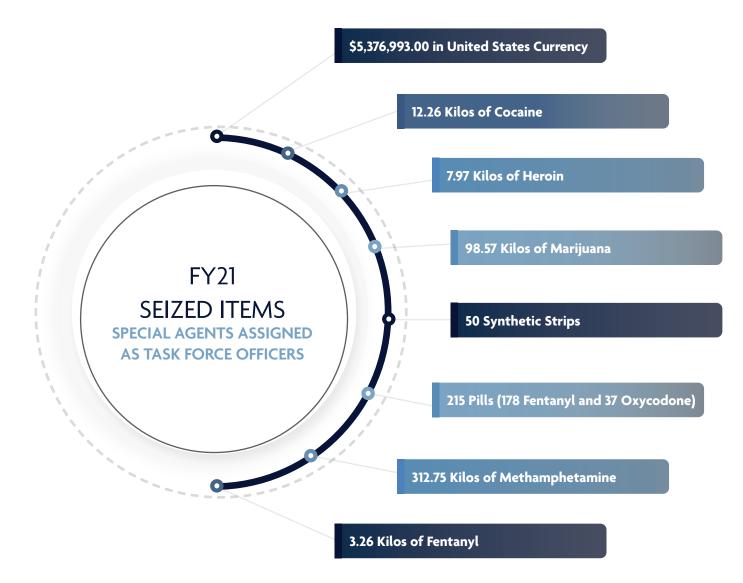
The CIU initiated 8,851 Cases:



CRIMINAL INVESTIGATIONS DIVISION (CID)



OPS Special Agents are also assigned to various federal task force units throughout the State, including the FBI Public Corruption Task Force, FBI Gang Task Force, and the Drug Enforcement Agency/High-Intensity Drug Trafficking Agency.





OFFENDER WELLNESS AND PROGRAMMING

OFFENDER WELLNESS & PROGRAMMING

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SPECIAL MENTAL HEALTH TREATMENT UNITS (SMHTUS)

GDC instituted six specialized mental health treatment units in 2017, which specialize in specific mental health diagnoses and offer specialized long-term programming tailored to the group they serve (e.g., dementia and traumatic brain injury, severe impulse control, self-injurious behavior). In their third year, the SMHTUS have continued to produce positive outcomes, seen an increase in improved behavior and a decrease in rates of outside hospitalization due to self-injurious behavior. Currently, there are five specialized mental health treatment units.

SPECIAL MANAGEMENT UNIT (SMU)

In collaboration with leadership and staff at the SMU, programming developments were created to allow for four hours of meaningful out-of-cell programming for inmates housed at the facility. Offenders located at the SMU continued programming in the Great Courses, a DVD series that addresses mindfulness, stress management, self-control, anger management, and self-regulation.

AMERICANS WITH DISABILITIES ACT

UBIDOU 3

The UbiDuo3, a wireless communication device that enables offenders and staff who are deaf, hard of hearing, and hearing to communicate instantly with each other face-to-face any time or place, was purchased in FY21 with plans to distribute in FY22.

Key Features

- Instant "ON" for face-to-face conversation
- No internet or wifi needed
- 7" touch color screen capacitive
- 12-hour battery life
- Projector connection
- Lightweight for portability-weighs 3.5 lbs.
- 100 -foot wireless capability
- Save feature USB flash drive port
- Pre-programmed messages
- 4GB Memory



NEOSENSORY BUZZ DEVICE

The Neosensory Buzz Device is a device that has the style of a slim fitness tracker, which captures the sounds around the one wearing it and translates it into a rich vibrational pattern. The brain naturally forms associations with the patterns of information from the physical world. Some features includes: hypoallergenic band, 24+ hours of battery power, and battery & sensitivity status lights. The device has been scheduled for distribution in July 2021.



OFFENDER PHYSICAL HEALTH CONTRACT

60 facilities 45,000+ offenders \$199,303,238 physical health care contract amount

HIV

Offenders receiving HIV treatment in FY21 averaged 560 and accounted for more than \$14 million in pharmaceutical expenses for HIV medication.

PHARMACY

GDC filled an average of 80,169 prescriptions per month, at an annual cost of \$31 million during FY21.

MEDICAL REPRIEVES AND PAROLES

The Department submitted 74 applications for medical reprieve or medical parole to the Georgia Department of Pardons and Paroles; 30 of which were approved.

TELEMEDICINE

Telemedicine is a grant-funded medical access program that helps reduce offender transportation to local hospitals for medical consultations, increases offender access to medical care, and promotes public safety. With 3,138 consults during fiscal year 2021, the agency realized an estimated cost avoidance of \$12.6 million.

HOSPITAL TRACKER ENHANCEMENT

In accordance with guidelines used by Centers for Medicare and Medicaid Services, the Office of Health Services implemented a means of tracking hospital readmissions within 30 days to improve communication and care coordination, better engage facilities in discharge planning, and reduce avoidable readmissions. In FY21, the Hospital Tracker was enhanced to provide a readmit flag and a hospital readmission report within 30 days of previous hospital admission.

HEPATITIS C

In FY21, more than 80 offenders received Hepatitis-C treatment at the expense of \$459,193.51.

CORRECTRX INTERFACE WITH SCRIBE AND MONTHLY AVERAGE POPULATION REPORT

With requirements given by the pharmacy vendor, CorrectRx, OIT developed a population file that is sent every two hours with the location of all offenders. This helps ensure that offender medications are sent to the appropriate locations. In addition, OIT sends a report each month to the vendor with the average populations of each facility to enable projections and plans.

ACADEMIC EDUCATION



Total academic



Inmates qualified as Neglected and Delinquent under Title I-D

GEDs earned in 1,09 Fiscal Year 2021

20%

Inmates have received their High 361 School diploma through Foothi Education Charter High School School diploma through Foothills since its inception in FY15

Increase in service to special

education students

Inmates UNDER the age of 18 earned a GED

DISTANCE LEARNING

As restrictions during the pandemic increased, GDC facilities education staff realized that daily face-to-face instruction was going to be limited. Education staff worked together to create a plan to provide distance



learning. The distance learning program offered the students a way to watch education sessions stream in a classroom setting or individually, thereby allowing students to keep up with their studies.

- Purchased Boardworks, an online curriculum resource for teachers.
- Teachers received SMART software training to use as an online teaching tool.



Education staff at Ware State Prison (SP) conducted the first successful distance learning course which was broadcast to Macon SP.

- Created a SharePoint site resource for educational staff.
- Attained grants from RUS-DLT and CARES Act to provide for the purchase of distance learning equipment.
- 20 instructors and members of leadership were selected as Distance Learning Ambassadors to promote the distance learning initiative.

29 lifers received a GED credential in FY21, 24 of whom have the potential for parole.

LIBRARY SERVICES

Since July 2020, offenders have circulated over 66,000 books throughout GDC facilities

- One part-time position was added
- Training was held for all librarians



CAREER, TECHNICAL AND HIGHER EDUCATION



Food

Truck

Automotive

Academy

Autry State Prison became the first medium-security prison in several years to start a vocational barbering program through a partnership with Albany Technical College.

GDC partnered with Wiregrass Georgia Technical College to implement a mobile culinary classroom using a modern food

truck. Students earn a nationally

In collaboration with GDC's Fleet

recognized ServSafe Manager

certification, create business

plans, and actively learn food

Operations, the Automotive

Academy was opened during

FY21. Long-term maintenance

on activities in a real-world

learning environment.

residents at Macon TC enrolled

in Automotive Paint and Body or

Automotive Mechanics programs. They participate in a combination of classroom, online, and hands-

truck cooking techniques.



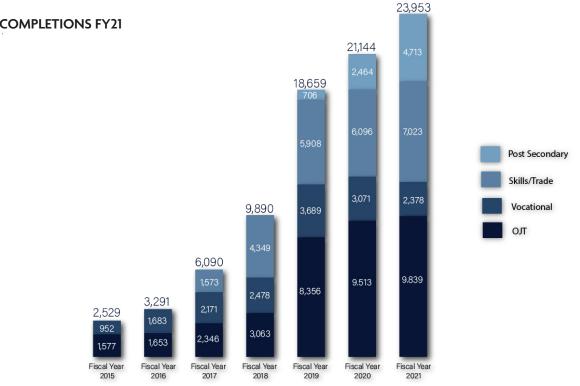
Pups in Prison

Foster dogs from the Monroe County Animal Shelter were taught basic commands from offenders at Burruss Correctional Training Facility while the offenders learn skills such as communication, commitment, self-discipline, teamwork, leadership, and empathy.



The Chaplain Assistant On-the-Job-Training (OJT) program allows offenders to earn a certification through Central Georgia Technical College after completing 1,200 hours of supervised activities and demonstrating relevant competencies. Facility chaplains enrolled 45 offenders in the program during FY21, and four participants at Walker SP have already earned their certification.

Successful Completions have increased 293% since FY17 (from which includes a significant increase of 28% during the pandemic).



CTHE COMPLETIONS FY21

ACCOMPLISHMENTS



Metro Reentry Facility, in conjunction with Georgia Piedmont Technical College, held GDC's first virtual graduation. The graduates earned nationally recognized welding certifications from the American Welding Society. Shortly thereafter, Georgia Tech and Emmanuel Women's Facility celebrated the graduation of eight female offenders who earned Literary Braille Certifications from the Library of Congress, also national certifications.



GDC offenders enrolled in Ashland University earned a record number of degrees during FY21. Eightyseven graduates earned Associates Degrees and three earned bachelor's degrees through the University, which is fully funded through the Second Chance Pilot Pell grant.



In response to inmate interest, facility requests, and reentry opportunities, 17 new On-the-Job-Training (OJT) programs were created and implemented in FY21. Programs such as furniture refinishing, music production, multimedia and animations are now available.

SUCCESSFUL COMPLETIONS





Welding 502



Manufacturing and Distribution 3,489



Animal Science 167



Building Trades 745



Braille Transcription 41



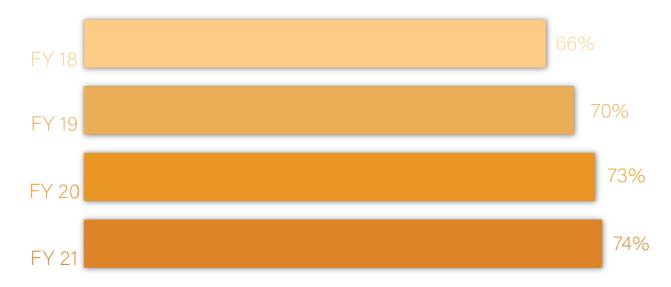


Fire Fighting 30

COGNITIVE PROGRAMMING

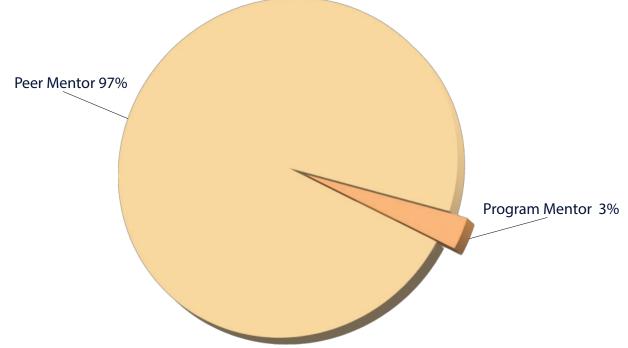
The increase of inmates completing their cognitive-behavioral programs continued to rise in FY21. This reflects the hard work and dedication from staff and counselors.

SUCCESSFUL COMPLETIONS OF COGNITIVE-BEHAVIORAL PROGRAMS



OFFENDER DEVELOPMENT: REINFORCING, INSTRUCTING, SUPPORTING, AND ENCOURAGING (R.I.S.E)

The R.I.S.E. mentoring program is designed to accurately identify appropriate offenders to serve as mentors within facilities the Georgia Department of Corrections. Upon identification, the mentors are required to complete a structured training program prior to being identified as R.I.S.E. mentors. Yearly booster training is required to maintain their status. In FY21, 182 offenders served and were identified as R.I.S.E. trained mentors throughout the state.



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RESIDENTIAL SUBSTANCE ABUSE TREATMENT (RSAT)

RSAT is a nine-month, highly structured program that targets high-risk, high-needs offenders nearing release, probationers sentenced by the courts, those who have revoked community supervision, or GDC referred offenders who have a need for intensive substance use programming. In FY21 there were 2,963 enrollments in the program, and 1,388 completions.

RSAT FAMILY REUNIFICATION PROGRAM GRANT

This project uses evidence based best practices to reduce recidivism by supporting offenders and their families. Utilizing a group session style format, GDC counselors facilitate dialogue among offenders and their families. The program focuses on two main areas: substance use awareness and family bonds. The substance use awareness is used to inform families of common recovery challenges. The family bond aspect is seen as establishing or maintaining family connections, building communication, family problem solving, and reducing family conflict. The program also provides opioid overdose response through NARCAN education and distribution. The preparation phase began January 2021 with implementation scheduled for summer of 2021.

SUPPORTIVE SERVICES FOR RETURNING CITIZENS: DOMESTIC VIOLENCE GRANT

The grant is in partnership with Circle of Hope, a non-profit domestic violence organization and is funded by the Criminal Justice Coordinating Council. The purpose of the project is to provide research-based, trauma- informed programming to more than 100 female returning citizens who have been impacted by domestic violence. The program began accepting participants in August 2020 and includes offenders who are housed at both Lee Arrendale State Prison and Lee Arrendale Transitional Center. Trauma-informed training has also been provided to staff at these facilities.



PROGRAM TREATMENT COMPLETION CERTIFICATE (PTCC)

Under the Board of Corrections' rules and regulations, an official PTCC printout is issued to offenders, symbolizing an offender's achievements towards successful reentry into society. In FY21, 7,672 inmates received a PTCC.

COMPARISON OF PTCC CERTIFICATES PRINTED BY FISCAL YEAR



COMMUNITY RESOURCES

The Office of Reentry Services (ORS) continued actively identifying and recruiting resources focused on significant needs of inmates who are soon to be released. These resources fell into the areas of:



Job Training

Employment

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CHAPLAINCY/VOLUNTEER SERVICES

Chaplaincy and Volunteer Services are integral parts of the programming that takes place in GDC facilities. Chaplains provide pastoral care to inmates and staff, facilitate worship, education, counseling, spiritual direction and support, and crisis intervention. Volunteer Services assist the Chaplains and facility leadership by providing a steady stream of new volunteers for both religious support and program opportunities.

- The necessary steps were completed to complete the installation of Trinity Broadcasting Network (TBN) 2nd Chance Programming, providing access to all TBN programming which chaplains can record for future use.
- A chaplain position was filled at Macon State Prison to focus on ministry in the Tier program.



GDC SECURED DOCUMENTS REPOSITORY

During FY21, GDC repository staff received and scanned 9,045 documents into SCRIBE's Offender Reentry Documents folder. Total statewide documents scanned by all facilities to SCRIBE, since the program inception, was 215,558. These documents were either sent to identified facilities for immediate distribution to releasing inmates or were placed in secure storage within the GDC Repository until the offender's release.

REENTRY DOCUMENTS SCANNED INTO SCRIBE

- Application for Birth Certificate
- Birth Certificate
- Certificates of Completion
- DDS Authorization for Submission/Application
- DDS Driver's License
- DDS Identification Card
 - Metro Facility Reentry Consent Form
 - Social Security Card

9,045 Total Documents Scanned YTD FY21

215,558 Total Documents Scanned Since Inception

THE GEORGIA DEPARTMENT OF DRIVER SERVICES (DDS) AND GDC

Since 2006, GDC has partnered with the Department of Driver Services (DDS) to provide secure Identification Cards (IDs) or renewed secured Driver's Licenses (DLs) to inmates nearing release.

2,455 DL DC DL STREAM

DLs or IDs were issued by DDS for those in custody.

DLs or IDs have been issued since the inception of this initiative

BIRTH CERTIFICATES AND SOCIAL SECURITY CARDS

14,507 birth certificates & social security cards During FY21, in partnership with the Department of Public Health/Vital Records and the U.S. Social Security Administration, GDC received over 14,507 birth certificates and social security cards for releasing inmates. All documents are filed in the GDC Document Repository and provided to inmates upon release.



AMERICAN CORRECTIONAL ASSOCIATION

INTERNAL ASSESSMENTS UNIT

GDC's Assessment Team conducts comprehensive audits in each facility and satellite facility, as well as follow up assessments for any identified critical security concerns. The Assessment Team is comprised of a core group of auditors supplemented by a cadre of well-trained adjunct auditors selected from various facilities statewide and central office staff, encompassing multiple disciplines and subject matter expertise. Internal Audits are managed under the oversight of the Office of Professional Standards Compliance Unit's. The group provides an ACA accreditation readiness assessment during each facility audit as well.

FY21 accomplishments include:

- Consistent revision and publication of internal audit instruments (104) are maintained to incorporate language and questions from the ACA Standard Manuals (Adult Correctional Institutions, Adult Detention and Local Facilities, and Adult Community Residential Services Manuals) as new editions are published, and to reflect agency policy revisions from the prior year. These revisions seek to further align GDC facility assessments with accreditation efforts.
- Conducted policy reviews and provided recommendations for updates and revisions to the agency's standard operating procedures which are maintained within PowerDMS.
- Conducted 30 State Prison (SP) Comprehensive Audits, 11 Technical Assistance Visits, and 4 Private Prison Audits. Any deficiencies required Corrective Action Plans be submitted by the facilities to realign practice with GDC internal policies and ACA standards.
- Conducted review and provided technical support to the Probation Detention Centers (PDC), Transitional Centers (TC), Integrated Treatment Facilities (ITF), and Residential/Probation Substance Abuse Treatment Facilities (RSAT/PSAT) from their submitted self-audits.
- FY21 Adjunct Auditor Training was conducted via TEAMS Meetings due to COVID mitigation measures enacted by the State of Georgia and GDC.
- Ongoing Quarterly and Annual reports were created and compiled for analyzing assessment data.

ACA ACCREDITATION

In FY21, 11 facilities were awarded accreditation and reaccreditation was awarded to Central Office and Georgia Corrections Training Academy.

Internal audit scoring indicates that the agency is being well prepared for ACA accreditation by the internal audit process. GDC is continuing to move forward with plans to complete initial accreditation of nine additional facilities in FY 2022 as well as reaccreditation of 13 facilities.

PowerDMS is utilized to streamline documentation collection for ACA Accreditation and allows monitoring of accreditation preparation virtually. ACA Mock Audits and Accreditation Audits are conducted using the PowerDMS Assessments Modules.

Facilities Awarded Accreditation in FY21:

- Columbus TC
- Hudson TC
- Dooly SP
- Smith TC
- Central Office
- Corrections Training Academy

Facilities Awaiting Accreditation following Audit in FY21:

- Colwell PDC
- Hays SP
- Macon TC
- Long SP
- Appling ITF
- McEver PDC
- Bleckley PDC

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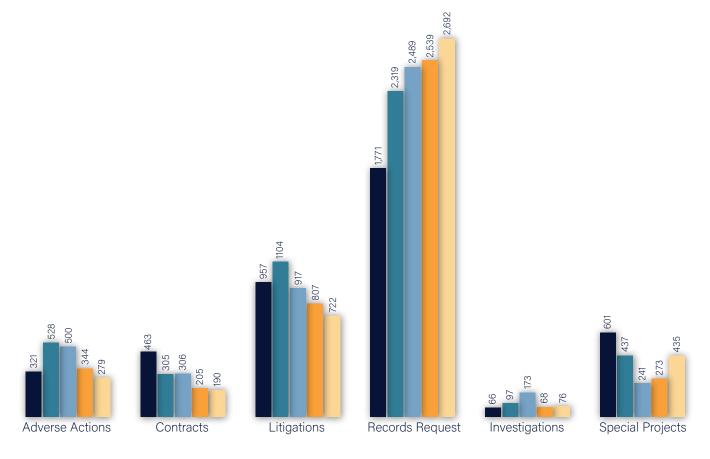


LEGAL SERVICES

FY21 HIGHLIGHTS

- Reviewed 279 requests for adverse actions involving alleged misconduct by GDC employees.
- Collaborated on the drafting and negotiation of more than 190 contractual and inter-governmental agreements.
- Referred 722 new cases to the Attorney General's Office and assisted in the legal strategy and defense of civil rights actions, state tort claims, habeas corpus petitions, petitions for writs of mandamus, and employment lawsuits.
- Responded to more than 2,692 requests for Department records, including Open Records Act requests, subpoenas, requests for medical records, and similar inquiries.
- Provided oversight and recommended appropriate action on 76 internal affairs investigations involving allegations of sexual harassment and non-criminal misconduct committed by the Department's employees.
- Reviewed all of the standard operating procedure amendments for the GDC's continuing to secure ACA accreditation.
- Assisted with 435 special project matters, such as making consular notifications, facilitating special religious requests, reviewing of appellate decisions impacting offenders' sentences, and analyzing proposed legislative measures for impacts on the GDC's operations or budget.
- The ADA Coordinator's Office moved to the Office of Legal Services as of April 1, 2021.

FY21 LEGAL SERVICE MATTERS



■ FY 17 ■ FY 18 ■ FY 19 ■ FY 20 ■ FY 21

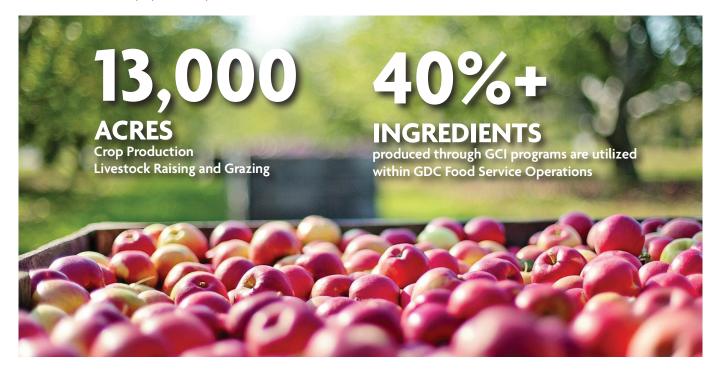


GEORGIA CORRECTIONAL INDUSTRIES

GEORGIA CORRECTIONAL INDUSTRIES (GCI)

GCI provides oversight and management of GDC's food service operations. In March of 2021, GCI enhanced the fruit and vegetable menu offerings, incorporated Georgia Grown[®] selections, and increased whole grain usage within existing recipes.

Prior to implementation, multiple menu items were tested in facilities throughout the state, such as whole wheat sugar cookies, rolls, and muffins, and a new fruit and vegetable salad recipe. After reviewing staff and offender feedback, the most popular recipes were added to the master menus.





In an effort to support the Georgia Grown Business initiative of the Georgia Department of Agriculture, GCI recently added the Georgia Grown® label to all cases of farm canned vegetables, eggs, milk, grits, cornmeal, and facility plant locations producing Georgia Grown products.

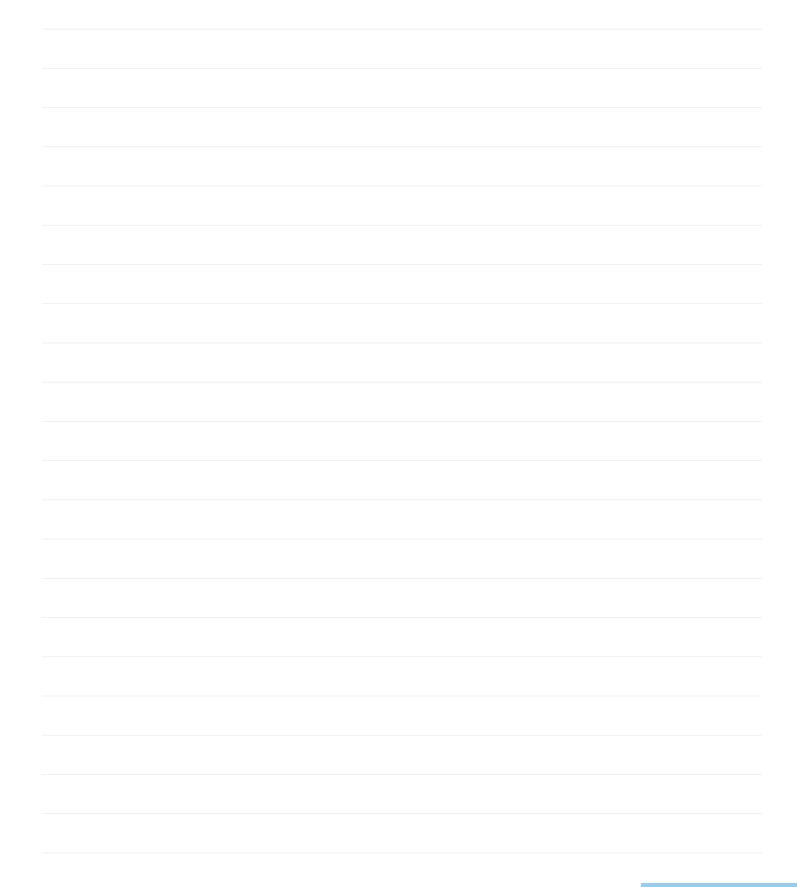
GCI REENTRY EFFORTS – PHASE 2 AUTOCAD TRAINING PROGRAM

A total of eight residents from GDC's Atlanta Transitional Center (ATC) have benefited from participation in GCI's AutoCAD Pilot Program during Phase 1 and Phase 2 of the program. Phase 2 began in July 2020 with the enrollment of four new students from ATC. GCI has partnered with The Urban League of Greater Atlanta, and Atlanta Technical College to provide these incarcerated individuals the skills needed to successfully reenter into society.

Virtual classes are conducted through ATC and students have daily access to a fully equipped computer lab located at the GCI Decatur location. The IT equipment, including a 3D printer, was provided through the support of GDC's Career, Technical & Higher Education unit.

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NOTES



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