

two thousand twelve

GDC

CONTENTS

MISSION & VISION STATEMENTS.....	1	YEAR IN REVIEW.....	8-15
		• ADMINISTRATION	
LETTER FROM THE COMMISSIONER.....	2	• ENGINEERING & CONSTRUCTION SERVICES	
		• GEORGIA CORRECTIONAL INDUSTRIES	
OUR AGENCY.....	3	• HUMAN RESOURCES	
		• OFFICE OF INVESTIGATIONS & COMPLIANCE	
BUDGET.....	4	• OPERATIONS, PLANNING & TRAINING	
		• FACILITIES OPERATIONS	
OFFENDER DEMOGRAPHICS.....	5	• PROBATION OPERATIONS	
		STRATEGIC VISION TIMELINE.....	16
REENTRY PROGRAM.....	6	CONTACTS.....	17

MISSION & VISION



Mission

The Department of Corrections creates a safer Georgia by effectively managing offenders and providing opportunities for positive change.

Vision

To be recognized as the best corrections organization in the nation.

COMMISSIONER'S LETTER

The Department of Corrections operates our facilities and manages offenders under the concept of Exceptional is Standard. The agency's team is comprised of 12,000 dedicated employees who strive to implement our mission of protecting the public through our unwavering commitment to manage our 60,000 inmates and 160,000 probationers.

The Department has made many strides throughout Fiscal Year 2012. In November 2011, the Department opened a 340B Clinic within Augusta State Medical Prison allowing the agency to become eligible participants for deep drug discounts for our offenders. In the Summer of 2012, the Department was afforded the opportunity to remission three of its existing Pre-Release Centers into substance abuse and mental health treatment facilities through the Criminal Justice Reform House Bill 1176 in which Governor Nathan Deal signed into law.

I am proud to present the Department of Corrections Annual Report for Fiscal Year 2012. This report denotes the Department's current state of affairs, highlights and accomplishments our professional team has achieved this fiscal year. I am pleased with the advancements we have made and look forward to continuing to achieve greater success in the upcoming years.



Brian Owens
Commissioner



BOARD OF CORRECTIONS



The Board of Corrections is composed of 18 members, one in each congressional district in the state and five at large members. The Governor appoints all members, subject to the consent of the State Senate, to staggered five-year terms.

The Board develops rules governing the conduct and welfare of employees under its authority; the assignment, housing, feeding, clothing, treatment, discipline, rehabilitation, training and hospitalization of all inmates under its custody; and all probationers sentenced to its supervision.

The members serve on the following committees: Education, Operations, Probation, Facilities, and Nominating. The Board of Corrections is a policy-making statutory board and has legal status only as a board. The operation and management of the GDC institutions, facilities, and probation systems are the responsibility of the Commissioner.

FIRST DISTRICT

Tommy M. Rouse

SECOND DISTRICT

R. Carlton Powell

THIRD DISTRICT

Bruce Hudson

FOURTH DISTRICT

Carl Franklin

FIFTH DISTRICT

Justin Wiedemen

SIXTH DISTRICT

Roger Garrison

SEVENTH DISTRICT

Larry Wynn

EIGHTH DISTRICT

William S. Acuff

NINTH DISTRICT

Kevin Tanner

TENTH DISTRICT

Jim Whitehead, Sr.

ELEVENTH DISTRICT

John Mayes

TWELFTH DISTRICT

Wayne Dasher

THIRTEENTH DISTRICT

Henrie Treadwell, Ph.D.

MEMBERS AT LARGE

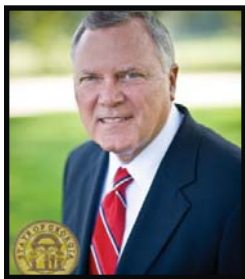
George A. Potter
Perry, Georgia

M. Ashley Paulk, Jr.
Valdosta, Georgia

Roger Waldrop
Rockmart, Georgia

Rose M. Williams
Gray, Georgia

SENIOR LEADERSHIP



Governor
Nathan Deal



Commissioner
Brian Owens



*Assistant Commissioner,
Chief of Operations*
Timothy C. Ward



*Assistant Commissioner,
Chief of Staff*
Gregory C. Dozier



*Administration
Division Director*
Becky East



*Operations, Planning
& Training Division
Director*
Arnold Smith



*Facilities
Operations Director*
Randy Tillman



*Probation Operations
Director*
Stan Cooper



*Human Resources
Director*
Patricia Smith



*Public Relations &
Intergovernmental
Affairs Director*
Joan Heath



*Office of Investiga-
tions & Compliance
Director*
Ricky Myrick



*Engineering &
Construction
Services Director*
Stan Hall



*Office of Information
& Technology Director*
Mike Nelson-Palmer



General Counsel
Robert Jones



*Georgia Correctional
Industries Director*
Norman Wilson

Appointed by the Governor, the Commissioner serves as the chief executive of the Georgia Department of Corrections, responsible for the overall management, administration and operation of the agency through the Assistant Commissioners and other senior management staff.

The Assistant Commissioners serve as the Commissioner's appointed deputies, functioning as second in command of the department. The Executive Office consists of Human Resources, Public Affairs, Legal, Investigations & Compliance, and Georgia Correctional Industries (GCI). The Human Resources Director oversees, coordinates, monitors, evaluates, and administers human resources functions department-wide. The Director of Public Affairs is the agency's contact point with the public and the media. The Legal Office acts as the agency's internal counsel. The Director of Georgia Correctional Industries oversees inmate training and industries that supply various products for use both internal and external to the agency. The Office of Investigations & Compliance is responsible for investigating all claims of sexual harassment and misconduct in the correctional facilities.

The Facilities Operations Director is accountable for the supervision of all prisons, probation detention centers, transitional centers and boot camp as well as the safety and well-being of staff who work within the Corrections Division. The Probation Operations Director is responsible for statewide probation operations and over 150,000 state probationers. The Administration Division Director oversees the operations, activities and staff of the Administration Division which is responsible for providing business and technical support to the entire department. The Operations, Planning, and Training Division Director manages the operations of Planning, Training, Re-Entry Services, Information Technology, Health Services, Fire and Safety Services, Communications Center and Campus Operations.

**Categories****FY 2012 (Final)**

Total Funds (Excluding New Beds)	\$1,128,476,905
New Bed Funding	\$12,491,346
State Funds	\$1,082,717,850
Authorized Positions	\$12,658
Fill Positions (@Fiscal Year End)	\$12,039

Budget Breakdown**FY 2012 Amount****Percentage****(Total Funds)**

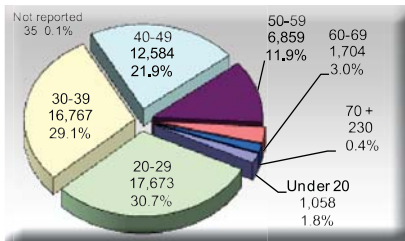
Personal Services	\$592,514,375	51.93%
Health	\$191,642,999	16.80%
Regular Operating Costs	\$111,993,021	9.82%
Contracts	\$144,416,011	12.66%
Subsidies	\$61,045,782	5.35%
Computers	\$808,945	0.07%
Infrastructure Repairs	\$1,000,000	0.09%
Real Estate	\$7,357,910	0.64%
Inmate Release	\$2,058,573	0.18%
Capital Outlay	\$28,130,635	2.47%

TOTAL**1,140,968,251****100%****Inmate Healthcare Costs****Fiscal Year****Direct Care (Expenditures)****Budget****Inmates**

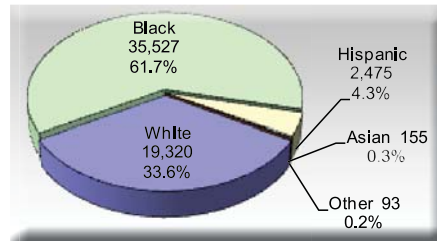
2004	34.9 M	133,574,259	46,737
2005	43.6	151,279,052	48,638
2006	51.0	180,357,092	47,921
2007	61.5	195,155,390	52,232
2008	71.1	220,496,778	53,645
2009	51.5	231,943,866	58,375
2010	44.3	217,635,486	54,049
2011	57.7	208,246,388	52,291
2012	54.9	206,883,766	-----

The FY2013 (House Bill 742) Appropriation is \$1,121,908,791 in State Funds of which \$35,274,014 is for new beds. FY2013 Authorized Positions is 12,663.

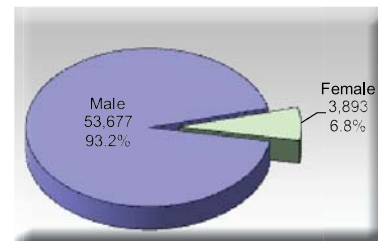
Prison Population: 57,570



Race:



Gender:

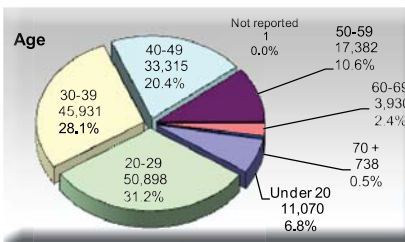


AGE	AMOUNT
Under 20	1,058
20-29	17,673
30-39	16,767
40-49	12,584
50-59	6,859
60-69	1,704
70+	890
Not reported	35

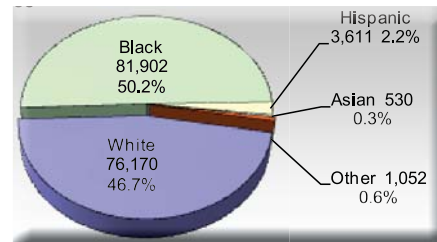
RACE	AMOUNT
White	19,320
Black	35,527
Hispanic	2,475
Asian	155
Other	93

MALE
53,677
FEMALE
3,893

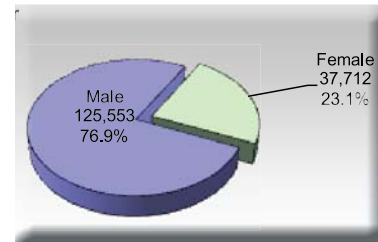
Probation Population: 163,265



Race:



Gender:



AGE	AMOUNT
Under 20	11,070
20-29	50,898
30-39	45,931
40-49	33,315
50-59	17,382
60-69	3,930
70 +	738
Not reported	1

RACE	AMOUNT
White	76,170
Black	81,902
Hispanic	3,611
Asian	530
Other	1,052

MALE
125,553
FEMALE
37,712

Major Offense Types

Violent	Sexual	Property	Drug	Habit/DUI	Others
Includes murder; assault and battery; kidnapping; robbery; hijacking; stalking; cruelty to children, elderly and animals.	Includes rape; sodomy; sexual assault; child molestation	Includes arson, burglary, theft, fraud, possession of contraband	Includes possession, sale, distribution, manufacture, trafficking	Includes reckless driving, hit and run with injury	Includes possession of a weapon and unknown crime

Incarcerated Offenders	26,325	8,185	12,294	7,956	125	2,685
Active Probationers	29,693	7,628	59,918	53,139	1,408	11,479

Seven Deadly Sins

	Murder	Rape	Armed Robbery	Kidnapping	Aggravated Sodomy	Aggravated Sexual Battery	Aggravated Child Molestation
--	--------	------	---------------	------------	-------------------	---------------------------	------------------------------

Count	5,466	1,761	5,610	1,590	210	183	1,295
Sentence Length	Life	24.1	15.8	20.7	22.6	20.1	23.5

Life sentences are calculated as 25 years.
For more information on the offender population, see the statistical profile reports on GDC's public website: dcor.state.ga.us





The Department is committed to educating offenders and providing them the skills to conduct positive change in their communities upon release. More than a dozen risk reduction programs are provided to offenders in each facility across the state of Georgia. Each of these programs increase public safety by decreasing recidivism.

Vocational programs we offer:

Equine Rescue Program
Computer Officer/Technology
Construction
Auto Body Repair
Cosmetology/Barbering
Service Industry
Heating/Air Conditioning
Food Preparation/Culinary Arts
VISION Guide Dog Program

RESCUED Dog Program
Graphic Arts/Printing
Cabinetry/Carpentry
Welding
Masonry/Tile Setting
Building Maintenance
Diesel Mechanics
Drafting Electrical Wiring
Electronic Technology

Other Risk Reduction Services include:

Substance Abuse Counseling, Cognitive-Behavioral programs and Faith & Character Based programming.

Administration

- Consolidated Banking Unit (CBU) partnered with GDC's sister agency, Pardons and Paroles, to begin collecting and distributing parole fines and fees. This consolidation uses the idea of shared services to improve both the efficiency and effectiveness of collection by having a single point of contact for both agencies.
- Coordination of the Access SecurePak - Georgia Personal Property Package Program. The program allows friends and family members registered on an inmate's approved visitation list the ability to order packages containing items such as clothing, shoes, jewelry, games and various other sundries items from a pre-approved menu and have them shipped directly to the facility from a secure warehouse.
- Central Purchasing oversaw more than 600 Team Georgia MarketPlace (TGM) users with total marketplace spend of more than \$224 million, managed more than 80 agency contracts with spend of approximately \$104 million and served as the subject matter expert and liaison for statewide contracts (SWC) with spend of \$26 million.
- Redesigned Purchasing web page to provide field users with easy access to agency Purchasing and P_Card manuals along with interactive links to contracts, forms and documents.
- With electronic payments to GDC staff at approximately 95%, Financial Services continued to focus on increasing electronic payments to vendors in FY 2012. Working in conjunction with the State Accounting Office, electronic payments to vendors increased by 12%, from 19% to 31% of payments made, approximately 4,000 payments.
- Care and Custody coordinated the purchase of \$4.2 million in radio equipment and services in FY2012 as part of the department's effort to meet the Federal Communications Commission's (FCC) mandatory "narrow banding" requirements. New VHF base stations, tone remotes, and vehicle mobile radios were purchased as necessary and were assigned to select Probation staff statewide.
- Installed 30 additional walk-through metal detectors at facility entrances.
- Developed thermal video barrier outside the perimeter at Telfair State Prison to detect unauthorized individuals approaching the facility and prevent the introduction of contraband and cell phone interdiction.
- Assisted with coordination and documentation for facility modifications to support: Savannah Probation Office an addition of a Day Reporting Center (DRC), Rutledge SP chiller replacement, Hancock SP backflow prevention, Diagnostics Time & Motion study to gain efficiency in inmate intake processing and Immediate response to Offender Mental Health Audit at Augusta State Medical Prison (ASMP) and Georgia Diagnostic & Classification Prison (GDCP).
- Processed renewal and renegotiation leases for 102 Probation Offices, five (5) Transitional Centers, five (5) warden's residences, and other leases including Twin Towers, Georgia Correctional Industries (GCI), and parking at Atlanta Day Reporting Center (DRC).
- Completed Environmental Protection Agency (EPA) sponsored ARRA energy saving projects worth over \$16 million
 - \$8.1M for statewide utility sub-meters - 28 facilities with web based network monitoring installed with central processor at State Offices South - Tift Campus
 - \$6.0M for statewide retro-commissioning improvements at 41 Facilities with an average 3.6 year payback
 - \$.93M for Georgia State Prison (GSP) natural gas line repair, steam line replacement, and boiler stack economizers
 - \$.65M for Pulaski SP chiller replacement
 - \$.79M for Telfair SP heat loop replacement with high efficiency unitized boilers at housing units
- Completed environmental cleanup and appropriate analysis of Metro and Fleet facilities in support of surplus
- Completed mold remediation of three floors in D building at Georgia State Prison (GSP) in support of facility efforts

Engineering & Construction Services

- Installed netting at selected facilities throughout the state and
- Installed a 6' foot fence around guard line at Telfair SP and provided 6' foot fencing at guard line at Valdosta, Hancock, Smith and Ware SP
- Provided key staff remote access to live and recorded video from various institutions. Remote video access enables real-time evaluation of abnormal activities and timely review of recorded events

- Completed asbestos abatement at Georgia, Augusta Medical, Bostick, Baldwin and Georgia Diagnostic & Classification State Prisons
 - Completed mold remediation of three floors in D building at Georgia State Prison (GSP) in support of facility efforts
 - Wastewater treatment upgrades at the following facilities: Ware, Washington, Coastal, Lee Arrendale, Burruss Correctional Training Center, Georgia Public Safety Training Center
 - Renovation at State Offices South at Tift College including the existing President House to a new Conference Center at SOSTC, the old Tift College Infirmary into the new Denmark Fitness Center (completion date first of December 2012), Solar Shades for Roberts Chapel and two new full court outdoor basketball courts
- Georgia Correctional Industries**
- Implemented a full-service website, <http://www.gci-ga.com>. System designed to allow customers to maintain their own accounts, view historical purchases, view products and place orders on-line with payment by credit card or purchase order.
 - Developed plans and designs for a full line of dorm room furniture. Products available to higher education customers beginning in FY2013.
 - Completed the installation and training of all staff for GCI's new accounting, inventory and manufacturing software, S2K Financials.
 - Established inmate graphics design training program at Colony Farm to support embroidery operations and provide valuable job skills to inmate labor.
 - Increased food sales to county and state agencies. Now providing a portion of the food to all of the private prisons in the State that house state inmates.
 - Expanded sales force to provide for greater customer interaction and service.
 - Designed a new heavy-duty locker for GDC's high security prisons.





- Corrections Human Resources Management (CHRM) rebranded itself from Central Personnel Administration (CPA).
- Staffing includes 4 division: Administration with 272, Corrections with 11467, Executive Operations with 139 and Operations, Planning and Training with 205 employees.

Administration

- Launched a Succession Planning project, in conjunction with TalentQuest, to target staff for future growth and development. Project targeted Wardens, Deputy Wardens, Chief Probation Officers, Probation Officer III's, Superintendents. and key management staff at State Offices South at Tift College.

Employment Appeals and Review

- Received 573 adverse actions with 236 requesting review; 174 were upheld, 6 overturned, 4 modified, 3 revoked and 49 were continued.
- 68 employee grievances were processed; 18 deemed grievances.
- Received 140 requests for written reprimand reviews.

Employment Services

- Participated in 19 Career/Job Fairs, Forsythia Festival and Kennesaw State University's State and Federal Law Enforcement (Maymester) class.
- Redesign of the GDCJobs website with the assistance of the Office of Information Technology. Resulted in a cleaner look, ease of use, navigation and reduction in applicant phone calls.
- GDC charitable contributions totaled \$18,683.52 and the Department was awarded the Commissioner's Award by SCCP for employee participation at the 9000+ employee level.

- Employee Assistance Program (EAP) Coordinator along with the Georgia State Patrol created, designed and executed a new and effective Critical Incident Debriefing (CID) program for GDC employees.
- 903 EAP contacts were made and 483 were referred to EAP Consultants.

HR Operations

- Benefits and Transactions processed 24,062 personnel transactions; 2,473 were new hires.
- The Education Incentive Program had a total enrollment of 621 for FY12. This was a .81% increase from the previous fiscal year.
- Total education incentive payments were \$172,840.12 a decrease of -3.53% from the previous fiscal year.

HR Audits and Compliance

- Performed 41 comprehensive audits and responded to 34 Equal Employment Opportunity Commission cases.
- Overtime payments for this period were \$480,922.80.
- Designed and implemented PeopleSoft HCM 9.1 Time & Labor and Absence Management with the assistance of State Accounting Office and Cherry Road Technologies, Inc.

Workforce Analysis and Planning

- Scanned 67,857 HR documents (examples: Hire Packages, Personnel Actions, Awareness Statements, Performance Management Reviews, Benefits) to 50+ categories during the year and processed 61 Open Records Requests.
- Processed approximately 2,500 GCIC/FBI criminal history Rap-Sheet reviews.

- Investigated 4,309 Disciplinary Appeals, 4,870 Grievance Appeals; received 12,091 Ombudsman contacts; and conducted 2,030 Use Of Force reviews.
- Ombudsman unit donated confiscated cell phones to Georgia Coalition Against Domestic Violence.

Internal Investigations Unit

- Investigations lead to 45 staff arrests and 168 civilian arrests.
- Assigned three (3) new Senior Investigators and hired five (5) new Investigators.
- An Investigator specializing in Financial Crimes was hired to help GDC address financial crimes such as identity theft, fraud, and money laundering committed by inmates and GDC staff.
- Received PREA Demonstration Grant of \$600,000 from Bureau of Justice Assistance.
- Implemented Sexual Assault Nurse Examiner (S.A.N.E.) protocol.
- Conducted comprehensive PREA Audits at 31 State Prisons and 2 Private Prisons.
- Conducted 30 PREA and SART Training for Facility Staff, Probation Staff, and County Jails.
- Conducted Sexual Safety Assessments at female facilities and specialized sexual assault investigations training for OIC Investigators in conjunction with the Moss Group, Inc.
- Conducted Grievance reviews all Sexual Allegation Grievances forwarded to OIC.

cilities and field offices utilizing departmental standards and ensuring safe, secure and efficient operations. Auditors examined community supervision standards in all forty-nine Judicial Circuits.

Apprehension Unit

- Closed a total of 1,987 cases, which included 737 hands-on arrests, 793 assists to other agencies, 325 administrative closures, and 132 directed arrests.
- A total of 61 escapes from GDC custody were recaptured.

Criminal Intelligence Unit

- This unit continues our partnership with the Georgia Terrorism Intelligence Project and the Georgia Information Sharing & Analysis Center. This partnership facilitates our providing actionable intelligence to senior leadership, resulting in a safer Georgia.
- Leveraged advanced technology and training in the continued battle against security threats and introduction of contraband into our facilities. These advances have resulted in successful interdictions and prevented crimes from occurring.





- Enhanced the medical reprieve process with the Board of Pardons & Paroles (PAP), resulting in more effective and proactive releases of inmates with terminal illness.
- Inmate firefighting crews answered more than 2,000 emergency calls throughout rural Georgia.
- GDC entered into an agreement with the Department of Public Health to provide birth certificates to Georgia born inmates.
- Implemented a joint Basic Probation/Parole Officer Training (BPPOT) course.
- Created a Deputy Wardens (DW) of Care & Treatment Academy.
- Met Federal Communications Commission's narrow band radio frequency requirements by reprogramming 5,178 handheld and 183 mobile radios; replacing the 657 VHF mobile radios; and upgrading the 209 Dual Band (VHF + 800 MHz) radios.
- Installed and trained EMnet Emergency Management software which provides the department direct access to the Emergency Alert System statewide for critical information.
- Began the upgrade of the Fire Services fleet through donations from the City of Forsyth as well as the purchase of four new fire vehicles.
- Increased 'on-site' medical services at the Augusta State Medical Prison (ASMP) for diagnostic evaluation and treatment of Cardiac/cardiovascular disease.
- Expanded the mental health crisis stabilization services at ASMP, saving approximately \$12,000 per inmate/per month for every inmate who returned to our custody.
- Provided mental health services in 14 Day Reporting Centers (DRC) reducing the revocation rate of mentally ill probationers.
- Implemented a second Equine Rescue program at Lee Arrendale State Prison (LASP).
- Increased RSAT beds by 9% by adding 150 beds at Coastal State Prison for male probationers and increased Substance Abuse Aftercare groups by 12%.
- Implemented Enterprise Technology projects through GETS; 131 projects completed in FY12 including cabling and wiring projects, facility moves, and infrastructure upgrades.
- Developed and fielded an E-Sentencing portal supporting a standardized electronic sentencing capability available in all Georgia courtrooms.
- Implemented a new Automatic Risk Assessment tool and redesigned the Case Notes module in SCRIBE.
- Criminal Justice Coordinating Council (CJCC) selected GDC as the Sub-Grantee to represent Georgia at the 1st annual National RSAT conference.
- Established an Infectious Disease Clinic at ASMP, in collaboration with our GCHC/ GHSU, that allows access to 340b discount pricing for medications used to treat HIV, resulting in an average cost avoidance of \$140,000 per month.
- Risk Reduction Services was awarded \$833,000.00 from the CJCC to increase probation RSAT beds at Coastal State Prison.
- Implemented the Performance Incentive Credit (PIC) process with PAP.



- Implemented the Performance Incentive Credit (PIC) program.
- Confiscated approximately 9,000 cell phones through cell phone interdiction efforts.
- CellSense devices were placed in all facilities. The devices significantly reduced the number of weapons and cell phones inside facilities.
- Additional fencing, netting, infrared sensors and imaging were installed at a variety of facilities for cell phone interdiction measures.
- Constructed new rear gate enhancements, security fencing and installed front bunker monitoring systems to improve security of facilities statewide.
- Opened four (4) additional assisted living dormitories to accommodate GDCs aging inmate population.
- Restratified selected close security inmates to medium facilities throughout the state creating an additional 565 close security beds.
- Expanded private prison bed capacity which added 1,500 medium security beds and reduced the jail backlog.
- Increased successful completions and releases from the Strategic Intervention Program to 3,200 inmates (March 2010-June 2012).
- Installed Honeywell Systems utility monitoring devices in all state prisons. New system helps Wardens monitor utility usage throughout facilities and implements cost saving reductions in utility usage.
- In conjunction with OPT, developed and implemented the first Deputy Warden of Care and Treatment Academy.
- Deployed the interim Bridge Assessment for offenders to provide the current automated "Risk and Need" assessment process for both Probation and Facilities Operations staff.
- Reduced the jail backlog from about 3,500 cases to less than 1,700.
- Designed and deployed "Local Incident Mapping" to prisons statewide. The program utilizes the Google Earth mapping feature to create hot spots where contraband has been confiscated.
- Incorporated CCTV connectivity with video camera systems in inmate living areas providing Wardens and key staff the ability to monitor the inmate population and key security points.
- Remissioned three (3) Pre-Release Centers to RSAT programs to expand substance abuse treatment for offenders. Two (2) of the three (3) facilities provide integrated treatment for both substance abuse and mental health probationers.
- Processed 27,141 admissions and 20,765 releases for the fiscal year.
- Implemented DETOUR cognitive problem solving programming in all Transitional Centers.
- Implemented a new program to place offenders with no parole or probation in Transitional Centers prior to release.
- Incorporated Specialized Parole officers within 11 Transitional centers for the supervision of Parole remanded cases and max out cases.
- Opened several On-the-Job Training (OJT) programs including a greenhouse and automotive repair service.

- Merged basic officer training with Board of Pardons and Parole (PAP) to a 9 week Basic Probation and Parole Officer Training course.
- Initiated and participated with local law enforcement agencies in Atlanta, Columbus and Augusta in Joint Task Force initiatives intended to sweep the streets of wanted criminals and to ensure heightened accountability for registered sex offenders.
- 13,092 probationers completed their court ordered community service obligation providing 1,540,054 hours of free work (valued over \$11,145,551).
- Oversaw the collection of over \$50,456,000 in fines, victim restitution and fee collections.
- Implemented a new, more effective public safety Probation Supervision Model across the State focusing officer attention on the high risk offenders.
- Probation Options Management (POM) expanded availability into 34 judicial circuits, serving 103 Superior Court Judges to include in excess of 26,600 offenders.
- Implemented a new, automated and dynamic offender risk assessment process in March 2012.
- Increased general and mental health counselors at Probation Day Reporting Centers and local probation offices.
- Opened two Integrated Treatment Facilities (1 male and 1 female), in collaboration with Facilities Operations, specializing in treating probationers that have mental health and substance abuse treatment needs.
- Establishment of "What Works" and "Evidence-Based Practices" into business acumen and offender needs-based programming.
- Implemented a system of electronically submitting sentencing documents intended to facilitate a more efficient process of confirming and communicating

offender sentences and reducing the number of locally jailed offenders.

- Continued expansion of Probation Reporting Contact Center (PRCC) to achieve the greatest efficiency in managing low risk offenders, enabling for more officers to be available to manage higher risk offenders.
- Partnered with Applied Research Services and the PAP to initiate an on-going "Offender Recidivism Study".
- Utilized an internal Field Officer Training (FTO) Program for all 49 Judicial Circuits. Currently, we have filled 37 officer (FTO) positions.
- Developed policy, process and accountability-based checklist of procedures to track the offender reentry process, in cooperation with Facilities Operations and PAP.
- Developed and initiated a SCRIBE based Probation Accountability Report (PAR) that allowed vital probation case and caseload management data to be made available.
- Embraced technology enhancing case management efficiency/effectiveness, service to the Courts and officer safety through Verizon mini-laptop computers, Blackberry wireless technology, VHF/UHF/800-900 MHz mobile and hand-held radio communications, Mobile Rapid ID devices (fingerprint confirmation devices), Google mapping enhancement
- Recipients of the following awards in 2012:
 - *President's Award*, American Probation and Parole Association
 - *Innovations Award*, Council on State Governments
 - *Line Staff of the Year, Support Staff of the Year and Scholarship Winner*, Southern States Correctional Association



AUGUSTA JOINT TASK FORCE
AUGUST 2011



AUGUSTA JOINT TASK FORCE
AUGUST 2011

Strategic Plan & Vision

WISCONSIN / WYOMING

Mission: Create a safer Georgia by effectively managing offenders and providing opportunities for positive change.

Vision: Be recognized as the best correction's system in the nation.

Focus: Support vision of a lean and responsive state government that allows communities, individuals and businesses to prosper.

CORRECTION: MENTORSHIP PROGRAM UPDATES

- Values Based: Stewards of the Public Trust
- Embrace Change: Transformation is Inevitable
- Business As Usual: Use Best Business Practice
- Aligning Organization: People are the Key to Success

GLOBAL JOINT OPERATIONS

Maintain Safe & Secure Facilities – Promote Safe Communities – Enhance Treatment Options to Support Alternative Sentencing – Enhance Offender Recidivism – Build & Maintain a Quality Workforce – Implement Sound Fiscal Responsibility & Effective Resource Management

The Challenge

- o Decreased state revenues and increased budget cuts
- o Increasing probation population
- o Increasing need for Substance Abuse & Mental Health services
- o Increase in need for community based services and programs
- o Aging inmate population
- o Rising healthcare costs
- o Aging infrastructure
- o Staff Recruitment & Retention
- o The "Technology Gap"





**CONTACT OUR CALL CENTER AT
404-656-4661 FOR THE APPROPRIATE
DIVISION:**

**ADMINISTRATION
CORRECTIONS
HUMAN RESOURCES**

**OPERATIONS, PLANNING & TRAINING
PUBLIC AFFAIRS
OMBUDSMAN/INMATE AFFAIRS**

**VISIT OUR WEBSITE @ DCOR.STATE.GA.US
AND CLICK ON 'CONTACT US' TO SUBMIT
YOUR QUESTIONS**

**VISIT US ON FACEBOOK,
TWITTER & YOUTUBE**

