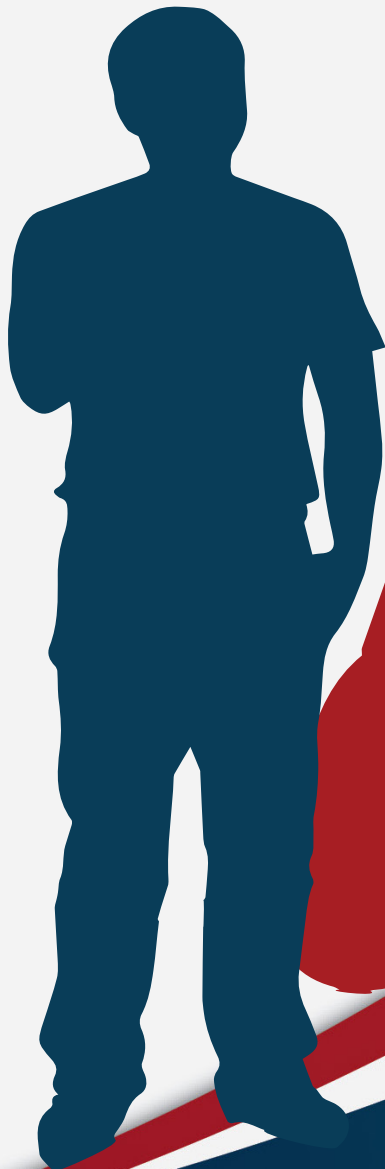




Juveniles Entering Georgia Department of Corrections Facilities



**"I'm 17 now,
what are the next steps?"**



CONTENTS

Georgia Department of Corrections (GDC)	3
Georgia Department of Juvenile Justice (DJJ)	3
GDC Chain of Command	4
Juveniles and the Georgia Department of Corrections	4
Diagnostic and Classification	
Prison Rape Elimination Act (PREA)	
Housing Assignments	6
Intake Facilities	
Transfers	
Facility Visits	
Communication and Visitation with Loved Ones	
Educational Services	8
Academic Education	
Library Services	
Career, Technical, and Higher Education (CTHE)	
Eligibility Criteria for CTHE Programming	
Treatment	11
Program and Treatment Completion Certificate	
Reentry and Assessment Centers	
Cognitive Behavioral Programs	
Substance Abuse Programs	
Faith and Character Based Programs	13
Reentry Skills Building	
Faith and Character Based Dormitories	
Walker State Prison - Faith and Character Based Facility	
Performance Incentive Credit	14
Transitional Centers	15
Specialized Reentry Program Prison	
Riverbend Correctional Facility	
Offender Accounts - Georgia Personal Property Program	16
Health Services	17
Annual Preventive Care	
Women’s Health Services	
Mental Health	

We hope that the information provided in this guide is beneficial to each of you and eases some of the anxiety of transitioning to an adult correctional facility.

Please feel free to contact
juvenileinformation@gdc.ga.gov
for further questions, if needed.

Georgia Department of Corrections

Mission Statement

To protect Georgians by operating secure facilities and providing opportunities for offender rehabilitation.

Vision Statement

Achieving excellence through Employee Development, Innovation, and Collaboration.

Core Values

Integrity • Accountability • Dedication



Georgia Department of Juvenile Justice

Mission Statement

The Mission of the Georgia Department of Juvenile Justice is to transform young lives by providing evidence-based rehabilitative treatment services and supervision, strengthening the well-being of youth and families, and fostering safe communities.

Vision Statement

The Georgia Department of Juvenile Justice strives to foster healthy relationships among families, staff and communities to create a brighter future for our youth.

Core Values

The “Inverted Pyramid” displays DJJ’s core values and emphasizes that the department’s most important objective is to focus on youth, families, communities and the frontline workers/administrative support staff serving them daily.

Georgia Department Of Corrections Chain of Command:

Immediate Security Concerns:

Shall be initially reported to the assigned dorm officer and then followed by the Shift OIC (Officer in Charge), usually known as the Lead Lieutenant.

Non-Immediate Security Concerns:

Shall be initially reported to the assigned Dorm Officer and then the Unit Supervisor.

Care & Treatment Concerns:

Any issue regarding an offender's programming, physical and mental well-being, and/or classification concerns (i.e.: detail assignments; transfer requests; etc...) shall be initially reported to the offender's Counselor.

Administration Concerns:

Any concern dealing with offender financial account information shall be initially reported to the Account Specialist in the facility business office.

Juveniles and the Georgia Department Of Corrections

Juvenile offenders are housed in Lee Arrendale State Prison (LASP) for females and Burruss Correctional Training Center (BCTC) for males. Although these facilities are used for adults, the juveniles shall not be placed in a housing unit in which they shall have sight, sound, or physical contact with any adult offender through the use of a shared dayroom or other common space, shower area, or sleeping quarters.

Juvenile offenders shall be provided similar access to program services as adults, including recreation, vocational training, chaplaincy, library, and counseling. Counseling programs will focus on priority needs such as life skills training, substance abuse, violence prevention, sex offender psycho-educational programming (SOPP), family reunification and support groups. All programs are tailored for use with juvenile offenders, to ensure they understand and comprehend the program content. Juvenile offenders may only attend programs with adult offenders under staff supervision, and they must have direct access to the instructor for safety and security reasons.

Diagnostics and Classification

Upon arrival at the diagnostic facility, a complete search of the juvenile offender and his/her possessions shall be made. **Individual personal property shall be inventoried with the offender only retaining the following authorized items permitted during diagnostic processing:**

- Prescription eyeglasses
- Family photographs (four total, proper attire)
- Correspondence (four total); this is a communication, generally through letters between the offender and another person
- Legal documents, books and related materials
- One watch, one ring, and one religious medal (not homemade)
- Combined value not to exceed \$200.00
- 20 postage stamps
- Any other property that you have while housed at DJJ that doesn't fall under the above listed items will have to be mailed home to family.

State clothing shall be issued along with any personal items needed such as toothbrush, toothpaste, socks, and undergarments. Female offenders are issued disposable razors once per week.

Assignment to a housing unit is made after the initial medical/mental health screenings and identification processes are completed. Housing assignments for offenders shall be made based on management, medical, safety, and security considerations. All risk screening information required by S.O.P. (5.c. & d.1-10) and the PREA S.O.P., 208.06, shall be used to inform housing, bed, work, education, and program assignments with the goal of keeping separate from those at high risk of being sexually abused. All female juvenile offenders are housed together.

The diagnostic process for male juvenile offenders shall occur at BCTC and the diagnostic process for female juvenile offenders being housed at LASP occurs as determined by Offender Administration.

Prison Rape Elimination Act (PREA)

The prison rape elimination act of 2003 prohibits and seeks to eliminate sexual assaults and sexual misconduct in all correctional institutions. The goal of PREA is to prevent, detect and eliminate sexual abuse and sexual harassment of residents in correctional facilities; this includes resident-on-resident and staff-on-resident.

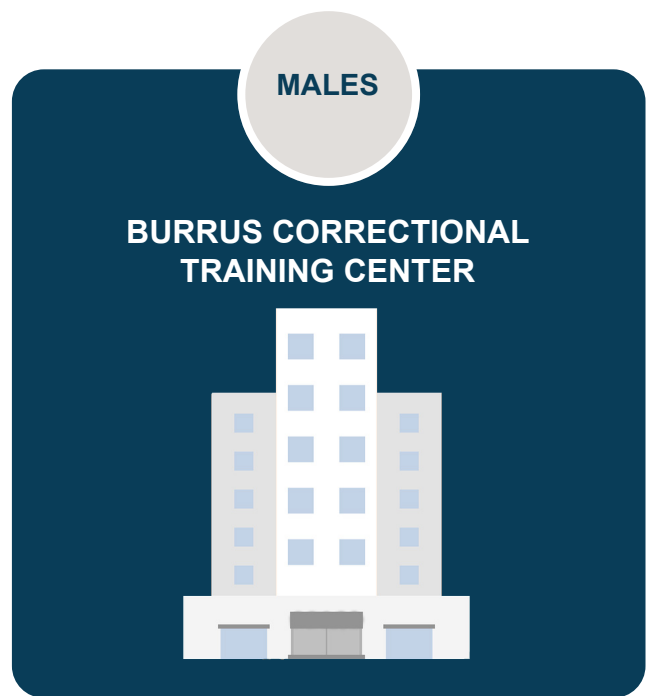
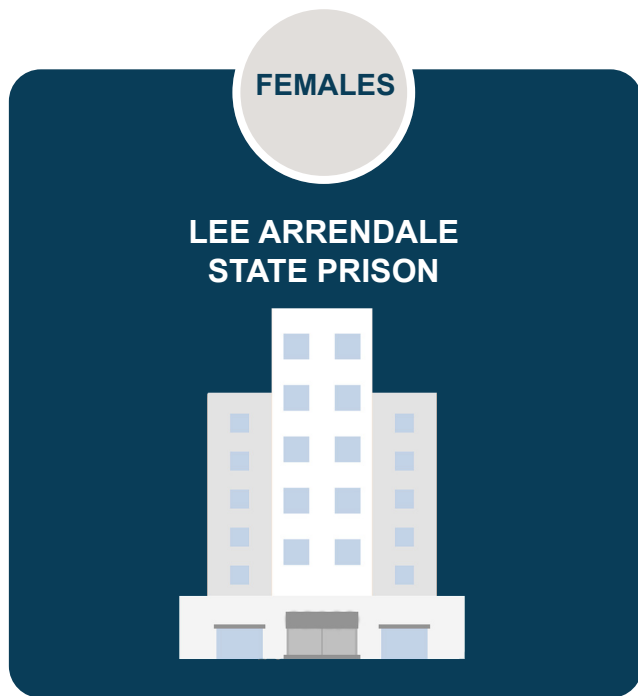
Housing Assignments

Facilities designated to house juvenile offenders are:

- BCTC for juvenile males
- Augusta State Medical Prison (ASMP) for males needing Mental Health Level IV (MH IV) services that cannot be accommodated at BCTC
- LASP for juvenile females
- Other facilities may be used to treat immediate medical, mental health, or behavioral needs of juveniles

Intake Facilities

When a juvenile offender arrives to their diagnostic facility, the juvenile will receive a medical and mental health assessment/testing, information on PREA, complete a PREA screening, information on the Americans with Disabilities Act (ADA) guidelines, educational testing, issued clothing and hygiene products, and will be assigned to the appropriate housing unit.



Transfers

For an offender to be transferred to another facility, they must start the process by requesting the transfer through their assigned case manager/counselor. A family member cannot initiate the process to request a transfer.

To qualify for a transfer a juvenile must:

- Have been in his or her current facility for one year
- Have maintained a clear disciplinary record for a period of no less than six months
- A juvenile must meet the minimum criteria above to receive approval for a traditional transfer request. The criteria may only be waived if the Warden determines there are special circumstances that warrant a transfer request outside the indicated guidelines

Facility Visits

Juveniles will not be allowed visitation the first 30 days of the diagnostic process; however, as soon as they are assigned to their permanent facility they may begin the process. To begin the process at their permanent facility, the juvenile must submit the names and addresses of each potential visitor to their counselor, as well as emergency contact information. After 60 days in diagnostics, a list of the juvenile's immediate family shall be completed and reviewed for visitation approval. This list shall be used for visitation at the diagnostic facility until the offender is placed in a permanent assignment.

Juveniles in administrative segregation that have completed the diagnostic process can request visitors on Wednesdays and Fridays by appointment only at both sites. Juveniles are provided written information regarding procedures governing visitation within 24 hours after arrival of assigned facility.

The initial approved visitation list shall be obtained, verified and approved at the first permanent placement facility consistent with the method provided for in the policy. This task shall not be a part of the diagnostic process.

A minimum of six (6) hours shall be allotted for visitation periods on Saturdays, Sundays and holidays.

- State facilities shall observe days proclaimed by the Governor of Georgia as legal state holidays
- County institutions shall observe legal holidays that are recognized by their local governing authority
- Private prisons shall observe days proclaimed by the Governor of Georgia as legal state holidays
- For detailed information on available dates and times of visitation, please contact: 404-656-4661.

Communication and Visitation with Loved Ones



JPAY EMAIL AND VIDEO VISITATION

JPay is the service provider for offender email and video visitation. Only individuals on the approved visitation list will be allowed to communicate with a juvenile via email or video visitation. JPay's Video Visitation allows loved ones an opportunity to talk face-to face with the incarcerated friend or relative via webcam. When juveniles complete their visitation list they must also include the email of the contact in order to send email or engage in video visitation.



ELECTRONIC TABLETS

These devices offer the offenders the ability to download music, books, educational videos, games, and various educational programs that are being offered to offenders. The Georgia Offender Alternative Learning (GOAL) devices assist with providing educational programming. The devices also allow the ability to send and receive emails through the kiosks and have video visits with families. The family can send a photo that will download on the GOAL Device. For questions or concerns regarding email, video visitation or tablet information, please contact:

- JPay Customer Service: (800) 574-5729
- GDC Cognitive Programming and Reentry Services Unit: (478) 992-4726



PHONE CALLS

Per Counselor and Deputy Warden of Care and Treatment's discretion

Academic Education

Academic education classes are offered at each facility, and are tailored to their offender population.

TEST OF ADULT EDUCATION (TABE)

All referrals to Educational Programs are made based on the TABE test, the results of which determines what academic educational program is appropriate and whether an offender's level of academic performance meets the criteria for the GDC's various Educational Programs.

LITERACY, REMEDIAL READING (LRR)

Juveniles who score in the 0-4.9 reading level on the TABE test will be referred to LRR.

ADULT BASIC EDUCATION (ABE)

ABE instruction is designed to provide training in basic academic skills in the areas of reading, mathematics, language arts, general science and social studies. The program is directed toward increasing proficiency to the eighth-grade level.

GENERAL EQUIVALENCY DIPLOMA (GED)

The GED program offers instruction for students functioning above an eighth-grade level who wish to earn a GED through the examination process. GED is offered at all GDC State/Private Facilities.

CHARTER HIGH SCHOOL PROGRAM

The charter high school program allows eligible juveniles to obtain a high school diploma. GDC has three charter school programs partnered with Foothills Education Charter High School:

- LASP (Alto, Georgia)
- BCTC (Forsyth, Georgia)
- Phillips State Prison (PSP) (Buford, Georgia)

SPECIAL EDUCATION

All offenders 21 years of age and under are screened for disabilities as they relate to educational needs and referred for special education services as appropriate. GDC has specialized facilities that will ensure that offenders with special education needs are being addressed per Individuals with Disabilities Education Act (IDEA) Federal Law.

PLACEMENT/ATTENDANCE FOR EDUCATION

All students enrolled in any class or educational activity are expected to attend all assigned activities, as if it were a detail assignment. Absence from any educational activity is reported to designated staff no later than 10 minutes after program start time.

Library Services

Library services are available in all facilities. The hours of access to the library and events in the library are posted in each living unit.

Career, Technical, and Higher Education

Career, Technical, and Higher Education (CTHE) prepares inmates for employment. GDC partners with multiple agencies to offer the opportunity of programming and certification to our offender population. Juveniles will be able to participate in CTHE programs once they turn 18 years of age. CTHE courses include both classroom instruction and occupational training. Students are provided with the opportunity to learn different trades and a variety of marketable skills in preparation for entry-level jobs upon release.



Safety, Health
& Recreation



Food
Service



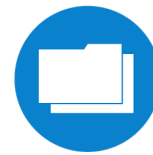
Technology
& Design



Maintenance
& Custodial



Horticulture
& Landscape



Administrative
& Office



Welding &
Metal Works



Construction
Career



Diesel & Auto
Mechanics



Warehouse &
Manufacturing



Animal
Care



Carpentry &
Wood Working



Barbering &
Cosmetology



CDL, Forklift &
Heavy Equipment



Fire
Fighting



Post-Secondary

***Above are examples of CTHE courses offered at various facilities (see your counselor for information on which courses are offered at different facilities).**

Offender Eligibility Criteria for CTHE Programmig

The offender's counselor and the institutional classification committee will identify possible candidates for vocational programs on a routine basis. Selection consideration is first for programs located at the offender's current facility assignment but can also be for other programs located throughout the system.

FLEET SERVICES

Offenders who meet classification requirements for On-The-Job Training Program for Fleet Automotive, Diesel and/ or Auto Body and Repairs are eligible. The program provides offenders with the opportunity to receive an Automotive Service Excellence (ASE) Certification, increasing the chance for entrance into the Work Release Program after being released, as well as obtaining a career path after reentry.

TOPPSTEP

The Offender, Parolee, and Probationer State Training Employment Program (TOPPSTEP) is a collaborative commitment between the GDC, State Board of Pardons and Paroles and the Georgia Department of Labor (GDOL) to enhance community safety by the development and implementation of measures to improve the employability of offenders through obtaining Social Security Cards (SSC), certified copies of Birth Certificates (BC), Driver's License/State ID, and preparation of Job Development Packages (JDP).

GDC FIRE FIGHTERS

The firefighter program provides fire protection to state property, local counties, and cities. Offenders receive certification through the Georgia Standards and Training to become firefighters.

Georgia Correctional Industries

During their incarceration, offenders in the Georgia Correction Industries (GCI) program learn work ethics, job skills, and earn a paycheck. With supervision provided by the GCI staff, GCI factories produce numerous competitive products, ranging from furniture to janitorial supplies. The experience can assist offenders with securing employment upon release.

LIVE WORKS

Live Work Projects provide work experience for offenders in GDC CTHE classes. Offenders can build, remodel, or repair items owned by the state, county, local government, and non-profit agencies.

FOOD AND FARM SERVICES

Food and Farm Services oversees operations of the canning plant, meat processing plant, egg processing plant, milk processing plants, fresh vegetable processing facilities and warehousing operations.

Treatment Services and Programs

Counseling Services are provided to juveniles to meet their individualized counseling needs while maintaining the necessary requirements for effective case management and supervision. Individual case management/counseling sessions are held a minimum of one session per quarter. The purpose of this initial counseling session is to determine critical issues needing immediate attention, begin to identify deficits which need to be addressed, and to set the tone for subsequent counseling sessions. Juveniles will also be seen based on their individual needs, as needed, in addition to the required contact.

Georgia Department of Corrections, Inmate Services Division, is committed to providing all offenders with the opportunity to change their lives by addressing those criminogenic issues that led them to prison. GDC provides evidenced based programs to ensure that the services provided to them have a direct impact on changing criminal thinking which correlates to changing criminal behavior, thus reducing recidivism. Offenders are placed into programs utilizing assessments that identify their programming needs. The mission of the Office of Reentry Services (ORS) is to reduce recidivism and increase pro-social behavior by changing the offenders' thoughts, attitudes and beliefs through research-based cognitive programming. Listed on page 12 are the current Cognitive Behavioral and Substance Use programs offered in GDC facilities once they turn 18 years of age.

Program and Treatment Completion Certificate

The Program and Treatment Completion Certificate (PTCC) is an official printout issued to offenders under the rules and regulations of the Board of Corrections. The certificate symbolizes an offenders' progress towards successful reentry into society. The certificate is issued for all assessed, referred and mandated programs, any programs not completed, any academic educational programs completed or enrolled in during the current incarceration, any job skills, work details, OJT training, outside employment and vocational education participation, and any programming completed which is beyond those required/identified through an assessment that will enhance overall development and reentry.

Offenders qualifying for receipt of the PTCC are:

- No conviction of a Serious Violent Crime as defined by O.C.G.A 17-10-6.1
- No Immigration and Customs Enforcement Detainer
- Mental Health Level III or below
- Cannot have within last 12 months
 - A High or Greater level Disciplinary Action/Report
 - Refusal or disciplinary withdrawal from a program or treatment

Reentry and Assessment Center (RAC)

The RAC provides resources to offenders such as new chrome book technology, computer and printed resources that provide up to date information and resources to help with creating a release plan, and tools to identify job interest and research the job market. It provides information that connects individuals prior to release to resources and assistance that can be used after release. Individuals will enter the RAC at approximately 180 days prior to release. They will talk about their reentry needs, such as the status of documents (birth certificates, social security cards, drivers license or state ID), identify barriers such as housing and transportation, and other resources and support. They also prepare a resume, practice interview skills and learn ways to speak to employers about benefits and incentives available to an employer through federal bonding and employer tax credits when hiring an ex-offender. The RACs provide the latest resources to inform offenders about the job market and the location of outside career centers. They will assess their job interest using the Interest Profiler, develop typing/computer skills, and receive other resources/information.

Cognitive Behavioral and Substance Use Programs

- **MOTIVATION FOR CHANGE**

Teaches offenders to identify for themselves where they are at in their stage of change regarding their criminal behaviors, addictions, attitudes, values and beliefs. This group consists of five sessions meeting at a minimum of once per week.

- **MORAL RECONATION THERAPY**

An objective, systematic treatment system designed to enhance ego, social, moral and positive behavioral growth in a progressive, step by step fashion. This group consists of 12 steps and meets twice per week.

- **THINKING FOR A CHANGE**

Helps offenders identify the reasoning they use that reinforces criminal behavior, helps them develop positive attitudes and beliefs to counter the negative ones that continue to get them into trouble. This group has 25 sessions.

- **PROBLEM SOLVING SKILLS IN ACTION**

Teaches offenders basic social skills critical to effective problem solving. This group has eight sessions.

- **ANGER MANAGEMENT**

Structured cognitive program implemented to address the needs of offenders with a history of violence or behavioral problems. The program covers 12 sessions.

- **SEX OFFENDER PSYCHO-EDUCATIONAL PROGRAM**

Focuses on sexual offending as an abuse of power to meet needs despite the cost to others. Addresses the areas that impact the way the offender views and deals with their crime. This group consists of 24 sessions.

- **MOVING ON**

A program for at-risk women that provides alternatives to criminal activity by helping identify and mobilize personal and community resources. This course is designed to: enhance female offender's motivation and commitment to the change process; develop their problem solving, critical thinking and social skills; and provide them the opportunity to identify, secure and mobilize a range of personal and environmental resources needed to live, play, and work in a healthy way in the community.

Substance Use Programs

- **MATRIX EARLY RECOVERY SKILLS**

Designed to help offenders begin the process of substance use recovery. The group consist of eight sessions meeting at a minimum of once per week

- **MATRIX RELAPSE PREVENTION**

Explains addiction information in simplistic terms. The group consists of 32 sessions meeting twice per week.

- **RESIDENTIAL SUBSTANCE ABUSE TREATMENT (RSAT)**

Targets high risk, high needs offenders with a history of substance use as a crime producing behavior leading to correctional supervision.

- **INTENSIVE REENTRY (IRP)**

Targets non-violent offenders with a history of substance use as a causative factor leading to correctional supervision. Goal of the program is to give offenders tools that can be used to abstain from drugs, alcohol and criminal behaviors once released, thereby reducing recidivism

- **INTEGRATED TREATMENT FACILITIES (ITF)**

A nine-month program that actively combines interventions intended to address substance use and mental disorders with the goal of treating disorders, related problems, and the whole person more effectively. Located at: West Central ITF (Females), Appling ITF (Males)

Faith and Character Based Programs

Faith and Character based (FCB) programs are secular in nature, designed to equip participants to explore and choose alternatives to criminal thinking and behavior through emphasis on spiritual, moral, and character development and life skills training. The juvenile will be able to participate in this program once they turn 18 years old. FCB programs consist of eight major components and four phases:

8 Major Components

- Community Services and Family Relationship
- Faith Enrichment
- Character Building
- Career Planning and Workforce Development
- Academic Education
- Leisure Skills
- Substance Abuse
- Cognitive Behavioral Programming

4 Phases

- Foundational
- Discovery
- Transformation
- Transitional

Reentry Skills Building

This class will help with planning for a successful reentry. Juveniles will identify their own needs and any barriers that they may face when released. Covered topics include: identification, employment, money management, family reunification, community supervision and many others.

Faith and Character Based Dormitories

FCB dorms are specially designated living units within a facility that provides a pro-social, programmatic environment for change to those offenders who volunteer for the program. These housing units will foster moral and character development and cultivate a pluralistic spiritual enrichment.

Walker State Prison – Faith and Character Based Facility

Specifically designed prison that provides a pro-social, programmatic environment for change to those offenders who volunteer for the program. The program fosters moral and character development and cultivates spiritual enrichment.

Program Components Include:

- Personal growth and development
- Change through the promotion of personal responsibility, integrity and accountability
- Exploring and choosing alternatives to criminal thinking and behavior through emphasis on spiritual, moral and character development and life skills training

Performance Incentive Credit (PIC)

The Performance Incentive Credit (PIC) Program is an incentive reentry process for eligible offenders. The process allows opportunities for offenders to reduce their length of stay in prison through satisfactory progress in cognitive behavioral treatment, substance use, educational and vocational programs, as well as work assignments and good behavior. PIC will be accumulated based upon a standardized point system that provides offenders with the opportunity to play an active role in their reentry case plan. The Parole Board may reconsider or change an offender's PIC eligibility due to new or additional information obtained on a case. Juveniles are eligible for PIC eligibility once they turn 18 years old.

All state offenders (excluding probationers) are eligible to be considered for PIC, except those in the following categories:

- Offenders under death sentence
- Offenders with sentences less than or equal to two years
- Offenders serving for non-parole eligible offenses or serving minimum mandatory sentences, i.e., seven deadly sin offenders
- Offenders serving a life sentence with or without possibility of parole

Offenders can accumulate up to 18 points, potentially receiving up to 12 months off either their Tentative Parole Month (TPM) or Maximum Release Date (MRD):

- Offenders can accumulate 6 points for completion of their Reentry Case Plan
- Offenders can accumulate up to 6 points for participation on eligible work assignments
- Offenders can accumulate up to 6 points in Academic/CTHE Improvements



**Case-Plan
Completion**



**Academic and CTHE
Improvement Points**



**Detail
Assignments**

Offenders can accumulate up to 18 points, potentially receiving 1 to 12 months off either their Tentative Parole Month (TPM) or Maximum Release Date (MRD) in a combination of either of the above listed categories. The offenders will **ONLY** be awarded 12 PIC points by the Parole Board, even though they have the potential to accumulate 18.

Transitional Centers (TC)

Juveniles are eligible to participate in Transitional Center programs once they turn 18 years old. After serving time within a state facility, selected offenders are slowly reintegrated back into society with a job and enhanced prospects for stability through placement within one of the state's Transitional Centers. Research has shown that offenders who have the opportunity to reenter the community after a stay in a TC are up to 1/3 more likely to succeed in maintaining a crime-free life.

One of the functions of TC is to provide "work release", allowing the offender to obtain and maintain a paying job in the community, while requiring him or her to conform to the structure of the program.

Riverbend Correctional Facility

Riverbend Correctional Facility offers a specialized reentry program for those who are eligible. Male juveniles are eligible to participate in this program once they turn 18 years of age.

- Provides programming to medium security offenders with multiple needs who are within 36 months of release from custody
- The program is a fast-paced, high dosage of programming to include Cognitive Behavioral and Substance Use programs
- Focuses on programs to optimize offender acceptance of a crime-free lifestyle
- The program addresses multiple reentry issues that hinder successful transition back into society, including:
 - Employment
 - Housing
 - Family ties
 - Stigma of being an ex-felon

Offender Accounts - Georgia Personal Property Program

The GDC will allow Access Secure Pak to receive orders for personal property items which will be delivered to offenders assigned to state prisons. Diagnostic offenders **are not eligible** for this program. Family members and friends of GDC offenders will be able to place orders for property items such as shoes, clothing, cosmetics, and various other items.

Family and friends of offenders may participate in this program by placing their orders with Access Secure Pak subject to the following conditions:

- Per the requirements of GDC, orders may only be placed by those individuals that are approved for visitation or approved for financials for the offender whom they are placing the order.
- If you are not currently registered on the offender's visitation list, please visit the GDC website <https://gdc.georgia.gov> and review the Offender Family and Friend resources section titled "Visitation – GDC Policy" to review the necessary procedures to become registered.
- Access Secure Pak is required to compare the visitors name and other contact information supplied to Access Secure Pak during the package purchase process.
- GDC allows one package per offender, per month. Quantity limits for specific items have been set forth by GDC.
- The quantities allowed will be listed on the printed order forms and the Access Secure Pak website: <https://gainmatepackage.com>.
- Order forms are available for download at <https://gainmatepackage.com>. The order form displays a complete list of items that have been pre-approved by the GDC for the offender to receive.
- Orders will be accepted by Access Secure Pak via the website: <https://gainmatepackage.com>.
- Mail to: Access Secure Pak (GA)
10880 Lin Page Place
St. Louis, MO 63132
- Toll free phone: (855)-768-0785
- There is a \$5.00 shipping and handling charge for all orders. These charges are non-refundable for all orders
- Orders will be sent to the facilities on a weekly basis. The offenders should receive their orders within 7-14 days after order placement

Health Services

Health Services is the division responsible for providing the required constitutional level of health care in the most efficient, cost-effective, and humane manner possible, while protecting the public health interests of the citizens of Georgia through the partnership with Georgia Correctional Healthcare.

Every offender receives an initial medical and mental health screening upon arrival at a GDC facility. Offenders are given information regarding emergency health care, sick call, access to medical and mental health services, dental services, and related health care. Physicians provide 24/7 healthcare services to offenders and incarcerated probationers at all state facilities.

The agency goal is to provide each offender and incarcerated probationer with the ability to:

- Receive medical care regardless of race, religion, gender, sexual orientation, education, ethnicity, age, or disability (physical or mental)
- Be provided privacy and confidentiality regarding treatment and other related healthcare information as governed /protected under federal and state law
- Receive healthcare in an efficient and appropriate setting
- If competent, refuse treatment and to be informed about the medical consequences of their refusal, including complications of disease and/or death. Court ordered services do not require consent from the offender

Annual Preventive Care

Physicals are conducted and the administration of flu shots, tuberculosis skin tests, and other immunizations.

Medical treatment that is requested by the offender is subject to a \$5.00 co-payment charge per request, with the exception of emergency services deemed necessary by the facility/center health care providers or other responsible staff. Medication prescribed for the treatment of a medical condition unrelated to a pregnancy or a chronic illness will be charged a fee of \$5.00. Medical services initiated by the institution, or required by the Department or by state law, are exempt from the \$5.00 co-payment charge.

Women's Health Services

Health care needs of female offenders will be provided regarding health maintenance, pregnancy, prenatal care, and contraceptive needs prior to release. Services are available to all State Prisons (SP), Probation Detention Centers (PDC) and TC housing female offenders.

Mental Health Services

This system is part of a holistic approach to the assessment, treatment and management of mental illness and behavioral problems. Mental health services are provided in SP and PDC.

- Staffing includes mental health administrators, support staff psychiatrists, psychologists, counselors, nurses and activity therapists
- Staff provides continuous services to mentally ill offenders
- Services include psychopharmacological treatment, individual and group counseling, activity therapy, and integrated dual diagnosis treatment for offenders with co-occurring substance abuse problems
- Staff also provides consultations to security on disruptive and violent offenders, and consultations to medical staff on psychological issues

