OFFICE OF INFORMATION TECHNOLOGY

GEORGIA
DEPARTMENT OF CORRECTIONS

The Office of Information Technology (OIT) is responsible for providing the information used by the Georgia Department of Corrections (GDC) to manage its business and safeguard the public. OIT empowers our organization through innovative, secure, and reliable technology solutions that drive efficiency and success.

MISSION
To protect Georgians by operating secure facilities and providing opportunities for offender rehabilitation.

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Tyrone Oliver, Commissioner
Alan Watson, Chief of Staff
Henry Rutherford III, Chief Information Officer

MAJOR FUNCTION AREAS

OFFICE OF THE CHIEF INFORMATION OFFICER
Provides visionary leadership and strategic alignment to technology initiatives with the agency's mission and goals. We optimize IT investments, foster innovation, and ensure the effective governance and management of IT resources to drive operational excellence and deliver continuous improvement in our services. Focused on empowering the agency to achieve its strategic objectives through use of technology.

PROJECT MANAGEMENT OFFICE
Delivers value by aligning projects with strategic goals, improving project success rates, optimizing resource utilization, and mitigating risks. Through standardized methodologies, centralized governance, and enhanced collaboration, the PMO drives operational efficiency, cost savings, and accelerated time to market.

INFORMATION SECURITY
Safeguards GDC staff, offenders and the public by providing comprehensive cybersecurity solutions that educate, protect sensitive data (PII, PHI), maintain operational integrity, and ensure compliance with regulatory requirements (i.e. NIST 800-53, HIPAA, CJIS, FERPA) for both GDC and its vendors.

END USER AND ACCOUNT SERVICES
Offers tailored support and proactive management to drive efficiency, ensuring fiscally responsible technology investments that deliver the maximum value and meet strategic objectives. Delivers prompt and effective end user support, addressing issues swiftly with innovative solutions to minimize downtime and empower employees to focus on their core tasks. Develops and maintains strong relationships with stakeholders to ensure alignment with organizational goals and needs.

MOBILE SERVICES
Offers reliable and secure solutions that enable employees to work efficiently from any location, ensuring connectivity and productivity across all mobile platforms. Ensures seamless integration and support for mobile technologies, enhancing flexibility and accessibility for users.

ENTERPRISE APPLICATION SERVICES
Delivers innovative, scalable, and high-performance solutions tailored to meet our business needs. Transforms ideas into robust applications by leveraging cutting-edge technologies, including Microservices, APIs, Serverless Architecture, and secure design principles. Our approach ensures seamless integration with external agencies and third-party services, efficient handling of data change requests, and rapid deployment through agile methodologies. Emphasizes continuous improvement of services, data collection and analysis for investigations, and the implementation of DevOps practices to enhance development and operational processes. With a focus on quality, security, and ongoing enhancement, backed by 24/7 support, we empower our organization to achieve operational excellence and drive growth through dynamic, customized software solutions.

INFRASTRUCTURE & CLOUD SERVICES
Provides a robust, scalable, and secure foundation for our business operations, focusing on a cloud-first and AI-driven strategy. Ensures seamless integration, expert cloud management, and optimized SaaS solutions, while guaranteeing high availability, adaptability, and continuous security improvements, all while refining our architecture for greater efficiency and innovation. Our Cloud-AI first approach integrates cutting-edge technologies, supported by Enterprise Architecture (EA) practices and proactive monitoring to maintain operational continuity. Committed to innovation and reliability, we empower sustainable growth in a dynamic digital landscape.

DIGITAL INNOVATION SERVICES
At the forefront of Georgia's digital transformation, enhances citizen and stakeholder experiences through innovative online platforms. Delivers essential information and services, such as inmate records, volunteer management, and facility details. Streamlines the hiring process, creating dynamic intranet portals, and supports successful reentry for Inmates. Prioritizes accessibility, security, and operational efficiency while using data to continuously improve our offerings. Our goal is to create a seamless, inclusive, and secure digital government experience for all stakeholders.